
DATE: MARCH 2016

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of March, the monthly average rides increased 10.3% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of March, average monthly rides decreased 9.4% when compared to the same period (12 months) the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year, some STO rides are reported under the non-STF category.
3. Ride Connection E&D services cost per ride. As of March, average cost per ride increased 4.4% when compared to the same period (12 months) the previous year.
4. New riders. As of March, average new riders per month increased 11.3% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of March, average monthly volunteer hours decreased 5% when compared to the same period (12 months) the previous year -- likely due to a number of factors including volunteer turnover and staffing issues.
6. Other funds contributed to the Ride Connection Network. As of March, average monthly resources spent by partners in the network remained the same when compared to the same period (12 months) the previous year.
7. Donations contributed to the Ride Connection Network. As of March, average monthly donations increased 9% when compared to the same period (12 months) the previous year.

RIDEWISE

1. Service Delivery Analysis. A total of 181 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 25 individuals successfully exited out of one-on-one travel training, five of whom were prior participants returning to learn a new route. There was a 38.8% increase in successful customers noted in March 2016.
3. Under the age of 60, a total of 21 persons successfully exited out of one-on-one travel training. Average training hours per individual was 11.9.
4. Outreach. The RideWise program continues to increase awareness by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of three events were held:
 - Columbia Regional ESD participated in transit orientation with an out of service bus. Also took a trip on the Orange Line.
 - Milwaukie High School took a group trip the Orange Line.
 - RideWise met with Jenna Miller at Rose Villa.
5. Ride Ambassador Program. 79.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported eight Rider's Club activities with 35 participants.
7. Referral Sources. There were 41 referrals in March 2016. Five referrals were from new agencies or new sources at agencies with whom a relationship had already been established. Three referrals were the result of travel options counseling efforts.
8. School Program. 446 students received training during the month of March. There were 778 trips taken as a group and 375 one-on-one trips. 182 teachers and support staff reported a total of 987 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 10,883. This is a slight decrease in ridership (2.7%) from March 2015. The SAM-Gresham route ridership

decreased by 2.8% with a total of 8,671 rides in 2015 compared to 8,918 in 2016. The SAM-Estacada route ridership increased by 5.3%, the STAR route dial-a-ride decreased by 10.6% and Elderly & Disabled persons ridership increased by 114%.

2. Sandy staff conducted a Transit Advisory Committee meeting in March. This meeting provided an overview of Sandy Transit “today” and asked for nominations for the Chair and Co-chair positions of the committee. Two people stepped forward for these positions.
3. Two RFQ’s were released for replacement vehicles. Both vehicles are 5310 funded. A minivan and a cut-a-way in the Sandy fleet have reached the end of their useful life. The minivan is used for the E&D program, providing out-of-town medical rides to frail elderly and disabled individuals. The cut-a-way will be used to provide rides through the STAR dial-a-ride program. This program is open to the general public; however, the E&D population makes up approximately 65% of dial-a-ride passengers. Sandy Transit is excited to replace these vehicles and will seek council approval of the bids at the first April meeting.
4. Staff submitted two grant applications at the end of March. One was submitted to the 5339 Vehicle Replacement Grant program. If funded, this grant will replace one large transit vehicle that operates Sandy’s main fixed/commuter route, SAM Gresham. The vehicle to be replaced will reach the end of its useful life in less than one year. The lead production time for a large transit bus is approximately two years.

The other application was submitted to the Transit Network Discretionary Grant program. This application is a partnership between Sandy and Clackamas County Social Services to install Intelligent Transit Systems (ITS) on Sandy and Clackamas County vehicles. These systems would improve three commuter routes in the Eastern region of Clackamas County, SAM Gresham, SAM Estacada and Mount Hood Express (MHX). ITS equipment provides many useful features such as real time bus arrival prediction, 24/7 website maintenance, electronic data collection, automated bus stop announcements for ADA compliance and much more. This would be a wonderful step toward the future for both systems and provide vast improvements for riders and providers.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. The Villebois Shopper Shuttle is proving to be quite successful. The average counts for the in town dial-a-ride for the first seven months was

481. In March, the first full month of service, the counts jumped to 3,270. This service helped propel the system-wide counts to 29,483, the first time this fiscal year that ridership is higher than last year.

2. SMART carried 512 passengers for the Robotics tournament held at Wilsonville High. Since parking at the high school is lacking, Mentor Graphics, a sponsor of the tournament, opened its parking lot for attendees. SMART provided tripper service on Route 4 from 6:30am to 8:30pm.
3. Drivers were fitted for new uniforms. The color scheme for shirts will go from baby blue to a royal blue. These uniforms will be seen in May.
4. Two new 35 foot buses will begin production around Labor Day and we expect delivery sometime in late Fall.

CANBY AREA TRANSIT (CAT)

