
DATE: FEBRUARY 2017

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for February 2017 decreased by 20.6% (-8,300) compared to February 2016. Again, Cab Services ridership declined by 63.3% (-5,733) due to the termination of the Title XIX non-medical program (-4,555). RC East County posted 33.3% higher trip numbers (+1,002) compared to the previous year after the Mid-Multnomah County program transition with Project Linkage and an increase in volunteer drivers for the reporting agency. Likewise, MFS (Project Linkage) is up 19.7% (+466). Ride Together trips have also seen a substantial 48.1% growth (+155) due to 10 additional drivers in the program. Neighborhood House and Impact Northwest saw a significant decrease of 38.3% (-298) and 22.0% (-278), respectively, largely attributed to a decline in STF trips specifically.
2. Total costs in February 2017 decreased by 12.9% (-\$88,705) for Ride Connection's E&D services. Cab Services under the Title XIX program were responsible for a 59.0% decrease (-\$112,189) due to the cessation of the Title XIX contract. Offsetting this spending difference from Cab Services were the following providers: Providence ElderPlace (+\$12,005), RC East County (+11,087), RC Headquarters (+\$8,453), and RC Tualatin (+\$6,024). There is no obvious reason for the increase on Providence's Vehicle-Only contract, but East County and Tualatin are reporting higher trips that correspond to their costs.
3. The network Cost Per Trip (CPT) increased by 9.7%, to \$18.67 per trip compared to February 2016 (\$17.02). Though this is an increase, it is a major improvement in the month-to-month trends of CPT. The increase can best be explained by some key reporting agencies. Providence increased spending while providing fewer rides, same as RC Headquarters and Clackamas County's 27% slide in trips provided also impacted CPT. February 2017 was a very short month in terms of service days and some services may see decreased efficiency as a result.

Narrative report includes Clackamas County Consortium numbers as reported to Ride Connection for the month of February 2017.

RIDEWISE

1. Service Delivery Analysis. A total of 167 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 24 persons successfully exited out of one-on-one travel training, seven of whom were prior participants returning to learn a new route. There was a 17.2% decrease noted from February 2016 to February 2017.
3. Under the age of 60 a total of 10 persons successfully exited out of one-on-one travel training with an average of 11.1 training hours during February 2017.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.

There was a total of four events held:

- RideWise met with TriMet staff to discuss the HOP Fastpass.
 - RideWise staff met with Joanne Johnson, the new Disability Program Coordinator for the City of Portland.
 - RideWise attended the Morning Spark, hosted by the Wilsonville Chamber of Commerce.
 - RideWise presented travel options information to an ESL class at Tigard United Methodist Church.
5. Ride Ambassador Program. A total of 66.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
 6. Riders' Clubs. The RideWise program supported 6 Rider's Club activities with 41 participants.
 7. Referral Sources. There were 47 referrals in February 2017. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. 10 referrals were the result of our travel options counseling efforts.

8. School Program. 410 students received training during the month of February. A total of 3,250 trips were taken as a group and 227 trips were taken as one-on-one trips. 204 teachers and support staff reported 1,869 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 9,195. Overall ridership decreased by 12%. The SAM-Gresham route ridership decreased by 12.8%. SAM-Estacada ridership was at 510, which is a 41% decrease from the previous year. This decrease was due to route changes in November. Although 510 rides is 41% decline from the previous year, it is steadily increasing in ridership each month since the implementation of changes with a 20% increase since December and a 22% increase last month. We expect the ridership to continue to rebound for this route.
2. STAR ridership decreased by 4%. Due to weather, there were several days when STAR was reduced to life sustaining services only. Elderly and Disabled ridership on STAR remained high at 65%. The Elderly and Disabled program (out-of-town medical rides) experienced a 12.8% increase in ridership as compared to February 2016.
3. The new Shopper Shuttle experienced an 8% increase in ridership up to 130 passengers. The Shopper Shuttle was often run using a SUV due to road conditions, but many used it in order to get supplies during the storm.
4. Sandy staff spent many hours preparing for the State Special Transportation Fund (STF) and Federal 5310 program grant cycle. Anticipated funding amounts were announced in February. Both STF and 5310 experienced decreased funding for this biennium at 12% and 16% reductions. Sandy Transit took the bulk of the funding loss in vehicle replacements to keep STAR, ED, Estacada and preventative maintenance funding as whole as possible. This biennium will be difficult and some policy changes may need to be made, especially to the Elderly and Disabled program as the demand for medical and life sustaining rides into areas outside of the Sandy area continues to increase.
5. The grant agreement for the ITS equipment for SAM and MHX buses is now in place and an RFQ will go out soon. The department has met many vendors and had the privilege of Joe Knapp's presence at the last demonstration. This proved very helpful with data capacity information and the possibility of self-hosting the data that is collected. ITS equipment

will allow real time arrival data, on board automated announcements and upgrade data collection for much improved reporting.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. February brought some changes to SMART's Dial-a-Ride programs. Mainly, a shopper shuttle in the Villebois neighborhood was transitioned to a deviated fixed-route due to its consistency in healthy ridership. This, in turn, caused a 43% decrease in ridership for the Dial-a-Ride program from 2,761 trips in 2016 to 1,598 trips in 2017.
2. Weather once again played a role in decreased ridership for both paratransit and fixed route services. The City of Wilsonville closed for two days in February while SMART decreased service to in-town-only routes. With many businesses closed and limited service, SMART saw a decrease for those days.
3. Fixed route saw a decrease of 5.5% in ridership as compared to 2016. This would have been much more significant due to weather; however, the addition of the Villebois Shopper Shuttle as a deviated fixed route helped boost numbers during days of decreased service.
4. SMART has continued work on its Transit Master Plan and is hoping to have it finalized and approved by City Council by the end of the fiscal year. Implementation of the Transit Master Plan is currently unknown but expected in early 2018.

CANBY AREA TRANSIT (CAT)

1. During the month of February, total CAT ridership was down 23.64%. Demand Response ridership was up 17.29% as compared to the same month in the previous year.
2. Ridership continues to slip presumably for the same reasons mentioned in previous reports, which includes the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City's limits, decreasing unemployment and the low gas prices.
3. The City and Jarrett Walker + Associates continue to make good progress on the Transit Master Plan update process. In February the Choices Report was presented at a public meeting and other several other locations and events to Spanish speakers. If you would like to follow the

progress check out the Transit Master Plan webpage.

<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership continued to drop during February. Staff was unable to determine the cause for the drop. Assuming inclement weather conditions could be the cause.
