
DATE: JANUARY 2017

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D services for January 2017 decreased by 24.9% compared to January 2016. Cab services ridership declined by 82.8% (-5,623) due to the termination of the Title XIX non-medical program. RC East County continued to post higher trip numbers (+27.2%) when compared to the previous year, after the Mid-Multnomah County program transition with Project Linkage with an increase in volunteer drivers for the reporting agency. Urban League reported a 63.3% decrease in trips on the N/NE shuttle, which is likely attributable to inclement weather in January canceling some scheduled runs. Neighborhood House again saw a significant decrease of 40% for STF trips.
2. Total costs decreased in January by \$41,089, or 6.3% for Ride Connection's E&D services. Cab services under the Title XIX program were again responsible for a significant decrease of \$113,533 due to the cessation of the Title XIX contract. Offsetting this decrease from Cab services were programs such as Impact Northwest's STF (+\$4,382), Providence ElderPlace (+\$20,577), Project Linkage (+\$16,064), and RC East County (+13,796).
3. The network Cost Per Trip (CPT) increased by 24.8%, to \$22.94 per trip compared to January 2016 (\$18.38). CPT continues to rise on a month-to-month basis this fiscal year as well. The increases can best be explained by the decreased efficiency from some reporting agencies. Impact Northwest was not as efficient with their trips compared to the previous year as they increased spending by 24.9% (+\$5,085), but provided 18.8% fewer rides overall. Likewise, Neighborhood House increased spending by 59.2% (+\$3,553), but completed 29.7% fewer trips overall. The increase in CPT may also be a result of inclement weather.

*Narrative report includes Clackamas County Consortium numbers as reported to Ride Connection for the month of January 2017.

RIDEWISE

1. Service Delivery Analysis. 46 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 16 individuals successfully exited out of one-on-one travel training, seven of whom were prior participants returned to learn a new route. There was a 40.7% increase of successful customers from January 2016.
3. Under the age of 60, a total of 13 individuals successfully exited out of one-on-one travel training, averaging 11.8 hours during January 2016.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of three events was held:
 - RideWise attended the Wilsonville Chamber of Commerce's Morning Spark networking event.
 - RideWise staff met with VIEWS staff to learn more about their service offerings and share more information about how Ride Connection works.
 - RideWise staff presented to participants in Catholic Charities Community Orientation course about transportation options.
5. Ride Ambassador Program. 36 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported one Rider's Club activities with two participants.
7. Referral Sources. There were 53 referrals in January 2017. Nine referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and five referrals was the result of our travel options counseling efforts.
8. School Program. 434 students received training during the month of January. There were 3,266 trips taken as a group and 78 one-on-one trips. A combined total of 374 teachers and support staff reported 1,604 hours of training for the month.

SANDY AREA METRO (SAM)

1. Total ridership this month was 8,740. Overall ridership decreased by 10.45%. The SAM-Gresham route ridership decreased by 7.8%. This route was negatively impacted due to the snow and ice in January. Although the route was never completely canceled, there were delays, canceled runs and often hourly headways rather than every 30 minutes.
2. SAM-Estacada ridership was at 419, which is a 41% decrease from the previous year. This route was most heavily affected by the weather in January with many canceled runs and delays. Due to the heavy ice, the Estacada route operated on a snow route for nearly a week.
3. STAR ridership decreased by 14%. Again, due to the weather, there were several days when STAR was for life sustaining services only. Elderly and Disabled ridership on STAR remained high at 65%.
4. The Elderly and Disabled program (out-of-town medical rides) experienced a 21% increase in ridership as compared to January 2016. Both STAR and ED were impacted by the snow and ice and several trips were canceled.
5. The new Shopper Shuttle experienced an 8% increase in ridership to 130 passengers. The Shopper Shuttle was operated often using a SUV due to road conditions but many used it in order to get supplies during the storm.
6. Sandy staff spent many hours preparing for the State Special Transportation Fund (STF) and Federal 5310 program grant cycle. Applications were due in January. Sandy staff also participate on the STF Advisory Committee as well as newly elected Sandy TAC member Caren Topliff. Sandy Transit and the Sandy TAC are dedicated to serve this committee as the CTP and the STF grant process are critical for good transportation planning in rural Clackamas County and the region in general.
7. Finally, Sandy Transit received a new heavy duty transit vehicle on January 21. This much anticipated vehicle will replace one of the SAM Gresham workhorse vehicles, which has reached its useful life of 500,000 miles. The vehicle, to be replaced, has a much less efficient diesel engine that is more costly to maintain and operate than the 2017 cleaner burning Cummins engine. The new bus was funded by STF Discretionary grant

funds as well as Federal 5339 funds. It should be insured, licensed, wrapped and ready to hit the road by early February.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART saw a 5.5% decrease in ridership from the previous year with a total of 23,518 rides in January 2017. Dial-a-Ride saw ridership increase by 4.3% from the previous year as services became essential during periods of bad weather. The weather certainly played a part in the decrease of ridership on fixed route with a difference of 1,473 trips (6.53% decrease) from 2016. SMART closed certain routes due to road conditions as many schools and businesses closed during extreme weather conditions.
2. SMART has been contemplating removing some Shopper Shuttle services from the Dial-a-Ride programs and create additional fixed routes to replace them as ridership continues to increase on these shuttles as customers begin to rely on them for consistency. If these changes take place, ridership may see a decrease for paratransit services.

CANBY AREA TRANSIT (CAT)

1. During the month of January, total CAT ridership was down 22%. Demand Response ridership was up 3.15% as compared to the same month in the previous year.
2. Ridership continues to slip presumably for the same reasons mentioned in previous reports, which includes the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City's limits, decreasing unemployment and low gas prices.
3. The City and Jarrette Walker + Associates continue to make good progress on the Transit Master Plan update process. In January, the Choices Report was presented to the Planning Commission and other stakeholder groups. If you would like to follow the progress check out the Transit Master Plan webpage.
<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down over last year. Severe weather conditions and school closures contributed to the reduction.