1. Demand response rides were up in March over February. The amount of same day rides and shopper shuttle trips increased over last month.
2. Fixed route ridership was lower this month than February; however, trips to and from Woodburn are on the rise. There were no incidents, accidents or complaints in March 2016.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. March ridership was down from last year by 461 rides. The CCC route increased while the Canby and City routes showed a decrease overall.
2. The Board met this month and made a decision on signage for the Transit Center.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Mar 16	Mar 15	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	89,200	95,400	-6.5%	90,100	94,020	-4.2%
Bus-Frequent Service*	<u>103,200</u>	<u>109,400</u>	-5.7%	<u>103,722</u>	<u>107,740</u>	-3.7%
Subtotal All Bus	192,400	204,800	-6.1%	193,822	201,760	-3.9%
MAX	124,700	117,500	6.1%	123,233	117,130	5.2%
Commuter Rail	<u>1,820</u>	<u>1,820</u>	0.0%	<u>1,777</u>	<u>1,880</u>	-5.5%
Fixed Route Total	318,920	324,100	-1.6%	318,833	320,770	-0.6%
<u>Paratransit</u>						
LIFT& Cabs	3,714	3,615	2.7%	3,624	3,561	1.7%
System Total	322,634	327,740	-1.6%	322,456	324,331	-0.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	511,800	550,200	-7.0%	519,544	543,644	-4.4%
Bus-Frequent Service*	<u>635,000</u>	<u>673,900</u>	-5.8%	<u>639,378</u>	<u>661,356</u>	-3.3%
Subtotal All Bus	1,146,800	1,224,100	-6.3%	1,158,922	1,205,000	-3.8%
MAX	778,100	730,400	6.5%	767,938	727,935	5.5%
Commuter Rail	<u>9,100</u>	<u>9,120</u>	-0.2%	<u>8,886</u>	<u>9,392</u>	-5.4%
Fixed Route Total	1,934,000	1,963,625	-1.5%	1,935,747	1,942,326	-0.3%
Frequent Bus % of Total Bus	55.4%	55.1%	0.3%	55.2%	54.9%	0.3%
<u>Paratransit</u>						
LIFT & Cabs	20,908	20,364	2.7%	20,392	20,109	1.4%
System Total	1,954,908	1,983,989	-1.5%	1,956,139	1,962,435	-0.3%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.56	\$3.20	11.25%	\$3.53	\$3.35	5.37%
Bus-Frequent Service*	\$2.61	\$2.32	12.50%	\$2.58	\$2.38	8.40%
Subtotal All Bus	\$3.04	\$2.71	12.18%	\$3.01	\$2.82	6.74%
MAX	\$2.26	\$2.09	8.13%	\$2.31	\$2.11	9.48%
Commuter Rail	\$15.69	\$13.05	20.23%	\$15.03	\$13.14	14.38%
Fixed Route Total	\$2.79	\$2.53	10.28%	\$2.79	\$2.60	7.31%
<u>Paratransit</u>						
LIFT & Cabs	\$32.27	\$32.78	-1.56%	\$32.94	\$32.41	1.64%
System Total	\$3.10	\$2.84	9.15%	\$3.11	\$2.91	6.87%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	5,164,400	5,391,900	-4.2%	5,080,925	5,213,275	-2.5%
Monthly Cost	\$15,681,273	\$14,631,531	7.2%	\$15,108,614	\$14,749,777	2.4%
Monthly Vehicle Mile	2,107,106	2,028,223	3.9%	2,012,283	1,961,662	2.6%
On-Time Performance	82.3%	82.9%	-0.6%	80.7%	80.4%	0.3%
Cost per Ride	\$3.04	\$2.71	12.2%	\$2.97	\$2.83	4.9%
Cost per Mile	\$7.44	\$7.21	3.2%	\$7.51	\$7.52	-0.1%
Miles per Roadcall	12,693	10,509	20.8%	11,814	9,788	20.7%
Light Rail						
Monthly Rides	3,486,500	3,217,300	8.4%	3,281,044	3,188,029	2.9%
Monthly Cost	\$7,884,238	\$6,718,710	17.3%	\$7,518,878	\$6,679,260	12.6%
Monthly Vehicle Mile	395,603	348,015	13.7%	367,062	337,395	8.8%
On-Time Performance	83.6%	82.1%	1.5%	79.8%	81.4%	-1.6%
Cost per Ride	\$2.26	\$2.09	8.1%	\$2.29	\$2.10	9.0%
Cost per Mile	\$19.93	\$19.31	3.2%	\$20.48	\$19.80	3.4%
Miles per Roadcall	1,504	1,415	6.3%	1,220	1,434	-14.9%
Paratransit LIFT and Cab						
Monthly Rides	94,768	89,865	5.5%	88,223	86,869	1.6%
Monthly Cost	\$3,058,528	\$2,946,199	3.8%	\$2,900,825	\$2,807,316	3.3%
Monthly Vehicle Mile	798,038	748,701	6.6%	732,804	718,206	2.0%
On-Time Performance	92.6%	93.3%	-0.7%	92.4%	92.5%	-0.1%
Cost per Ride	\$32.27	\$32.78	-1.6%	\$32.88	\$32.32	1.7%
Cost per Mile	\$3.83	\$3.94	-2.8%	\$3.96	\$3.91	1.3%
Miles per Roadcall	7,190	7,799	-7.8%	6,495	6,900	-5.9%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

12-Month Averages

RIDE CONNECTION*	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Monthly Rides	37,545	39,033	-3.8%	38,695	35,091	10.3%
Monthly Cost	\$600,116	\$628,254	-4.5%	\$636,829	\$553,510	15.1%
Monthly Vehicle Mile	172,792	184,611	-6.4%	179,231	159,281	12.5%
New Riders This Month	833	987	-15.6%	1,412.8	1,269.3	11.3%
Cost per Ride	\$15.98	\$16.10	-0.7%	\$16.46	\$15.77	4.4%
Cost per Mile	\$3.47	\$3.40	2.1%	\$3.55	\$3.48	2.0%
Miles per Ride	4.6	4.7	-2.1%	4.6	4.5	2.2%

*Excludes Rural Transit District Transportation

Wednesday, April 27, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	804	704	14.2%	650		
Monthly Cost	\$7,893	\$7,362	7.2%	\$7,657		
Monthly Vehicle Mile	4,270	4,456	-4.2%	3,755		
New Riders This Month	19	23	-17.4%	32.0		
Cost per Ride	\$9.82	\$10.46	-6.1%	\$11.79		
Cost per Mile	\$1.85	\$1.65	12.1%	\$2.04		
Miles per Ride	5.3	6.3	-15.9%	5.8		
King City Shuttle						
Monthly Rides	336	299	12.4%	308		
Monthly Cost	\$5,877	\$4,799	22.5%	\$4,920		
Monthly Vehicle Mile	1,133	1,285	-11.8%	1,246		
New Riders This Month	3	14	-78.6%	10.8		
Cost per Ride	\$17.49	\$16.05	9.0%	\$15.96		
Cost per Mile	\$5.19	\$3.73	39.1%	\$3.95		
Miles per Ride	3.4	4.3	-20.9%	4.0		
N/NE Shuttle						
Monthly Rides	114	151	-24.5%	140		
Monthly Cost	\$3,497	\$3,065	14.1%	\$3,522		
Monthly Vehicle Mile	1,361	1,407	-3.3%	1,446		
New Riders This Month	19	16	18.8%	18.7		
Cost per Ride	\$30.68	\$20.30	51.1%	\$25.20		
Cost per Mile	\$2.57	\$2.18	17.9%	\$2.44		
Miles per Ride	11.9	9.3	28.0%	10.3		
STF Service						
Monthly Rides	584	502	16.3%	536		
Monthly Cost	\$11,876	\$8,192	45.0%	\$10,162		
Monthly Vehicle Mile	4,056	3,877	4.6%	3,650		
New Riders This Month	26	29	-10.3%	47.0		
Cost per Ride	\$20.34	\$16.32	24.6%	\$18.97		
Cost per Mile	\$2.93	\$2.11	38.9%	\$2.78		
Miles per Ride	6.9	7.7	-10.4%	6.8		
TriMet ADS						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$16	\$0	N/A	\$10		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		
TriMet Service						
Monthly Rides	492	568	-13.4%	508		
Monthly Cost	\$6,064	\$7,547	-19.7%	\$6,653		
Monthly Vehicle Mile	3,483	3,299	5.6%	3,074		
New Riders This Month	36	28	28.6%	41.1		
Cost per Ride	\$12.33	\$13.29	-7.2%	\$13.11		
Cost per Mile	\$1.74	\$2.29	-24.0%	\$2.16		
Miles per Ride	7.1	5.8	22.4%	6.1		

