
DATE: DECEMBER 2017

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for December 2017 increased by 13% (+3,156) compared to December 2016. Despite the loss of Mary's Woods program (-1,338), other programs made up for the loss to the overall network. Increases in trips from Providence Elderplace (+1,470), RC East County (+797), RC Red (+479) and MFS (+362) are noteworthy. The Mid-Multnomah County switch between MFS and RC East County continues to show increases in both provider's overall trips 18 months after implementation. Reliance on cabs dropped by 10%, an indicator that programs may continue to perform at this level for the next couple of months.
2. Total costs in December 2017 increased by 7% (+\$39,147) for Ride Connection's network of E&D services. Providence Elderplace contributed more funding to their program by 15%, correlating to their substantial increase in trips. Reduced cab trips did not result in a savings this month due the number of guaranteed trips for longer distance journeys.
3. The network Cost per Trip (CPT) for December 2017 decreased by 0.5%, to \$20.40 per trip when compared to December 2016 (\$21.40). Like last month, RC East County shows a decreased CPT by 15%. This is likely due to the increased efficiencies from the Mid-County switch and the volunteer program with this well established provider. RC Red also showed a CPT for additional trips as 75%, the network-wide CPT.

RIDEWISE

1. Service Delivery Analysis. A total of 113 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 22 individuals successfully exited out of one-on-one travel training, 11 of whom were prior participants, returning to learn a new route.

There was a 57% increase in the number of successful customers from December 2016 to December 2017.

3. Under the age of 60, a total of 22 persons successfully exited out of one-on-one travel training, with an average of 11.6 training hours per individual for this month.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were three events held:
 - RideWise presented to Washington County Foster Care Case Managers about travel training and Hop.
 - RideWise staff in Wilsonville presented to Renaissance Court at their community meeting.
 - RideWise held a Ride Ambassador meeting and distributed Hop cards for volunteers to use, starting January 2018.
5. Ride Ambassador Program. 82.75 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported eight Rider's Club activities with 41 participants.
7. Referral Sources. There were 27 referrals in December 2017. Two referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and five referrals were the result of our travel options counseling efforts.
8. School Program. 406 students received training during the month of December. There were 2,645 trips taken as a group and 104 one-on-one trips. 156 teachers and support staff reported a combined total of 1,427 hours of training.

SANDY AREA METRO (SAM)

1. Due to route and fare structure changes in late 2016, ridership continues to improve. Total ridership this month was 10,147 compared to 9,538 rides in 2016, an overall increase of 6.4%.

2. The SAM-Gresham route experienced a 6.0% increase in ridership. The new SAM Shopper has experienced 246.7% increase over the first month of implementation last December. That increase was due, in part, to a special run for the City's tree lighting ceremony and it was a huge success. The shopper shuttle picked up on its usual route and brought people to the transit center, which is also where the tree lighting is held.

Additionally, the shuttle drove 217 riders to view neighborhood lights, eliminating a great deal of street traffic to a popular Holiday attraction. The shuttle was so popular that an additional five runs were added and there was still a crowd as we shut down the service. Plans to increase the opportunity for next year's event are already in the works.

3. Due to route changes in late 2016, the Estacada route increased ridership by 1.9%.
4. The Elderly and Disabled program (out-of-town medical rides) remained virtually the same (79 instead of 80 rides).
5. STAR is the only route to experience a decrease in ridership, an intended consequence of the SAM Shopper implementation. STAR ridership decreased by 13.3% from 1,169 to 1,013.
6. SAM staff continue to participate in a statewide workgroup to evaluate the current method of allocation for federal transit funds distributed to rural agencies (Section 5311).
7. The City continues to work in an efficient partnership with Clackamas County to achieve transportation goals in the area. The bus sharing program that is currently in place is under review for further sharing opportunities during the peak winter season for Clackamas County.
8. The City is currently expanding its ticket sale locations to include the Sandy Library. Discussions to sell tickets with local businesses are also underway.

December	2016	2017
Fixed Route	8,289	9,055
Dial-a-ride (general public and ADA)	1,169	1,013
Out-of-town ED	80	79
Total Riders	9,538	10,147

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART had a decrease in Out-of-Town Dial-A-Ride over December of 2016 with an even amount between November and December 2017. The decrease in total ridership between 2016 and 2017 (139) is still attributed to the Villebois Shuttle being placed on fixed route. The numbers, however, have improved significantly over last month (November). The graph below provides the salient points between last year and the same time period of this year:

December	2016	2017
ADA Paratransit	267	308
Wheel Chair Trips	169	73
Out-of-Town DAR	263	179
Total Riders	699	560

2. SMART is gearing up to implement budget-neutral route changes as we begin to implement our 2017 Transportation Master Plan. Simultaneously, we are drafting our STIF Plan according to the guidance set forth by HB2017 and the rule-making committee. Finally, SMART continues its steady march toward alternative fuels by writing grants for CNG cutaways and electric buses.

CANBY AREA TRANSIT (CAT)