2. The engineering firm is preparing the bid document for the office building. Bids are due to be opened April 4.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Feb 17	Feb 16	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	87,600	91,500	-4.3%	85,775	90,210	-4.9%
Bus-Frequent Service*	<u>100,700</u>	<u>106,600</u>	-5.5%	<u>98,250</u>	<u>103,790</u>	-5.3%
Subtotal All Bus	188,300	198,100	-4.9%	184,025	194,000	-5.1%
MAX	123,400	125,400	-1.6%	123,663	123,050	0.5%
Commuter Rail	<u>1,750</u>	<u>1,780</u>	-1.7%	<u>1,769</u>	<u>1,770</u>	0.0%
Fixed Route Total	313,450	325,300	-3.6%	309,458	318,820	-2.9%
<u>Paratransit</u>						
LIFT& Cabs	3,567	3,764	-5.2%	3,449	3,612	-4.5%
System Total	317,017	329,044	-3.7%	312,907	322,432	-3.0%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	503,400	526,300	-4.4%	495,838	520,513	-4.7%
Bus-Frequent Service*	<u>619,400</u>	<u>656,400</u>	-5.6%	<u>609,225</u>	<u>639,925</u>	-4.8%
Subtotal All Bus	1,122,800	1,182,700	-5.1%	1,105,063	1,160,438	-4.8%
MAX	754,500	777,300	-2.9%	768,465	766,668	0.2%
Commuter Rail	<u>8,750</u>	<u>8,900</u>	-1.7%	<u>8,847</u>	<u>8,859</u>	-0.1%
Fixed Route Total	1,886,050	1,968,900	-4.2%	1,882,374	1,935,965	-2.8%
Frequent Bus % of Total Bus	55.2%	55.5%	-0.3%	55.1%	55.1%	0.0%
<u>Paratransit</u>						
LIFT & Cabs	20,042	21,214	-5.5%	19,417	20,328	-4.5%
System Total	1,906,092	1,990,114	-4.2%	1,901,791	1,956,293	-2.8%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.13	\$3.75	10.13%	\$4.06	\$3.57	13.73%
Bus-Frequent Service*	\$2.97	\$2.74	8.39%	\$2.96	\$2.61	13.41%
Subtotal All Bus	\$3.49	\$3.19	9.40%	\$3.45	\$3.04	13.49%
MAX	\$2.64	\$2.52	4.76%	\$2.53	\$2.35	7.66%
Commuter Rail	\$14.60	\$19.68	-25.81%	\$13.32	\$15.20	-12.37%
Fixed Route Total	\$3.20	\$3.00	6.67%	\$3.12	\$2.82	10.64%
<u>Paratransit</u>						
LIFT & Cabs	\$37.66	\$32.97	14.23%	\$36.44	\$33.05	10.26%
System Total	\$3.57	\$3.32	7.53%	\$3.45	\$3.14	9.87%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,491,200	4,928,900	-8.9%	4,820,567	5,099,883	-5.5%
Monthly Cost	\$15,678,352	\$15,716,625	-0.2%	\$16,292,991	\$15,122,648	7.7%
Monthly Vehicle Mile	1,896,404	1,951,264	-2.8%	2,028,171	2,005,710	1.1%
On-Time Performance	82.5%	82.7%	-0.2%	80.3%	80.8%	-0.5%
Cost per Ride	\$3.49	\$3.19	9.4%	\$3.38	\$2.97	13.8%
Cost per Mile	\$8.27	\$8.05	2.7%	\$8.03	\$7.54	6.5%
Miles per Roadcall	8,862	11,478	-22.8%	10,679	11,622	-8.1%
Light Rail (MAX)						
Monthly Rides	3,018,000	3,234,600	-6.7%	3,338,209	3,258,611	2.4%
Monthly Cost	\$7,973,920	\$8,248,445	-3.3%	\$8,426,312	\$7,488,748	12.5%
Monthly Vehicle Mile	348,465	366,998	-5.0%	372,809	363,096	2.7%
On-Time Performance	86.7%	83.7%	3.0%	84.0%	79.7%	4.3%
Cost per Ride	\$2.64	\$2.55	3.5%	\$2.52	\$2.30	9.6%
Cost per Mile	\$22.88	\$22.48	1.8%	\$22.60	\$20.62	9.6%
Miles per Roadcall	3,556	4,170	-14.7%	1,450	1,366	6.1%
Commuter Rail (WES)						
Monthly Rides	35,000	37,380	-6.4%	37,772	38,270	-1.3%
Monthly Costs	\$510,960	\$735,636	-30.5%	\$551,330	\$565,784	-2.6%
Monthly Vehicle Mile	9,379	9,761	-3.9%	9,918	9,965	-0.5%
On Time Performance	95.6%	96.2%	-0.6%	95.9%	94.7%	1.2%
Cost per Ride	\$14.60	\$19.68	-25.8%	\$14.60	\$14.78	-1.2%
Cost per Mile	\$54.48	\$75.36	-27.7%	\$55.59	\$56.78	-2.1%
Miles per Roadcall	2,345	9,761	-76.0%	8,501	11,958	-28.9%
Paratransit LIFT and Cab						
Monthly Rides	80,173	88,631	-9.5%	85,630	87,815	-2.5%
Monthly Cost	\$3,019,664	\$2,922,009	3.3%	\$3,014,736	\$2,891,464	4.3%
Monthly Vehicle Mile	687,738	739,439	-7.0%	727,774	728,692	-0.1%
On-Time Performance	88.7%	92.2%	-3.5%	90.7%	92.4%	-1.7%
Cost per Ride	\$37.66	\$32.97	14.2%	\$35.21	\$32.93	6.9%
Cost per Mile	\$4.39	\$3.95	11.1%	\$4.14	\$3.97	4.3%
Miles per Roadcall	7,475	9,360	-20.1%	6,926	6,530	6.1%

RIDE CONNECTION*	Feb 2017	Feb 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	32,242	40,513	-20.4%	35,199	38,802	-9.3%
Monthly Cost	\$563,171	\$680,126	-17.2%	\$618,575	\$639,037	-3.2%
Monthly Vehicle Mile	145,219	185,668	-21.8%	162,980	180,022	-9.5%
New Riders This Month	763	961	-20.6%	1,370.0	1,425.3	-3.9%
Cost per Ride	\$17.47	\$16.79	4.1%	\$17.57	\$16.47	6.7%
Cost per Mile	\$3.88	\$3.66	6.0%	\$3.80	\$3.55	7.0%
Miles per Ride	4.5	4.6	-2.2%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, March 23, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	631	619	1.9%	744	641	16.1%
Monthly Cost	\$8,221	\$6,961	18.1%	\$7,488	\$7,613	-1.6%
Monthly Vehicle Mile	3,670	3,610	1.7%	3,990	3,771	5.8%
New Riders This Month	19	25	-24.0%	28.1	32.3	-13.0%
Cost per Ride	\$13.03	\$11.25	15.8%	\$10.07	\$11.87	-15.2%
Cost per Mile	\$2.24	\$1.93	16.1%	\$1.88	\$2.02	-6.9%