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	390					
Monthly Cost	\$9,704					
Monthly Vehicle Mile	2,188					
New Riders This Month	7					
Cost per Ride	\$24.88					
Cost per Mile	\$4.44					
Miles per Ride	5.6					
General Public						
Monthly Rides	1,010	801	26.1%	842	812	3.7%
Monthly Cost	\$26,083	\$15,711	66.0%	\$21,235	\$17,267	23.0%
Monthly Vehicle Mile	9,057	6,500	39.3%	7,534	6,928	8.7%
New Riders This Month	8	2	300.0%	19	11	72.7%
Cost per Ride	\$25.82	\$19.61	31.7%	\$25.21	\$21.26	18.6%
Cost per Mile	\$2.88	\$2.42	19.0%	\$2.82	\$2.49	13.3%
Miles per Ride	9.0	8.1	11.1%	8.9	8.5	4.7%
Multnomah Co. ADS Premium						
Monthly Rides	322	364	-11.5%	385	217	77.4%
Monthly Cost	\$5,246	\$4,544	15.4%	\$5,162	\$3,337	54.7%
Monthly Vehicle Mile	1,537	3,428	-55.2%	2,452	1,190	106.1%
New Riders This Month	17	2	750.0%	24	11	118.2%
Cost per Ride	\$16.29	\$12.48	30.5%	\$13.42	\$15.37	-12.7%
Cost per Mile	\$3.41	\$1.33	156.4%	\$2.11	\$2.81	-24.9%
Miles per Ride	4.8	9.4	-48.9%	6.4	5.5	16.4%
STF Service						
Monthly Rides	1,392	1,505	-7.5%	1,345	1,114	20.7%
Monthly Cost	\$26,633	\$29,088	-8.4%	\$24,536	\$19,449	26.2%
Monthly Vehicle Mile	7,439	8,780	-15.3%	6,913	5,814	18.9%
New Riders This Month	156	216	-27.8%	213	177	20.3%
Cost per Ride	\$19.13	\$19.33	-1.0%	\$18.25	\$17.46	4.5%
Cost per Mile	\$3.58	\$3.31	8.2%	\$3.55	\$3.35	6.0%
Miles per Ride	5.3	5.8	-8.6%	5.1	5.2	-1.9%
Title XIX Non Medical						
Monthly Rides	1,266	5,522	-77.1%	5,482	1,950	181.1%
Monthly Cost	\$25,879	\$117,532	-78.0%	\$113,400	\$40,230	181.9%
Monthly Vehicle Mile	6,270	27,987	-77.6%	27,705	10,076	175.0%
New Riders This Month	32	171	-81.3%	301	99	204.0%
Cost per Ride	\$20.44	\$21.28	-3.9%	\$20.69	\$20.63	0.3%
Cost per Mile	\$4.13	\$4.20	-1.7%	\$4.09	\$3.99	2.5%
Miles per Ride	5.0	5.1	-2.0%	5.1	5.2	-1.9%
Wa Co DAVS						
Monthly Rides	251	72	248.6%	92	39	135.9%
Monthly Cost	\$6,626	\$1,685	293.2%	\$2,489	\$888	180.3%
Monthly Vehicle Mile	1,952	548	256.2%	787	326	141.4%
New Riders This Month	22	8	175.0%	13	4	225.0%
Cost per Ride	\$26.40	\$23.41	12.8%	\$27.08	\$22.81	18.7%
Cost per Mile	\$3.39	\$3.08	10.1%	\$3.16	\$2.73	15.8%
Miles per Ride	7.8	7.6	2.6%	8.6	8.4	2.4%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	279	305	-8.5%	278	341	-18.5%
Monthly Cost	\$2,232	\$2,494	-10.5%	\$2,220	\$2,859	-22.4%
Monthly Vehicle Mile	1,249	1,501	-16.8%	1,258	1,368	-8.0%
New Riders This Month	1	0	N/A	7.8	29.6	-73.6%
Cost per Ride	\$8.00	\$8.18	-2.2%	\$8.00	\$8.38	-4.5%
Cost per Mile	\$1.79	\$1.66	7.8%	\$1.77	\$2.09	-15.3%
Miles per Ride	4.5	4.9	-8.2%	4.5	4.0	12.5%
Estacada Senior Center						
Monthly Rides	260	270	-3.7%	243	289	-15.9%
Monthly Cost	\$2,022	\$2,076	-2.6%	\$1,905	\$2,230	-14.6%
Monthly Vehicle Mile	919	764	20.3%	747	826	-9.6%
New Riders This Month	4	2	100.0%	5.6	3.3	69.7%
Cost per Ride	\$7.78	\$7.69	1.2%	\$7.83	\$7.72	1.4%
Cost per Mile	\$2.20	\$2.72	-19.1%	\$2.55	\$2.70	-5.6%
Miles per Ride	3.5	2.8	25.0%	3.1	2.9	6.9%
Gladstone Senior Center						
Monthly Rides	208	167	24.6%	225	213	5.6%
Monthly Cost	\$1,625	\$1,266	28.4%	\$1,748	\$1,756	-0.5%
Monthly Vehicle Mile	593	427	38.9%	893	484	84.5%
New Riders This Month	2	3	-33.3%	8.8	7.7	14.3%
Cost per Ride	\$7.81	\$7.58	3.0%	\$7.76	\$8.23	-5.7%
Cost per Mile	\$2.74	\$2.96	-7.4%	\$1.96	\$3.62	-45.9%
Miles per Ride	2.9	2.6	11.5%	4.0	2.3	73.9%
Hoodland Senior Center						
Monthly Rides	115	183	-37.2%	159	185	-14.1%
Monthly Cost	\$2,324	\$4,605	-49.5%	\$3,099	\$3,808	-18.6%
Monthly Vehicle Mile	1,180	1,691	-30.2%	1,391	1,379	0.9%
New Riders This Month	0	1	-100.0%	3.9	11.8	-66.9%
Cost per Ride	\$20.21	\$25.16	-19.7%	\$19.51	\$20.57	-5.2%
Cost per Mile	\$1.97	\$2.72	-27.6%	\$2.23	\$2.76	-19.2%
Miles per Ride	10.3	9.2	12.0%	8.8	7.5	17.3%
Lake Oswego Adult Comm. Center						
Monthly Rides	297	287	3.5%	290	308	-5.8%
Monthly Cost	\$2,228	\$2,153	3.5%	\$2,174	\$2,310	-5.9%
Monthly Vehicle Mile	819	914	-10.4%	808	925	-12.6%
New Riders This Month	0	0	N/A	6.6	3.9	69.2%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.72	\$2.36	15.3%	\$2.69	\$2.50	7.6%
Mile per Ride	2.8	3.2	-12.5%	2.8	3.0	-6.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	800	890	-10.1%	834	866	-3.7%
Monthly Cost	\$7,475	\$8,047	-7.1%	\$7,966	\$8,775	-9.2%
Monthly Vehicle Mile	2,077	2,219	-6.4%	2,111	2,132	-1.0%
New Riders This Month	6	16	-62.5%	19.7	11.3	74.3%
Cost per Ride	\$9.34	\$9.04	3.3%	\$9.55	\$10.14	-5.8%