1. During the month of December, total “year to date” CAT ridership was down 7.14% when compared to December of 2017. During the same period Demand Responsive trips were up by 11.15%. “Total” CAT ridership was down 6.73% when compared to December of last year, this is mainly due to the Christmas Holiday falling on a weekday.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership fell 7% during the month of December from the previous year and the reasons for this drop are not quite clear. But, we will be moving into our new building in March 2018.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Dec 17	Dec 16	% Change	FY18-TD	FY17-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	79,370	77,200	2.8%	85,387	85,330	0.1%
Bus-Frequent Service*	<u>90,060</u>	<u>90,600</u>	-0.6%	<u>95,132</u>	<u>97,480</u>	-2.4%
Subtotal All Bus	169,430	167,800	1.0%	180,518	182,810	-1.3%
MAX	112,170	121,000	-7.3%	121,045	124,270	-2.6%
Commuter Rail	<u>1,550</u>	<u>1,620</u>	-4.3%	<u>1,679</u>	<u>1,790</u>	-6.2%
Fixed Route Total	283,150	290,400	-2.5%	303,243	308,870	-1.8%
<u>Paratransit</u>						
LIFT& Cabs	3,390	2,969	14.2%	3,470	3,532	-1.8%
System Total	286,540	293,389	-2.3%	306,712	312,402	-1.8%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	460,400	446,500	3.1%	493,987	492,933	0.2%
Bus-Frequent Service*	<u>559,300</u>	<u>560,400</u>	-0.2%	<u>589,795</u>	<u>603,417</u>	-2.3%
Subtotal All Bus	1,019,700	1,006,900	1.3%	1,083,782	1,096,350	-1.1%
MAX	702,600	744,900	-5.7%	753,605	772,636	-2.5%
Commuter Rail	<u>7,750</u>	<u>8,100</u>	-4.3%	<u>8,396</u>	<u>8,933</u>	-6.0%
Fixed Route Total	1,729,970	1,759,900	-1.7%	1,845,783	1,877,920	-1.7%
Frequent Bus % of Total Bus	54.8%	55.7%	-0.8%	54.4%	55.0%	-0.6%
<u>Paratransit</u>						
LIFT & Cabs	19,130	17,000	12.5%	19,602	19,917	-1.6%
System Total	1,749,100	1,776,900	-1.6%	1,865,385	1,897,837	-1.7%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.88	\$4.74	2.95%	\$4.28	\$4.05	5.68%
Bus-Frequent Service*	\$3.51	\$3.38	3.85%	\$3.12	\$2.95	5.76%
Subtotal All Bus	\$4.12	\$3.98	3.52%	\$3.64	\$3.44	5.81%
MAX	\$3.05	\$2.73	11.72%	\$2.73	\$2.54	7.48%
Commuter Rail	\$20.37	\$18.76	8.58%	\$16.69	\$15.80	5.63%
Fixed Route Total	\$3.75	\$3.52	6.53%	\$3.33	\$3.12	6.73%
<u>Paratransit</u>						
LIFT & Cabs	\$39.38	\$40.35	-2.40%	\$37.87	\$35.76	5.90%
System Total	\$4.13	\$3.87	6.72%	\$3.69	\$3.46	6.65%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,326,840	4,363,300	-0.8%	4,784,355	4,857,733	-1.5%
Monthly Cost	\$17,828,902	\$17,363,507	2.7%	\$16,870,579	\$16,217,194	4.0%
Monthly Vehicle Mile	2,060,690	2,052,187	0.4%	2,058,717	2,031,067	1.4%
On-Time Performance	86.8%	76.5%	10.3%	82.9%	80.7%	2.2%
Cost per Ride	\$4.12	\$3.98	3.5%	\$3.53	\$3.34	5.7%
Cost per Mile	\$8.65	\$8.46	2.2%	\$8.19	\$7.98	2.6%
Miles per Roadcall	16,226	12,001	35.2%	12,170	11,099	9.6%
Light Rail (MAX)						
Monthly Rides	3,013,810	3,240,500	-7.0%	3,264,468	3,353,359	-2.7%
Monthly Cost	\$9,177,112	\$8,146,029	12.7%	\$9,001,483	\$8,467,105	6.3%
Monthly Vehicle Mile	386,566	381,889	1.2%	375,353	376,012	-0.2%
On-Time Performance	89.0%	84.1%	4.9%	86.7%	83.7%	3.0%
Cost per Ride	\$3.05	\$2.51	21.5%	\$2.76	\$2.52	9.5%
Cost per Mile	\$23.74	\$21.33	11.3%	\$23.98	\$22.52	6.5%
Miles per Roadcall	5,522	1,752	215.2%	4,113	1,467	180.4%
Commuter Rail (WES)						
Monthly Rides	31,000	34,020	-8.9%	36,098	37,913	-4.8%
Monthly Costs	\$631,553	\$531,710	18.8%	\$585,319	\$575,446	1.7%
Monthly Vehicle Mile	9,379	9,570	-2.0%	9,859	9,914	-0.6%
On Time Performance	93.9%	93.7%	0.2%	95.3%	96.0%	-0.7%
Cost per Ride	\$20.37	\$15.63	30.3%	\$16.21	\$15.18	6.8%
Cost per Mile	\$67.34	\$55.56	21.2%	\$59.37	\$58.05	2.3%
Miles per Roadcall	3,126	3,190	-2.0%	5,634	16,995	-66.8%
Paratransit LIFT and Cab						
Monthly Rides	79,726	73,128	9.0%	83,870	87,457	-4.1%
Monthly Cost	\$3,139,415	\$2,951,040	6.4%	\$3,105,458	\$3,013,366	3.1%
Monthly Vehicle Mile	653,434	640,494	2.0%	705,624	740,081	-4.7%
On-Time Performance	90.1%	89.4%	0.7%	90.1%	91.4%	-1.3%
Cost per Ride	\$39.38	\$40.35	-2.4%	\$37.03	\$34.46	7.5%
Cost per Mile	\$4.80	\$4.61	4.1%	\$4.40	\$4.07	8.1%
Miles per Roadcall	5,585	5,124	9.0%	7,122	7,122	0.0%