2. Plans have been finalized for the administrative building. Bids are due in early April. The Board of Directors will award the contract at a special meeting on April 6.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jan 17	Jan 16	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	86,600	91,000	-4.8%	85,514	90,030	-5.0%
Bus-Frequent Service*	<u>100,400</u>	<u>105,700</u>	-5.0%	<u>97,900</u>	<u>103,390</u>	-5.3%
Subtotal All Bus	187,000	196,700	-4.9%	183,414	193,420	-5.2%
MAX	120,300	125,000	-3.8%	123,701	122,710	0.8%
Commuter Rail	<u>1,685</u>	<u>1,740</u>	-3.2%	<u>1,772</u>	<u>1,770</u>	0.1%
Fixed Route Total	308,985	323,400	-4.5%	308,887	317,900	-2.8%
<u>Paratransit</u>						
LIFT& Cabs	2,832	3,475	-18.5%	3,432	3,591	-4.4%
System Total	311,817	326,910	-4.6%	312,319	321,491	-2.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	505,700	518,600	-2.5%	494,757	519,686	-4.8%
Bus-Frequent Service*	<u>633,900</u>	<u>644,300</u>	-1.6%	<u>607,771</u>	<u>637,571</u>	-4.7%
Subtotal All Bus	1,139,600	1,162,900	-2.0%	1,102,529	1,157,257	-4.7%
MAX	757,400	760,800	-0.4%	770,460	765,149	0.7%
Commuter Rail	<u>8,425</u>	<u>8,680</u>	-2.9%	<u>8,861</u>	<u>8,854</u>	0.1%
Fixed Route Total	1,905,425	1,932,375	-1.4%	1,881,849	1,931,260	-2.6%
Frequent Bus % of Total Bus	55.6%	55.4%	0.2%	55.1%	55.1%	0.0%
<u>Paratransit</u>						
LIFT & Cabs	15,790	19,466	-18.9%	19,327	20,201	-4.3%
System Total	1,921,215	1,951,841	-1.6%	1,901,176	1,951,461	-2.6%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.03	\$3.78	6.61%	\$4.05	\$3.55	14.08%
Bus-Frequent Service*	\$3.00	\$2.84	5.63%	\$2.96	\$2.59	14.29%
Subtotal All Bus	\$3.45	\$3.26	5.83%	\$3.44	\$3.02	13.91%
MAX	\$2.60	\$2.69	-3.35%	\$2.52	\$2.32	8.62%
Commuter Rail	\$14.11	\$16.26	-13.22%	\$13.14	\$14.56	-9.75%
Fixed Route Total	\$3.16	\$3.09	2.27%	\$3.10	\$2.80	10.71%
<u>Paratransit</u>						
LIFT & Cabs	\$39.28	\$33.75	16.39%	\$36.26	\$33.06	9.68%
System Total	\$3.45	\$3.39	1.77%	\$3.44	\$3.11	10.61%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

i

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,900,400	4,908,700	-0.2%	4,857,042	5,104,375	-4.8%
Monthly Cost	\$16,926,463	\$15,978,629	5.9%	\$16,296,180	\$14,931,071	9.1%
Monthly Vehicle Mile	1,998,709	1,978,601	1.0%	2,032,743	1,995,211	1.9%
On-Time Performance	75.2%	79.5%	-4.3%	80.3%	80.8%	-0.5%
Cost per Ride	\$3.45	\$3.26	5.8%	\$3.36	\$2.93	14.7%
Cost per Mile	\$8.47	\$8.08	4.8%	\$8.02	\$7.48	7.2%
Miles per Roadcall	9,253	11,179	-17.2%	10,914	11,533	-5.4%
Light Rail (MAX)						
Monthly Rides	3,275,100	3,240,300	1.1%	3,356,259	3,229,994	3.9%
Monthly Cost	\$8,502,199	\$8,717,186	-2.5%	\$8,449,189	\$7,347,788	15.0%
Monthly Vehicle Mile	366,795	386,702	-5.1%	374,353	358,668	4.4%
On-Time Performance	79.1%	78.7%	0.4%	83.7%	79.7%	4.0%
Cost per Ride	\$2.60	\$2.69	-3.3%	\$2.52	\$2.27	11.0%
Cost per Mile	\$23.18	\$22.54	2.8%	\$22.57	\$20.49	10.2%
Miles per Roadcall	4,168	1,197	248.2%	1,386	1,220	13.6%
Commuter Rail (WES)						
Monthly Rides	35,385	34,700	2.0%	37,970	38,155	-0.5%
Monthly Costs	\$499,381	\$564,099	-11.5%	\$570,053	\$557,135	2.3%
Monthly Vehicle Mile	9,731	9,302	4.6%	9,949	9,936	0.1%
On Time Performance	95.6%	95.9%	-0.3%	96.0%	94.9%	1.1%
Cost per Ride	\$14.11	\$16.26	-13.2%	\$15.01	\$14.60	2.8%
Cost per Mile	\$51.32	\$60.64	-15.4%	\$57.30	\$56.07	2.2%
Miles per Roadcall	3,244	9,302	-65.1%	11,939	11,923	0.1%
Paratransit LIFT and Cab						
Monthly Rides	67,473	80,944	-16.6%	86,335	87,225	-1.0%
Monthly Cost	\$2,650,483	\$2,731,696	-3.0%	\$3,006,598	\$2,878,485	4.5%
Monthly Vehicle Mile	597,853	693,841	-13.8%	732,082	723,040	1.3%
On-Time Performance	85.9%	91.2%	-5.3%	91.0%	92.6%	-1.6%
Cost per Ride	\$39.28	\$33.75	16.4%	\$34.82	\$33.00	5.5%
Cost per Mile	\$4.43	\$3.94	12.4%	\$4.11	\$3.98	3.3%
Miles per Roadcall	7,117	8,360	-14.9%	7,039	6,519	8.0%

RIDE CONNECTION*	Jan 2017	Jan 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	24,959	34,930	-28.5%	35,889	38,394	-6.5%
Monthly Cost	\$562,609	\$626,076	-10.1%	\$628,321	\$632,437	-0.7%
Monthly Vehicle Mile	120,950	168,115	-28.1%	166,351	178,725	-6.9%
New Riders This Month	605	931	-35.0%	1,386.5	1,431.5	-3.1%
Cost per Ride	\$22.54	\$17.92	25.8%	\$17.51	\$16.47	6.3%
Cost per Mile	\$4.65	\$3.72	25.0%	\$3.78	\$3.54	6.8%
Miles per Ride	4.8	4.8	0.0%	4.6	4.7	-2.1%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, March 02, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	610	609	0.2%	743	646	15.0%
Monthly Cost	\$9,359	\$8,334	12.3%	\$7,383	\$7,622	-3.1%
Monthly Vehicle Mile	3,436	3,660	-6.1%	3,985	3,825	4.2%
New Riders This Month	12	18	-33.3%	28.6	32.3	-11.5%