Miles per Ride	5.8	5.8	0.0%	5.4	5.9	-8.5%
King City Shuttle						
Monthly Rides	313	327	-4.3%	317	305	3.9%
Monthly Cost	\$4,235	\$4,643	-8.8%	\$5,921	\$4,830	22.6%
Monthly Vehicle Mile	1,130	1,219	-7.3%	1,211	1,259	-3.8%
New Riders This Month	7	8	-12.5%	7.8	11.8	-33.9%
Cost per Ride	\$13.53	\$14.20	-4.7%	\$18.70	\$15.82	18.2%
Cost per Mile	\$3.75	\$3.81	-1.6%	\$4.89	\$3.84	27.3%
Miles per Ride	3.6	3.7	-2.7%	3.8	4.1	-7.3%
N/NE Shuttle						
Monthly Rides	0	130	-100.0%	10	143	-93.0%
Monthly Cost	\$0	\$3,218	-100.0%	\$286	\$3,486	-91.8%
Monthly Vehicle Mile	0	1,534	-100.0%	113	1,449	-92.2%
New Riders This Month	0	11	-100.0%	1.6	18.4	-91.3%
Cost per Ride	N/A	\$24.75	N/A	\$30.15	\$24.40	23.6%
Cost per Mile	N/A	\$2.10	N/A	\$2.53	\$2.40	5.4%
Miles per Ride	N/A	11.8	N/A	11.9	10.1	17.8%
STF Service						
Monthly Rides	469	552	-15.0%	467	529	-11.7%
Monthly Cost	\$9,750	\$9,843	-0.9%	\$9,195	\$9,855	-6.7%
Monthly Vehicle Mile	3,478	3,831	-9.2%	2,999	3,635	-17.5%
New Riders This Month	14	35	-60.0%	23.6	47.3	-50.1%
Cost per Ride	\$20.79	\$17.83	16.6%	\$19.71	\$18.64	5.7%
Cost per Mile	\$2.80	\$2.57	8.9%	\$3.07	\$2.71	13.3%
Miles per Ride	7.4	6.9	7.2%	6.4	6.9	-7.2%
TriMet ADS						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$6	-100.0%	\$2	\$9	-77.8%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
TriMet Service						
Monthly Rides	157	385	-59.2%	180	514	-65.0%
Monthly Cost	\$3,076	\$6,099	-49.6%	\$3,250	\$6,777	-52.0%
Monthly Vehicle Mile	1,245	2,891	-56.9%	1,387	3,058	-54.6%
New Riders This Month	8	28	-71.4%	17.0	40.4	-57.9%
Cost per Ride	\$19.59	\$15.84	23.7%	\$18.05	\$13.18	36.9%
Cost per Mile	\$2.47	\$2.11	17.1%	\$2.34	\$2.22	5.4%
Miles per Ride	7.9	7.5	5.3%	7.7	5.9	30.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	169	351	-51.9%	351	235	49.4%
Monthly Cost	\$3,232	\$8,558	-62.2%	\$9,586	\$5,070	89.1%
Monthly Vehicle Mile	326	1,865	-82.5%	1,982	1,186	67.1%
New Riders This Month	10	4	150.0%	13	12	8.3%
Cost per Ride	\$19.12	\$24.38	-21.6%	\$27.33	\$21.57	26.7%
Cost per Mile	\$9.91	\$4.59	115.9%	\$4.84	\$4.27	13.3%
Miles per Ride	1.9	5.3	-64.2%	5.7	5.0	14.0%
General Public						
Monthly Rides	943	915	3.1%	933	825	13.1%
Monthly Cost	\$24,739	\$24,800	-0.2%	\$23,170	\$20,371	13.7%
Monthly Vehicle Mile	8,414	8,680	-3.1%	7,654	7,321	4.5%
New Riders This Month	7	7	0.0%	16	18	-11.1%
Cost per Ride	\$26.23	\$27.10	-3.2%	\$24.84	\$24.69	0.6%
Cost per Mile	\$2.94	\$2.86	2.8%	\$3.03	\$2.78	9.0%
Miles per Ride	8.9	9.5	-6.3%	8.2	8.9	-7.9%
Multnomah Co. ADS Premium						
Monthly Rides	253	399	-36.6%	181	388	-53.4%
Monthly Cost	\$5,579	\$6,144	-9.2%	\$3,849	\$5,103	-24.6%
Monthly Vehicle Mile	1,301	1,784	-27.1%	967	2,610	-63.0%
New Riders This Month	20	10	100.0%	15	22	-31.8%
Cost per Ride	\$22.05	\$15.40	43.2%	\$21.25	\$13.14	61.7%
Cost per Mile	\$4.29	\$3.44	24.7%	\$3.98	\$1.96	103.1%
Miles per Ride	5.1	4.5	13.3%	5.3	6.7	-20.9%
STF Service						
Monthly Rides	713	1,543	-53.8%	1,505	1,354	11.2%
Monthly Cost	\$15,888	\$28,806	-44.8%	\$32,191	\$24,741	30.1%
Monthly Vehicle Mile	3,901	7,900	-50.6%	8,482	7,025	20.7%
New Riders This Month	134	228	-41.2%	285	218	30.7%
Cost per Ride	\$22.28	\$18.67	19.3%	\$21.39	\$18.27	17.1%
Cost per Mile	\$4.07	\$3.65	11.5%	\$3.80	\$3.52	8.0%
Miles per Ride	5.5	5.1	7.8%	5.6	5.2	7.7%
Title XIX Non Medical						
Monthly Rides	1,145	5,700	-79.9%	1,233	5,836	-78.9%
Monthly Cost	\$25,325	\$117,561	-78.5%	\$27,446	\$121,037	-77.3%
Monthly Vehicle Mile	5,861	28,710	-79.6%	6,734	29,515	-77.2%
New Riders This Month	41	152	-73.0%	56	312	-82.1%
Cost per Ride	\$22.12	\$20.62	7.3%	\$22.26	\$20.74	7.3%
Cost per Mile	\$4.32	\$4.09	5.6%	\$4.08	\$4.10	-0.5%
Miles per Ride	5.1	5.0	2.0%	5.5	5.1	7.8%
Wa Co DAVS						
Monthly Rides	107	155	-31.0%	152	77	97.4%
Monthly Cost	\$3,198	\$4,281	-25.3%	\$4,094	\$2,078	97.0%
Monthly Vehicle Mile	827	1,340	-38.3%	1,140	670	70.1%
New Riders This Month	5	12	-58.3%	11	11	0.0%
Cost per Ride	\$29.89	\$27.62	8.2%	\$26.99	\$26.98	0.0%
Cost per Mile	\$3.87	\$3.19	21.3%	\$3.59	\$3.10	15.8%
Miles per Ride	7.7	8.6	-10.5%	7.5	8.7	-13.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	194	227	-14.5%	230	280	-17.9%
Monthly Cost	\$1,552	\$1,816	-14.5%	\$1,840	\$2,242	-17.9%
Monthly Vehicle Mile	910	925	-1.6%	1,128	1,279	-11.8%
New Riders This Month	1	1	0.0%	5.9	7.7	-23.4%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.02	-0.2%
Cost per Mile	\$1.71	\$1.96	-12.8%	\$1.63	\$1.75	-6.9%
Miles per Ride	4.7	4.1	14.6%	4.9	4.6	6.5%
Estacada Senior Center						
Monthly Rides	173	218	-20.6%	205	244	-16.0%
Monthly Cost	\$1,337	\$1,726	-22.6%	\$1,593	\$1,910	-16.6%