RIDE CONNECTION*	Dec 2017	Dec 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	31,930	29,462	8.4%	33,914	36,720	-7.6%
Monthly Cost	\$622,803	\$578,541	7.7%	\$626,685	\$633,610	-1.1%
Monthly Vehicle Mile	142,053	138,357	2.7%	156,239	170,281	-8.2%
New Riders This Month	843	665	26.8%	1,178.3	1,413.7	-16.7%
Cost per Ride	\$19.51	\$19.64	-0.7%	\$18.48	\$17.26	7.1%
Cost per Mile	\$4.38	\$4.18	4.8%	\$4.01	\$3.72	7.8%
Miles per Ride	4.4	4.7	-6.4%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, March 06, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	868	587	47.9%	760	743	2.3%
Monthly Cost	\$11,032	\$6,627	66.5%	\$10,125	\$7,298	38.7%
Monthly Vehicle Mile	3,927	2,929	34.1%	4,057	4,004	1.3%
New Riders This Month	46	17	170.6%	35.8	29.1	23.0%
Cost per Ride	\$12.71	\$11.29	12.6%	\$13.32	\$9.83	35.5%
Cost per Mile	\$2.81	\$2.26	24.3%	\$2.50	\$1.82	37.4%
Miles per Ride	4.5	5.0	-10.0%	5.3	5.4	-1.9%
King City Shuttle						
Monthly Rides	377	272	38.6%	363	320	13.4%
Monthly Cost	\$7,641	\$5,775	32.3%	\$7,008	\$5,822	20.4%
Monthly Vehicle Mile	1,763	945	86.6%	1,587	1,226	29.4%
New Riders This Month	9	5	80.0%	11.4	7.9	44.3%
Cost per Ride	\$20.27	\$21.23	-4.5%	\$19.30	\$18.21	6.0%
Cost per Mile	\$4.33	\$6.11	-29.1%	\$4.41	\$4.75	-7.2%
Miles per Ride	4.7	3.5	34.3%	4.4	3.8	15.8%
N/NE Shuttle						
Monthly Rides	0	0	N/A	0	30	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$862	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	360	-100.0%
New Riders This Month	0	0	N/A	0.0	4.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$28.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.39	N/A
Miles per Ride	N/A	N/A	N/A	N/A	11.8	N/A
STF Service						
Monthly Rides	524	390	34.4%	494	476	3.8%
Monthly Cost	\$11,473	\$8,429	36.1%	\$10,322	\$9,159	12.7%
Monthly Vehicle Mile	2,618	2,279	14.9%	2,741	3,053	-10.2%
New Riders This Month	57	7	714.3%	33.5	27.7	20.9%
Cost per Ride	\$21.90	\$21.61	1.3%	\$20.88	\$19.24	8.5%
Cost per Mile	\$4.38	\$3.70	18.4%	\$3.77	\$3.00	25.7%
Miles per Ride	5.0	5.8	-13.8%	5.5	6.4	-14.1%
TriMet Service						
Monthly Rides	156	127	22.8%	145	222	-34.7%
Monthly Cost	\$3,216	\$1,649	95.0%	\$3,464	\$3,419	1.3%
Monthly Vehicle Mile	1,215	1,003	21.1%	1,466	1,685	-13.0%
New Riders This Month	16	10	60.0%	13.6	20.1	-32.3%
Cost per Ride	\$20.62	\$12.99	58.7%	\$23.96	\$15.40	55.6%
Cost per Mile	\$2.65	\$1.64	61.6%	\$2.36	\$2.03	16.3%
Miles per Ride	7.8	7.9	-1.3%	10.1	7.6	32.9%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	181	415	-56.4%	211	392	-46.2%
Monthly Cost	\$5,816	\$10,906	-46.7%	\$5,601	\$10,683	-47.6%
Monthly Vehicle Mile	652	2,453	-73.4%	678	2,256	-69.9%
New Riders This Month	2	2	0.0%	5	15	-66.7%
Cost per Ride	\$32.13	\$26.28	22.3%	\$26.59	\$27.24	-2.4%
Cost per Mile	\$8.92	\$4.45	100.4%	\$8.27	\$4.74	74.5%
Miles per Ride	3.6	5.9	-39.0%	3.2	5.8	-44.8%
General Public						
Monthly Rides	855	659	29.7%	933	939	-0.6%
Monthly Cost	\$22,168	\$16,248	36.4%	\$23,776	\$23,456	1.4%
Monthly Vehicle Mile	6,271	5,021	24.9%	7,747	7,801	-0.7%
New Riders This Month	5	9	-44.4%	15	15	0.0%
Cost per Ride	\$25.93	\$24.66	5.2%	\$25.47	\$24.98	2.0%
Cost per Mile	\$3.54	\$3.24	9.3%	\$3.07	\$3.01	2.0%
Miles per Ride	7.3	7.6	-3.9%	8.3	8.3	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	93	118	-21.2%	195	210	-7.1%
Monthly Cost	\$2,842	\$2,958	-3.9%	\$4,769	\$3,997	19.3%
Monthly Vehicle Mile	637	670	-4.9%	970	1,063	-8.7%
New Riders This Month	1	3	-66.7%	14	14	0.0%
Cost per Ride	\$30.56	\$25.07	21.9%	\$24.42	\$19.04	28.3%
Cost per Mile	\$4.46	\$4.42	0.9%	\$4.92	\$3.76	30.9%
Miles per Ride	6.8	5.7	19.3%	5.0	5.1	-2.0%
STF Service						
Monthly Rides	716	1,488	-51.9%	845	1,614	-47.6%
Monthly Cost	\$19,334	\$30,710	-37.0%	\$19,439	\$33,850	-42.6%
Monthly Vehicle Mile	4,311	8,415	-48.8%	4,760	9,002	-47.1%
New Riders This Month	113	152	-25.7%	143	298	-52.0%
Cost per Ride	\$27.00	\$20.64	30.8%	\$23.00	\$20.98	9.6%
Cost per Mile	\$4.48	\$3.65	22.7%	\$4.08	\$3.76	8.5%
Miles per Ride	6.0	5.7	5.3%	5.6	5.6	0.0%
Title XIX Non Medical						
Monthly Rides	1,516	1,066	42.2%	1,433	1,986	-27.8%
Monthly Cost	\$33,332	\$22,976	45.1%	\$31,521	\$42,872	-26.5%
Monthly Vehicle Mile	7,555	5,545	36.2%	7,519	10,514	-28.5%
New Riders This Month	38	26	46.2%	57	81	-29.6%
Cost per Ride	\$21.99	\$21.55	2.0%	\$22.00	\$21.59	1.9%
Cost per Mile	\$4.41	\$4.14	6.5%	\$4.19	\$4.08	2.7%
Miles per Ride	5.0	5.2	-3.8%	5.2	5.3	-1.9%
Wa Co DAVS						
Monthly Rides	106	118	-10.2%	111	160	-30.6%
Monthly Cost	\$3,249	\$3,192	1.8%	\$3,254	\$4,288	-24.1%