Cost per Ride	\$15.34	\$13.68	12.1%	\$9.94	\$11.79	-15.7%
Cost per Mile	\$2.72	\$2.28	19.3%	\$1.85	\$1.99	-7.0%
Miles per Ride	5.6	6.0	-6.7%	5.4	5.9	-8.5%
King City Shuttle						
Monthly Rides	283	306	-7.5%	318	300	6.0%
Monthly Cost	\$6,400	\$4,797	33.4%	\$5,955	\$4,741	25.6%
Monthly Vehicle Mile	1,120	1,209	-7.4%	1,219	1,247	-2.2%
New Riders This Month	6	7	-14.3%	7.8	11.4	-31.6%
Cost per Ride	\$22.62	\$15.68	44.3%	\$18.74	\$15.81	18.5%
Cost per Mile	\$5.71	\$3.97	43.8%	\$4.89	\$3.80	28.7%
Miles per Ride	4.0	4.0	0.0%	3.8	4.2	-9.5%
N/NE Shuttle						
Monthly Rides	0	121	-100.0%	20	146	-86.3%
Monthly Cost	\$0	\$3,694	-100.0%	\$555	\$3,504	-84.2%
Monthly Vehicle Mile	0	1,427	-100.0%	241	1,450	-83.4%
New Riders This Month	0	22	-100.0%	2.5	18.9	-86.8%
Cost per Ride	N/A	\$30.53	N/A	\$27.27	\$23.96	13.8%
Cost per Mile	N/A	\$2.59	N/A	\$2.30	\$2.42	-5.0%
Miles per Ride	N/A	11.8	N/A	11.9	9.9	20.2%
STF Service						
Monthly Rides	464	495	-6.3%	474	521	-9.0%
Monthly Cost	\$12,074	\$11,549	4.5%	\$9,202	\$9,679	-4.9%
Monthly Vehicle Mile	3,124	3,424	-8.8%	3,028	3,602	-15.9%
New Riders This Month	13	41	-68.3%	25.3	47.3	-46.5%
Cost per Ride	\$26.02	\$23.33	11.5%	\$19.43	\$18.57	4.6%
Cost per Mile	\$3.86	\$3.37	14.5%	\$3.04	\$2.69	13.0%
Miles per Ride	6.7	6.9	-2.9%	6.4	6.9	-7.2%
TriMet ADS						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$3	-100.0%	\$2	\$9	-77.8%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
TriMet Service						
Monthly Rides	120	397	-69.8%	199	524	-62.0%
Monthly Cost	\$7,306	\$6,314	15.7%	\$3,502	\$6,843	-48.8%
Monthly Vehicle Mile	932	2,857	-67.4%	1,524	3,075	-50.4%
New Riders This Month	10	27	-63.0%	18.7	39.4	-52.5%
Cost per Ride	\$60.89	\$15.90	283.0%	\$17.60	\$13.06	34.8%
Cost per Mile	\$7.84	\$2.21	254.8%	\$2.30	\$2.23	3.1%
Miles per Ride	7.8	7.2	8.3%	7.7	5.9	30.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	60	376	-84.0%	366	225	62.7%
Monthly Cost	\$1,331	\$9,172	-85.5%	\$10,030	\$4,753	111.0%
Monthly Vehicle Mile	206	1,958	-89.5%	2,110	1,125	87.6%
New Riders This Month	0	25	-100.0%	13	13	0.0%
Cost per Ride	\$22.19	\$24.39	-9.0%	\$27.41	\$21.17	29.5%
Cost per Mile	\$6.46	\$4.68	38.0%	\$4.75	\$4.23	12.3%
Miles per Ride	3.4	5.2	-34.6%	5.8	5.0	16.0%
General Public						
Monthly Rides	744	845	-12.0%	931	812	14.7%
Monthly Cost	\$19,527	\$22,895	-14.7%	\$23,175	\$19,545	18.6%
Monthly Vehicle Mile	6,471	7,964	-18.7%	7,677	7,099	8.1%
New Riders This Month	21	6	250.0%	16	18	-11.1%
Cost per Ride	\$26.25	\$27.09	-3.1%	\$24.90	\$24.08	3.4%
Cost per Mile	\$3.02	\$2.87	5.2%	\$3.02	\$2.75	9.8%
Miles per Ride	8.7	9.4	-7.4%	8.2	8.7	-5.7%
Multnomah Co. ADS Premium						
Monthly Rides	215	414	-48.1%	193	360	-46.4%
Monthly Cost	\$4,687	\$5,899	-20.5%	\$3,896	\$4,663	-16.4%
Monthly Vehicle Mile	990	1,662	-40.4%	1,007	2,489	-59.5%
New Riders This Month	21	22	-4.5%	14	22	-36.4%
Cost per Ride	\$21.80	\$14.25	53.0%	\$20.15	\$12.97	55.4%
Cost per Mile	\$4.73	\$3.55	33.2%	\$3.87	\$1.87	107.0%
Miles per Ride	4.6	4.0	15.0%	5.2	6.9	-24.6%
STF Service						
Monthly Rides	845	1,322	-36.1%	1,574	1,298	21.3%
Monthly Cost	\$18,061	\$25,047	-27.9%	\$33,268	\$23,345	42.5%
Monthly Vehicle Mile	4,659	6,906	-32.5%	8,815	6,686	31.8%
New Riders This Month	121	189	-36.0%	292	202	44.6%
Cost per Ride	\$21.37	\$18.95	12.8%	\$21.14	\$17.99	17.5%
Cost per Mile	\$3.88	\$3.63	6.9%	\$3.77	\$3.49	8.0%
Miles per Ride	5.5	5.2	5.8%	5.6	5.2	7.7%
Title XIX Non Medical						
Monthly Rides	929	5,410	-82.8%	1,613	5,445	-70.4%
Monthly Cost	\$18,819	\$111,697	-83.2%	\$35,132	\$113,189	-69.0%
Monthly Vehicle Mile	4,439	26,952	-83.5%	8,638	27,503	-68.6%
New Riders This Month	13	201	-93.5%	65	302	-78.5%
Cost per Ride	\$20.26	\$20.65	-1.9%	\$21.79	\$20.79	4.8%
Cost per Mile	\$4.24	\$4.14	2.4%	\$4.07	\$4.12	-1.2%
Miles per Ride	4.8	5.0	-4.0%	5.4	5.1	5.9%
Wa Co DAVS						
Monthly Rides	78	127	-38.6%	156	66	136.4%
Monthly Cost	\$2,486	\$3,734	-33.4%	\$4,184	\$1,764	137.2%
Monthly Vehicle Mile	743	1,135	-34.5%	1,183	575	105.7%
New Riders This Month	1	11	-90.9%	11	10	10.0%
Cost per Ride	\$31.87	\$29.40	8.4%	\$26.88	\$26.63	0.9%
Cost per Mile	\$3.35	\$3.29	1.8%	\$3.54	\$3.07	15.3%
Miles per Ride	9.5	8.9	6.7%	7.6	8.7	-12.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	131	255	-48.6%	233	287	-18.8%
Monthly Cost	\$1,048	\$2,040	-48.6%	\$1,862	\$2,310	-19.4%
Monthly Vehicle Mile	572	1,089	-47.5%	1,129	1,282	-11.9%
New Riders This Month	2	9	-77.8%	5.9	7.8	-24.4%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.05	-0.6%
Cost per Mile	\$1.83	\$1.87	-2.1%	\$1.65	\$1.80	-8.3%
Miles per Ride	4.4	4.3	2.3%	4.8	4.5	6.7%
Estacada Senior Center						
Monthly Rides	108	225	-52.0%	209	245	-14.7%