Monthly Vehicle Mile	473	772	-38.7%	617	734	-15.9%
New Riders This Month	2	3	-33.3%	5.4	5.4	0.0%
Cost per Ride	\$7.73	\$7.92	-2.4%	\$7.78	\$7.83	-0.6%
Cost per Mile	\$2.83	\$2.24	26.3%	\$2.58	\$2.60	-0.8%
Miles per Ride	2.7	3.5	-22.9%	3.0	3.0	0.0%
Gladstone Senior Center						
Monthly Rides	210	173	21.4%	193	222	-13.1%
Monthly Cost	\$1,588	\$1,298	22.4%	\$1,481	\$1,718	-13.8%
Monthly Vehicle Mile	450	421	6.9%	474	879	-46.1%
New Riders This Month	2	1	100.0%	6.1	8.9	-31.5%
Cost per Ride	\$7.56	\$7.50	0.8%	\$7.67	\$7.75	-1.0%
Cost per Mile	\$3.53	\$3.08	14.6%	\$3.12	\$1.96	59.2%
Miles per Ride	2.1	2.4	-12.5%	2.5	4.0	-37.5%
Hoodland Senior Center						
Monthly Rides	109	186	-41.4%	113	165	-31.5%
Monthly Cost	\$3,042	\$3,604	-15.6%	\$2,367	\$3,289	-28.0%
Monthly Vehicle Mile	1,168	2,308	-49.4%	1,158	1,433	-19.2%
New Riders This Month	0	0	N/A	1.8	4.0	-55.0%
Cost per Ride	\$27.91	\$19.37	44.1%	\$20.96	\$19.99	4.9%
Cost per Mile	\$2.60	\$1.56	66.7%	\$2.04	\$2.29	-10.9%
Miles per Ride	10.7	12.4	-13.7%	10.3	8.7	18.4%
Lake Oswego Adult Comm. Center						
Monthly Rides	244	290	-15.9%	226	289	-21.8%
Monthly Cost	\$1,830	\$2,175	-15.9%	\$1,695	\$2,168	-21.8%
Monthly Vehicle Mile	775	710	9.2%	708	816	-13.2%
New Riders This Month	1	1	0.0%	4.1	6.6	-37.9%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.36	\$3.06	-22.9%	\$2.39	\$2.66	-10.2%
Mile per Ride	3.2	2.4	33.3%	3.1	2.8	10.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	832	788	5.6%	734	842	-12.8%
Monthly Cost	\$7,954	\$7,475	6.4%	\$7,184	\$8,014	-10.4%
Monthly Vehicle Mile	2,233	2,133	4.7%	2,019	2,123	-4.9%
New Riders This Month	17	10	70.0%	19.3	20.5	-5.9%
Cost per Ride	\$9.56	\$9.49	0.7%	\$9.79	\$9.52	2.8%
Cost per Mile	\$3.56	\$3.50	1.7%	\$3.56	\$3.78	-5.8%
Miles per Ride	2.7	2.7	0.0%	2.8	2.5	12.0%
Molalla Senior Center						
Monthly Rides	301	363	-17.1%	345	418	-17.5%
Monthly Cost	\$2,869	\$4,071	-29.5%	\$4,473	\$4,595	-2.7%
Monthly Vehicle Mile	799	970	-17.6%	875	884	-1.0%
New Riders This Month	5	2	150.0%	7.3	6.8	7.4%
Cost per Ride	\$9.53	\$11.21	-15.0%	\$12.97	\$10.99	18.0%
Cost per Mile	\$3.59	\$4.20	-14.5%	\$5.11	\$5.20	-1.7%
Miles per Ride	2.7	2.7	0.0%	2.5	2.1	19.0%
Pioneer Senior Center						
Monthly Rides	603	576	4.7%	697	639	9.1%
Monthly Cost	\$4,978	\$4,723	5.4%	\$5,779	\$5,283	9.4%
Monthly Vehicle Mile	1,913	1,969	-2.8%	2,207	2,120	4.1%
New Riders This Month	11	13	-15.4%	25.6	22.2	15.3%
Cost per Ride	\$8.25	\$8.20	0.6%	\$8.29	\$8.27	0.2%
Cost per Mile	\$2.60	\$2.40	8.3%	\$2.62	\$2.49	5.2%
Miles per Ride	3.2	3.4	-5.9%	3.2	3.3	-3.0%
Sandy Senior Center						
Monthly Rides	204	198	3.0%	244	242	0.8%
Monthly Cost	\$2,777	\$2,300	20.8%	\$2,925	\$2,859	2.3%
Monthly Vehicle Mile	1,365	779	75.2%	1,216	1,187	2.4%
New Riders This Month	6	0	N/A	13.4	11.9	12.6%
Cost per Ride	\$13.61	\$11.62	17.1%	\$12.01	\$11.80	1.8%
Cost per Mile	\$2.03	\$2.95	-31.2%	\$2.40	\$2.41	-0.4%
Miles per Ride	6.7	3.9	71.8%	5.0	4.9	2.0%
Transportation Reaching People						
Monthly Rides	1,945	2,247	-13.4%	2,193	2,125	3.2%
Monthly Cost	\$24,534	\$26,682	-8.1%	\$25,544	\$26,859	-4.9%
Monthly Vehicle Mile	20,986	18,138	15.7%	20,885	20,898	-0.1%
New Riders This Month	37	41	-9.8%	59.1	62.7	-5.7%
Cost per Ride	\$12.61	\$11.87	6.2%	\$11.65	\$12.64	-7.8%
Cost per Mile	\$1.17	\$1.47	-20.4%	\$1.22	\$1.29	-5.4%
Miles per Ride	10.8	8.1	33.3%	9.5	9.8	-3.1%
Transp Reaching People-School/Work(1)						
Monthly Rides	132	152	-13.2%	153	183	-16.4%
Monthly Cost	\$2,163	\$2,476	-12.6%	\$3,012	\$2,957	1.9%
Monthly Vehicle Mile	877	1,209	-27.5%	1,128	1,331	-15.3%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.39	\$16.29	0.6%	\$19.64	\$16.12	21.8%
Cost per Mile	\$2.47	\$2.05	20.5%	\$2.67	\$2.22	20.3%
Miles per Ride	6.6	8.0	-17.5%	7.4	7.3	1.4%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	99	27	266.7%	34	24	41.7%
Monthly Cost	\$586	\$109	437.6%	\$236	\$128	84.4%
Monthly Vehicle Mile	285	72	295.8%	123	72	70.8%
New Riders This Month	4	1	300.0%	1.1	0.8	37.5%
Cost per Ride	\$5.92	\$4.04	46.5%	\$6.87	\$5.31	29.4%
Cost per Mile	\$2.06	\$1.51	36.4%	\$1.92	\$1.77	8.5%
Miles per Ride	2.9	2.7	7.4%	3.6	3.0	20.0%
Multnomah Co. ADS Premium						
Monthly Rides	46	32	43.8%	86	45	91.1%
Monthly Cost	\$150	\$27	455.6%	\$673	\$233	188.8%
Monthly Vehicle Mile	219	84	160.7%	192	113	69.9%
New Riders This Month	0	0	N/A	6.0	0.9	566.7%
Cost per Ride	\$3.26	\$0.84	288.1%	\$7.79	\$5.23	48.9%
Cost per Mile	\$0.68	\$0.32	112.5%	\$3.51	\$2.06	70.4%
Miles per Ride	4.8	2.6	84.6%	2.2	2.5	-12.0%
STF Discretionary						
Monthly Rides	626	660	-5.2%	475	617	-23.0%
Monthly Cost	\$11,695	\$10,993	6.4%	\$10,311	\$10,109	2.0%
