DATE: DECEMBER 2015

SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION

MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

 Ride Connection E&D services (all funding sources). As of December, the monthly average rides increased 12.7% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.

- 2. STF formula ride totals (STF Formula funding). As of December, average monthly rides decreased 8.0% when compared to the same period (12 months) the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year we reported STO and STF funded rides in this category. This year some STO rides are reported under the non-STF category.
- 3. Ride Connection E&D services cost per ride. As of December, average cost per ride increased 5.1% when compared to the same period (12 months) the previous year.
- 4. New riders. As of December, average new riders per month increased 22.8% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
- 5. Volunteer hours contributed to the Ride Connection Network. As of December, average monthly volunteer hours decreased 7.7% when compared to the same period (12 months) the previous year. This is likely due to a number of factors including volunteer turnover and staffing issues.
- Other funds contributed to the Ride Connection Network. As of December average monthly resources spent by partners in the network was unchanged when compared to the same period (12 months) the previous year.

7. Donations contributed to the Ride Connection Network. As of December, average monthly donations decreased 3% when compared to the same period (12 months) the previous year.

RIDEWISE

- 1. Service Delivery Analysis. A total of 42 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
- 2. A total of 14 individuals successfully exited out of one-on-one travel training, three of whom were prior participants. From December 2014 over December 2015, there was a 21.4% decrease noted in the number of successful customers.
- 3. Under the age of 60, a total of 12 persons successfully exited out of one-one travel training. Average training hours per individual trained was 13.4 in December 2015.
- 4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were no events held in December.
- 5. Ride Ambassador Program. 99.5 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
- 6. Riders' Clubs. The RideWise program supported six Rider's Club activities with 28 participants.
- 7. Referral Sources. There were 39 referrals in December 2015. Three referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established, four referrals were the result of our travel options counseling efforts.
- School Program. 449 students received training during the month of December. There were 521 trips taken as a group and 252 one-on-one trips. 193 teachers and support staff reported a total of 775 hours of training.

SANDY AREA METRO (SAM)

- 1. Total ridership this month was 9,564. This is a decrease in ridership of 12.4% from December 2014. The SAM-Gresham route ridership decreased by 12.1% with a total of 7,601 rides. The SAM-Estacada route ridership decreased by 4.2%, the STAR route decreased by 18.5% and Elderly and Disabled persons ridership remained virtually the same. While ridership continues to be lower than it was in 2014, the ridership trend of 2015 is holding steady. Overall, Sandy Transit saw a decrease in ridership of 7% between 2014 and 2015. This is much lower than the 35% drop between 2013 and 2014.
- 2. Sandy Transit began a new program to increase awareness of the services available to residents recently relocated to the City. Each month, the City mails welcome packets to each new Sandy resident. Based on new water bill accounts, approximately 15 packets were sent to new residents. In the past, the Transit brochure/schedule was included. Currently, the schedule and a pass allowing the new resident to use the bus free for the month was included. The drivers have reported usage of these passes. Currently, the exact usage cannot be measured. In the future, a system with the ability to track usage will be explored.
- 3. Sandy staff are currently working on the STIP proposal that was submitted in November and an STF Discretionary grant that will be due in January. Additionally, staff are busy with website updates that should be in place by next month.
- 4. Our partner, Mount Hood Express, has altered their equipment for the ski season. With the return of snow on the Mountain, Mount Hood Express has seen their ridership swell and added three runs for a 2-week period. The Sandy Operations Center became a busy place during the month of December, both for the purchase of passes and as a park and ride.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART has been in the process of implementing a new GPS/AVL system designed to track buses in order to provide real time bus arrivals to the public. It will make automated stop announcements at major intersections and transfer points, as well as provide electronic passenger counting and numerous reports, such as speed of buses and late trips. While the system is in beta testing, it has already proven its usefulness. It detected some inaccurate ridership counts on some of our dial-a-ride service. Its passenger report showed a discrepancy in numbers from our current

report application. Upon further investigation, we discovered that the old application was not correctly counting passengers.

What we found was that the application (Access) was under-reporting passengers by counting trips rather than passengers. This meant a dialaride trip carrying multiple passengers was counted as only one passenger. Not all dial-a-ride service was affected, but in town service seemed to have fallen victim to some inaccurate programming. We estimate that difference in counts could be about 6,000 for the last three years. For this fiscal year, only July and August were affected and have been updated.

CANBY AREA TRANSIT (CAT)

- This month we saw a 12% increase in ADA and demand response ridership. This is partially due to the Holidays. The shopper shuttle increased by 14% over November and same day rides also increased by 10%.
- 2. Fixed route ridership held steady when compared to November. We had an open house and a light tour in December. Clients signed up to board the bus, look at the lights and come to the office for cookies and coffee. This is proving to be very successful and the clients enjoy it.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

- 1. Ridership was down for the month of December, which also applied to the same month over last year. A reduction totaling 591 rides. There is no known explanation for this decrease.
- 2. The Board cancelled the November and December meetings due to conflicts with the Holidays.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERS						
Measure	Dec 15	Dec 14	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
Fixed Route						
Bus-Other Service	80,600	87,200	-7.6%	89,867	92,820	-3.2%
Bus-Frequent Service*	<u>96,400</u>	102,100	-5.6%	103,000	106,300	-3.1%
Subtotal All Bus	177,000	189,300	-6.5%	192,867	199,120	-3.1%
MAX	117,200	109,700	6.8%	122,333	117,580	4.0%
Commuter Rail	<u>1,590</u>	<u>1,680</u>	-5.4%	<u>1,777</u>	<u>1,910</u>	-7.0%
Fixed Route Total	295,790	300,700	-1.6%	316,977	318,610	-0.5%
<u>Paratransit</u>						
LIFT& Cabs	3,581	3,475	3.1%	3,610	3,548	1.8%
System Total	299,371	304,150	-1.6%	320,587	322,158	-0.5%
Avg Weekly Boardings						
Fixed Route						
Bus-Other Service	466,800	505,100	-7.6%	519,867	538,383	-3.4%
Bus-Frequent Service*	<u>595,800</u>	<u>627,500</u>	-5.1%	<u>636,450</u>	<u>653,683</u>	-2.6%
Subtotal All Bus	1,062,600	1,132,600	-6.2%	1,156,317	1,192,067	-3.0%
MAX	733,300	682,100	7.5%	765,874	733,635	4.4%
Commuter Rail	<u>7,950</u>	<u>8,380</u>	-5.1%	<u>8,883</u>	<u>9,571</u>	-7.2%
Fixed Route Total	1,803,896	1,823,075	-1.1%	1,931,074	1,935,273	-0.2%
Frequent Bus % of Total Bus	56.1%	55.4%	0.7%	55.0%	54.8%	0.2%
Paratransit						
LIFT & Cabs	20,129	19,692	2.2%	20,323	20,063	1.3%
System Total	1,824,025	1,842,767	-1.0%	1,951,398	1,955,336	-0.2%
Operations Cost / Boarding Ride	**					
Fixed Route						
Bus-Other Service	\$3.88	\$3.66	6.01%	\$3.46	\$3.39	2.06%
Bus-Frequent Service*	\$2.77	\$2.58	7.36%	\$2.52	\$2.39	5.44%
Subtotal All Bus	\$3.26	\$3.06	6.54%	\$2.94	\$2.84	3.52%
MAX	\$2.45	\$2.29	6.99%	\$2.24	\$2.07	8.21%
Commuter Rail	\$16.96	\$13.76	23.26%	\$14.06	\$12.52	12.30%
Fixed Route Total	\$2.99	\$2.82	6.03%	\$2.72	\$2.60	4.62%
<u>Paratransit</u>						
LIFT & Cabs	\$33.34	\$32.42	2.84%	\$32.93	\$32.43	1.54%
System Total	\$3.33	\$3.14	6.05%	\$3.03	\$2.90	4.48%