Monthly Cost	\$888	\$1,753	-49.3%	\$1,626	\$1,912	-15.0%
Monthly Vehicle Mile	298	686	-56.6%	642	737	-12.9%
New Riders This Month	0	3	-100.0%	5.5	5.6	-1.8%
Cost per Ride	\$8.22	\$7.79	5.5%	\$7.79	\$7.81	-0.3%
Cost per Mile	\$2.98	\$2.55	16.9%	\$2.53	\$2.59	-2.3%
Miles per Ride	2.8	3.0	-6.7%	3.1	3.0	3.3%
Gladstone Senior Center						
Monthly Rides	116	215	-46.0%	190	220	-13.6%
Monthly Cost	\$890	\$1,613	-44.8%	\$1,457	\$1,702	-14.4%
Monthly Vehicle Mile	221	369	-40.1%	472	868	-45.6%
New Riders This Month	2	5	-60.0%	6.0	9.3	-35.5%
Cost per Ride	\$7.67	\$7.50	2.3%	\$7.67	\$7.75	-1.0%
Cost per Mile	\$4.02	\$4.37	-8.0%	\$3.09	\$1.96	57.7%
Miles per Ride	1.9	1.7	11.8%	2.5	3.9	-35.9%
Hoodland Senior Center						
Monthly Rides	64	153	-58.2%	119	163	-27.0%
Monthly Cost	\$1,275	\$3,928	-67.5%	\$2,414	\$3,283	-26.5%
Monthly Vehicle Mile	702	2,410	-70.9%	1,253	1,349	-7.1%
New Riders This Month	0	3	-100.0%	1.8	4.9	-63.3%
Cost per Ride	\$19.92	\$25.67	-22.4%	\$20.23	\$20.14	0.4%
Cost per Mile	\$1.82	\$1.63	11.7%	\$1.93	\$2.43	-20.6%
Miles per Ride	11.0	15.8	-30.4%	10.5	8.3	26.5%
Lake Oswego Adult Comm. Center						
Monthly Rides	144	264	-45.5%	230	286	-19.6%
Monthly Cost	\$1,080	\$1,980	-45.5%	\$1,724	\$2,148	-19.7%
Monthly Vehicle Mile	551	588	-6.3%	703	823	-14.6%
New Riders This Month	0	0	N/A	4.1	6.6	-37.9%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$1.96	\$3.37	-41.8%	\$2.45	\$2.61	-6.1%
Mile per Ride	3.8	2.2	72.7%	3.1	2.9	6.9%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	558	727	-23.2%	730	844	-13.5%
Monthly Cost	\$5,434	\$6,927	-21.6%	\$7,144	\$8,058	-11.3%
Monthly Vehicle Mile	1,638	1,906	-14.1%	2,010	2,098	-4.2%
New Riders This Month	6	4	50.0%	18.7	20.7	-9.7%
Cost per Ride	\$9.74	\$9.53	2.2%	\$9.79	\$9.55	2.5%
Cost per Mile	\$3.32	\$3.63	-8.5%	\$3.55	\$3.84	-7.6%
Miles per Ride	2.9	2.6	11.5%	2.8	2.5	12.0%
Molalla Senior Center						
Monthly Rides	285	379	-24.8%	350	439	-20.3%
Monthly Cost	\$2,825	\$4,211	-32.9%	\$4,574	\$4,915	-6.9%
Monthly Vehicle Mile	535	980	-45.4%	889	864	2.9%
New Riders This Month	1	4	-75.0%	7.1	7.4	-4.1%
Cost per Ride	\$9.91	\$11.11	-10.8%	\$13.06	\$11.21	16.5%
Cost per Mile	\$5.28	\$4.30	22.8%	\$5.14	\$5.69	-9.7%
Miles per Ride	1.9	2.6	-26.9%	2.5	2.0	25.0%
Pioneer Senior Center						
Monthly Rides	400	547	-26.9%	695	644	7.9%
Monthly Cost	\$3,338	\$4,688	-28.8%	\$5,758	\$5,323	8.2%
Monthly Vehicle Mile	1,322	1,746	-24.3%	2,211	2,119	4.3%
New Riders This Month	10	7	42.9%	25.8	22.3	15.7%
Cost per Ride	\$8.35	\$8.57	-2.6%	\$8.29	\$8.27	0.2%
Cost per Mile	\$2.52	\$2.68	-6.0%	\$2.60	\$2.51	3.6%
Miles per Ride	3.3	3.2	3.1%	3.2	3.3	-3.0%
Sandy Senior Center						
Monthly Rides	116	167	-30.5%	243	251	-3.2%
Monthly Cost	\$1,502	\$2,054	-26.9%	\$2,885	\$2,991	-3.5%
Monthly Vehicle Mile	816	798	2.3%	1,168	1,261	-7.4%
New Riders This Month	4	7	-42.9%	12.9	12.3	4.9%
Cost per Ride	\$12.95	\$12.30	5.3%	\$11.87	\$11.90	-0.3%
Cost per Mile	\$1.84	\$2.57	-28.4%	\$2.47	\$2.37	4.2%
Miles per Ride	7.0	4.8	45.8%	4.8	5.0	-4.0%
Transportation Reaching People						
Monthly Rides	1,601	1,930	-17.0%	2,218	2,093	6.0%
Monthly Cost	\$20,412	\$22,997	-11.2%	\$25,724	\$26,769	-3.9%
Monthly Vehicle Mile	17,005	17,897	-5.0%	20,647	21,103	-2.2%
New Riders This Month	20	26	-23.1%	59.4	65.7	-9.6%
Cost per Ride	\$12.75	\$11.92	7.0%	\$11.60	\$12.79	-9.3%
Cost per Mile	\$1.20	\$1.28	-6.3%	\$1.25	\$1.27	-1.6%
Miles per Ride	10.6	9.3	14.0%	9.3	10.1	-7.9%
Transp Reaching People-School/Work(1)						
Monthly Rides	130	135	-3.7%	155	184	-15.8%
Monthly Cost	\$8,502	\$2,166	292.5%	\$3,038	\$2,949	3.0%
Monthly Vehicle Mile	834	1,093	-23.7%	1,155	1,324	-12.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$65.40	\$16.05	307.5%	\$19.60	\$15.99	22.6%
Cost per Mile	\$10.19	\$1.98	414.6%	\$2.63	\$2.23	17.9%
Miles per Ride	6.4	8.1	-21.0%	7.5	7.2	4.2%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	24	22	9.1%	28	23	21.7%
Monthly Cost	\$534	\$156	242.3%	\$196	\$127	54.3%
Monthly Vehicle Mile	107	48	122.9%	105	70	50.0%
New Riders This Month	0	0	N/A	0.8	0.7	14.3%
Cost per Ride	\$22.27	\$7.09	214.1%	\$6.93	\$5.47	26.7%
Cost per Mile	\$4.99	\$3.25	53.5%	\$1.87	\$1.81	3.3%
Miles per Ride	4.5	2.2	104.5%	3.7	3.0	23.3%
Multnomah Co. ADS Premium						
Monthly Rides	19	43	-55.8%	85	44	93.2%
Monthly Cost	\$180	\$282	-36.2%	\$663	\$246	169.5%
Monthly Vehicle Mile	55	97	-43.3%	180	116	55.2%
New Riders This Month	2	0	N/A	6.0	0.9	566.7%
Cost per Ride	\$9.49	\$6.56	44.7%	\$7.78	\$5.58	39.4%
Cost per Mile	\$3.28	\$2.91	12.7%	\$3.67	\$2.13	72.3%
Miles per Ride	2.9	2.3	26.1%	2.1	2.6	-19.2%
STF Discretionary						
Monthly Rides	333	523	-36.3%	477	611	-21.9%