Monthly Vehicle Mile	759	808	-6.1%	879	1,215	-27.7%
New Riders This Month	10	5	100.0%	8	12	-33.3%
Cost per Ride	\$30.65	\$27.05	13.3%	\$29.38	\$26.84	9.5%
Cost per Mile	\$4.28	\$3.95	8.4%	\$3.70	\$3.53	4.8%
Miles per Ride	7.2	6.8	5.9%	7.9	7.6	3.9%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	303	301	0.7%	213	243	-12.3%
Monthly Cost	\$2,424	\$2,408	0.7%	\$1,702	\$1,945	-12.5%
Monthly Vehicle Mile	1,098	1,154	-4.9%	934	1,172	-20.3%
New Riders This Month	9	12	-25.0%	6.8	6.5	4.6%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.21	\$2.09	5.7%	\$1.82	\$1.66	9.6%
Miles per Ride	3.6	3.8	-5.3%	4.4	4.8	-8.3%
Estacada Senior Center						
Monthly Rides	242	135	79.3%	236	218	8.3%
Monthly Cost	\$1,815	\$1,052	72.6%	\$1,784	\$1,698	5.1%
Monthly Vehicle Mile	486	476	2.1%	601	675	-11.0%
New Riders This Month	0	5	-100.0%	5.2	5.8	-10.3%
Cost per Ride	\$7.50	\$7.79	-3.7%	\$7.56	\$7.78	-2.8%
Cost per Mile	\$3.73	\$2.21	68.8%	\$2.97	\$2.52	17.9%
Miles per Ride	2.0	3.5	-42.9%	2.5	3.1	-19.4%
Gladstone Senior Center						
Monthly Rides	211	180	17.2%	202	198	2.0%
Monthly Cost	\$1,583	\$1,376	15.0%	\$1,531	\$1,517	0.9%
Monthly Vehicle Mile	425	339	25.4%	432	484	-10.7%
New Riders This Month	3	3	0.0%	5.6	6.3	-11.1%
Cost per Ride	\$7.50	\$7.64	-1.8%	\$7.59	\$7.65	-0.8%
Cost per Mile	\$3.72	\$4.06	-8.4%	\$3.54	\$3.13	13.1%
Miles per Ride	2.0	1.9	5.3%	2.1	2.4	-12.5%
Hoodland Senior Center						
Monthly Rides	97	49	98.0%	130	127	2.4%
Monthly Cost	\$3,407	\$2,729	24.9%	\$3,274	\$2,635	24.3%
Monthly Vehicle Mile	1,519	1,214	25.1%	1,429	1,395	2.4%
New Riders This Month	0	0	N/A	2.3	2.0	15.0%
Cost per Ride	\$35.13	\$55.70	-36.9%	\$25.25	\$20.79	21.5%
Cost per Mile	\$2.24	\$2.25	-0.4%	\$2.29	\$1.89	21.2%
Miles per Ride	15.7	24.8	-36.7%	11.0	11.0	0.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	271	209	29.7%	270	240	12.5%
Monthly Cost	\$2,033	\$1,568	29.7%	\$2,028	\$1,799	12.7%
Monthly Vehicle Mile	1,376	524	162.6%	948	706	34.3%
New Riders This Month	0	0	N/A	4.8	4.1	17.1%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$1.48	\$2.99	-50.5%	\$2.14	\$2.55	-16.1%
Mile per Ride	5.1	2.5	104.0%	3.5	2.9	20.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	929	560	65.9%	878	744	18.0%
Monthly Cost	\$8,636	\$5,748	50.3%	\$8,226	\$7,268	13.2%
Monthly Vehicle Mile	2,606	1,655	57.5%	2,430	2,033	19.5%
New Riders This Month	15	21	-28.6%	26.0	18.5	40.5%
Cost per Ride	\$9.30	\$10.26	-9.4%	\$9.37	\$9.77	-4.1%
Cost per Mile	\$3.31	\$3.47	-4.6%	\$3.38	\$3.58	-5.6%
Miles per Ride	2.8	3.0	-6.7%	2.8	2.7	3.7%
Molalla Senior Center						
Monthly Rides	360	278	29.5%	353	358	-1.4%
Monthly Cost	\$4,441	\$2,832	56.8%	\$4,055	\$4,689	-13.5%
Monthly Vehicle Mile	1,056	739	42.9%	1,156	926	24.8%
New Riders This Month	5	2	150.0%	8.0	7.3	9.6%
Cost per Ride	\$12.34	\$10.19	21.1%	\$11.49	\$13.10	-12.3%
Cost per Mile	\$4.21	\$3.83	9.9%	\$3.51	\$5.06	-30.6%
Miles per Ride	2.9	2.7	7.4%	3.3	2.6	26.9%
Pioneer Senior Center						
Monthly Rides	531	652	-18.6%	625	707	-11.6%
Monthly Cost	\$4,490	\$5,436	-17.4%	\$5,223	\$5,870	-11.0%
Monthly Vehicle Mile	1,750	1,833	-4.5%	1,995	2,247	-11.2%
New Riders This Month	10	19	-47.4%	21.4	25.5	-16.1%
Cost per Ride	\$8.45	\$8.34	1.3%	\$8.35	\$8.30	0.6%
Cost per Mile	\$2.57	\$2.97	-13.5%	\$2.62	\$2.61	0.4%
Miles per Ride	3.3	2.8	17.9%	3.2	3.2	0.0%
Sandy Senior Center						
Monthly Rides	264	216	22.2%	245	247	-0.8%
Monthly Cost	\$3,337	\$2,707	23.3%	\$3,206	\$2,931	9.4%
Monthly Vehicle Mile	1,091	763	43.0%	1,555	1,166	33.4%
New Riders This Month	4	9	-55.6%	10.1	13.2	-23.5%
Cost per Ride	\$12.64	\$12.53	0.9%	\$13.11	\$11.85	10.6%
Cost per Mile	\$3.06	\$3.55	-13.8%	\$2.06	\$2.51	-17.9%
Miles per Ride	4.1	3.5	17.1%	6.4	4.7	36.2%
Transportation Reaching People						
Monthly Rides	1,442	1,936	-25.5%	1,880	2,245	-16.3%
Monthly Cost	\$24,037	\$22,610	6.3%	\$25,331	\$25,939	-2.3%
Monthly Vehicle Mile	9,002	18,909	-52.4%	17,461	20,722	-15.7%
New Riders This Month	36	27	33.3%	59.1	59.9	-1.3%
Cost per Ride	\$16.67	\$11.68	42.7%	\$13.47	\$11.55	16.6%
Cost per Mile	\$2.67	\$1.20	122.5%	\$1.45	\$1.25	16.0%
Miles per Ride	6.2	9.8	-36.7%	9.3	9.2	1.1%
Transp Reaching People-School/Work(1)						
Monthly Rides	64	121	-47.1%	115	155	-25.8%
Monthly Cost	\$961	\$1,931	-50.3%	\$2,367	\$2,510	-5.7%
Monthly Vehicle Mile	289	827	-65.0%	864	1,177	-26.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.01	\$15.96	-6.0%	\$20.62	\$16.15	27.7%
Cost per Mile	\$3.32	\$2.33	42.5%	\$2.74	\$2.13	28.6%
Miles per Ride	4.5	6.8	-33.8%	7.5	7.6	-1.3%