^{*} Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

^{**} Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

		PORT NAVerage				
TRIMET	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,681,800	4,990,200	-6.2%	5,135,650	5,169,383	-0.7%
Monthly Cost	\$15,259,774	\$15,285,350	-0.2%	\$14,813,180	\$14,724,733	0.6%
Monthly Vehicle Mile	2,064,415	2,013,082	2.5%	1,994,574	1,949,608	2.3%
On-Time Performance	78.8%	80.2%	-1.4%	81.2%	79.5%	1.7%
Cost per Ride	\$3.26	\$3.06	6.5%	\$2.88	\$2.85	1.1%
Cost per Mile	\$7.39	\$7.59	-2.6%	\$7.43	\$7.55	-1.6%
Miles per Roadcall	11,598	10,167	14.1%	11,502	10,062	14.3%
Light Rail						
Monthly Rides	3,227,630	3,007,400	7.3%	3,212,003	3,180,387	1.0%
Monthly Cost	\$7,902,533	\$6,880,854	14.8%	\$7,141,080	\$6,581,078	8.5%
Monthly Vehicle Mile	389,843	343,977	13.3%	355,085	336,320	5.6%
On-Time Peformance	76.1%	81.1%	-5.0%	79.9%	82.0%	-2.1%
Cost per Ride	\$2.45	\$2.29	7.0%	\$2.22	\$2.07	7.2%
Cost per Mile	\$20.27	\$20.00	1.4%	\$20.11	\$19.57	2.8%
Miles per Roadcall	972	1,502	-35.3%	1,257	1,395	-9.9%
Paratransit LIFT and Cab						
Monthly Rides	88,779	86,874	2.2%	87,569	86,248	1.5%
Monthly Cost	\$2,960,171	\$2,816,887	5.1%	\$2,867,064	\$2,788,123	2.8%
Monthly Vehicle Mile	738,406	723,409	2.1%	723,915	715,931	1.1%
On-Time Performance	89.6%	92.3%	-2.7%	92.9%	92.4%	0.5%
Cost per Ride	\$33.34	\$32.42	2.8%	\$32.74	\$32.33	1.3%
Cost per Mile	\$4.01	\$3.89	3.1%	\$3.96	\$3.89	1.8%
Miles per Roadcall	6,713	7,092	-5.3%	6,591	6,670	-1.2%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

12-Month Average

RIDE CONNECTION*	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change			
Monthly Rides	37,748	34,072	10.8%	38,383	34,067	12.7%			
Monthly Cost	\$667,132	\$622,569	7.2%	\$628,239	\$530,842	18.3%			
Monthly Vehicle Mile	176,350	152,558	15.6%	178,751	153,226	16.7%			
New Riders This Month	1,072	808	32.7%	1,453.7	1,184.1	22.8%			
Cost per Ride	\$17.67	\$18.27	-3.3%	\$16.37	\$15.58	5.1%			
Cost per Mile	\$3.78	\$4.08	-7.4%	\$3.51	\$3.46	1.4%			
Miles per Ride	4.7	4.5	4.4%	4.7	4.5	4.4%			

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, January 26, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION I	RED - PROVIDI	ER(1)		12-Montl	12-Month Average		
Programs	Dec 2015	Dec 2014	% Change	Current Year	Pervious Year	% Change	
Central Beaverton							
Monthly Rides	598	730	-18.1%	654			
Monthly Cost	\$8,102	\$6,766	19.7%	\$7,497			
Monthly Vehicle Mile	3,522	4,107	-14.2%	3,901			
New Riders This Month	21	35	-40.0%	32.6			
Cost per Ride	\$13.55	\$9.27	46.2%	\$11.47			
Cost per Mile	\$2.30	\$1.65	39.4%	\$1.92			
Miles per Ride	5.9	5.6	5.4%	6.0			
King City Shuttle							
Monthly Rides	327	302	8.3%	300			
Monthly Cost	\$5,595	\$3,674	52.3%	\$4,748			
Monthly Vehicle Mile	1,286	1,304	-1.4%	1,253			
New Riders This Month	9	13	-30.8%	11.8			
Cost per Ride	\$17.11	\$12.17	40.6%	\$15.84			
Cost per Mile	\$4.35	\$2.82	54.3%	\$3.79			
Miles per Ride	3.9	4.3	-9.3%	4.2			
N/NE Shuttle							
Monthly Rides	148	162	-8.6%	154			
Monthly Cost	\$4,080	\$4,254	-4.1%	\$3,530			
Monthly Vehicle Mile	1,501	1,470	2.1%	1,483			
New Riders This Month	19	21	-9.5%	18.7			
Cost per Ride	\$27.57	\$26.26	5.0%	\$22.97			
Cost per Mile	\$2.72	\$2.89	-5.9%	\$2.38			
Miles per Ride	10.1	9.1	11.0%	9.6			
STF Service							
Monthly Rides	573	483	18.6%	520			
Monthly Cost	\$14,540	\$8,678	67.6%	\$9,661			
Monthly Vehicle Mile	4,013	3,883	3.3%	3,640			
New Riders This Month	36	34	5.9%	47.0			
Cost per Ride	\$25.38	\$17.97	41.2%	\$18.57			
Cost per Mile	\$3.62	\$2.23	62.3%	\$2.65			
Miles per Ride	7.0	8.0	-12.5%	7.0			
TriMet ADS							
Monthly Rides	0	14	-100.0%	0			
Monthly Cost	\$12	\$116	-89.7%	\$11			
Monthly Vehicle Mile	0	63	-100.0%	0			
New Riders This Month	0	0	N/A	0.0			
Cost per Ride	N/A	\$8.29	N/A	N/A			
Cost per Mile	N/A	\$1.84	N/A	N/A			
Miles per Ride	N/A	4.5	N/A	N/A			
TriMet Service							
Monthly Rides	567	1,083	-47.6%	553			
Monthly Cost	\$12,880	\$6,336	103.3%	\$7,578			
Monthly Vehicle Mile	2,508	4,255	-41.1%	3,174			
New Riders This Month	35	42	-16.7%	40.3			
Cost per Ride	\$22.72	\$5.85	288.4%	\$13.72			
Cost per Mile	\$5.14	\$1.49	245.0%	\$2.39			
Miles per Ride	4.4	3.9	12.8%	5.7			