Monthly Cost	\$6,814	\$11,012	-38.1%	\$10,253	\$9,993	2.6%
Monthly Vehicle Mile	995	2,211	-55.0%	1,765	1,896	-6.9%
New Riders This Month	9	54	-83.3%	40.4	32.8	23.2%
Cost per Ride	\$20.46	\$21.06	-2.8%	\$21.48	\$16.35	31.4%
Cost per Mile	\$6.85	\$4.98	37.6%	\$5.81	\$5.27	10.2%
Miles per Ride	3.0	4.2	-28.6%	3.7	3.1	19.4%
STF Service						
Monthly Rides	319	413	-22.8%	425	492	-13.6%
Monthly Cost	\$6,746	\$8,509	-20.7%	\$8,985	\$8,086	11.1%
Monthly Vehicle Mile	1,381	1,359	1.6%	1,455	1,359	7.1%
New Riders This Month	22	8	175.0%	26.7	22.1	20.8%
Cost per Ride	\$21.15	\$20.60	2.7%	\$21.12	\$16.44	28.5%
Cost per Mile	\$4.89	\$6.26	-21.9%	\$6.18	\$5.95	3.9%
Miles per Ride	4.3	3.3	30.3%	3.4	2.8	21.4%
TriMet Service						
Monthly Rides	1,806	1,201	50.4%	1,961	1,206	62.6%
Monthly Cost	\$5,559	\$4,875	14.0%	\$6,740	\$4,939	36.5%
Monthly Vehicle Mile	4,149	4,168	-0.5%	5,371	4,020	33.6%
New Riders This Month	17	25	-32.0%	34.9	29.9	16.7%
Cost per Ride	\$3.08	\$4.06	-24.1%	\$3.44	\$4.09	-15.9%
Cost per Mile	\$1.34	\$1.17	14.5%	\$1.25	\$1.23	1.6%
Miles per Ride	2.3	3.5	-34.3%	2.7	3.3	-18.2%
Veterans Volunteers						
Monthly Rides	95	189	-49.7%	140	192	-27.1%
Monthly Cost	\$779	\$1,081	-27.9%	\$1,042	\$1,201	-13.2%
Monthly Vehicle Mile	1,073	2,092	-48.7%	1,629	2,194	-25.8%
New Riders This Month	6	10	-40.0%	13.8	17.9	-22.9%
Cost per Ride	\$8.20	\$5.72	43.4%	\$7.46	\$6.25	19.4%
Cost per Mile	\$0.73	\$0.52	40.4%	\$0.64	\$0.55	16.4%
Miles per Ride	11.3	11.1	1.8%	11.7	11.4	2.6%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$2,636	-100.0%	\$2,849	\$3,533	-19.4%
David's Harp - STF Service						
Monthly Rides	41	165	-75.2%	136	169	-19.5%
Monthly Cost	\$797	\$773	3.1%	\$1,006	\$1,885	-46.6%
Monthly Vehicle Mile	103	94	9.6%	157	230	-31.7%
New Riders This Month	3	0	N/A	3.6	4.3	-16.3%
Cost per Ride	\$19.45	\$4.68	315.6%	\$7.38	\$11.14	-33.8%
Cost per Mile	\$7.74	\$8.22	-5.8%	\$6.42	\$8.19	-21.6%
Miles per Ride	2.5	0.6	316.7%	1.1	1.4	-21.4%
NW Pilot Project - STF Service						
Monthly Rides	120	155	-22.6%	169	166	1.8%
Monthly Cost	\$12,939	\$11,544	12.1%	\$12,935	\$10,304	25.5%
Monthly Vehicle Mile	893	981	-9.0%	969	985	-1.6%
New Riders This Month	21	7	200.0%	17.4	10.4	67.3%
Cost per Ride	\$107.83	\$74.48	44.8%	\$76.50	\$62.17	23.0%
Cost per Mile	\$14.49	\$11.77	23.1%	\$13.35	\$10.46	27.6%
Miles per Ride	7.4	6.3	17.5%	5.7	5.9	-3.4%
Providence Elderplace - STF Service						
Monthly Rides	96	254	-62.2%	278	322	-13.7%
Monthly Cost	\$1,843	\$1,844	-0.1%	\$2,990	\$3,119	-4.1%
Monthly Vehicle Mile	249	618	-59.7%	1,027	1,133	-9.4%
New Riders This Month	2	0	N/A	70.3	61.7	13.9%
Cost per Ride	\$19.20	\$7.26	164.5%	\$10.77	\$9.68	11.3%
Cost per Mile	\$7.40	\$2.98	148.3%	\$2.91	\$2.75	5.8%
Miles per Ride	2.6	2.4	8.3%	3.7	3.5	5.7%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	316	349	-9.5%	435	285	52.6%
Monthly Cost	\$4,731	\$1,818	160.2%	\$2,385	\$1,874	27.3%
Monthly Vehicle Mile	2,437	1,665	46.4%	2,901	1,767	64.2%
New Riders This Month	0	0	N/A	3.3	0.1	3200.0%
Cost per Ride	\$14.97	\$5.21	187.3%	\$5.49	\$6.58	-16.6%
Cost per Mile	\$1.94	\$1.09	78.0%	\$0.82	\$1.06	-22.6%
Miles per Ride	7.7	4.8	60.4%	6.7	6.2	8.1%
Urban League - N/NE Shuttle						
Monthly Rides	143	390	-63.3%	403	459	-12.2%
Monthly Cost	\$3,827	\$3,648	4.9%	\$4,364	\$4,142	5.4%
Monthly Vehicle Mile	499	488	2.3%	928	748	24.1%
New Riders This Month	1	0	N/A	3.7	4.2	-11.9%
Cost per Ride	\$26.76	\$9.35	186.2%	\$10.83	\$9.01	20.2%
Cost per Mile	\$7.67	\$7.48	2.5%	\$4.70	\$5.54	-15.2%
Miles per Ride	3.5	1.3	169.2%	2.3	1.6	43.8%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	8,406	7,187	17.0%	5,034	4,029	24.9%
Monthly Cost	\$29,253	\$37,261	-21.5%	\$29,133	\$33,842	-13.9%
Monthly Vehicle Mile	22,057	16,063	37.3%	18,158	16,893	7.5%
New Riders This Month	261	188	38.8%	174.1	236.7	-26.4%
Cost per Ride	\$3.48	\$5.18	-32.8%	\$5.79	\$8.40	-31.1%
Cost per Mile	\$1.33	\$2.32	-42.7%	\$1.60	\$2.00	-20.0%
Miles per Ride	2.6	2.2	18.2%	3.6	4.2	-14.3%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	46	84	-45.2%	45	41	9.8%
Monthly Cost	\$681	\$206	230.6%	\$357	\$385	-7.3%
Monthly Vehicle Mile	69	74	-6.8%	86	92	-6.5%
New Riders This Month	0	0	N/A	1.8	1.1	63.6%
Cost per Ride	\$14.81	\$2.45	504.5%	\$7.94	\$9.32	-14.8%
Cost per Mile	\$9.87	\$2.78	255.0%	\$4.13	\$4.20	-1.7%
Miles per Ride	1.5	0.9	66.7%	1.9	2.2	-13.6%
Gateway Shuttle						
Monthly Rides	176	207	-15.0%	188	186	1.1%
Monthly Cost	\$840	\$861	-2.4%	\$788	\$877	-10.1%
Monthly Vehicle Mile	248	245	1.2%	267	261	2.3%
New Riders This Month	1	4	-75.0%	4.6	4.8	-4.2%
Cost per Ride	\$4.77	\$4.16	14.7%	\$4.20	\$4.72	-11.0%
Cost per Mile	\$3.39	\$3.51	-3.4%	\$2.96	\$3.36	-11.9%