Monthly Vehicle Mile	2,364	2,271	4.1%	1,772	1,937	-8.5%
New Riders This Month	29	41	-29.3%	39.4	34.8	13.2%
Cost per Ride	\$18.68	\$16.66	12.1%	\$21.73	\$16.39	32.6%
Cost per Mile	\$4.95	\$4.84	2.3%	\$5.82	\$5.22	11.5%
Miles per Ride	3.8	3.4	11.8%	3.7	3.1	19.4%
STF Service						
Monthly Rides	208	521	-60.1%	399	501	-20.4%
Monthly Cost	\$4,844	\$8,230	-41.1%	\$8,703	\$8,242	5.6%
Monthly Vehicle Mile	751	1,565	-52.0%	1,387	1,385	0.1%
New Riders This Month	11	17	-35.3%	26.2	22.5	16.4%
Cost per Ride	\$23.29	\$15.80	47.4%	\$21.79	\$16.46	32.4%
Cost per Mile	\$6.45	\$5.26	22.6%	\$6.27	\$5.95	5.4%
Miles per Ride	3.6	3.0	20.0%	3.5	2.8	25.0%
TriMet Service						
Monthly Rides	2,291	1,537	49.1%	2,024	1,264	60.1%
Monthly Cost	\$6,345	\$9,854	-35.6%	\$6,447	\$5,511	17.0%
Monthly Vehicle Mile	5,480	5,284	3.7%	5,387	4,223	27.6%
New Riders This Month	15	27	-44.4%	33.9	29.9	13.4%
Cost per Ride	\$2.77	\$6.41	-56.8%	\$3.19	\$4.36	-26.8%
Cost per Mile	\$1.16	\$1.86	-37.6%	\$1.20	\$1.30	-7.7%
Miles per Ride	2.4	3.4	-29.4%	2.7	3.3	-18.2%
Veterans Volunteers						
Monthly Rides	116	220	-47.3%	131	193	-32.1%
Monthly Cost	\$996	\$1,187	-16.1%	\$1,026	\$1,209	-15.1%
Monthly Vehicle Mile	1,474	2,477	-40.5%	1,546	2,226	-30.5%
New Riders This Month	12	11	9.1%	13.9	17.5	-20.6%
Cost per Ride	\$8.59	\$5.40	59.1%	\$7.83	\$6.26	25.1%
Cost per Mile	\$0.68	\$0.48	41.7%	\$0.66	\$0.54	22.2%
Miles per Ride	12.7	11.3	12.4%	11.8	11.5	2.6%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$2,833	-100.0%	\$2,613	\$3,497	-25.3%
David's Harp - STF Service						
Monthly Rides	97	222	-56.3%	126	177	-28.8%
Monthly Cost	\$1,165	\$975	19.5%	\$1,022	\$1,775	-42.4%
Monthly Vehicle Mile	150	191	-21.5%	153	231	-33.8%
New Riders This Month	4	0	N/A	3.9	4.2	-7.1%
Cost per Ride	\$12.01	\$4.39	173.6%	\$8.12	\$10.01	-18.9%
Cost per Mile	\$7.77	\$5.10	52.4%	\$6.66	\$7.68	-13.3%
Miles per Ride	1.5	0.9	66.7%	1.2	1.3	-7.7%
NW Pilot Project - STF Service						
Monthly Rides	189	178	6.2%	170	167	1.8%
Monthly Cost	\$13,671	\$11,346	20.5%	\$13,128	\$10,378	26.5%
Monthly Vehicle Mile	1,322	1,117	18.4%	986	995	-0.9%
New Riders This Month	27	2	1250.0%	19.5	10.1	93.1%
Cost per Ride	\$72.33	\$63.74	13.5%	\$77.23	\$61.99	24.6%
Cost per Mile	\$10.34	\$10.16	1.8%	\$13.31	\$10.43	27.6%
Miles per Ride	7.0	6.3	11.1%	5.8	5.9	-1.7%
Providence Elderplace - STF Service						
Monthly Rides	212	332	-36.1%	268	322	-16.8%
Monthly Cost	\$1,688	\$2,980	-43.4%	\$2,882	\$3,188	-9.6%
Monthly Vehicle Mile	510	1,168	-56.3%	972	1,132	-14.1%
New Riders This Month	16	44	-63.6%	68.0	61.0	11.5%
Cost per Ride	\$7.96	\$8.98	-11.4%	\$10.77	\$9.91	8.7%
Cost per Mile	\$3.31	\$2.55	29.8%	\$2.97	\$2.82	5.3%
Miles per Ride	2.4	3.5	-31.4%	3.6	3.5	2.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	477	322	48.1%	448	289	55.0%
Monthly Cost	\$2,568	\$1,448	77.3%	\$2,478	\$1,816	36.5%
Monthly Vehicle Mile	2,762	1,976	39.8%	2,967	1,809	64.0%
New Riders This Month	0	3	-100.0%	3.0	0.3	900.0%
Cost per Ride	\$5.38	\$4.50	19.6%	\$5.54	\$6.27	-11.6%
Cost per Mile	\$0.93	\$0.73	27.4%	\$0.84	\$1.00	-16.0%
Miles per Ride	5.8	6.1	-4.9%	6.6	6.2	6.5%
Urban League - N/NE Shuttle						
Monthly Rides	319	437	-27.0%	393	465	-15.5%
Monthly Cost	\$3,531	\$4,396	-19.7%	\$4,292	\$4,198	2.2%
Monthly Vehicle Mile	809	663	22.0%	940	759	23.8%
New Riders This Month	1	1	0.0%	3.7	4.3	-14.0%
Cost per Ride	\$11.07	\$10.06	10.0%	\$10.91	\$9.03	20.8%
Cost per Mile	\$4.36	\$6.63	-34.2%	\$4.57	\$5.53	-17.4%
Miles per Ride	2.5	1.5	66.7%	2.4	1.6	50.0%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	7,721	5,228	47.7%	5,241	4,176	25.5%
Monthly Cost	\$25,059	\$33,429	-25.0%	\$28,435	\$33,649	-15.5%
Monthly Vehicle Mile	29,599	19,855	49.1%	18,970	17,129	10.7%
New Riders This Month	404	296	36.5%	183.1	239.8	-23.6%
Cost per Ride	\$3.25	\$6.39	-49.1%	\$5.43	\$8.06	-32.6%
Cost per Mile	\$0.85	\$1.68	-49.4%	\$1.50	\$1.96	-23.5%
Miles per Ride	3.8	3.8	0.0%	3.6	4.1	-12.2%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	51	7	628.6%	49	38	28.9%
Monthly Cost	\$790	\$385	105.2%	\$390	\$388	0.5%
Monthly Vehicle Mile	101	49	106.1%	91	88	3.4%
New Riders This Month	0	1	-100.0%	1.7	1.2	41.7%
Cost per Ride	\$15.49	\$55.00	-71.8%	\$8.04	\$10.19	-21.1%
Cost per Mile	\$7.82	\$7.86	-0.5%	\$4.30	\$4.41	-2.5%
Miles per Ride	2.0	7.0	-71.4%	1.9	2.3	-17.4%
Gateway Shuttle						
Monthly Rides	231	217	6.5%	189	193	-2.1%
Monthly Cost	\$891	\$950	-6.2%	\$784	\$887	-11.6%
Monthly Vehicle Mile	243	251	-3.2%	266	263	1.1%
New Riders This Month	2	1	100.0%	4.7	4.6	2.2%
Cost per Ride	\$3.86	\$4.38	-11.9%	\$4.15	\$4.59	-9.6%
Cost per Mile	\$3.67	\$3.78	-2.9%	\$2.95	\$3.37	-12.5%