CAB SERVICES - PRO	VIDER			12-Mon	nth Average	
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	427					
Monthly Cost	\$10,136					
Monthly Vehicle Mile	2,108					
New Riders This Month	22					
Cost per Ride	\$23.74					
Cost per Mile	\$4.81					
Miles per Ride	4.9					
General Public						
Monthly Rides	892	877	1.7%	812	787	3.2%
Monthly Cost	\$23,336	\$18,476	26.3%	\$19,082	\$17,083	11.7%
Monthly Vehicle Mile	8,193	7,389	10.9%	7,014	6,867	2.1%
New Riders This Month	8	7	14.3%	17	13	30.8%
Cost per Ride	\$26.16	\$21.07	24.2%	\$23.50	\$21.72	8.2%
Cost per Mile	\$2.85	\$2.50	14.0%	\$2.72	\$2.49	9.2%
Miles per Ride	9.2	8.4	9.5%	8.6	8.7	-1.1%
Multnomah Co. ADS Pre	mium					
Monthly Rides	443	248	78.6%	346	192	80.2%
Monthly Cost	\$5,997	\$4,416	35.8%	\$4,411	\$3,110	41.8%
Monthly Vehicle Mile	1,835	1,278	43.6%	2,485	876	183.7%
New Riders This Month	19	3	533.3%	20	12	66.7%
Cost per Ride	\$13.54	\$17.81	-24.0%	\$12.76	\$16.22	-21.3%
Cost per Mile	\$3.27	\$3.46	-5.5%	\$1.78	\$3.55	-49.9%
Miles per Ride	4.1	5.2	-21.2%	7.2	4.6	56.5%
STF Service						
Monthly Rides	1,373	1,372	0.1%	1,283	1,023	25.4%
Monthly Cost	\$24,256	\$24,226	0.1%	\$22,808	\$18,040	26.4%
Monthly Vehicle Mile	6,329	7,417	-14.7%	6,609	5,376	22.9%
New Riders This Month	208	167	24.6%	195	175	11.4%
Cost per Ride	\$17.67	\$17.66	0.1%	\$17.78	\$17.63	0.9%
Cost per Mile	\$3.83	\$3.27	17.1%	\$3.45	\$3.36	2.7%
Miles per Ride	4.6	5.4	-14.8%	5.2	5.3	-1.9%
Title XIX Non Medical						
Monthly Rides	6,076	1,467	314.2%	5,328	1,452	266.9%
Monthly Cost	\$123,915	\$30,786	302.5%	\$110,524	\$30,394	263.6%
Monthly Vehicle Mile	29,779	7,798	281.9%	26,989	7,838	244.3%
New Riders This Month	227	33	587.9%	335	39	759.0%
Cost per Ride	\$20.39	\$20.99	-2.9%	\$20.74	\$20.93	-0.9%
Cost per Mile	\$4.16	\$3.95	5.3%	\$4.10	\$3.88	5.7%
Miles per Ride	4.9	5.3	-7.5%	5.1	5.4	-5.6%
Wa Co DAVS						
Monthly Rides	91 \$2.511	52	75.0%	61	33	84.8% 111.5%
Monthly Cost Monthly Vehicle Mile	\$2,511 759	\$1,140 498	120.3% 52.4%	\$1,588 532	\$751 282	88.7%
New Riders This Month	759 9	498	52.4% 125.0%	10	282 3	233.3%
Cost per Ride	\$27.59	\$21.92	25.9%	\$25.88	\$22.76	13.7%
Cost per Mile	\$3.31	\$2.29	44.5%	\$2.99	\$2.66	12.4%
Miles per Ride	8.3	9.6	-13.5%	8.7	8.5	2.4%
Tuesday, January 26, 2016					Cab Serv	ices - Page 1 of 1

CLACKAMAS COUNT	Y CONSORTIL	JM - PROVIDE	R	12-Mon		
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	286	378	-24.3%	296	324	-8.6%
Monthly Cost	\$2,288	\$3,156	-27.5%	\$2,394	\$2,741	-12.7%
Monthly Vehicle Mile	1,329	1,386	-4.1%	1,307	1,313	-0.5%
New Riders This Month	9	7	28.6%	7.0	30.0	-76.7%
Cost per Ride	\$8.00	\$8.35	-4.2%	\$8.09	\$8.45	-4.3%
Cost per Mile	\$1.72	\$2.28	-24.6%	\$1.83	\$2.09	-12.4%
Miles per Ride	4.6	3.7	24.3%	4.4	4.0	10.0%
Estacada Senior Center						
Monthly Rides	239	186	28.5%	241	302	-20.2%
Monthly Cost	\$1,871	\$1,424	31.4%	\$1,879	\$2,331	-19.4%
Monthly Vehicle Mile	889	709	25.4%	735	820	-10.4%
New Riders This Month	0	3	-100.0%	5.4	3.3	63.6%
Cost per Ride	\$7.83	\$7.65	2.4%	\$7.81	\$7.72	1.2%
Cost per Mile	\$2.10	\$2.01	4.5%	\$2.56	\$2.84	-9.9%
Miles per Ride	3.7	3.8	-2.6%	3.1	2.7	14.8%
Gladstone Senior Center						
Monthly Rides	306	209	46.4%	214	234	-8.5%
Monthly Cost	\$2,497	\$1,581	58.0%	\$1,658	\$1,936	-14.4%
Monthly Vehicle Mile	592	305	94.1%	854	498	71.5%
New Riders This Month	8	10	-20.0%	8.9	8.5	4.7%
Cost per Ride	\$8.16	\$7.56	7.9%	\$7.76	\$8.28	-6.3%
Cost per Mile	\$4.22	\$5.18	-18.5%	\$1.94	\$3.89	-50.1%
Miles per Ride	1.9	1.5	26.7%	4.0	2.1	90.5%
Hoodland Senior Center						
Monthly Rides	123	182	-32.4%	160	197	-18.8%
Monthly Cost	\$2,853	\$3,620	-21.2%	\$3,172	\$3,929	-19.3%
Monthly Vehicle Mile	1,097	1,420	-22.7%	1,195	1,475	-19.0%
New Riders This Month	0	0	N/A	5.1	11.1	-54.1%
Cost per Ride	\$23.20	\$19.89	16.6%	\$19.81	\$20.00	-1.0%
Cost per Mile	\$2.60	\$2.55	2.0%	\$2.65	\$2.66	-0.4%
Miles per Ride	8.9	7.8	14.1%	7.5	7.5	0.0%
Lake Oswego Adult Com	m. Center					
Monthly Rides	319	262	21.8%	293	312	-6.1%
Monthly Cost	\$2,393	\$1,965	21.8%	\$2,200	\$2,339	-5.9%
Monthly Vehicle Mile	801	758	5.7%	840	949	-11.5%
New Riders This Month	0	0	N/A	6.8	3.7	83.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.99	\$2.59	15.4%	\$2.62	\$2.46	6.5%
Mile per Ride	2.5	2.9	-13.8%	2.9	3.0	-3.3%

CLACKAMAS COUNT	Y CONSORTIL	JM - PROVIDE	₹	12-Mont	h Average	
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center	•					
Monthly Rides	742	860	-13.7%	854	852	0.2%
Monthly Cost	\$7,198	\$8,622	-16.5%	\$8,193	\$8,652	-5.3%
Monthly Vehicle Mile	1,721	2,109	-18.4%	2,115	2,113	0.1%
New Riders This Month	31	6	416.7%	20.8	10.8	92.6%
Cost per Ride	\$9.70	\$10.03	-3.3%	\$9.59	\$10.15	-5.5%
Cost per Mile	\$4.18	\$4.09	2.2%	\$3.87	\$4.09	-5.4%
Miles per Ride	2.3	2.5	-8.0%	2.5	2.5	0.0%
Molalla Senior Center			0.070		2.3	0.070
Monthly Rides	451	702	-35.8%	453	608	-25.5%
Monthly Cost	\$4,665	\$8,570	-45.6%	\$5,142	\$7,041	-27.0%
Monthly Vehicle Mile	1,164	1,133	2.7%	861	1,110	-22.4%
New Riders This Month	9	1,133	-50.0%	7.3	10.4	-29.8%
Cost per Ride	\$10.34	\$12.21	-15.3%	\$11.34	\$11.58	-2.1%
Cost per Mile	\$4.01	\$7.56	-47.0%	\$5.97	\$6.35	-6.0%
Miles per Ride	2.6		-47.0% 62.5%		1.8	5.6%
Pioneer Senior Center	2.0	1.6	02.376	1.9	1.0	3.070
Monthly Rides	652	608	7.2%	651	649	0.3%
•			7.2% 8.8%			-1.9%
Monthly Cost	\$5,469	\$5,028		\$5,362	\$5,464	1.0%
Monthly Vehicle Mile	1,996	1,982	0.7%	2,137	2,115	26.6%
New Riders This Month	12	15	-20.0%	22.4	17.7	-2.3%
Cost per Ride	\$8.39	\$8.27	1.5%	\$8.23	\$8.42	-2.7%
Cost per Mile	\$2.74	\$2.54	7.9%	\$2.51	\$2.58	
Miles per Ride	3.1	3.3	-6.1%	3.3	3.3	0.0%
Sandy Senior Center						
Monthly Rides	239	307	-22.1%	261	286	-8.7%
Monthly Cost	\$2,793	\$3,821	-26.9%	\$3,149	\$3,055	3.1%
Monthly Vehicle Mile	882	1,445	-39.0%	1,338	1,478	-9.5%
New Riders This Month	0	10	-100.0%	12.5	13.8	-9.4%
Cost per Ride	\$11.69	\$12.45	-6.1%	\$12.04	\$10.70	12.5%
Cost per Mile	\$3.17	\$2.64	20.1%	\$2.35	\$2.07	13.5%
Miles per Ride	3.7	4.7	-21.3%	5.1	5.2	-1.9%
Transportation Reaching	People					
Monthly Rides	1,945	2,255	-13.7%	2,111	2,397	-11.9%
Monthly Cost	\$24,206	\$28,578	-15.3%	\$27,149	\$30,771	-11.8%
Monthly Vehicle Mile	20,635	24,045	-14.2%	21,496	26,400	-18.6%
New Riders This Month	29	24	20.8%	65.7	45.0	46.0%
Cost per Ride	\$12.45	\$12.67	-1.7%	\$12.86	\$12.84	0.2%
Cost per Mile	\$1.17	\$1.19	-1.7%	\$1.26	\$1.17	7.7%
Miles per Ride	10.6	10.7	-0.9%	10.2	11.0	-7.3%
Transp Reaching People-						
Monthly Rides	166	172	-3.5%	188		
Monthly Cost	\$2,785	\$3,392	-17.9%	\$3,001		
Monthly Vehicle Mile	1,341	1,923	-30.3%	1,339		
New Riders This Month	0	0 \$19.72	N/A 14.0%	0 \$15.99		
Cost per Ride	\$16.78	\$19.72 \$1.76	-14.9% 18.2%			
Cost per Mile Miles per Ride	\$2.08 8.1	\$1.76 11.2	18.2% -27.7%	\$2.24 7.1		
willes per Mue	0.1	11.2	27.770	7.1		