Miles per Ride	1.4	1.2	16.7%	1.4	1.4	0.0%
Mid Multnomah County						
Monthly Rides	354	583	-39.3%	552	831	-33.6%
Monthly Cost	\$4,662	\$14,848	-68.6%	\$7,357	\$14,711	-50.0%
Monthly Vehicle Mile	884	3,095	-71.4%	1,856	4,114	-54.9%
New Riders This Month	4	20	-80.0%	15.9	40.4	-60.6%
Cost per Ride	\$13.17	\$25.47	-48.3%	\$13.34	\$17.70	-24.6%
Cost per Mile	\$5.27	\$4.80	9.8%	\$3.96	\$3.58	10.6%
Miles per Ride	2.5	5.3	-52.8%	3.4	4.9	-30.6%
Multnomah Co. ADS Premium						
Monthly Rides	2	12	-83.3%	13	14	-7.1%
Monthly Cost	\$13	\$25	-48.0%	\$40	\$40	0.0%
Monthly Vehicle Mile	21	26	-19.2%	27	28	-3.6%
New Riders This Month	1	1	0.0%	0.8	0.4	100.0%
Cost per Ride	\$6.35	\$2.08	205.3%	\$3.14	\$2.87	9.4%
Cost per Mile	\$0.60	\$0.96	-37.5%	\$1.47	\$1.42	3.5%
Miles per Ride	10.5	2.2	377.3%	2.1	2.0	5.0%
N/NE Shuttle						
Monthly Ride	331	222	49.1%	435	467	-6.9%
Monthly Cost	\$15,145	\$8,703	74.0%	\$13,617	\$8,439	61.4%
Monthly Vehicle Mile	745	497	49.9%	1,446	867	66.8%
New Riders This Month	5	5	0.0%	26.7	9.3	187.1%
Cost per Ride	\$45.76	\$39.20	16.7%	\$31.33	\$18.08	73.3%
Cost per Mile	\$20.33	\$17.51	16.1%	\$9.41	\$9.74	-3.4%
Miles per Ride	2.3	2.2	4.5%	3.3	1.9	73.7%
STF Service						
Monthly Ride	475	269	76.6%	566	381	48.6%
Monthly Cost	\$22,841	\$10,445	118.7%	\$15,797	\$13,693	15.4%
Monthly Vehicle Mile	2,930	1,123	160.9%	3,211	1,810	77.4%
New Riders This Month	40	13	207.7%	56.1	30.2	85.8%
Cost per Ride	\$48.09	\$38.83	23.8%	\$27.93	\$35.98	-22.4%
Cost per Mile	\$7.80	\$9.30	-16.1%	\$4.92	\$7.56	-34.9%
Miles per Ride	6.2	4.2	47.6%	5.7	4.8	18.8%
TriMet Service						
Monthly Ride	688	297	131.6%	790	379	108.4%
Monthly Cost	\$14,306	\$6,232	129.6%	\$6,709	\$3,727	80.0%
Monthly Vehicle Mile	3,891	1,621	140.0%	4,404	1,770	148.8%
New Riders This Month	28	15	86.7%	46.0	20.6	123.3%
Cost per Ride	\$20.79	\$20.98	-0.9%	\$8.50	\$9.83	-13.5%
Cost per Mile	\$3.68	\$3.84	-4.2%	\$1.52	\$2.11	-28.0%
Miles per Ride	5.7	5.5	3.6%	5.6	4.7	19.1%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	287	479	-40.1%	433	497	-12.9%
Monthly Cost	\$8,275	\$4,445	86.2%	\$7,566	\$6,986	8.3%
Monthly Vehicle Mile	672	1,664	-59.6%	1,332	1,298	2.6%
New Riders This Month	10	15	-33.3%	25.9	27.6	-6.2%
Cost per Ride	\$28.83	\$9.28	210.7%	\$17.46	\$14.06	24.2%
Cost per Mile	\$12.31	\$2.67	361.0%	\$5.68	\$5.38	5.6%
Miles per Ride	2.3	3.5	-34.3%	3.1	2.6	19.2%
SW Shuttle Service						
Monthly Rides	58	76	-23.7%	83	141	-41.1%
Monthly Cost	\$902	\$1,131	-20.2%	\$1,732	\$2,426	-28.6%
Monthly Vehicle Mile	93	133	-30.1%	164	249	-34.1%
New Riders This Month	1	0	N/A	2.1	4.3	-51.2%
Cost per Rider	\$15.54	\$14.88	4.4%	\$20.87	\$17.26	20.9%
Cost per Mile	\$9.69	\$8.50	14.0%	\$10.56	\$9.76	8.2%
Miles per Ride	1.6	1.8	-11.1%	2.0	1.8	11.1%
Downtown RideAbout(1)						
Monthly Rides	124	113	9.7%	166	181	-8.3%
Monthly Cost	\$374	\$421	-11.2%	\$720	\$761	-5.4%
Monthly Vehicle Mile	63	61	3.3%	109	116	-6.0%
New Riders This Month	0	0	N/A	0.8	1.2	-33.3%
Cost per Ride	\$3.02	\$3.73	-19.0%	\$4.34	\$4.21	3.1%
Cost per Mile	\$5.94	\$6.90	-13.9%	\$6.60	\$6.54	0.9%
Miles per Ride	0.5	0.5	0.0%	0.7	0.6	16.7%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	30	24	25.0%	59	45	31.1%
Monthly Cost	\$960	\$7	13614.3%	\$573	\$291	96.9%
Monthly Vehicle Mile	26	21	23.8%	57	36	58.3%
New Riders This Month	0	0	N/A	0.5	0.1	400.0%
Cost per Ride	\$32.00	\$0.29	10934.5%	\$9.79	\$6.54	49.7%
Cost per Mile	\$36.92	\$0.33	11087.9%	\$10.00	\$8.07	23.9%
Miles per Ride	0.9	0.9	0.0%	1.0	0.8	25.0%
Multnomah Co. ADS Premium						
Monthly Rides	7	19	-63.2%	5	9.6	-50.0%
Monthly Cost	\$44	\$95	-53.7%	\$26	\$48	-45.8%
Monthly Vehicle Mile	56	144	-61.1%	40	64	-37.5%
New Riders This Month	1	3	-66.7%	1.4	1.3	7.7%
Cost per Ride	\$6.35	\$5.00	27.0%	\$5.54	\$5.00	10.8%
Cost per Mile	\$0.79	\$0.66	19.7%	\$0.66	\$0.75	-12.0%
Miles per Ride	8.0	7.6	5.3%	8.4	6.6	27.3%
STF Discretionary						
Monthly Rides	466	567	-17.8%	655	670	-2.2%
Monthly Cost	\$12,710	\$10,961	16.0%	\$13,729	\$12,619	8.8%
Monthly Vehicle Mile	2,110	2,305	-8.5%	2,712	2,616	3.7%
New Riders This Month	27	19	42.1%	36.2	37.4	-3.2%
Cost per Ride	\$27.27	\$19.33	41.1%	\$20.96	\$18.85	11.2%
Cost per Mile	\$6.02	\$4.76	26.5%	\$5.06	\$4.82	5.0%
Miles per Ride	4.5	4.1	9.8%	4.1	3.9	5.1%
STF Service						
Monthly Rides	324	394	-17.8%	455	464	-1.9%
Monthly Cost	\$11,762	\$9,129	28.8%	\$11,674	\$8,821	32.3%
Monthly Vehicle Mile	1,416	1,664	-14.9%	1,991	2,051	-2.9%
New Riders This Month	21	19	10.5%	32.2	35.3	-8.8%
Cost per Ride	\$36.30	\$23.17	56.7%	\$25.66	\$19.00	35.1%
Cost per Mile	\$8.31	\$5.49	51.4%	\$5.86	\$4.30	36.3%
Miles per Ride	4.4	4.2	4.8%	4.4	4.4	0.0%