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	15	49	-69.4%	23	28	-17.9%
Monthly Cost	\$109	\$323	-66.3%	\$195	\$165	18.2%
Monthly Vehicle Mile	70	231	-69.7%	90	100	-10.0%
New Riders This Month	0	0	N/A	0.6	0.8	-25.0%
Cost per Ride	\$7.28	\$6.60	10.3%	\$8.32	\$5.85	42.2%
Cost per Mile	\$1.56	\$1.40	11.4%	\$2.17	\$1.65	31.5%
Miles per Ride	4.7	4.7	0.0%	3.8	3.6	5.6%
Multnomah Co. ADS Premium						
Monthly Rides	2	56	-96.4%	39	87	-55.2%
Monthly Cost	\$12	\$1,046	-98.9%	\$51	\$671	-92.4%
Monthly Vehicle Mile	5	134	-96.3%	83	184	-54.9%
New Riders This Month	0	0	N/A	1.3	5.8	-77.6%
Cost per Ride	\$6.00	\$18.68	-67.9%	\$1.32	\$7.70	-82.9%
Cost per Mile	\$2.40	\$7.81	-69.3%	\$0.62	\$3.65	-83.0%
Miles per Ride	2.5	2.4	4.2%	2.1	2.1	0.0%
STF Discretionary						
Monthly Rides	481	369	30.4%	575	493	16.6%
Monthly Cost	\$12,474	\$8,520	46.4%	\$12,903	\$10,603	21.7%
Monthly Vehicle Mile	1,895	1,489	27.3%	2,008	1,866	7.6%
New Riders This Month	19	16	18.8%	41.0	44.2	-7.2%
Cost per Ride	\$25.93	\$23.09	12.3%	\$22.43	\$21.50	4.3%
Cost per Mile	\$6.58	\$5.72	15.0%	\$6.43	\$5.68	13.2%
Miles per Ride	3.9	4.0	-2.5%	3.5	3.8	-7.9%
STF Service						
Monthly Rides	435	352	23.6%	329	433	-24.0%
Monthly Cost	\$12,015	\$8,164	47.2%	\$8,487	\$9,132	-7.1%
Monthly Vehicle Mile	1,585	1,100	44.1%	1,150	1,453	-20.9%
New Riders This Month	13	12	8.3%	21.7	25.5	-14.9%
Cost per Ride	\$27.62	\$23.19	19.1%	\$25.82	\$21.08	22.5%
Cost per Mile	\$7.58	\$7.42	2.2%	\$7.38	\$6.28	17.5%
Miles per Ride	3.6	3.1	16.1%	3.5	3.4	2.9%
TriMet Service						
Monthly Rides	2,302	1,826	26.1%	2,446	1,910	28.1%
Monthly Cost	\$5,757	\$6,059	-5.0%	\$6,007	\$6,683	-10.1%
Monthly Vehicle Mile	4,892	4,190	16.8%	5,346	5,373	-0.5%
New Riders This Month	13	17	-23.5%	27.8	35.6	-21.9%
Cost per Ride	\$2.50	\$3.32	-24.7%	\$2.46	\$3.50	-29.7%
Cost per Mile	\$1.18	\$1.45	-18.6%	\$1.12	\$1.24	-9.7%
Miles per Ride	2.1	2.3	-8.7%	2.2	2.8	-21.4%
Veterans Volunteers						
Monthly Rides	177	120	47.5%	135	148	-8.8%
Monthly Cost	\$1,099	\$590	86.3%	\$828	\$1,067	-22.4%
Monthly Vehicle Mile	1,805	1,490	21.1%	1,378	1,714	-19.6%
New Riders This Month	12	2	500.0%	13.4	14.2	-5.6%
Cost per Ride	\$6.21	\$4.91	26.5%	\$6.14	\$7.23	-15.1%
Cost per Mile	\$0.61	\$0.40	52.5%	\$0.60	\$0.62	-3.2%
Miles per Ride	10.2	12.4	-17.7%	10.2	11.6	-12.1%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$5,094	-100.0%	\$0	\$3,069	-100.0%
David's Harp - STF Service						
Monthly Rides	227	35	548.6%	184	147	25.2%
Monthly Cost	\$1,768	\$837	111.2%	\$1,412	\$1,004	40.6%
Monthly Vehicle Mile	312	100	212.0%	265	156	69.9%
New Riders This Month	2	1	100.0%	6.4	3.3	93.9%
Cost per Ride	\$7.79	\$23.91	-67.4%	\$7.68	\$6.85	12.1%
Cost per Mile	\$5.67	\$8.37	-32.3%	\$5.34	\$6.44	-17.1%
Miles per Ride	1.4	2.9	-51.7%	1.4	1.1	27.3%
NW Pilot Project - STF Service						
Monthly Rides	160	132	21.2%	170	172	-1.2%
Monthly Cost	\$14,048	\$13,044	7.7%	\$13,842	\$12,818	8.0%
Monthly Vehicle Mile	986	1,013	-2.7%	1,794	977	83.6%
New Riders This Month	18	18	0.0%	26.3	16.3	61.3%
Cost per Ride	\$87.80	\$98.81	-11.1%	\$81.22	\$74.53	9.0%
Cost per Mile	\$14.25	\$12.88	10.6%	\$7.72	\$13.13	-41.2%
Miles per Ride	6.2	7.7	-19.5%	10.5	5.7	84.2%
Providence Elderplace - STF Service						
Monthly Rides	314	144	118.1%	273	291	-6.2%
Monthly Cost	\$3,224	\$2,692	19.8%	\$3,005	\$2,990	0.5%
Monthly Vehicle Mile	1,105	187	490.9%	949	1,058	-10.3%
New Riders This Month	64	4	1500.0%	55.0	70.2	-21.7%
Cost per Ride	\$10.27	\$18.69	-45.1%	\$11.02	\$10.28	7.2%
Cost per Mile	\$2.92	\$14.39	-79.7%	\$3.17	\$2.83	12.0%
Miles per Ride	3.5	1.3	169.2%	3.5	3.6	-2.8%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	514	442	16.3%	488	437	11.7%
Monthly Cost	\$2,938	\$2,165	35.7%	\$2,933	\$2,142	36.9%
Monthly Vehicle Mile	3,300	2,652	24.4%	3,029	2,837	6.8%
New Riders This Month	22	0	N/A	9.4	3.3	184.8%
Cost per Ride	\$5.72	\$4.90	16.7%	\$6.01	\$4.90	22.7%
Cost per Mile	\$0.89	\$0.82	8.5%	\$0.97	\$0.76	27.6%
Miles per Ride	6.4	6.0	6.7%	6.2	6.5	-4.6%
Urban League - N/NE Shuttle						
Monthly Rides	326	286	14.0%	310	424	-26.9%
Monthly Cost	\$3,892	\$5,040	-22.8%	\$4,067	\$4,349	-6.5%
Monthly Vehicle Mile	1,006	658	52.9%	813	927	-12.3%
New Riders This Month	0	2	-100.0%	5.0	3.6	38.9%
Cost per Ride	\$11.94	\$17.62	-32.2%	\$13.11	\$10.27	27.7%
Cost per Mile	\$3.87	\$7.66	-49.5%	\$5.00	\$4.69	6.6%
Miles per Ride	3.1	2.3	34.8%	2.6	2.2	18.2%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	9,452	10,216	-7.5%	5,422	4,932	9.9%
Monthly Cost	\$48,904	\$35,643	37.2%	\$33,623	\$33,299	1.0%
Monthly Vehicle Mile	24,207	23,623	2.5%	19,911	17,658	12.8%
New Riders This Month	148	269	-45.0%	222.2	168.0	32.3%
Cost per Ride	\$5.17	\$3.49	48.1%	\$6.20	\$6.75	-8.1%
Cost per Mile	\$2.02	\$1.51	33.8%	\$1.69	\$1.89	-10.6%
Miles per Ride	2.6	2.3	13.0%	3.7	3.6	2.8%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	46	-100.0%	36	48	-25.0%
Monthly Cost	\$0	\$113	-100.0%	\$840	\$317	165.0%
Monthly Vehicle Mile	0	80	-100.0%	72	87	-17.2%
New Riders This Month	0	0	N/A	1.0	1.8	-44.4%
Cost per Ride	N/A	\$2.45	N/A	\$23.56	\$6.59	257.5%
Cost per Mile	N/A	\$1.41	N/A	\$11.66	\$3.65	219.5%
Miles per Ride	N/A	1.7	N/A	2.0	1.8	11.1%
Gateway Shuttle						
Monthly Rides	179	198	-9.6%	189	190	-0.5%