EAST COUNTY OFFIC	E - PROVIDER			12-Month Average			
Programs	Dec 2015	Dec 2014	% Change	Current Year	Pervious Year	% Change	
Cherry Blossom							
Monthly Rides	25	29	-13.8%	23	66	-65.2%	
Monthly Cost	\$225	\$122	84.4%	\$129	\$433	-70.2%	
Monthly Vehicle Mile	65	81	-19.8%	70	172	-59.3%	
New Riders This Month	0	0	N/A	0.7	3.3	-78.8%	
Cost per Ride	\$9.00	\$4.21	113.8%	\$5.63	\$6.58	-14.4%	
Cost per Mile	\$3.46	\$1.51	129.1%	\$1.83	\$2.51	-27.1%	
Miles per Ride	2.6	2.8	-7.1%	3.1	2.6	19.2%	
Multnomah Co. ADS Prei	mium						
Monthly Rides	30	140	-78.6%	43	160	-73.1%	
Monthly Cost	\$129	\$522	-75.3%	\$245	\$520	-52.9%	
Monthly Vehicle Mile	94	227	-58.6%	117	261	-55.2%	
New Riders This Month	0	0	N/A	1.0	2.8	-64.3%	
Cost per Ride	\$4.30	\$3.73	15.3%	\$5.66	\$3.25	74.2%	
Cost per Mile	\$1.37	\$2.30	-40.4%	\$2.09	\$2.00	4.5%	
Miles per Ride	3.1	1.6	93.8%	2.7	1.6	68.8%	
STF Discretionary							
Monthly Rides	550	790	-30.4%	620	701	-11.6%	
Monthly Cost	\$10,404	\$11,331	-8.2%	\$9,952	\$11,521	-13.6%	
Monthly Vehicle Mile	1,643	2,715	-39.5%	1,886	2,510	-24.9%	
New Riders This Month	18	23	-21.7%	28.8	40.1	-28.2%	
Cost per Ride	\$18.92	\$14.34	31.9%	\$16.05	\$16.44	-2.4%	
Cost per Mile	\$6.33	\$4.17	51.8%	\$5.28	\$4.59	15.0%	
Miles per Ride	3.0	3.4	-11.8%	3.0	3.6	-16.7%	
STF Service							
Monthly Rides	480	549	-12.6%	494	512	-3.5%	
Monthly Cost	\$8,859	\$8,314	6.6%	\$8,063	\$8,510	-5.3%	
Monthly Vehicle Mile	1,270	1,700	-25.3%	1,394	1,812	-23.1%	
New Riders This Month	10	21	-52.4%	22.4	29.4	-23.8%	
Cost per Ride	\$18.46	\$15.14	21.9%	\$16.34	\$16.61	-1.6%	
Cost per Mile	\$6.98	\$4.89	42.7%	\$5.78	\$4.70	23.0%	
Miles per Ride	2.6	3.1	-16.1%	2.8	3.5	-20.0%	
TriMet Service							
Monthly Rides	1,119	540	107.2%	1,158	632	83.2%	
Monthly Cost	\$6,101	\$3,047	100.2%	\$4,773	\$3,474	37.4%	
Monthly Vehicle Mile	3,985	2,131	87.0%	3,865	2,727	41.7%	
New Riders This Month	17	7	142.9%	28.8	21.5	34.0%	
Cost per Ride	\$5.45	\$5.64	-3.4%	\$4.12	\$5.50	-25.1%	
Cost per Mile	\$1.53	\$1.43	7.0%	\$1.24	\$1.27	-2.4%	
Miles per Ride	3.6	3.9	-7.7%	3.3	4.3	-23.3%	
Veterans Volunteers							
Monthly Rides	176	141	24.8%	186	183	1.6%	
Monthly Cost	\$1,928	\$970	98.8%	\$1,167	\$1,005	16.1%	
Monthly Vehicle Mile	2,144	1,299	65.1%	2,120	1,917	10.6%	
New Riders This Month	17	11	54.5%	17.3	16.8	3.0%	
Cost per Ride	\$10.95	\$6.88	59.2%	\$6.29	\$5.50	14.4%	
Cost per Mile	\$0.90	\$0.75	20.0%	\$0.55	\$0.52	5.8%	
Miles per Ride	12.2	9.2	32.6%	11.4	10.5	8.6%	