Cost per Mile	\$3.60	\$3.63	-0.8%	\$3.77	\$4.12	-8.5%
Miles per Ride	2.6	2.5	4.0%	2.5	2.5	0.0%
Molalla Senior Center						
Monthly Rides	463	604	-23.3%	406	612	-33.7%
Monthly Cost	\$6,224	\$7,796	-20.2%	\$4,464	\$7,079	-36.9%
Monthly Vehicle Mile	1,146	914	25.4%	903	1,083	-16.6%
New Riders This Month	5	3	66.7%	6.9	10.4	-33.7%
Cost per Ride	\$13.44	\$12.91	4.1%	\$10.99	\$11.56	-4.9%
Cost per Mile	\$5.43	\$8.53	-36.3%	\$4.94	\$6.54	-24.5%
Miles per Ride	2.5	1.5	66.7%	2.2	1.8	22.2%
Pioneer Senior Center						
Monthly Rides	588	485	21.2%	648	660	-1.8%
Monthly Cost	\$4,774	\$4,144	15.2%	\$5,336	\$5,532	-3.5%
Monthly Vehicle Mile	2,341	1,750	33.8%	2,169	2,109	2.8%
New Riders This Month	17	8	112.5%	22.9	16.7	37.1%
Cost per Ride	\$8.12	\$8.54	-4.9%	\$8.24	\$8.38	-1.7%
Cost per Mile	\$2.04	\$2.37	-13.9%	\$2.46	\$2.62	-6.1%
Miles per Ride	4.0	3.6	11.1%	3.3	3.2	3.1%
Sandy Senior Center						
Monthly Rides	254	263	-3.4%	242	289	-16.3%
Monthly Cost	\$3,951	\$3,125	26.4%	\$2,928	\$3,230	-9.3%
Monthly Vehicle Mile	1,655	1,437	15.2%	1,205	1,485	-18.9%
New Riders This Month	10	3	233.3%	12.5	13.4	-6.7%
Cost per Ride	\$15.56	\$11.88	31.0%	\$12.12	\$11.17	8.5%
Cost per Mile	\$2.39	\$2.17	10.1%	\$2.43	\$2.18	11.5%
Miles per Ride	6.5	5.5	18.2%	5.0	5.1	-2.0%
Transportation Reaching People						
Monthly Rides	2,517	2,200	14.4%	2,152	2,273	-5.3%
Monthly Cost	\$29,074	\$28,658	1.5%	\$26,894	\$28,354	-5.1%
Monthly Vehicle Mile	22,107	21,180	4.4%	20,975	24,933	-15.9%
New Riders This Month	33	44	-25.0%	61.8	47.4	30.4%
Cost per Ride	\$11.55	\$13.03	-11.4%	\$12.50	\$12.47	0.2%
Cost per Mile	\$1.32	\$1.35	-2.2%	\$1.28	\$1.14	12.3%
Miles per Ride	8.8	9.6	-8.3%	9.7	11.0	-11.8%
Transp Reaching People-School/Work(1)						
Monthly Rides	191	206	-7.3%	182	197	-7.6%
Monthly Cost	\$3,008	\$3,168	-5.1%	\$2,944	\$3,100	-5.0%
Monthly Vehicle Mile	1,398	1,578	-11.4%	1,316	1,449	-9.2%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.75	\$15.38	2.4%	\$16.16	\$15.71	2.9%
Cost per Mile	\$2.15	\$2.01	7.0%	\$2.24	\$2.14	4.7%
Miles per Ride	7.3	7.7	-5.2%	7.2	7.3	-1.4%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	33	27	22.2%	25	65	-61.5%
Monthly Cost	\$198	\$141	40.4%	\$133	\$448	-70.3%
Monthly Vehicle Mile	82	74	10.8%	73	167	-56.3%
New Riders This Month	0	1	-100.0%	0.7	3.3	-78.8%
Cost per Ride	\$6.00	\$5.22	14.9%	\$5.40	\$6.90	-21.7%
Cost per Mile	\$2.41	\$1.91	26.2%	\$1.82	\$2.68	-32.1%
Miles per Ride	2.5	2.7	-7.4%	3.0	2.6	15.4%
Multnomah Co. ADS Premium						
Monthly Rides	55	78	-29.5%	43	130	-66.9%
Monthly Cost	\$488	\$279	74.9%	\$250	\$455	-45.1%
Monthly Vehicle Mile	148	170	-12.9%	111	229	-51.5%
New Riders This Month	10	5	100.0%	1.3	2.9	-55.2%
Cost per Ride	\$8.87	\$3.58	147.8%	\$5.87	\$3.50	67.7%
Cost per Mile	\$3.30	\$1.64	101.2%	\$2.25	\$1.99	13.1%
Miles per Ride	2.7	2.2	22.7%	2.6	1.8	44.4%
STF Discretionary						
Monthly Rides	609	771	-21.0%	603	718	-16.0%
Monthly Cost	\$11,873	\$10,192	16.5%	\$10,250	\$11,321	-9.5%
Monthly Vehicle Mile	2,241	2,363	-5.2%	1,927	2,441	-21.1%
New Riders This Month	38	19	100.0%	36.4	36.1	0.8%
Cost per Ride	\$19.50	\$13.22	47.5%	\$16.99	\$15.77	7.7%
Cost per Mile	\$5.30	\$4.31	23.0%	\$5.32	\$4.64	14.7%
Miles per Ride	3.7	3.1	19.4%	3.2	3.4	-5.9%
STF Service						
Monthly Rides	498	535	-6.9%	498	511	-2.5%
Monthly Cost	\$9,383	\$7,570	23.9%	\$8,393	\$8,293	1.2%
Monthly Vehicle Mile	1,756	1,274	37.8%	1,425	1,664	-14.4%
New Riders This Month	19	9	111.1%	23.3	27.6	-15.6%
Cost per Ride	\$18.84	\$14.15	33.1%	\$16.86	\$16.24	3.8%
Cost per Mile	\$5.34	\$5.94	-10.1%	\$5.89	\$4.99	18.0%
Miles per Ride	3.5	2.4	45.8%	2.9	3.3	-12.1%
TriMet Service						
Monthly Rides	1,777	945	88.0%	1,334	666	100.3%
Monthly Cost	\$5,817	\$3,654	59.2%	\$5,691	\$3,357	69.5%
Monthly Vehicle Mile	5,653	2,954	91.4%	4,448	2,587	71.9%
New Riders This Month	18	21	-14.3%	29.7	22.0	35.0%
Cost per Ride	\$3.27	\$3.87	-15.5%	\$4.27	\$5.04	-15.3%
Cost per Mile	\$1.03	\$1.24	-16.9%	\$1.28	\$1.30	-1.5%
Miles per Ride	3.2	3.1	3.2%	3.3	3.9	-15.4%
Veterans Volunteers						
Monthly Rides	211	211	0.0%	193	183	5.5%
Monthly Cost	\$1,393	\$1,228	13.4%	\$1,223	\$967	26.5%
Monthly Vehicle Mile	2,561	2,364	8.3%	2,243	1,913	17.3%
New Riders This Month	13	21	-38.1%	16.8	17.0	-1.2%
Cost per Ride	\$6.60	\$5.82	13.4%	\$6.33	\$5.27	20.1%
Cost per Mile	\$0.54	\$0.52	3.8%	\$0.55	\$0.51	7.8%
Miles per Ride	12.1	11.2	8.0%	11.6	10.4	11.5%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$3,864	-100.0%	\$3,175	\$3,310	-4.1%