Monthly Cost	\$543	\$750	-27.6%	\$750	\$790	-5.1%
Monthly Vehicle Mile	207	232	-10.8%	241	266	-9.4%
New Riders This Month	0	1	-100.0%	5.8	4.8	20.8%
Cost per Ride	\$3.04	\$3.79	-19.8%	\$3.97	\$4.15	-4.3%
Cost per Mile	\$2.63	\$3.23	-18.6%	\$3.11	\$2.97	4.7%
Miles per Ride	1.2	1.2	0.0%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	497	463	7.3%	570	571	-0.2%
Monthly Cost	\$6,243	\$6,137	1.7%	\$6,418	\$8,206	-21.8%
Monthly Vehicle Mile	1,412	1,037	36.2%	1,405	2,040	-31.1%
New Riders This Month	5	6	-16.7%	12.7	17.3	-26.6%
Cost per Ride	\$12.56	\$13.26	-5.3%	\$11.26	\$14.38	-21.7%
Cost per Mile	\$4.42	\$5.92	-25.3%	\$4.57	\$4.02	13.7%
Miles per Ride	2.8	2.2	27.3%	2.5	3.6	-30.6%
Multnomah Co. ADS Premium						
Monthly Rides	0	8	-100.0%	1	14	-92.9%
Monthly Cost	\$0	\$38	-100.0%	\$24	\$41	-41.5%
Monthly Vehicle Mile	0	15	-100.0%	11	28	-60.7%
New Riders This Month	0	0	N/A	0.3	0.8	-62.5%
Cost per Ride	N/A	\$4.76	N/A	\$16.76	\$3.02	455.0%
Cost per Mile	N/A	\$2.54	N/A	\$2.16	\$1.49	45.0%
Miles per Ride	N/A	1.9	N/A	7.8	2.0	290.0%
N/NE Shuttle						
Monthly Ride	793	316	150.9%	530	426	24.4%
Monthly Cost	\$18,317	\$10,269	78.4%	\$15,172	\$13,080	16.0%
Monthly Vehicle Mile	2,279	816	179.3%	1,408	1,426	-1.3%
New Riders This Month	32	5	540.0%	24.1	26.7	-9.7%
Cost per Ride	\$23.10	\$32.50	-28.9%	\$28.60	\$30.74	-7.0%
Cost per Mile	\$8.04	\$12.58	-36.1%	\$10.78	\$9.17	17.6%
Miles per Ride	2.9	2.6	11.5%	2.7	3.4	-20.6%
STF Service						
Monthly Ride	539	617	-12.6%	701	548	27.9%
Monthly Cost	\$16,101	\$23,087	-30.3%	\$17,437	\$14,764	18.1%
Monthly Vehicle Mile	3,112	3,404	-8.6%	3,568	3,060	16.6%
New Riders This Month	34	30	13.3%	54.0	53.8	0.4%
Cost per Ride	\$29.87	\$37.42	-20.2%	\$24.87	\$26.92	-7.6%
Cost per Mile	\$5.17	\$6.78	-23.7%	\$4.89	\$4.83	1.2%
Miles per Ride	5.8	5.5	5.5%	5.1	5.6	-8.9%
TriMet Service						
Monthly Ride	765	659	16.1%	904	757	19.4%
Monthly Cost	\$5,747	\$4,949	16.1%	\$7,189	\$6,036	19.1%
Monthly Vehicle Mile	3,778	3,846	-1.8%	5,331	4,215	26.5%
New Riders This Month	25	31	-19.4%	49.8	44.9	10.9%
Cost per Ride	\$7.51	\$7.51	0.0%	\$7.95	\$7.97	-0.3%
Cost per Mile	\$1.52	\$1.29	17.8%	\$1.35	\$1.43	-5.6%
Miles per Ride	4.9	5.8	-15.5%	5.9	5.6	5.4%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	315	168	87.5%	399	449	-11.1%
Monthly Cost	\$9,438	\$7,664	23.1%	\$7,822	\$7,247	7.9%
Monthly Vehicle Mile	823	507	62.3%	1,071	1,415	-24.3%
New Riders This Month	9	5	80.0%	27.4	26.3	4.2%
Cost per Ride	\$29.96	\$45.62	-34.3%	\$19.60	\$16.13	21.5%
Cost per Mile	\$11.47	\$15.12	-24.1%	\$7.31	\$5.12	42.8%
Miles per Ride	2.6	3.0	-13.3%	2.7	3.1	-12.9%
SW Shuttle Service						
Monthly Rides	70	46	52.2%	74	85	-12.9%
Monthly Cost	\$151	\$939	-83.9%	\$871	\$1,751	-50.3%
Monthly Vehicle Mile	138	90	53.3%	147	167	-12.0%
New Riders This Month	0	1	-100.0%	2.7	2.0	35.0%
Cost per Rider	\$2.16	\$20.42	-89.4%	\$11.74	\$20.73	-43.4%
Cost per Mile	\$1.10	\$10.44	-89.5%	\$5.93	\$10.46	-43.3%
Miles per Ride	2.0	2.0	0.0%	2.0	2.0	0.0%
Downtown RideAbout(1)						
Monthly Rides	151	152	-0.7%	150	165	-9.1%
Monthly Cost	\$582	\$702	-17.1%	\$633	\$724	-12.6%
Monthly Vehicle Mile	102	94	8.5%	105	109	-3.7%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$3.85	\$4.62	-16.7%	\$4.22	\$4.39	-3.9%
Cost per Mile	\$5.70	\$7.46	-23.6%	\$6.04	\$6.64	-9.0%
Miles per Ride	0.7	0.6	16.7%	0.7	0.7	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	48	67	-28.4%	58	58	0.0%
Monthly Cost	\$574	\$396	44.9%	\$573	\$493	16.2%
Monthly Vehicle Mile	34	50	-32.0%	51	57	-10.5%
New Riders This Month	0	2	-100.0%	0.5	0.5	0.0%
Cost per Ride	\$11.95	\$5.90	102.5%	\$9.92	\$8.50	16.7%
Cost per Mile	\$16.87	\$7.91	113.3%	\$11.34	\$8.68	30.6%
Miles per Ride	0.7	0.7	0.0%	0.9	1.0	-10.0%
Multnomah Co. ADS Premium						
Monthly Rides	1	2	-50.0%	3	5.8	-50.0%
Monthly Cost	\$6	\$13	-53.8%	\$18	\$31	-41.9%
Monthly Vehicle Mile	8	11	-27.3%	21	47	-55.3%
New Riders This Month	1	0	N/A	0.7	1.6	-56.3%
Cost per Ride	\$6.35	\$6.35	0.0%	\$6.35	\$5.31	19.6%
Cost per Mile	\$0.79	\$1.15	-31.3%	\$0.87	\$0.65	33.8%
Miles per Ride	8.0	5.5	45.5%	7.3	8.2	-11.0%
STF Discretionary						
Monthly Rides	539	529	1.9%	610	664	-8.1%
Monthly Cost	\$12,304	\$12,187	1.0%	\$13,954	\$13,583	2.7%
Monthly Vehicle Mile	1,966	2,264	-13.2%	2,298	2,728	-15.8%
New Riders This Month	28	22	27.3%	28.8	35.5	-18.9%
Cost per Ride	\$22.83	\$23.04	-0.9%	\$22.89	\$20.47	11.8%
Cost per Mile	\$6.26	\$5.38	16.4%	\$6.07	\$4.98	21.9%
Miles per Ride	3.6	4.3	-16.3%	3.8	4.1	-7.3%
STF Service						
Monthly Rides	374	367	1.9%	424	461	-8.0%
Monthly Cost	\$9,169	\$11,097	-17.4%	\$12,155	\$11,455	6.1%
Monthly Vehicle Mile	1,378	2,563	-46.2%	1,678	2,011	-16.6%
New Riders This Month	16	21	-23.8%	28.9	32.0	-9.7%
Cost per Ride	\$24.52	\$30.24	-18.9%	\$28.70	\$24.86	15.4%
Cost per Mile	\$6.65	\$4.33	53.6%	\$7.24	\$5.70	27.0%
Miles per Ride	3.7	7.0	-47.1%	4.0	4.4	-9.1%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	0	23	-100.0%	2	17	-88.1%
Monthly Cost	\$3	\$1,692	-99.8%	\$167	\$621	-73.1%
Monthly Vehicle Mile	0	244	-100.0%	19	206	-90.8%
New Riders This Month	0	2	-100.0%	1	4	-75.0%
Cost per Ride	N/A	\$73.55	N/A	\$83.58	\$36.91	126.4%
Cost per Mile	N/A	\$6.93	N/A	\$9.04	\$3.02	199.3%
Miles per Ride	N/A	10.6	N/A	9.3	12.2	-23.8%