Dialysis (NEW)						
Monthly Rides	0	5	-100.0%	5		
Monthly Cost	\$0	\$50	-100.0%	\$48		
Monthly Vehicle Mile	0	35	-100.0%	33		
New Riders This Month	0	0	N/A	1		
Cost per Ride	N/A	\$10.00	N/A	\$9.67		
Cost per Mile	N/A	\$1.43	N/A	\$1.45		
Miles per Ride	N/A	7.0	N/A	6.7		
Title XIX Non Medical (NEW)						
Monthly Rides	0	10	-100.0%	1		
Monthly Cost	\$0	\$150	-100.0%	\$19		
Monthly Vehicle Mile	0	50	-100.0%	21		
New Riders This Month	0	5	-100.0%	0		
Cost per Ride	N/A	\$15.00	N/A	\$15.00		
Cost per Mile	N/A	\$3.00	N/A	\$0.91		
Miles per Ride	N/A	5.0	N/A	16.5		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	8	2	300.0%	17	6	203.5%
Monthly Cost	\$545	\$20	2627.0%	\$665	\$82	711.0%
Monthly Vehicle Mile	83	17	388.2%	211	40	427.5%
New Riders This Month	1	2	-50.0%	3	3	0.0%
Cost per Ride	\$68.18	\$10.00	581.8%	\$38.37	\$14.51	164.4%
Cost per Mile	\$6.57	\$1.18	456.8%	\$3.15	\$2.07	52.2%
Miles per Ride	10.4	8.5	22.4%	12.2	7.0	74.3%
STF Service						
Monthly Ride	250	57	338.6%	198	89	122.0%
Monthly Cost	\$15,953	\$563	2733.5%	\$5,788	\$774	647.8%
Monthly Vehicle Mile	2,546	227	1021.6%	1,814	492	268.7%
New Riders This Month	58	10	480.0%	58	20	190.0%
Cost per Ride	\$63.81	\$9.88	545.9%	\$29.30	\$8.71	236.4%
Cost per Mile	\$6.27	\$2.48	152.8%	\$3.19	\$1.57	103.2%
Miles per Ride	10.2	4.0	155.0%	9.2	5.5	67.3%
Title XIX Non Medical						
Monthly Ride	2	126	-98.4%	46	75	-39.0%
Monthly Cost	(\$270)	\$32	-942.8%	\$1,004	\$502	100.0%
Monthly Vehicle Mile	21	1,214	-98.3%	482	844	-42.9%
New Riders This Month	1	24	-95.8%	8	21	-61.9%
Cost per Ride	(\$134.83)	\$0.25	-54032.0%	\$21.87	\$6.67	227.9%
Cost per Mile	(\$12.84)	\$0.03	-42900.0%	\$2.08	\$0.59	252.5%
Miles per Ride	10.5	9.6	9.4%	10.5	11.2	-6.2%
Dialysis						
Monthly Ride	0	120	-100.0%	80	68	18.0%
Monthly Cost	\$453	\$2,448	-81.5%	\$3,054	\$1,099	177.9%
Monthly Vehicle Mile	0	1,249	-100.0%	971	687	41.3%
New Riders This Month	0	3	-100.0%	3	4	-25.0%
Cost per Ride	N/A	\$20.40	N/A	\$38.18	\$16.22	135.4%
Cost per Mile	N/A	\$1.96	N/A	\$3.14	\$1.60	96.3%
Miles per Ride	N/A	10.4	N/A	12.1	10.1	19.8%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$291					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	33	3	1000.0%	15	9	66.7%
Monthly Cost	\$1,182	\$984	20.1%	\$712	\$774	-8.0%
Monthly Vehicle Mile	224	15	1393.3%	95	55	72.7%
New Riders This Month	0	1	-100.0%	2	1	100.0%
Cost per Ride	\$35.82	\$328.00	-89.1%	\$46.67	\$91.08	-48.8%
Cost per Mile	\$5.28	\$65.60	-92.0%	\$7.47	\$14.14	-47.2%
Miles per Ride	6.8	5.0	36.0%	6.3	6.4	-1.6%
STF Service						
Monthly Rides	485	534	-9.2%	539	372	44.9%
Monthly Cost	\$15,379	\$6,884	123.4%	\$7,828	\$5,376	45.6%
Monthly Vehicle Mile	1,984	1,772	12.0%	1,891	1,320	43.3%
New Riders This Month	13	13	0.0%	15	9	66.7%
Cost per Ride	\$31.71	\$12.89	146.0%	\$14.52	\$14.44	0.6%
Cost per Mile	\$7.75	\$3.88	99.7%	\$4.14	\$4.07	1.7%
Miles per Ride	4.1	3.3	24.2%	3.5	3.5	0.0%
Title XIX Non Medical						
Monthly Rides	0	2	-100.0%	1	1	0.0%
Monthly Cost	\$83	\$169	-50.9%	\$56	\$111	-49.5%
Monthly Vehicle Mile	0	19	-100.0%	3	10	-70.0%
New Riders This Month	0	2	-100.0%	0	1	-100.0%
Cost per Ride	N/A	\$84.50	N/A	\$67.17	\$82.96	-19.0%
Cost per Mile	N/A	\$8.89	N/A	\$17.22	\$10.79	59.6%
Miles per Ride	N/A	9.5	N/A	3.9	7.7	-49.4%
Veterans Volunteers						
Monthly Rides	163	185	-11.9%	192		
Monthly Cost	\$4,513	\$1,578	186.0%	\$2,207		
Monthly Vehicle Mile	2,955	3,013	-1.9%	3,087		
New Riders This Month	5	4	25.0%	8		
Cost per Ride	\$27.69	\$8.53	224.6%	\$0.72		
Cost per Mile	\$1.53	\$0.52	191.6%	\$11.48		
Miles per Ride	18.1	16.3	11.3%	16.1		
Wa Co DAVS						
Monthly Rides	0	0	N/A	1		
Monthly Cost	\$15	\$30	-50.0%	\$54		
Monthly Vehicle Mile	0	0	N/A	4		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$58.90		
Cost per Mile	N/A	N/A	N/A	\$15.07		
Miles per Ride	N/A	N/A	N/A	3.9		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	428	515	-16.9%	691	666	3.8%
Monthly Cost	\$3,662	\$13,706	-73.3%	\$7,975	\$5,071	57.3%
Monthly Vehicle Mile	1,964	2,574	-23.7%	3,033	3,024	0.3%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$8.56	\$26.61	-67.8%	\$11.54	\$7.61	51.6%
Cost per Mile	\$1.86	\$5.32	-65.0%	\$2.63	\$1.68	56.5%
Miles per Ride	4.6	5.0	-8.0%	4.4	4.5	-2.2%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	87	140	-37.9%	174	105	65.7%
Monthly Cost	\$1,336	\$880	51.8%	\$1,687	\$798	111.4%
Monthly Vehicle Mile	663	876	-24.3%	1,265	688	83.9%
New Riders This Month	17	9	88.9%	20.8	8.8	136.4%
Cost per Ride	\$15.36	\$6.29	144.2%	\$9.68	\$7.59	27.5%
Cost per Mile	\$2.02	\$1.00	102.0%	\$1.33	\$1.16	14.7%
Miles per Ride	7.6	6.3	20.6%	7.3	6.5	12.3%
Edwards Center-(Clack., Wash.)						