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INDIVIDUAL PROVIDE	:R - PROGRAM		12-Month Average				
Provider - Program	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change	
African American - N/NE Sh	uttle (Financial Onl	у)					
Monthly Cost	\$3,439	\$3,602	-4.5%	\$3,551	\$3,071	15.6%	
David's Harp - STF Service							
Monthly Rides	227	157	44.6%	169	268	-36.99	
Monthly Cost	\$675	\$2,365	-71.5%	\$2,005	\$3,280	-38.99	
Monthly Vehicle Mile	238	275	-13.5%	236	360	-34.49	
New Riders This Month	1	0	N/A	4.3	6.5	-33.89	
Cost per Ride	\$2.97	\$15.06	-80.3%	\$11.89	\$12.23	-2.89	
Cost per Mile	\$2.84	\$8.60	-67.0%	\$8.50	\$9.11	-6.7	
Ailes per Ride	1.0	1.8	-44.4%	1.4	1.3	7.79	
NW Pilot Project - STF Servi	ce	-10					
Monthly Rides	170	169	0.6%	166	169	-1.8	
Monthly Cost	\$12,035	\$10,204	17.9%	\$10,213	\$9,784	4.4	
Monthly Vehicle Mile	854	907	-5.8%	989	1,075	-8.0	
New Riders This Month	9	8	12.5%	10.9	13.9	-21.6	
Cost per Ride	\$70.79	\$60.38	17.2%	\$61.40	\$58.01	5.8	
Cost per Mile	\$14.09	\$11.25	25.2%	\$10.32	\$9.11	13.3	
Miles per Ride	5.0	5.4	-7.4%	5.9	6.4	-7.8	
Providence Elderplace - STF		3		3.3			
Monthly Rides	282	346	-18.5%	324	320	1.3	
Monthly Cost	\$2,682	\$4,194	-36.1%	\$3,171	\$3,103	2.2	
Monthly Vehicle Mile	611	54,194 984	-37.9%	۶۵,171 1,171	1,194	-1.9	
New Riders This Month	24			63.8	68.2	-6.5	
Cost per Ride	\$9.51	81	-70.4%	\$9.79	\$9.69	1.0	
Cost per Mile	\$4.39	\$12.12 \$4.26	-21.5%			4.2	
Miles per Ride	2.2		3.1%	\$2.71 3.6	\$2.60	-2.7	
Ride Together - New Freedo		2.8	-21.4%	3.0	3.7	-2.7	
_		220	12.3%	288	272	5.9	
Nonthly Rides Nonthly Cost	247 \$1,819	220	-18.4%	\$1,867	\$1,796	5.9 4.0	
Monthly Vehicle Mile	31,819 1,972	\$2,229	33.9%	1,848	31,796 1,737	6.4	
New Riders This Month	•	1,473 0	N/A	0.3	1.8	-83.3	
Cost per Ride	0 \$7.36	\$10.13	-27.3%	\$6.48	\$6.61	-2.0	
Cost per Mile	\$0.92	\$10.13	-39.1%	\$1.01	\$1.03	-1.9	
Miles per Ride	8.0	6.7	19.4%	6.4	6.4	0.0	
Jrban League - N/NE Shuttl		<i>3.7</i>					
Monthly Rides	452	466	-3.0%	467	528	-11.6	
Monthly Cost	\$5,321	\$5,921	-10.1%	\$4,170	\$4,264	-2.2	
Monthly Vehicle Mile	557	620	-10.2%	755	812	-7.0	
New Riders This Month	1	2	-50.0%	4.2	4.8	-12.5	
Cost per Ride	\$11.77	\$12.71	-7.4%	\$8.93	\$8.08	10.5	
Cost per Mile	\$9.55	\$9.55	0.0%	\$5.53	\$5.25	5.3	
Miles per Ride	1.2	1.3	-7.7%	1.6	1.5	6.79	

INDIVIDUAL PROVIDE	IDIVIDUAL PROVIDER - PROGRAM				12-Month Average				
Provider - Program	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change			
Mt. Hood Express Service - Fixed Route (1)									
Monthly Rides	7,782	5,687	36.8%	3,893	2,918	33.4%			
Monthly Cost	\$39,514	\$29,352	34.6%	\$33,439	\$33,818	-1.1%			
Monthly Vehicle Mile	20,079	18,422	9.0%	17,107	15,453	10.7%			
New Riders This Month	509	361	41.0%	257.5	182.8	40.9%			
Cost per Ride	\$5.08	\$5.16	-1.6%	\$8.59	\$11.59	-25.9%			
Cost per Mile	\$1.97	\$1.59	23.9%	\$1.95	\$2.19	-11.0%			
Miles per Ride	2.6	3.2	-18.8%	4.4	5.3	-17.0%			

MFS-PROJECT LINKA	GE - PROVIDER	8		12-Month Average			
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change	
Cherry Blossom							
Monthly Rides	60	49	22.4%	38	39	-2.6%	
Monthly Cost	\$242	\$355	-31.8%	\$408	\$471	-13.4%	
Monthly Vehicle Mile	104	112	-7.1%	94	116	-19.0%	
New Riders This Month	1	0	N/A	1.1	1.0	10.0%	
Cost per Ride	\$4.03	\$7.24	-44.3%	\$10.77	\$12.19	-11.6%	
Cost per Mile	\$2.33	\$3.17	-26.5%	\$4.32	\$4.08	5.9%	
Miles per Ride	1.7	2.3	-26.1%	2.5	3.0	-16.7%	
Gateway Shuttle							
Monthly Rides	261	132	97.7%	179	141	27.0%	
Monthly Cost	\$806	\$675	19.4%	\$897	\$722	24.2%	
Monthly Vehicle Mile	362	244	48.4%	261	236	10.6%	
New Riders This Month	5	1	400.0%	4.5	4.3	4.7%	
Cost per Ride	\$3.09	\$5.11	-39.5%	\$5.01	\$5.13	-2.3%	
Cost per Mile	\$2.23	\$2.77	-19.5%	\$3.44	\$3.05	12.8%	
Miles per Ride	1.4	1.8	-22.2%	1.5	1.7	-11.8%	
Mid Multnomah County							
Monthly Rides	889	896	-0.8%	845	778	8.6%	
Monthly Cost	\$22,695	\$14,312	58.6%	\$14,459	\$13,056	10.7%	
Monthly Vehicle Mile	4,357	4,761	-8.5%	4,209	4,166	1.0%	
New Riders This Month	31	31	0.0%	40.7	36.1	12.7%	
Cost per Ride	\$25.53	\$15.97	59.9%	\$17.11	\$16.79	1.9%	
Cost per Mile	\$5.21	\$3.01	73.1%	\$3.44	\$3.13	9.9%	
Miles per Ride	4.9	5.3	-7.5%	5.0	5.4	-7.4%	
Multnomah Co. ADS Premio	um						
Monthly Rides	10	30	-66.7%	15	27	-44.4%	
Monthly Cost	\$20	\$85	-76.5%	\$44	\$94	-53.2%	
Monthly Vehicle Mile	11	44	-75.0%	29	. 55	-47.3%	
New Riders This Month	0	0	N/A	0.3	0.6	-50.0%	
Cost per Ride	\$2.00	\$2.83	-29.3%	\$2.94	\$3.43	-14.3%	
Cost per Mile	\$1.82	\$1.93	-5.7%	\$1.50	\$1.73	-13.3%	
Miles per Ride	1.1	1.5	-26.7%	2.0	2.0	0.0%	
N/NE Shuttle							
Monthly Ride	346	759	-54.4%	489	600	-18.5%	
Monthly Cost	\$3,125	\$10,769	-71.0%	\$8,481	\$8,884	-4.5%	
Monthly Vehicle Mile	705	1,085	-35.0%	892	1,023	-12.8%	
New Riders This Month	6	9	-33.3%	9.6	12.6	-23.8%	
Cost per Ride	\$9.03	\$14.19	-36.4%	\$17.33	\$14.81	17.0%	
Cost per Mile	\$4.43	\$9.93	-55.4%	\$9.51	\$8.69	9.4%	
Miles per Ride	2.0	1.4	42.9%	1.8	1.7	5.9%	
STF Service							
Monthly Ride	374	447	-16.3%	390	435	-10.3%	
Monthly Cost	\$14,083	\$16,528	-14.8%	\$14,007	\$12,532	11.8%	
Monthly Vehicle Mile	1,390	1,692	-17.8%	1,870	1,600	16.9%	
New Riders This Month	25	20	25.0%	31.8	29.3	8.5%	
Cost per Ride	\$37.66	\$36.98	1.8%	\$35.88	\$28.79	24.6%	
Cost per Mile	\$10.13	\$9.77	3.7%	\$7.49	\$7.83	-4.3%	
Miles per Ride	3.7	3.8	-2.6%	4.8	3.7	29.7%	
TriMet Service							
Monthly Ride	307	404	-24.0%	400	386	3.6%	
Monthly Cost	\$2,891	\$3,659	-21.0%	\$3,555	\$3,852	-7.7%	
Monthly Vehicle Mile	1,110	1,628	-31.8%	1,855	1,678	10.5%	
New Riders This Month	19	18	5.6%	20.9	20.3	3.0%	
Cost per Ride	\$9.42	\$9.06	4.0%	\$8.89	\$9.98	-10.9%	
Cost per Mile	\$2.60	\$2.25	15.6%	\$1.92	\$2.30	-16.5%	
Miles per Ride	3.6	4.0	-10.0%	4.6	4.3	7.0%	
Tuesday January 26, 2016					MFS-Project Linka	go Pago 1 of 1	