STF Service

Monthly Ride	486	149	226.2%	397	181	119.0%
Monthly Cost	\$19,388	\$9,637	101.2%	\$17,463	\$4,505	287.6%
Monthly Vehicle Mile	3,833	1,625	135.9%	3,230	1,620	99.4%
New Riders This Month	72	24	200.0%	63	54	16.7%
Cost per Ride	\$39.89	\$64.68	-38.3%	\$44.02	\$24.83	77.3%
Cost per Mile	\$5.06	\$5.93	-14.7%	\$5.41	\$2.78	94.6%
Miles per Ride	7.9	10.9	-27.5%	8.1	8.9	-9.0%

Title XIX Non Medical

Monthly Ride	0	1	-100.0%	1	56	-98.9%
Monthly Cost	\$0	\$0	N/A	(\$20)	\$1,029	-101.9%
Monthly Vehicle Mile	0	14	-100.0%	5	582	-99.1%
New Riders This Month	0	0	N/A	0	10	-100.0%
Cost per Ride	N/A	\$0.06	N/A	(\$35.05)	\$18.30	-291.5%
Cost per Mile	N/A	\$0.00	N/A	(\$3.96)	\$1.77	-323.7%
Miles per Ride	N/A	14.0	N/A	8.9	10.3	-13.6%

Dialysis

Monthly Ride	0	36	-100.0%	0	90	-100.0%
Monthly Cost	\$0	\$4,962	-100.0%	\$50	\$3,221	-98.4%
Monthly Vehicle Mile	0	372	-100.0%	0	1,076	-100.0%
New Riders This Month	0	0	N/A	0	3	-100.0%
Cost per Ride	N/A	\$137.82	N/A	N/A	\$35.79	N/A
Cost per Mile	N/A	\$13.34	N/A	N/A	\$2.99	N/A
Miles per Ride	N/A	10.3	N/A	N/A	12.0	N/A