David's Harp - STF Service						
Monthly Rides	212	198	7.1%	179	239	-25.1%
Monthly Cost	\$1,133	\$2,004	-43.5%	\$1,703	\$2,956	-42.4%
Monthly Vehicle Mile	208	212	-1.9%	231	300	-23.0%
New Riders This Month	1	3	-66.7%	4.0	6.2	-35.5%
Cost per Ride	\$5.34	\$10.12	-47.2%	\$9.54	\$12.35	-22.8%
Cost per Mile	\$5.45	\$9.45	-42.3%	\$7.38	\$9.86	-25.2%
Miles per Ride	1.0	1.1	-9.1%	1.3	1.3	0.0%
NW Pilot Project - STF Service						
Monthly Rides	198	167	18.6%	170	163	4.3%
Monthly Cost	\$15,654	\$10,431	50.1%	\$10,814	\$10,037	7.7%
Monthly Vehicle Mile	1,063	1,219	-12.8%	982	1,027	-4.4%
New Riders This Month	3	5	-40.0%	9.9	13.3	-25.6%
Cost per Ride	\$79.06	\$62.46	26.6%	\$63.61	\$61.45	3.5%
Cost per Mile	\$14.73	\$8.56	72.1%	\$11.01	\$9.78	12.6%
Miles per Ride	5.4	7.3	-26.0%	5.8	6.3	-7.9%
Providence Elderplace - STF Service						
Monthly Rides	262	338	-22.5%	315	327	-3.7%
Monthly Cost	\$2,733	\$3,153	-13.3%	\$3,153	\$3,170	-0.5%
Monthly Vehicle Mile	1,082	1,436	-24.7%	1,103	1,225	-10.0%
New Riders This Month	39	35	11.4%	61.3	66.3	-7.5%
Cost per Ride	\$10.43	\$9.33	11.8%	\$10.00	\$9.70	3.1%
Cost per Mile	\$2.53	\$2.20	15.0%	\$2.86	\$2.59	10.4%
Miles per Ride	4.1	4.2	-2.4%	3.5	3.8	-7.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	328	293	11.9%	292	295	-1.0%
Monthly Cost	\$1,651	\$2,269	-27.2%	\$1,764	\$2,026	-12.9%
Monthly Vehicle Mile	1,888	2,095	-9.9%	1,792	1,892	-5.3%
New Riders This Month	0	1	-100.0%	0.3	2.1	-85.7%
Cost per Ride	\$5.03	\$7.74	-35.0%	\$6.03	\$6.87	-12.2%
Cost per Mile	\$0.87	\$1.08	-19.4%	\$0.98	\$1.07	-8.4%
Miles per Ride	5.8	7.2	-19.4%	6.1	6.4	-4.7%
Urban League - N/NE Shuttle						
Monthly Rides	491	517	-5.0%	463	512	-9.6%
Monthly Cost	\$3,994	\$4,298	-7.1%	\$4,172	\$4,213	-1.0%
Monthly Vehicle Mile	982	815	20.5%	773	787	-1.8%
New Riders This Month	0	6	-100.0%	3.8	5.1	-25.5%
Cost per Ride	\$8.13	\$8.31	-2.2%	\$9.01	\$8.22	9.6%
Cost per Mile	\$4.07	\$5.27	-22.8%	\$5.40	\$5.35	0.9%
Miles per Ride	2.0	1.6	25.0%	1.7	1.5	13.3%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	51	44	15.9%	39	38	2.6%
Monthly Cost	\$228	\$495	-53.9%	\$366	\$449	-18.5%
Monthly Vehicle Mile	76	124	-38.7%	84	114	-26.3%
New Riders This Month	1	1	0.0%	1.2	1.1	9.1%
Cost per Ride	\$4.47	\$11.25	-60.3%	\$9.46	\$11.87	-20.3%
Cost per Mile	\$3.00	\$3.99	-24.8%	\$4.35	\$3.94	10.4%
Miles per Ride	1.5	2.8	-46.4%	2.2	3.0	-26.7%
Gateway Shuttle						
Monthly Rides	184	149	23.5%	196	135	45.2%
Monthly Cost	\$911	\$859	6.1%	\$891	\$765	16.5%
Monthly Vehicle Mile	248	224	10.7%	265	230	15.2%
New Riders This Month	0	4	-100.0%	4.3	4.4	-2.3%
Cost per Ride	\$4.95	\$5.77	-14.2%	\$4.54	\$5.66	-19.8%
Cost per Mile	\$3.67	\$3.83	-4.2%	\$3.36	\$3.33	0.9%
Miles per Ride	1.3	1.5	-13.3%	1.4	1.7	-17.6%
Mid Multnomah County						
Monthly Rides	949	881	7.7%	844	813	3.8%
Monthly Cost	\$14,725	\$13,233	11.3%	\$14,726	\$13,272	11.0%
Monthly Vehicle Mile	4,780	4,833	-1.1%	4,107	4,316	-4.8%
New Riders This Month	29	36	-19.4%	39.8	38.3	3.9%
Cost per Ride	\$15.52	\$15.02	3.3%	\$17.45	\$16.33	6.9%
Cost per Mile	\$3.08	\$2.74	12.4%	\$3.59	\$3.08	16.6%
Miles per Ride	5.0	5.5	-9.1%	4.9	5.3	-7.5%
Multnomah Co. ADS Premium						
Monthly Rides	14	16	-12.5%	13	27	-51.9%
Monthly Cost	\$30	\$70	-57.1%	\$33	\$88	-62.5%
Monthly Vehicle Mile	32	37	-13.5%	24	49	-51.0%
New Riders This Month	0	0	N/A	0.4	0.5	-20.0%
Cost per Ride	\$2.14	\$4.38	-51.1%	\$2.57	\$3.20	-19.7%
Cost per Mile	\$0.94	\$1.89	-50.3%	\$1.35	\$1.78	-24.2%
Miles per Ride	2.3	2.3	0.0%	1.9	1.8	5.6%
N/NE Shuttle						
Monthly Ride	363	622	-41.6%	428	609	-29.7%
Monthly Cost	\$9,385	\$8,596	9.2%	\$8,507	\$8,983	-5.3%
Monthly Vehicle Mile	702	889	-21.0%	842	1,021	-17.5%
New Riders This Month	3	5	-40.0%	9.1	12.4	-26.6%
Cost per Ride	\$25.85	\$13.82	87.0%	\$19.90	\$14.75	34.9%
Cost per Mile	\$13.37	\$9.67	38.3%	\$10.10	\$8.80	14.8%
Miles per Ride	1.9	1.4	35.7%	2.0	1.7	17.6%
STF Service						
Monthly Ride	391	413	-5.3%	374	419	-10.7%
Monthly Cost	\$10,644	\$14,294	-25.5%	\$13,275	\$13,384	-0.8%
Monthly Vehicle Mile	1,961	2,015	-2.7%	1,767	1,625	8.7%
New Riders This Month	28	33	-15.2%	29.1	30.8	-5.5%
Cost per Ride	\$27.22	\$34.61	-21.4%	\$35.49	\$31.95	11.1%
Cost per Mile	\$5.43	\$7.09	-23.4%	\$7.51	\$8.24	-8.9%
Miles per Ride	5.0	4.9	2.0%	4.7	3.9	20.5%
TriMet Service						
Monthly Ride	429	446	-3.8%	382	416	-8.2%