NEIGHBORHOOD HO	USE - PROVIDE	ER		12-Month Average		
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	446	344	29.7%	503	625	-19.5%
Monthly Cost	\$10,767	\$4,404	144.5%	\$7,426	\$8,246	-9.9%
Monthly Vehicle Mile	1,202	682	76.2%	1,238	1,275	-2.9%
New Riders This Month	29	16	81.3%	27.8	30.3	-8.3%
Cost per Ride	\$24.14	\$12.80	88.6%	\$14.77	\$13.19	12.0%
Cost per Mile	\$8.96	\$6.46	38.7%	\$6.00	\$6.47	-7.3%
Miles per Ride	2.7	2.0	35.0%	2.5	2.0	25.0%
SW Shuttle Service						
Monthly Rides	82	95	-13.7%	143	88	62.5%
Monthly Cost	\$3,078	\$1,865	65.0%	\$2,437	\$1,040	134.3%
Monthly Vehicle Mile	179	203	-11.8%	267	153	74.5%
New Riders This Month	3	1	200.0%	4.4	2.5	76.0%
Cost per Rider	\$37.54	\$19.63	91.2%	\$17.04	\$11.89	43.3%
Cost per Mile	\$17.20	\$9.19	87.2%	\$9.14	\$6.82	34.0%
Miles per Ride	2.2	2.1	4.8%	1.9	1.7	11.8%
Downtown RideAbout(1)						
Monthly Rides	144	176	-18.2%	183	171	7.0%
Monthly Cost	\$1,160	\$767	51.2%	\$766	\$790	-3.0%
Monthly Vehicle Mile	89	97	-8.2%	120	112	7.1%
New Riders This Month	0	1	-100.0%	1.3	1.1	18.2%
Cost per Ride	\$8.06	\$4.36	84.9%	\$4.19	\$4.61	-9.1%
Cost per Mile	\$13.03	\$7.91	64.7%	\$6.40	\$7.05	-9.2%
Miles per Ride	0.6	0.6	0.0%	0.7	0.7	0.0%

IMPACT NORTHWEST	- PROVIDER			12-Mon	th Average	
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Cherry Blosson						
Monthly Rides	40	42	-4.8%	46	53	-13.2%
Monthly Cost	\$134	\$480	-72.1%	\$385	\$897	-57.1%
Monthly Vehicle Mile	34	27	25.9%	38	42	-9.5%
New Riders This Month	0	0	N/A	0.1	0.3	-66.7%
Cost per Ride	\$3.35	\$11.43	-70.7%	\$8.33	\$16.84	-50.5%
Cost per Mile	\$3.94	\$17.78	-77.8%	\$10.05	\$21.48	-53.2%
Miles per Ride	0.9	0.6	50.0%	0.8	0.8	0.0%
Multnomah Co. ADS Premiu	m					
Monthly Rides	3	19	-84.2%	10	19.7	-50.0%
Monthly Cost	\$15	\$95	-84.2%	\$49	\$98	-50.0%
Monthly Vehicle Mile	16	105	-84.8%	66	147	-55.1%
New Riders This Month	0	2	-100.0%	1.3	2.3	-43.5%
Cost per Ride	\$5.00	\$5.00	0.0%	\$4.92	\$5.00	-1.6%
Cost per Mile	\$0.94	\$0.90	4.4%	\$0.74	\$0.67	10.4%
Miles per Ride	5.3	5.5	-3.6%	6.6	7.5	-12.0%
STF Discretionary					7.3	
Monthly Rides	533	490	8.8%	669	627	6.7%
Monthly Cost	\$13,192	\$16,846	-21.7%	\$12,894	\$13,956	-7.6%
Monthly Vehicle Mile	2,113	1,524	38.6%	2,660	2,330	14.2%
New Riders This Month	20	17	17.6%	38.3	39.3	-2.5%
Cost per Ride	\$24.75	\$34.38	-28.0%	\$19.27	\$22.28	-13.5%
Cost per Mile	\$6.24	\$11.05	-43.5%	\$4.85	\$5.99	-19.0%
Miles per Ride	4.0	3.1	29.0%	4.0	3.7	8.1%
STF Service	4.0	5.1	23.070		3.7	2.2,.
Monthly Rides	371	355	4.5%	465	435	6.9%
Monthly Cost	\$10,877	\$8,792	23.7%	\$8,825	\$7,387	19.5%
Monthly Vehicle Mile	1,355	1,031	31.4%	2,041	1,857	9.9%
New Riders This Month	10	25	-60.0%	35.3	36.1	-2.2%
Cost per Ride	\$29.32	\$24.77	18.4%	\$18.96	\$16.98	11.7%
Cost per Mile	\$8.03	\$8.53	-5.9%	\$4.32	\$3.98	8.5%
Miles per Ride	3.7	2.9	27.6%	4.4	4.3	2.3%
Dialysis (NEW)				7.7	4.5	
Monthly Rides	5					
Monthly Cost	\$50					
Monthly Vehicle Mile	38					
New Riders This Month Cost per Ride	0 \$10.00					
Cost per Mile	\$1.32					
Miles per Ride	7.6					
Title XIX Non Medical (NEW)						
Monthly Rides	9					
Monthly Cost	\$135					
Monthly Vehicle Mile	65					
New Riders This Month Cost per Ride	4 \$15.00					
Cost per Mile	\$2.08					
Miles per Ride	7.2					

RIDE CONNECTION H	HEADQUARTER	R OFFICE - PRO	OVIDER 12-Month Average			
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Prer	mium					
Monthly Ride	4	12	-66.7%			
Monthly Cost	\$8	\$246	-96.7%			
Monthly Vehicle Mile	32	63	-49.2%			
New Riders This Month	1	0	N/A			
Cost per Ride	\$2.00	\$20.50	-90.2%			
Cost per Mile	\$0.25	\$3.90	-93.6%			
Miles per Ride	8.0	5.3	50.9%			
STF Service						
Monthly Ride	34	55	-38.2%			
Monthly Cost	\$427	\$506	-15.6%			
Monthly Vehicle Mile	273	242	12.8%			
New Riders This Month	14	11	27.3%			
Cost per Ride	\$12.56	\$9.20	36.5%			
Cost per Mile	\$1.56	\$2.09	-25.4%			
Miles per Ride	8.0	4.4	81.8%			
Title XIX Non Medical						
Monthly Ride	135	0	N/A			
Monthly Cost	(\$3,931)	\$0	N/A			
Monthly Vehicle Mile	1,291	0	N/A			
New Riders This Month	33	0	N/A			
Cost per Ride	(\$29.12)	N/A	N/A			
Cost per Mile	(\$3.04)	N/A	N/A			
Miles per Ride	9.6	N/A	N/A			
Dialysis						
Monthly Ride	87					
Monthly Cost	\$1,026					
Monthly Vehicle Mile	920					
New Riders This Month	1					
Cost per Ride	\$11.79					
Cost per Mile	\$1.12					
Miles per Ride	10.6					