Miles per Ride	1.1	1.2	-8.3%	1.4	1.4	0.0%
Mid Multnomah County						
Monthly Rides	440	876	-49.8%	515	838	-38.5%
Monthly Cost	\$4,537	\$13,453	-66.3%	\$6,614	\$14,601	-54.7%
Monthly Vehicle Mile	1,207	4,295	-71.9%	1,598	4,112	-61.1%
New Riders This Month	3	27	-88.9%	13.9	40.4	-65.6%
Cost per Ride	\$10.31	\$15.36	-32.9%	\$12.84	\$17.42	-26.3%
Cost per Mile	\$3.76	\$3.13	20.1%	\$4.14	\$3.55	16.6%
Miles per Ride	2.7	4.9	-44.9%	3.1	4.9	-36.7%
Multnomah Co. ADS Premium						
Monthly Rides	6	10	-40.0%	12	13	-7.7%
Monthly Cost	\$25	\$20	25.0%	\$40	\$36	11.1%
Monthly Vehicle Mile	42	10	320.0%	30	25	20.0%
New Riders This Month	1	0	N/A	0.9	0.4	125.0%
Cost per Ride	\$4.23	\$2.00	111.5%	\$3.26	\$2.79	16.8%
Cost per Mile	\$0.60	\$2.00	-70.0%	\$1.36	\$1.46	-6.8%
Miles per Ride	7.0	1.0	600.0%	2.4	1.9	26.3%
N/NE Shuttle						
Monthly Ride	452	388	16.5%	440	449	-2.0%
Monthly Cost	\$9,289	\$9,443	-1.6%	\$13,604	\$8,441	61.2%
Monthly Vehicle Mile	885	795	11.3%	1,454	858	69.5%
New Riders This Month	2	3	-33.3%	26.6	9.3	186.0%
Cost per Ride	\$20.55	\$24.34	-15.6%	\$30.92	\$18.79	64.6%
Cost per Mile	\$10.50	\$11.88	-11.6%	\$9.36	\$9.84	-4.9%
Miles per Ride	2.0	2.0	0.0%	3.3	1.9	73.7%
STF Service						
Monthly Ride	703	316	122.5%	598	376	59.0%
Monthly Cost	\$21,624	\$10,019	115.8%	\$16,764	\$13,579	23.5%
Monthly Vehicle Mile	4,348	1,281	239.4%	3,466	1,771	95.7%
New Riders This Month	51	15	240.0%	59.1	29.5	100.3%
Cost per Ride	\$30.76	\$31.71	-3.0%	\$28.04	\$36.12	-22.4%
Cost per Mile	\$4.97	\$7.82	-36.4%	\$4.84	\$7.67	-36.9%
Miles per Ride	6.2	4.1	51.2%	5.8	4.7	23.4%
TriMet Service						
Monthly Ride	1,076	550	95.6%	833	384	116.9%
Monthly Cost	\$4,670	\$3,889	20.1%	\$6,774	\$3,710	82.6%
Monthly Vehicle Mile	5,918	1,822	224.8%	4,745	1,737	173.2%
New Riders This Month	54	15	260.0%	49.3	19.7	150.3%
Cost per Ride	\$4.34	\$7.07	-38.6%	\$8.13	\$9.67	-15.9%
Cost per Mile	\$0.79	\$2.13	-62.9%	\$1.43	\$2.14	-33.2%
Miles per Ride	5.5	3.3	66.7%	5.7	4.5	26.7%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	275	495	-44.4%	415	529	-21.6%
Monthly Cost	\$7,841	\$8,672	-9.6%	\$7,497	\$7,478	0.3%
Monthly Vehicle Mile	1,060	1,827	-42.0%	1,268	1,436	-11.7%
New Riders This Month	14	22	-36.4%	25.3	29.3	-13.7%
Cost per Ride	\$28.51	\$17.52	62.7%	\$18.07	\$14.14	27.8%
Cost per Mile	\$7.40	\$4.75	55.8%	\$5.91	\$5.21	13.4%
Miles per Ride	3.9	3.7	5.4%	3.1	2.7	14.8%
SW Shuttle Service						
Monthly Rides	60	86	-30.2%	81	99	-18.2%
Monthly Cost	\$1,143	\$3,223	-64.5%	\$1,559	\$1,998	-22.0%
Monthly Vehicle Mile	134	165	-18.8%	162	176	-8.0%
New Riders This Month	3	0	N/A	2.3	2.4	-4.2%
Cost per Rider	\$19.05	\$37.48	-49.2%	\$19.29	\$20.17	-4.4%
Cost per Mile	\$8.53	\$19.53	-56.3%	\$9.65	\$11.35	-15.0%
Miles per Ride	2.2	1.9	15.8%	2.0	1.8	11.1%
Downtown RideAbout(1)						
Monthly Rides	145	197	-26.4%	162	186	-12.9%
Monthly Cost	\$792	\$522	51.7%	\$743	\$742	0.1%
Monthly Vehicle Mile	73	125	-41.6%	105	118	-11.0%
New Riders This Month	0	0	N/A	0.8	1.2	-33.3%
Cost per Ride	\$5.46	\$2.65	106.0%	\$4.59	\$4.00	14.8%
Cost per Mile	\$10.84	\$4.18	159.3%	\$7.09	\$6.27	13.1%
Miles per Ride	0.5	0.6	-16.7%	0.6	0.6	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	56	72	-22.2%	57	48	18.8%
Monthly Cost	\$1,073	\$485	121.2%	\$622	\$281	121.4%
Monthly Vehicle Mile	44	237	-81.4%	41	54	-24.1%
New Riders This Month	1	2	-50.0%	0.4	0.3	33.3%
Cost per Ride	\$19.16	\$6.74	184.3%	\$10.87	\$5.82	86.8%
Cost per Mile	\$24.38	\$2.05	1089.3%	\$15.10	\$5.21	189.8%
Miles per Ride	0.8	3.3	-75.8%	0.7	1.1	-36.4%
Multnomah Co. ADS Premium						
Monthly Rides	2	7	-71.4%	4	9.7	-60.0%
Monthly Cost	\$13	\$35	-62.9%	\$24	\$48	-50.0%
Monthly Vehicle Mile	10	130	-92.3%	30	72	-58.3%
New Riders This Month	0	4	-100.0%	1.1	1.7	-35.3%
Cost per Ride	\$6.35	\$5.00	27.0%	\$5.65	\$5.00	13.0%
Cost per Mile	\$1.27	\$0.27	370.4%	\$0.82	\$0.67	22.4%
Miles per Ride	5.0	18.6	-73.1%	6.9	7.5	-8.0%
STF Discretionary						
Monthly Rides	546	680	-19.7%	644	671	-4.0%
Monthly Cost	\$13,363	\$18,294	-27.0%	\$13,318	\$12,985	2.6%
Monthly Vehicle Mile	2,290	2,734	-16.2%	2,675	2,582	3.6%
New Riders This Month	20	22	-9.1%	36.0	36.8	-2.2%
Cost per Ride	\$24.48	\$26.90	-9.0%	\$20.68	\$19.34	6.9%
Cost per Mile	\$5.84	\$6.69	-12.7%	\$4.98	\$5.03	-1.0%
Miles per Ride	4.2	4.0	5.0%	4.2	3.8	10.5%
STF Service						
Monthly Rides	379	472	-19.7%	447	464	-3.7%
Monthly Cost	\$9,699	\$12,339	-21.4%	\$11,454	\$9,130	25.5%
Monthly Vehicle Mile	1,558	2,631	-40.8%	1,901	1,979	-3.9%
New Riders This Month	24	23	4.3%	32.3	34.8	-7.2%
Cost per Ride	\$25.59	\$26.14	-2.1%	\$25.61	\$19.68	30.1%
Cost per Mile	\$6.23	\$4.69	32.8%	\$6.03	\$4.61	30.8%