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	65	39	66.7%	55	13	323.1%
Monthly Cost	\$1,660	\$561	195.9%	\$1,482	\$695	113.2%
Monthly Vehicle Mile	481	242	98.8%	344	78	341.0%
New Riders This Month	2	3	-33.3%	3	2	50.0%
Cost per Ride	\$25.54	\$14.38	77.6%	\$27.20	\$54.53	-50.1%
Cost per Mile	\$3.45	\$2.32	48.7%	\$4.31	\$8.92	-51.7%
Miles per Ride	7.4	6.2	19.4%	6.3	6.1	3.3%
STF Service						
Monthly Rides	576	548	5.1%	605	543	11.4%
Monthly Cost	\$13,827	\$8,930	54.8%	\$12,836	\$7,120	80.3%
Monthly Vehicle Mile	2,612	1,965	32.9%	2,654	1,874	41.6%
New Riders This Month	30	16	87.5%	23	15	53.3%
Cost per Ride	\$24.01	\$16.30	47.3%	\$21.23	\$13.11	61.9%
Cost per Mile	\$5.29	\$4.54	16.5%	\$4.84	\$3.80	27.4%
Miles per Ride	4.5	3.6	25.0%	4.4	3.4	29.4%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$55	\$44	25.0%	\$45	\$63	-28.6%
Monthly Vehicle Mile	0	0	N/A	1	5	-80.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$178.17	\$63.18	182.0%
Cost per Mile	N/A	N/A	N/A	\$38.18	\$13.07	192.1%
Miles per Ride	N/A	N/A	N/A	4.7	4.8	-2.1%
Veterans Volunteers						
Monthly Rides	148	143	3.5%	197		
Monthly Cost	\$1,418	\$2,092	-32.2%	\$2,193		
Monthly Vehicle Mile	2,351	2,453	-4.2%	3,177		
New Riders This Month	1	9	-88.9%	6		
Cost per Ride	\$9.58	\$14.63	-34.5%	\$0.69		
Cost per Mile	\$0.60	\$0.85	-29.3%	\$11.15		
Miles per Ride	15.9	17.2	-7.4%	16.1		
Wa Co DAVS						
Monthly Rides	3	3	0.0%	1		
Monthly Cost	\$115	\$14	721.4%	\$44		
Monthly Vehicle Mile	17	8	112.5%	5		
New Riders This Month	1	1	0.0%	0		
Cost per Ride	\$38.27	\$4.67	720.1%	\$48.37		
Cost per Mile	\$6.75	\$1.75	285.9%	\$9.50		
Miles per Ride	5.7	2.7	112.5%	5.1		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	687	452	52.0%	708	698	1.4%
Monthly Cost	\$4,245	\$3,357	26.5%	\$3,698	\$8,812	-58.0%
Monthly Vehicle Mile	1,474	2,002	-26.4%	2,026	3,084	-34.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$6.18	\$7.43	-16.8%	\$5.22	\$12.62	-58.6%
Cost per Mile	\$2.88	\$1.68	71.4%	\$1.83	\$2.86	-36.0%
Miles per Ride	2.1	4.4	-52.3%	2.9	4.4	-34.1%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	80	96	-16.7%	107	179	-40.2%
Monthly Cost	\$839	\$1,093	-23.2%	\$1,228	\$1,649	-25.5%
Monthly Vehicle Mile	617	727	-15.1%	797	1,283	-37.9%
New Riders This Month	11	14	-21.4%	16.8	20.1	-16.4%
Cost per Ride	\$10.49	\$11.39	-7.9%	\$11.50	\$9.23	24.6%
Cost per Mile	\$1.36	\$1.50	-9.3%	\$1.54	\$1.29	19.4%
Miles per Ride	7.7	7.6	1.3%	7.5	7.2	4.2%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,144	982	16.5%	1,137	1,216	-6.5%
Monthly Cost	\$3,475	\$2,973	16.9%	\$3,746	\$4,309	-13.1%
Monthly Vehicle Mile	1,734	1,594	8.8%	1,966	2,286	-14.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.04	\$3.03	0.3%	\$3.29	\$3.54	-7.1%
Cost per Mile	\$2.00	\$1.87	7.0%	\$1.91	\$1.88	1.6%
Miles per Ride	1.5	1.6	-6.3%	1.7	1.9	-10.5%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	26	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$347	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	42	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.52	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.28	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A
Mary's Woods						
Monthly Rides	0	1,338	-100.0%	541	1,452	-62.7%
Monthly Cost	\$0	\$5,534	-100.0%	\$2,881	\$5,884	-51.0%
Monthly Vehicle Mile	0	1,356	-100.0%	855	1,786	-52.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$4.14	N/A	\$5.33	\$4.05	31.6%
Cost per Mile	N/A	\$4.08	N/A	\$3.37	\$3.30	2.1%
Miles per Ride	N/A	1.0	N/A	1.6	1.2	33.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	638	500	27.6%	731	700	4.4%
Monthly Cost	\$695	\$701	-0.9%	\$792	\$826	-4.1%
Monthly Vehicle Mile	351	377	-6.9%	481	510	-5.7%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.09	\$1.40	-22.1%	\$1.08	\$1.18	-8.5%
Cost per Mile	\$1.98	\$1.86	6.5%	\$1.65	\$1.62	1.9%
Miles per Ride	0.6	0.8	-25.0%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	8,551	7,251	17.9%	8,997	9,252	-2.8%
Monthly Cost	\$261,189	\$226,152	15.5%	\$260,654	\$245,055	6.4%
Monthly Vehicle Mile	44,905	33,922	32.4%	43,294	40,346	7.3%
New Riders This Month	34	27	25.9%	131.1	127.2	3.1%
Cost per Ride	\$30.54	\$31.19	-2.1%	\$28.97	\$26.49	9.4%
Cost per Mile	\$5.82	\$6.67	-12.7%	\$6.02	\$6.07	-0.8%
Miles per Ride	5.3	4.7	12.8%	4.8	4.4	9.1%
Tualatin Valley Workshop						
Monthly Rides	122	117	4.3%	118	210	-43.8%
Monthly Cost	\$2,083	\$5,381	-61.3%	\$3,530	\$4,814	-26.7%
Monthly Vehicle Mile	903	761	18.7%	764	845	-9.6%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$17.08	\$45.99	-62.9%	\$30.00	\$22.97	30.6%
Cost per Mile	\$2.31	\$7.07	-67.3%	\$4.62	\$5.70	-18.9%
Miles per Ride	7.4	6.5	13.8%	6.5	4.0	62.5%
West Linn						
Monthly Ride	100	16	525.0%	64	75	-14.7%
Monthly Cost	\$322	\$274	17.5%	\$303	\$285	6.3%
Monthly Vehicle Mile	171	40	327.5%	103	101	2.0%
New Riders This Month	0	0	N/A	0.2	0.0	N/A
Cost per Ride	\$3.22	\$17.14	-81.2%	\$4.71	\$3.81	23.6%
Cost per Mile	\$1.88	\$6.86	-72.6%	\$2.94	\$2.83	3.9%
Miles per Ride	1.7	2.5	-32.0%	1.6	1.3	23.1%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Dec 2017	Dec 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	3,681	4,159	-11.5%	4,732	5,579	-15.2%
Monthly Cost	\$35,450	\$38,317	-7.5%	\$37,333	\$37,653	-0.8%
Monthly Vehicle Miles	11,191	12,355	-9.4%	12,659	12,194	3.8%
On-Time Performance	99.9%	99.0%	0.9%	99.9%	99.0%	0.9%
Cost per Ride	\$9.63	\$9.21	4.6%	\$7.89	\$6.75	16.9%
Cost per Mile	\$3.17	\$3.10	2.3%	\$2.95	\$3.09	-4.5%
Miles per Roadcall	11,191	12,355	-9.4%	12,659	12,194	3.8%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,298	1,176	10.4%	1,367	2,132	-35.9%
Monthly Cost	\$28,257	\$31,112	-9.2%	\$31,759	\$33,986	-6.6%
Monthly Vehicle Miles	4,766	4,315	10.5%	5,675	4,573	24.1%
On-Time Performance	99.9%	99.0%	0.9%	99.9%	99.0%	0.9%
Cost per Ride	\$21.77	\$26.46	-17.7%	\$23.24	\$15.94	45.8%
Cost per Mile	\$5.93	\$7.21	-17.8%	\$5.60	\$7.43	-24.6%
Miles per Roadcall	4,766	4,315	10.5%	5,675	4,573	24.1%
Molalla(SCTD)-Demand Response						
Monthly Rides	6,783	7,354	-7.8%	7,900	8,453	-6.5%
Monthly Cost	\$54,481	\$49,240	10.6%	\$51,614	\$50,189	2.8%
Monthly Vehicle Miles	20,904	21,205	-1.4%	21,407	21,433	-0.1%
On-Time Performance	98.0%	98.0%	0.0%	97.0%	97.2%	-0.2%
Cost per Ride	\$8.03	\$6.70	19.9%	\$6.53	\$5.94	9.9%
Cost per Mile	\$2.61	\$2.32	12.5%	\$2.41	\$2.34	3.0%
Miles per Roadcall	20,904	21,205	-1.4%	21,407	21,433	-0.1%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,055	8,289	9.2%	9,300	8,789	5.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,568	21,692	-0.6%	21,775	20,978	3.8%
On-Time Performance	98.2%	97.1%	1.1%	98.6%	99.5%	-0.9%
Cost per Ride	\$7.18	\$7.84	-8.4%	\$6.99	\$7.40	-5.5%
Cost per Mile	\$3.01	\$3.00	0.3%	\$2.99	\$3.10	-3.5%
Miles per Roadcall	21,568	10,846	98.9%	21,775	20,978	3.8%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,092	1,249	-12.6%	1,139	1,299	-12.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,267	6,559	-4.5%	7,351	7,184	2.3%
On-Time Performance	96.3%	96.1%	0.2%	95.9%	97.0%	-1.1%
Cost per Ride	\$18.32	\$16.01	14.4%	\$17.57	\$15.40	14.1%
Cost per Mile	\$3.19	\$3.05	4.6%	\$2.72	\$2.78	-2.2%
Miles per Roadcall	6,267	6,559	-4.5%	7,351	7,184	2.3%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	18,702	18,947	-1.3%	20,575	23,229	-11.4%
Monthly Cost	\$439,783	\$382,833	14.9%	\$336,884	\$333,099	1.1%
Monthly Vehicle Miles	44,707	42,702	4.7%	46,040	43,949	4.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$23.52	\$20.21	16.4%	\$16.37	\$14.34	14.2%
Cost per Mile	\$9.84	\$8.97	9.7%	\$7.32	\$7.58	-3.4%
Miles per Roadcall	44,707	42,702	4.7%	46,040	43,949	4.8%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,556	2,504	-37.9%	2,013	2,997	-32.8%
Monthly Cost	\$77,609	\$67,559	14.9%	\$59,864	\$58,782	1.8%
Monthly Vehicle Miles	4,326	8,395	-48.5%	6,047	8,225	-26.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$49.88	\$26.98	84.9%	\$29.74	\$19.61	51.7%
Cost per Mile	\$17.94	\$8.05	122.9%	\$9.90	\$7.15	38.5%
Miles per Roadcall	4,326	8,395	-48.5%	6,047	8,225	-26.5%

RideWise Performance Report - December 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	10	54	2,808	\$93,562.56		
One-on-one travel training general trips	12	25	1,300	\$43,316.00		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	22	79	4,108	\$136,878.56		
Group travel training with schools	44		161	\$5,354.12		
Group travel training general	6		22	\$730.11		
Riders Club participants	41					
Subtotal	91		183	\$6,084.23		
Total	113	79	4,291	\$142,962.79		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	1					
Transitional staff support and pass plan	153	406	23	104	2,645	1,427
Total	156					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$42,421.36					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	82.75					
Value of volunteer hours monthly	\$1,997.59					
Value of transitional staff hours monthly	\$42,033.53					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	76	500	26,000	\$866,320.00		
One-on-one travel training general trips	68	200	10,400	\$346,528.00		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	144	700		\$1,212,848.00		
Group travel training with schools	415	0	1,516	\$50,499.13		
Group travel training general	136	0	497	\$16,549.11		
Riders Club participants	290	0	0	\$0.00		
Subtotal	841		2,012	\$67,048.24		
Total	985	700	2,012	\$1,279,896.24		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	24	0	0	0	0	0
Transitional staff support only	15	0	0	0	0	0
Transitional staff support and pass plan	503	1,359	144	583	11,640	5,461
Total	542					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$291,250.42					
Annual cost avoidance of trips	\$1,279,896.24					
Total cost avoidance	\$988,645.82					
Total trainer hours annual	10,543					
Ride Ambassador hours annual	160,875					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					