RIDE CONNECTION W	ASHINGTON (CO. OFFICE - P	ROVIDER	12-Month Average				
Programs	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change		
General Public								
Monthly Ride	0	8	-100.0%	9	23	-60.9%		
Monthly Cost	\$399	\$776	-48.6%	\$782	\$792	-1.3%		
Monthly Vehicle Mile	0	34	-100.0%	59	133	-55.6%		
New Riders This Month	0	1	-100.0%	1	4	-75.0%		
Cost per Ride	N/A	\$97.00	N/A	\$83.76	\$34.81	140.6%		
Cost per Mile	N/A	\$22.82	N/A	\$13.16	\$5.95	121.2%		
Miles per Ride	N/A	4.3	N/A	6.4	5.9	8.5%		
Job Access	NA	4.5	,	0.4	3.3	0.570		
Monthly Rides	0	0	N/A	0	1	-100.0%		
Monthly Cost	\$0	\$ 0	N/A	\$0	\$50	-100.0%		
Monthly Vehicle Mile	ېږ 0		N/A	0	6	-100.0%		
•		0	-	0	0			
New Riders This Month	0	0	N/A	_	_	N/A		
Cost per Ride	N/A	N/A	N/A	N/A	\$46.46	N/A		
Cost per Mile	N/A	N/A	N/A	N/A	\$8.51	N/A		
Miles per Ride	N/A	N/A	N/A	N/A	5.5	N/A		
STF Service								
Monthly Rides	355	269	32.0%	357	497	-28.2%		
Monthly Cost	\$4,098	\$4,090	0.2%	\$5,240	\$6,464	-18.9%		
Monthly Vehicle Mile	1,209	1,043	15.9%	1,292	2,261	-42.9%		
New Riders This Month	9	3	200.0%	9	12	-25.0%		
Cost per Ride	\$11.54	\$15.20	-24.1%	\$14.66	\$13.00	12.8%		
Cost per Mile	\$3.39	\$3.92	-13.5%	\$4.06	\$2.86	42.0%		
Miles per Ride	3.4	3.9	-12.8%	3.6	4.5	-20.0%		
Title XIX Non Medical								
Monthly Rides	1	1	0.0%	1	2	-50.0%		
Monthly Cost	\$99	\$102	-2.9%	\$119	\$184	-35.3%		
Monthly Vehicle Mile	6	4	50.0%	9	11	-18.2%		
New Riders This Month	0	1	-100.0%	1	1	0.0%		
Cost per Ride	\$99.00	\$102.00	-2.9%	\$102.32	\$81.78	25.1%		
Cost per Mile	\$16.50	\$25.50	-35.3%	\$13.77	\$16.98	-18.9%		
Miles per Ride	6.0	4.0	50.0%	7.4	4.8	54.2%		
Veterans Volunteers			24 22/					
Monthly Rides	222	183	21.3% 44.4%	242				
Monthly Cost Monthly Vehicle Mile	\$1,962 3,550	\$1,359 2,346	51.3%	\$1,944 3,411				
New Riders This Month	3,330 9	2,340	28.6%	12				
Cost per Ride	\$8.84	\$7.43	19.0%	\$0.57				
Cost per Mile	\$0.55	\$0.58	-4.6%	\$8.05				
Miles per Ride	16.0	12.8	24.7%	14.1				
Wa Co DAVS	•	0	81 / A	2				
Monthly Rides	0 \$65	0 \$10	N/A 550.0%	2 \$37				
Monthly Cost Monthly Vehicle Mile	\$65 0	210	N/A	357 7				
New Riders This Month	0	0	N/A	0				
Cost per Ride	N/A	N/A	N/A	\$20.36				
Cost per Mile	N/A	N/A	N/A	\$5.74				
Miles per Ride	N/A	N/A	N/A	3.5				

VEHICLE ONLY - PRO	GRAM			h Average		
Providers	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	577	596	-3.2%	671	616	8.9%
Monthly Cost	\$4,165	\$5,483	-24.0%	\$4,275	\$5,480	-22.0%
Monthly Vehicle Mile	2,505	3,085	-18.8%	3,062	3,138	-2.4%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$7.22	\$9.20	-21.5%	\$6.37	\$8.90	-28.4%
Cost per Mile	\$1.66	\$1.78	-6.7%	\$1.40	\$1.75	-20.0%
Miles per Ride	4.3	5.2	-17.3%	4.6	5.1	-9.8%
American Cancer Societ	y-(Clack., Mult.,	Wash.				
Monthly Rides	98	176	-44.3%	105	149	-29.5%
Monthly Cost	\$791	\$790	0.1%	\$791	\$791	0.0%
Monthly Vehicle Mile	660	1,553	-57.5%	691	1,039	-33.5%
New Riders This Month	9	12	-25.0%	8.8	11.3	-22.1%
Cost per Ride	\$8.07	\$4.49	79.7%	\$7.56	\$5.33	41.8%
Cost per Mile	\$1.20	\$0.51	135.3%	\$1.15	\$0.76	51.3%
Miles per Ride	6.7	8.8	-23.9%	6.6	7.0	-5.7%
Edwards Center-(Clack.,	Wash.)					
Monthly Rides	755	615	22.8%	862	837	3.0%
Monthly Cost	\$3,264	\$3,749	-12.9%	\$3,599	\$4,668	-22.9%
Monthly Vehicle Mile	2,081	2,488	-16.4%	2,096	3,119	-32.8%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$4.32	\$6.10	-29.2%	\$4.18	\$5.58	-25.1%
Cost per Mile	\$1.57	\$1.51	4.0%	\$1.72	\$1.50	14.7%
Miles per Ride	2.8	4.0	-30.0%	2.4	3.7	-35.1%
Maryville Nursing Home						
Monthly Rides	20	20	0.0%	43	51	-15.7%
Monthly Cost	\$241	\$134	79.9%	\$513	\$486	5.6%
Monthly Vehicle Mile	21	16	31.3%	67	114	-41.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$12.05	\$6.70	79.9%	\$11.90	\$9.49	25.4%
Cost per Mile	\$11.48	\$8.38	37.0%	\$7.64	\$4.26	79.3%
Miles per Ride	1.1	0.8	37.5%	1.6	2.2	-27.3%
Mary's Woods						
Monthly Rides	851	1,156	-26.4%	960	820	17.1%
Monthly Cost	\$5,598	\$7,936	-29.5%	\$7,335	\$8,013	-8.5%
Monthly Vehicle Mile	1,708	1,618	5.6%	1,823	1,725	5.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$6.58	\$6.87	-4.2%	\$7.64	\$9.77	-21.8%
Cost per Mile	\$3.28	\$4.90	-33.1%	\$4.02	\$4.64	-13.4%
Miles per Ride	2.0	1.4	42.9%	1.9	2.1	-9.5%

VEHICLE ONLY - PRO	OGRAM			12-Mon		
Providers	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	588	707	-16.8%	748	726	3.0%
Monthly Cost	\$802	\$660	21.5%	\$842	\$753	11.89
Monthly Vehicle Mile	502	369	36.0%	525	377	39.3%
New Rider This Month	0	0	N/A	2.3	2.8	-17.9%
Cost per Ride	\$1.36	\$0.93	46.2%	\$1.13	\$1.04	8.7%
Cost per Mile	\$1.60	\$1.79	-10.6%	\$1.60	\$2.00	-20.0%
Miles per Ride	0.9	0.5	80.0%	0.7	0.5	40.0%
Providence Elderplace						
Monthly Rides	8,887	9,161	-3.0%	8,891	9,060	-1.9%
Monthly Cost	\$208,708	\$283,142	-26.3%	\$202,973	\$200,179	1.4%
Monthly Vehicle Mile	38,111	36,864	3.4%	36,075	32,932	9.5%
New Riders This Month	31	27	14.8%	24.3	112.8	-78.5%
Cost per Ride	\$23.48	\$30.91	-24.0%	\$22.83	\$22.10	3.3%
Cost per Mile	\$5.48	\$7.68	-28.6%	\$5.63	\$6.08	-7.4%
Miles per Ride	4.3	4.0	7.5%	4.1	3.6	13.9%
Tualatin Valley Worksh	ор					
Monthly Rides	299	183	63.4%	265	167	58.7%
Monthly Cost	\$5,803	\$2,234	159.8%	\$4,051	\$2,266	78.8%
Monthly Vehicle Mile	906	443	104.5%	647	465	39.1%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$19.41	\$12.21	59.0%	\$15.30	\$13.57	12.7%
Cost per Mile	\$6.41	\$5.04	27.2%	\$6.26	\$4.87	28.5%
Miles per Ride	3.0	2.4	25.0%	2.4	2.8	-14.3%
West Linn						
Monthly Ride	56	234	-76.1%	141	91	54.9%
Monthly Cost	\$333	\$274	21.5%	\$324	\$364	-11.0%
Monthly Vehicle Mile	114	66	72.7%	81	122	-33.6%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$5.95	\$1.17	408.5%	\$2.29	\$4.00	-42.8%
Cost per Mile	\$2.92	\$4.15	-29.6%	\$4.01	\$2.98	34.6%
Miles per Ride	2.0	0.3	566.7%	0.6	1.3	-53.8%