Monthly Cost	\$3,879	\$3,498	10.9%	\$3,742	\$3,764	-0.6%
Monthly Vehicle Mile	2,211	2,405	-8.1%	1,721	1,877	-8.3%
New Riders This Month	26	17	52.9%	20.4	21.4	-4.7%
Cost per Ride	\$9.04	\$7.84	15.3%	\$9.79	\$9.04	8.3%
Cost per Mile	\$1.75	\$1.45	20.7%	\$2.17	\$2.01	8.0%
Miles per Ride	5.2	5.4	-3.7%	4.5	4.5	0.0%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	606	622	-2.6%	528	596	-11.4%
Monthly Cost	\$7,677	\$6,812	12.7%	\$7,550	\$7,534	0.2%
Monthly Vehicle Mile	2,538	1,334	90.3%	1,536	1,198	28.2%
New Riders This Month	29	18	61.1%	30.3	29.5	2.7%
Cost per Ride	\$12.67	\$10.95	15.7%	\$14.31	\$12.65	13.1%
Cost per Mile	\$3.02	\$5.11	-40.9%	\$4.92	\$6.29	-21.8%
Miles per Ride	4.2	2.1	100.0%	2.9	2.0	45.0%
SW Shuttle Service						
Monthly Rides	133	114	16.7%	101	138	-26.8%
Monthly Cost	\$2,912	\$936	211.1%	\$2,163	\$1,854	16.7%
Monthly Vehicle Mile	268	182	47.3%	183	253	-27.7%
New Riders This Month	1	1	0.0%	2.4	4.6	-47.8%
Cost per Rider	\$21.89	\$8.21	166.6%	\$21.48	\$13.42	60.1%
Cost per Mile	\$10.87	\$5.14	111.5%	\$11.80	\$7.33	61.0%
Miles per Ride	2.0	1.6	25.0%	1.8	1.8	0.0%
Downtown RideAbout(1)						
Monthly Rides	211	223	-5.4%	185	174	6.3%
Monthly Cost	\$865	\$683	26.6%	\$757	\$820	-7.7%
Monthly Vehicle Mile	131	148	-11.5%	117	115	1.7%
New Riders This Month	0	1	-100.0%	1.1	1.3	-15.4%
Cost per Ride	\$4.10	\$3.06	34.0%	\$4.10	\$4.72	-13.1%
Cost per Mile	\$6.60	\$4.61	43.2%	\$6.48	\$7.13	-9.1%
Miles per Ride	0.6	0.7	-14.3%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	62	58	6.9%	49	50	-2.0%
Monthly Cost	\$319	\$745	-57.2%	\$245	\$1,064	-77.0%
Monthly Vehicle Mile	49	54	-9.3%	54	42	28.6%
New Riders This Month	0	0	N/A	0.3	0.3	0.0%
Cost per Ride	\$5.15	\$12.84	-59.9%	\$5.05	\$21.18	-76.2%
Cost per Mile	\$6.51	\$13.80	-52.8%	\$4.59	\$25.24	-81.8%
Miles per Ride	0.8	0.9	-11.1%	1.1	0.8	37.5%
Multnomah Co. ADS Premium						
Monthly Rides	4	0	N/A	10	17.6	-44.4%
Monthly Cost	\$20	\$0	N/A	\$50	\$87	-42.5%
Monthly Vehicle Mile	36	0	N/A	75	129	-41.9%
New Riders This Month	0	0	N/A	1.7	2.1	-19.0%
Cost per Ride	\$5.00	N/A	N/A	\$5.00	\$4.95	1.0%
Cost per Mile	\$0.56	N/A	N/A	\$0.67	\$0.68	-1.5%
Miles per Ride	9.0	N/A	N/A	7.5	7.3	2.7%
STF Discretionary						
Monthly Rides	710	624	13.8%	679	625	8.6%
Monthly Cost	\$16,284	\$16,129	1.0%	\$12,998	\$14,582	-10.9%
Monthly Vehicle Mile	2,794	2,931	-4.7%	2,571	2,444	5.2%
New Riders This Month	23	24	-4.2%	36.7	41.0	-10.5%
Cost per Ride	\$22.94	\$25.85	-11.3%	\$19.16	\$23.34	-17.9%
Cost per Mile	\$5.83	\$5.50	6.0%	\$5.06	\$5.97	-15.2%
Miles per Ride	3.9	4.7	-17.0%	3.8	3.9	-2.6%
STF Service						
Monthly Rides	493	452	9.1%	467	443	5.4%
Monthly Cost	\$10,987	\$9,660	13.7%	\$9,240	\$7,916	16.7%
Monthly Vehicle Mile	2,138	2,204	-3.0%	1,974	2,043	-3.4%
New Riders This Month	27	37	-27.0%	34.0	37.5	-9.3%
Cost per Ride	\$22.29	\$21.37	4.3%	\$19.78	\$17.88	10.6%
Cost per Mile	\$5.14	\$4.38	17.4%	\$4.68	\$3.88	20.6%
Miles per Ride	4.3	4.9	-12.2%	4.2	4.6	-8.7%
Dialysis (NEW)						
Monthly Rides	22					
Monthly Cost	\$220					
Monthly Vehicle Mile	144					
New Riders This Month	1					
Cost per Ride	\$10.00					
Cost per Mile	\$1.53					
Miles per Ride	6.5					
Title XIX Non Medical (NEW)						
Monthly Rides	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	16	2	700.0%	7		
Monthly Cost	\$76	\$41	85.4%	\$72		
Monthly Vehicle Mile	199	29	586.2%	56		
New Riders This Month	1	0	N/A	3		
Cost per Ride	\$4.75	\$20.50	-76.8%	\$10.34		
Cost per Mile	\$0.38	\$1.41	-73.0%	\$1.30		
Miles per Ride	12.4	14.5	-14.5%	7.9		
STF Service						
Monthly Ride	90	80	12.5%	87		
Monthly Cost	\$1,238	\$454	172.7%	\$878		
Monthly Vehicle Mile	897	491	82.7%	549		
New Riders This Month	28	25	12.0%	21		
Cost per Ride	\$13.76	\$5.68	142.3%	\$10.08		
Cost per Mile	\$1.38	\$0.92	50.0%	\$1.60		
Miles per Ride	10.0	6.1	63.9%	6.3		
Title XIX Non Medical						
Monthly Ride	27	52	-48.1%	85		
Monthly Cost	\$368	\$495	-25.7%	\$515		
Monthly Vehicle Mile	327	702	-53.4%	929		
New Riders This Month	10	25	-60.0%	21		
Cost per Ride	\$13.63	\$9.52	43.2%	\$6.06		
Cost per Mile	\$1.13	\$0.71	59.2%	\$0.55		
Miles per Ride	12.1	13.5	-10.4%	10.9		
Dialysis						
Monthly Ride	110	37	197.3%	83		
Monthly Cost	\$2,580	\$728	254.4%	\$1,468		
Monthly Vehicle Mile	1,295	323	300.9%	859		
New Riders This Month	2	3	-33.3%	4		
Cost per Ride	\$23.45	\$19.68	19.2%	\$17.61		
Cost per Mile	\$1.99	\$2.25	-11.6%	\$1.71		
Miles per Ride	11.8	8.7	35.6%	10.3		