Miles per Ride	4.1	5.6	-26.8%	4.3	4.3	0.0%
Dialysis (NEW)						
Monthly Rides	0	15	-100.0%	4		
Monthly Cost	\$0	\$150	-100.0%	\$36		
Monthly Vehicle Mile	0	95	-100.0%	26		
New Riders This Month	0	3	-100.0%	0		
Cost per Ride	N/A	\$10.00	N/A	\$9.56		
Cost per Mile	N/A	\$1.58	N/A	\$1.41		
Miles per Ride	N/A	6.3	N/A	6.8		
Title XIX Non Medical (NEW)						
Monthly Rides	0	15	-100.0%	0		
Monthly Cost	\$0	\$225	-100.0%	\$0		
Monthly Vehicle Mile	0	247	-100.0%	0		
New Riders This Month	0	3	-100.0%	0		
Cost per Ride	N/A	\$15.00	N/A	N/A		
Cost per Mile	N/A	\$0.91	N/A	N/A		
Miles per Ride	N/A	16.5	N/A	N/A		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	4	10	-60.0%	17	6	189.7%
Monthly Cost	\$65	\$11	494.5%	\$670	\$69	871.0%
Monthly Vehicle Mile	29	108	-73.1%	205	41	400.0%
New Riders This Month	0	3	-100.0%	3	3	0.0%
Cost per Ride	\$16.34	\$1.10	1385.5%	\$39.78	\$11.91	234.0%
Cost per Mile	\$2.25	\$0.10	2150.0%	\$3.27	\$1.68	94.6%
Miles per Ride	7.3	10.8	-32.4%	12.1	7.1	70.4%
STF Service						
Monthly Ride	271	84	222.6%	213	86	147.0%
Monthly Cost	\$14,157	\$954	1384.0%	\$6,888	\$812	748.3%
Monthly Vehicle Mile	2,443	557	338.6%	1,971	515	282.7%
New Riders This Month	41	23	78.3%	60	21	185.7%
Cost per Ride	\$52.24	\$11.36	359.9%	\$32.32	\$9.42	243.1%
Cost per Mile	\$5.79	\$1.71	238.6%	\$3.50	\$1.58	121.5%
Miles per Ride	9.0	6.6	36.4%	9.2	6.0	53.3%
Title XIX Non Medical						
Monthly Ride	1	150	-99.3%	34	87	-61.5%
Monthly Cost	(\$148)	\$529	-128.0%	\$948	\$526	80.2%
Monthly Vehicle Mile	4	1,497	-99.7%	358	961	-62.7%
New Riders This Month	0	19	-100.0%	6	22	-72.7%
Cost per Ride	(\$148.25)	\$3.53	-4299.7%	\$28.29	\$6.04	368.4%
Cost per Mile	(\$37.06)	\$0.35	-10688.6%	\$2.65	\$0.55	381.8%
Miles per Ride	4.0	10.0	-60.0%	10.7	11.0	-2.7%
Dialysis						
Monthly Ride	0	135	-100.0%	69	77	-11.0%
Monthly Cost	\$0	\$2,643	-100.0%	\$2,834	\$1,313	115.8%
Monthly Vehicle Mile	0	1,320	-100.0%	861	778	10.7%
New Riders This Month	0	1	-100.0%	3	4	-25.0%
Cost per Ride	N/A	\$19.58	N/A	\$41.22	\$17.00	142.5%
Cost per Mile	N/A	\$2.00	N/A	\$3.29	\$1.69	94.7%
Miles per Ride	N/A	9.8	N/A	12.5	10.1	23.8%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	(\$10)					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	39	13	200.0%	17	9	88.9%
Monthly Cost	\$1,567	\$1,236	26.8%	\$739	\$811	-8.9%
Monthly Vehicle Mile	227	74	206.8%	108	55	96.4%
New Riders This Month	1	3	-66.7%	2	1	100.0%
Cost per Ride	\$40.17	\$95.08	-57.8%	\$42.45	\$91.84	-53.8%
Cost per Mile	\$6.90	\$16.70	-58.7%	\$6.84	\$14.82	-53.8%
Miles per Ride	5.8	5.7	1.8%	6.2	6.2	0.0%
STF Service						
Monthly Rides	614	682	-10.0%	533	404	31.9%
Monthly Cost	\$6,870	\$5,722	20.1%	\$7,924	\$5,339	48.4%
Monthly Vehicle Mile	2,211	1,988	11.2%	1,910	1,388	37.6%
New Riders This Month	17	7	142.9%	16	10	60.0%
Cost per Ride	\$11.19	\$8.39	33.4%	\$14.85	\$13.22	12.3%
Cost per Mile	\$3.11	\$2.88	8.0%	\$4.15	\$3.85	7.8%
Miles per Ride	3.6	2.9	24.1%	3.6	3.4	5.9%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$3	\$53	-94.3%	\$52	\$91	-42.9%
Monthly Vehicle Mile	0	0	N/A	3	8	-62.5%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$62.19	\$72.90	-14.7%
Cost per Mile	N/A	N/A	N/A	\$15.95	\$11.04	44.5%
Miles per Ride	N/A	N/A	N/A	3.9	6.6	-40.9%
Veterans Volunteers						
Monthly Rides	175	211	-17.1%	189		
Monthly Cost	\$2,210	\$1,892	16.8%	\$2,234		
Monthly Vehicle Mile	3,081	3,160	-2.5%	3,080		
New Riders This Month	2	4	-50.0%	8		
Cost per Ride	\$12.63	\$8.97	40.9%	\$0.73		
Cost per Mile	\$0.72	\$0.60	19.8%	\$11.80		
Miles per Ride	17.6	15.0	17.6%	16.3		
Wa Co DAVS						
Monthly Rides	0	0	N/A	1		
Monthly Cost	\$0	\$35	-100.0%	\$51		
Monthly Vehicle Mile	0	0	N/A	4		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$55.68		
Cost per Mile	N/A	N/A	N/A	\$14.24		
Miles per Ride	N/A	N/A	N/A	3.9		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	600	766	-21.7%	677	682	-0.7%
Monthly Cost	\$3,662	\$8,213	-55.4%	\$7,596	\$5,428	39.9%
Monthly Vehicle Mile	2,473	3,078	-19.7%	2,982	3,030	-1.6%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$6.10	\$10.72	-43.1%	\$11.22	\$7.96	41.0%
Cost per Mile	\$1.48	\$2.67	-44.6%	\$2.55	\$1.79	42.5%
Miles per Ride	4.1	4.0	2.5%	4.4	4.4	0.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	135	127	6.3%	175	103	69.9%
Monthly Cost	\$1,497	\$837	78.9%	\$1,742	\$802	117.2%
Monthly Vehicle Mile	973	716	35.9%	1,286	696	84.8%
New Riders This Month	25	10	150.0%	22.0	8.8	150.0%
Cost per Ride	\$11.09	\$6.59	68.3%	\$9.96	\$7.76	28.4%
Cost per Mile	\$1.54	\$1.17	31.6%	\$1.35	\$1.15	17.4%
Miles per Ride	7.2	5.6	28.6%	7.4	6.7	10.4%
Edwards Center-(Clack., Wash.)						