Rural Transit District	Transportation	on Report		12-Month Average		
Rural Cities	Dec 2015	Dec 2014	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,761	8,444	-31.8%	6,816	8,433	-19.2%
Monthly Cost	\$38,539	\$33,729	14.3%	\$34,914	\$31,242	11.8%
Monthly Vehicle Miles	12,492	10,920	14.4%	11,277	8,730	29.2%
On-Time Performance	99.0%	99.0%	0.0%	98.9%	99.3%	-0.4%
Cost per Ride	\$6.69	\$3.99	67.7%	\$5.12	\$3.70	38.4%
Cost per Mile	\$3.09	\$3.09	0.0%	\$3.10	\$3.58	-13.4%
Miles per Roadcall	12,492	10,920	14.4%	11,277	8,730	29.2%
Canby(CAT)-Paratransit L		4 724	40.5%	4 200		4.4.40/
Monthly Rides	1,385	1,721	-19.5%	1,399	1,634	-14.4%
Monthly Cost	\$32,511	\$37,824	-14.0%	\$31,935	\$36,271	-12.0%
Monthly Vehicle Miles	4,323	6,347	-31.9%	4,908	5,525	-11.2%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	82.7%	16.3%
Cost per Ride	\$23.47	\$21.98	6.8%	\$22.83	\$22.20	2.8%
Cost per Mile	\$7.52	\$5.96	26.2%	\$6.51	\$6.56	-0.8%
Miles per Roadcall	4,323	6,347	-31.9%	4,908	5,525	-11.2%
Molalla(SCTD)-Demand R						
Monthly Rides	7,742	8,333	-7.1%	8,572	8,213	4.4%
Monthly Cost	\$52,320	\$54,675	-4.3%	\$50,195	\$49,682	1.0%
Monthly Vehicle Miles	20,144	22,212	-9.3%	21,696	21,910	-1.0%
On-Time Performance	97.0%	97.0%	0.0%	89.3%	97.5%	-8.2%
Cost per Ride	\$6.76	\$6.56	3.0%	\$5.86	\$6.05	-3.1%
Cost per Mile	\$2.60	\$2.46	5.7%	\$2.31	\$2.27	1.8%
Miles per Roadcall	6,715	11,106	-39.5%	10,848	21,910	-50.5%
Sandy(SAM)-Fixed Route	!					
Monthly Rides	8,332	9,415	-11.5%	9,506	10,354	-8.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,322	20,739	2.8%	20,899	19,352	8.0%
On-Time Performance	99.5%	99.5%	0.0%	99.7%	99.6%	0.1%
Cost per Ride	\$7.80	\$6.90	13.0%	\$6.84	\$6.28	8.9%
Cost per Mile	\$3.05	\$3.13	-2.6%	\$3.11	\$3.36	-7.4%
Miles per Roadcall	21,322	20,739	2.8%	20,899	19,352	8.0%
Sandy(SAM)-Paratransit	•					
Monthly Rides	1,232	1,500	-17.9%	1,438	1,421	1.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
			-6.5%	6,946	7,505	
Monthly Vehicle Miles	6,731	7,196		96.5%	•	-7.4%
On-Time Performance	97.8%	98.4%	-0.6% 21.8%		96.3%	0.2%
Cost per Ride	\$16.23	\$13.33		\$13.91	\$14.08	-1.2%
Cost per Mile	\$2.97	\$2.78	6.8%	\$2.88	\$2.66	8.3%
Miles per Roadcall	6,731	7,196	-6.5%	6,946	7,505	-7.4%
Wilsonville(SMART)-Fixed						
Monthly Rides	22,622	24,961	-9.4%	25,366	29,004	-12.5%
Monthly Cost	\$360,953	\$313,291	15.2%	\$327,994	\$314,064	4.4%
Monthly Vehicle Miles	47,797	47,810	0.0%	45,824	46,151	-0.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.96	\$12.55	27.2%	\$12.93	\$10.83	19.4%
Cost per Mile	\$7.55	\$6.55	15.3%	\$7.16	\$6.81	5.1%
Miles per Roadcall	47,797	47,810	0.0%	45,824	46,151	-0.7%
•	•			-,-		
Wilsonville(SMART)-Para Monthly Rides	itransit LIFT and 2,665	1,549	72.0%	1,779	1,486	19.7%
· · · · · · · · · · · · · · · · · · ·	•			\$57,881	\$55,453	
Monthly Cost	\$63,698	\$55,287	15.2%			4.4%
Monthly Vehicle Miles	9,069	10,366	-12.5%	9,823	10,520	-6.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$23.90	\$35.69	-33.0%	\$32.53	\$37.32	-12.8%
Cost per Mile	\$7.02	\$5.33	31.7%	\$5.89	\$5.27	11.8%
Miles per Roadcall	9,069	10,366	-12.5%	9,823	10,520	-6.6%
Tuesday, January 26, 2016					Rural Transit Dis	trict - Page 1 of 1

RideWise Performance Report - December 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	37	\$1,924.00	\$50,447.28		
One-on-one travel training general trips	6	10	\$520.00	\$13,634.40		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		\$0.00	\$0.00		
Subtotal	14	47	\$2,444.00	\$64,081.68		
Group travel training with schools	0		\$0.00	\$0.00		
Group travel training general	0		\$0.00	\$0.00		
Riders Club participants	28					
Subtotal	28		\$0.00	\$0.00		
Total	42	47	\$2,444.00	\$64,081.68		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1- on-1	Number of trips taken with students 1- on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	1					
Transitional staff support only	1					
Transitional staff support and pass plan	193	449	140	252	521	775
Total	195					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$47,748.10					
Total trainer hours monthly	\$693.30					
Ride Ambassador hours monthly	\$99.50					
Value of volunteer hours monthly	\$2,243.73					
Value of transitional staff hours monthly	\$22,824.14					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	61	318	\$16,536.00	\$433,573.92		
One-on-one travel training general trips	58	140	\$7,280.00	\$190,881.60		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		\$0.00	\$0.00		
Subtotal	119	458	\$23,816.00	\$624,455.52		
Group travel training with schools	155		\$566.06	\$14,842.09		
Group travel training general	68		\$248.34	\$6,511.37		
Riders Club participants	336					
Subtotal	559		\$814.40	\$21,353.46		
Total	678	458	\$24,630.40	\$645,808.98		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1- on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	16					
Transitional staff support only	1					
Transitional staff support and pass plan	193	449	148	1,077	1,991	3,411
Total	210					
Bill O ii Bill Mi						
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$305,038.32					
Annual cost avoidance of trips	\$645,808.98					
Total cost avoidance	\$340,770.66					
Total trainer hours annual	\$4,159.80					
Ride Ambassador hours annual	\$546.75					
Value of volunteer hours annual	\$12,329.21					
Value of transitional staff hours annual	\$100,495.43					