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	8	32	-75.0%	7	25	-72.0%
Monthly Cost	\$959	\$898	6.8%	\$816	\$921	-11.4%
Monthly Vehicle Mile	48	229	-79.0%	40	151	-73.5%
New Riders This Month	2	1	100.0%	1	4	-75.0%
Cost per Ride	\$119.88	\$28.06	327.2%	\$119.47	\$37.20	221.2%
Cost per Mile	\$19.98	\$3.92	409.7%	\$20.58	\$6.09	237.9%
Miles per Ride	6.0	7.2	-16.7%	5.8	6.1	-4.9%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$21	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	502	363	38.3%	415	437	-5.0%
Monthly Cost	\$8,485	\$5,409	56.9%	\$5,595	\$6,195	-9.7%
Monthly Vehicle Mile	1,866	1,582	18.0%	1,412	1,969	-28.3%
New Riders This Month	8	4	100.0%	10	11	-9.1%
Cost per Ride	\$16.90	\$14.90	13.4%	\$13.47	\$14.18	-5.0%
Cost per Mile	\$4.55	\$3.42	33.0%	\$3.96	\$3.15	25.7%
Miles per Ride	3.7	4.4	-15.9%	3.4	4.5	-24.4%
Title XIX Non Medical						
Monthly Rides	0	4	-100.0%	1	3	-66.7%
Monthly Cost	\$119	\$78	52.6%	\$95	\$195	-51.3%
Monthly Vehicle Mile	0	11	-100.0%	7	14	-50.0%
New Riders This Month	0	2	-100.0%	1	1	0.0%
Cost per Ride	N/A	\$19.50	N/A	\$103.13	\$73.25	40.8%
Cost per Mile	N/A	\$7.09	N/A	\$12.89	\$14.21	-9.3%
Miles per Ride	N/A	2.8	N/A	8.0	5.2	53.8%
Veterans Volunteers						
Monthly Rides	254	271	-6.3%	241		
Monthly Cost	\$2,058	\$2,137	-3.7%	\$1,995		
Monthly Vehicle Mile	3,942	3,706	6.4%	3,532		
New Riders This Month	5	12	-58.3%	11		
Cost per Ride	\$8.10	\$7.89	2.7%	\$0.56		
Cost per Mile	\$0.52	\$0.58	-9.5%	\$8.28		
Miles per Ride	15.5	13.7	13.5%	14.7		
Wa Co DAVS						
Monthly Rides	0	0	N/A	2		
Monthly Cost	\$125	\$26	380.8%	\$48		
Monthly Vehicle Mile	0	0	N/A	5		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$27.29		
Cost per Mile	N/A	N/A	N/A	\$10.61		
Miles per Ride	N/A	N/A	N/A	2.6		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	657	-100.0%	627	610	2.8%
Monthly Cost	\$0	\$3,907	-100.0%	\$5,103	\$5,157	-1.0%
Monthly Vehicle Mile	0	3,327	-100.0%	2,753	3,172	-13.2%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	N/A	\$5.95	N/A	\$8.14	\$8.46	-3.8%
Cost per Mile	N/A	\$1.17	N/A	\$1.85	\$1.63	13.5%
Miles per Ride	N/A	5.1	N/A	4.4	5.2	-15.4%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	244	92	165.2%	116	145	-20.0%
Monthly Cost	\$1,093	\$791	38.2%	\$827	\$791	4.6%
Monthly Vehicle Mile	1,381	531	160.1%	767	1,015	-24.4%
New Riders This Month	14	4	250.0%	9.7	10.8	-10.2%
Cost per Ride	\$4.48	\$8.60	-47.9%	\$7.13	\$5.46	30.6%
Cost per Mile	\$0.79	\$1.49	-47.0%	\$1.08	\$0.78	38.5%
Miles per Ride	5.7	5.8	-1.7%	6.6	7.0	-5.7%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,532	793	93.2%	978	818	19.6%
Monthly Cost	\$4,567	\$3,041	50.2%	\$3,883	\$4,133	-6.0%
Monthly Vehicle Mile	2,567	2,098	22.4%	2,155	2,867	-24.8%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$2.98	\$3.83	-22.2%	\$3.97	\$5.05	-21.4%
Cost per Mile	\$1.78	\$1.45	22.8%	\$1.80	\$1.44	25.0%
Miles per Ride	1.7	2.6	-34.6%	2.2	3.5	-37.1%
Maryville Nursing Home						
Monthly Rides	34	62	-45.2%	38	56	-32.1%
Monthly Cost	\$623	\$513	21.4%	\$511	\$533	-4.1%
Monthly Vehicle Mile	24	33	-27.3%	66	114	-42.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$18.32	\$8.27	121.5%	\$13.48	\$9.60	40.4%
Cost per Mile	\$25.96	\$15.55	66.9%	\$7.80	\$4.67	67.0%
Miles per Ride	0.7	0.5	40.0%	1.7	2.1	-19.0%
Mary's Woods						
Monthly Rides	1,497	908	64.9%	1,050	882	19.0%
Monthly Cost	\$6,336	\$8,555	-25.9%	\$6,742	\$8,160	-17.4%
Monthly Vehicle Mile	2,038	1,974	3.2%	1,837	1,821	0.9%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.23	\$9.42	-55.1%	\$6.42	\$9.25	-30.6%
Cost per Mile	\$3.11	\$4.33	-28.2%	\$3.67	\$4.48	-18.1%
Miles per Ride	1.4	2.2	-36.4%	1.7	2.1	-19.0%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	750	845	-11.2%	751	743	1.1%
Monthly Cost	\$925	\$882	4.9%	\$840	\$798	5.3%
Monthly Vehicle Mile	533	430	24.0%	543	399	36.1%
New Rider This Month	0	0	N/A	2.3	2.7	-14.8%
Cost per Ride	\$1.23	\$1.04	18.3%	\$1.12	\$1.07	4.7%
Cost per Mile	\$1.74	\$2.05	-15.1%	\$1.55	\$2.00	-22.5%
Miles per Ride	0.7	0.5	40.0%	0.7	0.5	40.0%
Providence Elderplace						
Monthly Rides	9,813	9,180	6.9%	8,968	9,071	-1.1%
Monthly Cost	\$229,454	\$203,092	13.0%	\$207,581	\$202,306	2.6%
Monthly Vehicle Mile	41,331	37,417	10.5%	36,510	34,184	6.8%
New Riders This Month	30	18	66.7%	22.0	112.5	-80.4%
Cost per Ride	\$23.38	\$22.12	5.7%	\$23.15	\$22.30	3.8%
Cost per Mile	\$5.55	\$5.43	2.2%	\$5.69	\$5.92	-3.9%
Miles per Ride	4.2	4.1	2.4%	4.1	3.8	7.9%
Tualatin Valley Workshop						
Monthly Rides	202	133	51.9%	277	167	65.9%
Monthly Cost	\$5,042	\$2,769	82.1%	\$4,721	\$2,344	101.4%
Monthly Vehicle Mile	854	452	88.9%	730	474	54.0%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$24.96	\$20.82	19.9%	\$17.03	\$14.02	21.5%
Cost per Mile	\$5.90	\$6.13	-3.8%	\$6.47	\$4.95	30.7%
Miles per Ride	4.2	3.4	23.5%	2.6	2.8	-7.1%
West Linn						
Monthly Ride	130	160	-18.8%	134	109	22.9%
Monthly Cost	\$329	\$336	-2.1%	\$323	\$341	-5.3%
Monthly Vehicle Mile	179	98	82.7%	88	125	-29.6%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$2.53	\$2.10	20.5%	\$2.41	\$3.12	-22.8%
Cost per Mile	\$1.84	\$3.43	-46.4%	\$3.69	\$2.73	35.2%
Miles per Ride	1.4	0.6	133.3%	0.7	1.1	-36.4%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Mar 2016	Mar 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,143	7,838	-21.6%	6,462	8,288	-22.0%
Monthly Cost	\$40,295	\$33,562	20.1%	\$36,274	\$31,824	14.0%
Monthly Vehicle Miles	12,907	10,913	18.3%	11,666	8,866	31.6%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	99.1%	-0.1%
Cost per Ride	\$6.56	\$4.28	53.3%	\$5.61	\$3.84	46.1%
Cost per Mile	\$3.12	\$3.08	1.3%	\$3.11	\$3.59	-13.4%
Miles per Roadcall	12,907	10,913	18.3%	11,666	8,866	31.6%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,280	1,480	-13.5%	1,346	1,587	-15.2%
Monthly Cost	\$33,393	\$33,333	0.2%	\$31,695	\$35,822	-11.5%
Monthly Vehicle Miles	4,610	5,363	-14.0%	4,635	5,271	-12.1%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	99.2%	-0.2%
Cost per Ride	\$26.09	\$22.52	15.9%	\$23.56	\$22.57	4.4%
Cost per Mile	\$7.24	\$6.22	16.4%	\$6.84	\$6.80	0.6%
Miles per Roadcall	4,610	5,363	-14.0%	4,635	5,271	-12.1%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,479	8,940	-5.2%	8,618	8,366	3.0%
Monthly Cost	\$50,583	\$53,474	-5.4%	\$52,099	\$48,367	7.7%
Monthly Vehicle Miles	23,105	22,897	0.9%	21,655	22,056	-1.8%
On-Time Performance	98.0%	97.0%	1.0%	97.5%	89.3%	8.2%
Cost per Ride	\$5.97	\$5.98	-0.2%	\$6.05	\$5.78	4.7%
Cost per Mile	\$2.19	\$2.34	-6.4%	\$2.41	\$2.19	10.0%
Miles per Roadcall	23,105	7,632	202.7%	10,827	11,028	-1.8%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,464	9,671	-2.1%	9,355	10,119	-7.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,105	21,400	3.3%	20,945	19,450	7.7%
On-Time Performance	100.0%	100.0%	0.0%	99.7%	99.8%	-0.1%
Cost per Ride	\$6.87	\$6.72	2.2%	\$6.95	\$6.42	8.3%
Cost per Mile	\$2.94	\$3.04	-3.3%	\$3.10	\$3.34	-7.2%
Miles per Roadcall	22,105	21,400	3.3%	20,945	19,450	7.7%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,419	1,517	-6.5%	1,398	1,461	-4.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	8,404	6,828	23.1%	7,095	7,436	-4.6%
On-Time Performance	98.0%	98.0%	0.0%	96.4%	96.6%	-0.2%
Cost per Ride	\$14.09	\$13.18	6.9%	\$14.30	\$13.69	4.5%
Cost per Mile	\$2.38	\$2.93	-18.8%	\$2.82	\$2.69	4.8%
Miles per Roadcall	8,404	6,828	23.1%	7,095	7,436	-4.6%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,726	27,675	-10.7%	24,702	28,099	-12.1%
Monthly Cost	\$315,260	\$310,955	1.4%	\$332,873	\$319,410	4.2%
Monthly Vehicle Miles	49,559	48,451	2.3%	45,743	46,106	-0.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.75	\$11.24	13.4%	\$13.48	\$11.37	18.6%
Cost per Mile	\$6.36	\$6.42	-0.9%	\$7.28	\$6.93	5.1%
Miles per Roadcall	49,559	48,451	2.3%	45,743	46,106	-0.8%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	4,757	1,480	221.4%	2,243	1,490	50.5%
Monthly Cost	\$55,634	\$54,874	1.4%	\$58,742	\$56,366	4.2%
Monthly Vehicle Miles	9,684	9,932	-2.5%	9,614	10,367	-7.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$11.70	\$37.08	-68.4%	\$26.19	\$37.84	-30.8%
Cost per Mile	\$5.74	\$5.52	4.0%	\$6.11	\$5.44	12.3%
Miles per Roadcall	9,684	9,932	-2.5%	9,614	10,367	-7.3%