Monthly Rides	901	1,178	-23.5%	1,183	916	29.1%
Monthly Cost	\$3,331	\$4,395	-24.2%	\$4,189	\$3,755	11.6%
Monthly Vehicle Mile	1,755	2,081	-15.7%	2,235	2,116	5.6%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.70	\$3.73	-0.8%	\$3.54	\$4.10	-13.7%
Cost per Mile	\$1.90	\$2.11	-10.0%	\$1.87	\$1.77	5.6%
Miles per Ride	1.9	1.8	5.6%	1.9	2.3	-17.4%
Maryville Nursing Home						
Monthly Rides	0	24	-100.0%	22	40	-45.0%
Monthly Cost	\$0	\$405	-100.0%	\$288	\$502	-42.6%
Monthly Vehicle Mile	0	4	-100.0%	33	66	-50.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$16.88	N/A	\$13.31	\$12.47	6.7%
Cost per Mile	N/A	\$101.25	N/A	\$8.87	\$7.58	17.0%
Miles per Ride	N/A	0.2	N/A	1.5	1.6	-6.3%
Mary's Woods						
Monthly Rides	1,175	1,476	-20.4%	1,448	1,001	44.7%
Monthly Cost	\$5,643	\$5,708	-1.1%	\$5,851	\$6,926	-15.5%
Monthly Vehicle Mile	1,617	1,896	-14.7%	1,731	1,832	-5.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.80	\$3.87	24.0%	\$4.04	\$6.92	-41.6%
Cost per Mile	\$3.49	\$3.01	15.9%	\$3.38	\$3.78	-10.6%
Miles per Ride	1.4	1.3	7.7%	1.2	1.8	-33.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	644	805	-20.0%	682	759	-10.1%
Monthly Cost	\$751	\$838	-10.4%	\$814	\$836	-2.6%
Monthly Vehicle Mile	418	480	-12.9%	498	535	-6.9%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$1.17	\$1.04	12.5%	\$1.19	\$1.10	8.2%
Cost per Mile	\$1.80	\$1.75	2.9%	\$1.63	\$1.56	4.5%
Miles per Ride	0.6	0.6	0.0%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	8,576	9,088	-5.6%	9,069	8,916	1.7%
Monthly Cost	\$236,554	\$223,256	6.0%	\$247,878	\$205,384	20.7%
Monthly Vehicle Mile	32,795	38,967	-15.8%	39,418	36,183	8.9%
New Riders This Month	36	8	350.0%	131.6	21.0	526.7%
Cost per Ride	\$27.58	\$24.57	12.3%	\$27.33	\$23.04	18.6%
Cost per Mile	\$7.21	\$5.73	25.8%	\$6.29	\$5.68	10.7%
Miles per Ride	3.8	4.3	-11.6%	4.3	4.1	4.9%
Tualatin Valley Workshop						
Monthly Rides	132	169	-21.9%	201	271	-25.8%
Monthly Cost	\$5,892	\$5,467	7.8%	\$4,913	\$4,531	8.4%
Monthly Vehicle Mile	942	898	4.9%	877	696	26.0%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$44.64	\$32.35	38.0%	\$24.48	\$16.70	46.6%
Cost per Mile	\$6.25	\$6.09	2.6%	\$5.60	\$6.51	-14.0%
Miles per Ride	7.1	5.3	34.0%	4.4	2.6	69.2%
West Linn						
Monthly Ride	26	68	-61.8%	65	137	-52.6%
Monthly Cost	\$274	\$274	0.0%	\$290	\$324	-10.5%
Monthly Vehicle Mile	110	65	69.2%	101	81	24.7%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$10.55	\$4.03	161.8%	\$4.46	\$2.37	88.2%
Cost per Mile	\$2.49	\$4.22	-41.0%	\$2.87	\$4.01	-28.4%
Miles per Ride	4.2	1.0	320.0%	1.6	0.6	166.7%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Feb 2017	Feb 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,127	6,050	-31.8%	5,283	6,603	-20.0%
Monthly Cost	\$34,466	\$36,762	-6.2%	\$37,588	\$35,713	5.3%
Monthly Vehicle Miles	11,319	11,827	-4.3%	12,197	11,500	6.1%
On-Time Performance	100.0%	99.0%	1.0%	99.2%	99.0%	0.2%
Cost per Ride	\$8.35	\$6.08	37.3%	\$7.12	\$5.41	31.6%
Cost per Mile	\$3.04	\$3.11	-2.3%	\$3.08	\$3.11	-1.0%
Miles per Roadcall	11,319	11,827	-4.3%	12,197	11,500	6.1%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,411	1,203	17.3%	2,153	1,362	58.1%
Monthly Cost	\$31,916	\$32,974	-3.2%	\$33,940	\$31,690	7.1%
Monthly Vehicle Miles	6,292	4,466	40.9%	4,806	4,698	2.3%
On-Time Performance	100.0%	99.0%	1.0%	99.2%	99.0%	0.2%
Cost per Ride	\$22.62	\$27.41	-17.5%	\$15.77	\$23.26	-32.2%
Cost per Mile	\$5.07	\$7.38	-31.3%	\$7.06	\$6.75	4.6%
Miles per Roadcall	6,292	4,466	40.9%	4,806	4,698	2.3%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,492	8,856	-15.4%	8,274	8,657	-4.4%
Monthly Cost	\$47,481	\$60,366	-21.3%	\$49,773	\$52,340	-4.9%
Monthly Vehicle Miles	20,268	21,218	-4.5%	21,480	21,638	-0.7%
On-Time Performance	98.0%	97.0%	1.0%	97.2%	97.4%	-0.2%
Cost per Ride	\$6.34	\$6.82	-7.0%	\$6.02	\$6.05	-0.5%
Cost per Mile	\$2.34	\$2.85	-17.9%	\$2.32	\$2.42	-4.1%
Miles per Roadcall	20,268	7,073	186.6%	21,480	10,819	98.5%
Sandy(SAM)-Fixed Route						
Monthly Rides	7,910	9,125	-13.3%	8,625	9,372	-8.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,395	20,337	0.3%	20,896	20,886	0.0%
On-Time Performance	99.2%	100.0%	-0.8%	99.3%	99.7%	-0.4%
Cost per Ride	\$8.22	\$7.12	15.4%	\$7.54	\$6.94	8.6%
Cost per Mile	\$3.19	\$3.20	-0.3%	\$3.11	\$3.11	0.0%
Miles per Roadcall	20,395	20,337	0.3%	20,896	20,886	0.0%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,285	1,327	-3.2%	1,283	1,407	-8.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,041	7,147	-1.5%	7,147	6,964	2.6%
On-Time Performance	96.3%	96.2%	0.1%	96.8%	96.4%	0.4%
Cost per Ride	\$15.56	\$15.07	3.3%	\$15.59	\$14.22	9.6%
Cost per Mile	\$2.84	\$2.80	1.4%	\$2.80	\$2.87	-2.4%
Miles per Roadcall	7,041	7,147	-1.5%	7,147	6,964	2.6%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	22,951	24,284	-5.5%	22,996	24,948	-7.8%
Monthly Cost	\$330,857	\$363,413	-9.0%	\$327,368	\$332,514	-1.5%
Monthly Vehicle Miles	43,966	43,496	1.1%	44,025	45,651	-3.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.42	\$14.97	-3.7%	\$14.24	\$13.33	6.8%
Cost per Mile	\$7.53	\$8.36	-9.9%	\$7.44	\$7.28	2.2%
Miles per Roadcall	43,966	43,496	1.1%	44,025	45,651	-3.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,598	2,761	-42.1%	3,084	1,970	56.5%
Monthly Cost	\$58,386	\$64,132	-9.0%	\$57,771	\$58,679	-1.5%
Monthly Vehicle Miles	4,910	9,017	-45.5%	7,399	9,635	-23.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$36.54	\$23.23	57.3%	\$18.73	\$29.78	-37.1%
Cost per Mile	\$11.89	\$7.11	67.2%	\$7.81	\$6.09	28.2%
Miles per Roadcall	4,910	9,017	-45.5%	7,399	9,635	-23.2%

RideWise Performance Report - February 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	11	46	2,392	\$62,718.24		
One-on-one travel training general trips	13	46	2,392	\$62,718.24		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	24	92	4,784	\$125,436.48		
Group travel training						
Group travel training with schools	17		62	\$1,627.84		
Group travel training general	85		310	\$8,139.21		
Riders Club participants	41					
Subtotal	143		373	\$9,767.05		
Total	167	92	5,157	\$135,203.53		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	1					
Transitional staff support and pass plan	204	410	75	227	3,250	1,869
Total	210					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$54,719.08					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	66.25					
Value of volunteer hours monthly	\$1,560.85					
Value of transitional staff hours monthly	\$55,060.74					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	93	487	25,324	\$663,995.28		
One-on-one travel training general trips	78	233	12,116	\$317,681.52		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	171	720	37,440	\$981,676.80		
Group travel training with schools	383		1,399	\$36,674.33		
Group travel training general	210		767	\$20,108.64		
Riders Club participants	576					
Subtotal	1,169		2,166	\$56,782.98		
Total	1,340	720	39,606	\$1,038,459.78		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	48					
Transitional staff support only	11					
Transitional staff support and pass plan	374	487	78	849	15,391	9,232
Total	433					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$380,926.99					
Annual cost avoidance of trips	\$1,038,459.78					
Total cost avoidance	\$657,532.79					
Total trainer hours annual	6,532.60					
Ride Ambassador hours annual	858.50					
Value of volunteer hours annual	\$20,226.26					
Value of transitional staff hours annual	\$271,982.09					