RideWise Performance Report - March 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	15	68	3,536	\$92,713.92		
One-on-one travel training general trips	10	22	1,144	\$29,995.68		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	25	90	4,680	\$122,709.60		
Group travel training						
Group travel training with schools	96		351	\$9,192.52		
Group travel training general	25		91	\$2,393.89		
Riders Club participants	35					
Subtotal	156		442	\$11,586.41		
Total	181	90	5,122	\$134,296.01		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	3					
Transitional staff support and pass plan	182	446	151	358	718	987
Total	187					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$51,111.03					
Total trainer hours monthly	693.3					
Ride Ambassador hours monthly	79.25					
Value of volunteer hours monthly	\$1,787.09					
Value of transitional staff hours monthly	\$29,077.02					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	107	554	28,808	\$755,345.76		
One-on-one travel training general trips	93	218	11,336	\$297,229.92		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	200	772	40,144	\$1,052,575.68		
Group travel training with schools	300		1,096	\$28,726.63		
Group travel training general	160		584	\$15,320.87		
Riders Club participants	439					
Subtotal	899		1,680	\$44,047.50		
Total	1,099	772	41,824	\$1,096,623.18		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	22					
Transitional staff support only	7					
Transitional staff support and pass plan	193	459	153	2,144	4,170	6,506
Total	222					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$452,572.38					
Annual cost avoidance of trips	\$1,096,623.18					
Total cost avoidance	\$644,050.80					
Total trainer hours annual	6,239.70					
Ride Ambassador hours annual	814.50					
Value of volunteer hours annual	\$45,656.91					
Value of transitional staff hours annual	\$164,369.47					