Monthly Rides	760	879	-13.5%	1,206	871	38.5%
Monthly Cost	\$2,936	\$3,309	-11.3%	\$4,278	\$3,620	18.2%
Monthly Vehicle Mile	1,788	2,081	-14.1%	2,262	2,095	8.0%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.86	\$3.76	2.7%	\$3.55	\$4.15	-14.5%
Cost per Mile	\$1.64	\$1.59	3.1%	\$1.89	\$1.73	9.2%
Miles per Ride	2.4	2.4	0.0%	1.9	2.4	-20.8%
Maryville Nursing Home						
Monthly Rides	0	24	-100.0%	24	40	-40.0%
Monthly Cost	\$0	\$300	-100.0%	\$322	\$479	-32.8%
Monthly Vehicle Mile	0	109	-100.0%	33	66	-50.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$12.50	N/A	\$13.61	\$11.89	14.5%
Cost per Mile	N/A	\$2.75	N/A	\$9.81	\$7.22	35.9%
Miles per Ride	N/A	4.5	N/A	1.4	1.6	-12.5%
Mary's Woods						
Monthly Rides	967	721	34.1%	1,473	953	54.6%
Monthly Cost	\$5,183	\$5,510	-5.9%	\$5,857	\$7,102	-17.5%
Monthly Vehicle Mile	1,451	1,826	-20.5%	1,754	1,831	-4.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$5.36	\$7.64	-29.8%	\$3.98	\$7.45	-46.6%
Cost per Mile	\$3.57	\$3.02	18.2%	\$3.34	\$3.88	-13.9%
Miles per Ride	1.5	2.5	-40.0%	1.2	1.9	-36.8%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	619	676	-8.4%	695	738	-5.8%
Monthly Cost	\$773	\$831	-7.0%	\$822	\$837	-1.8%
Monthly Vehicle Mile	464	547	-15.2%	503	528	-4.7%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$1.25	\$1.23	1.6%	\$1.18	\$1.13	4.4%
Cost per Mile	\$1.67	\$1.52	9.9%	\$1.63	\$1.59	2.5%
Miles per Ride	0.7	0.8	-12.5%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	6,304	7,988	-21.1%	9,112	8,850	3.0%
Monthly Cost	\$218,738	\$198,161	10.4%	\$246,770	\$203,402	21.3%
Monthly Vehicle Mile	30,079	35,044	-14.2%	39,933	35,845	11.4%
New Riders This Month	25	0	N/A	129.3	22.2	482.4%
Cost per Ride	\$34.70	\$24.81	39.9%	\$27.08	\$22.98	17.8%
Cost per Mile	\$7.27	\$5.65	28.7%	\$6.18	\$5.67	9.0%
Miles per Ride	4.8	4.4	9.1%	4.4	4.1	7.3%
Tualatin Valley Workshop						
Monthly Rides	144	214	-32.7%	204	269	-24.2%
Monthly Cost	\$5,993	\$5,234	14.5%	\$4,877	\$4,299	13.4%
Monthly Vehicle Mile	927	581	59.6%	874	657	33.0%
New Riders This Month	0	0	N/A	0.0	0.1	#Type!
Cost per Ride	\$41.61	\$24.46	70.1%	\$23.94	\$15.99	49.7%
Cost per Mile	\$6.46	\$9.01	-28.3%	\$5.58	\$6.54	-14.7%
Miles per Ride	6.4	2.7	137.0%	4.3	2.4	79.2%
West Linn						
Monthly Ride	28	104	-73.1%	69	141	-51.1%
Monthly Cost	\$334	\$274	21.9%	\$290	\$324	-10.5%
Monthly Vehicle Mile	22	65	-66.2%	97	82	18.3%
New Riders This Month	0	0	N/A	0.0	5.0	#Type!
Cost per Ride	\$11.94	\$2.63	354.0%	\$4.23	\$2.29	84.7%
Cost per Mile	\$15.20	\$4.22	260.2%	\$2.98	\$3.96	-24.7%
Miles per Ride	0.8	0.6	33.3%	1.4	0.6	133.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jan 2017	Jan 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,216	5,853	-28.0%	5,443	6,687	-18.6%
Monthly Cost	\$36,389	\$34,874	4.3%	\$37,779	\$35,163	7.4%
Monthly Vehicle Miles	11,892	11,353	4.7%	12,239	11,345	7.9%
On-Time Performance	100.0%	99.0%	1.0%	99.1%	99.0%	0.1%
Cost per Ride	\$8.63	\$5.96	44.8%	\$6.94	\$5.26	31.9%
Cost per Mile	\$3.06	\$3.07	-0.3%	\$3.09	\$3.10	-0.3%
Miles per Roadcall	11,892	11,353	4.7%	12,239	11,345	7.9%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,277	1,238	3.2%	2,135	1,376	55.2%
Monthly Cost	\$31,792	\$31,286	1.6%	\$34,028	\$31,608	7.7%
Monthly Vehicle Miles	5,284	4,309	22.6%	4,654	4,796	-3.0%
On-Time Performance	100.0%	99.0%	1.0%	99.1%	99.0%	0.1%
Cost per Ride	\$24.90	\$25.27	-1.5%	\$15.94	\$22.98	-30.6%
Cost per Mile	\$6.02	\$7.26	-17.1%	\$7.31	\$6.59	10.9%
Miles per Roadcall	5,284	4,309	22.6%	4,654	4,796	-3.0%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,337	8,114	-9.6%	8,388	8,595	-2.4%
Monthly Cost	\$53,414	\$45,518	17.3%	\$50,847	\$50,153	1.4%
Monthly Vehicle Miles	21,876	20,360	7.4%	21,559	21,621	-0.3%
On-Time Performance	97.0%	98.0%	-1.0%	97.1%	97.5%	-0.4%
Cost per Ride	\$7.28	\$5.61	29.8%	\$6.06	\$5.83	3.9%
Cost per Mile	\$2.44	\$2.24	8.9%	\$2.36	\$2.32	1.7%
Miles per Roadcall	21,876	10,180	114.9%	21,559	10,811	99.4%
Sandy(SAM)-Fixed Route						
Monthly Rides	7,631	8,390	-9.0%	8,726	9,370	-6.9%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	19,065	20,100	-5.1%	20,891	20,819	0.3%
On-Time Performance	97.1%	99.5%	-2.4%	99.3%	99.7%	-0.4%
Cost per Ride	\$8.52	\$7.75	9.9%	\$7.45	\$6.94	7.3%
Cost per Mile	\$3.41	\$3.23	5.6%	\$3.11	\$3.12	-0.3%
Miles per Roadcall	9,533	20,100	-52.6%	20,891	20,819	0.3%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,116	1,263	-11.6%	1,287	1,419	-9.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,350	6,686	-5.0%	7,156	6,888	3.9%
On-Time Performance	95.5%	97.3%	-1.8%	96.8%	96.5%	0.3%
Cost per Ride	\$17.92	\$15.84	13.1%	\$15.54	\$14.10	10.2%
Cost per Mile	\$3.15	\$2.99	5.4%	\$2.79	\$2.90	-3.8%
Miles per Roadcall	6,350	6,686	-5.0%	7,156	6,888	3.9%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	21,077	22,550	-6.5%	23,107	25,074	-7.8%
Monthly Cost	\$296,667	\$332,877	-10.9%	\$330,081	\$330,429	-0.1%
Monthly Vehicle Miles	44,046	43,600	1.0%	43,986	45,640	-3.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.08	\$14.76	-4.6%	\$14.29	\$13.18	8.4%
Cost per Mile	\$6.74	\$7.63	-11.7%	\$7.50	\$7.24	3.6%
Miles per Roadcall	44,046	43,600	1.0%	43,986	45,640	-3.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	4,552	2,341	94.4%	3,181	1,851	71.9%
Monthly Cost	\$52,353	\$58,743	-10.9%	\$58,250	\$58,311	-0.1%
Monthly Vehicle Miles	2,403	8,206	-70.7%	7,741	9,635	-19.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$11.50	\$25.09	-54.2%	\$18.31	\$31.50	-41.9%
Cost per Mile	\$21.79	\$7.16	204.3%	\$7.52	\$6.05	24.3%
Miles per Roadcall	2,403	8,206	-70.7%	7,741	9,635	-19.7%

RideWise Performance Report - January 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	9	54	2,808	\$73,625.76		
One-on-one travel training general trips	7	16	832	\$21,815.04		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	16	70	3,640	\$95,440.80		
Group travel training with schools	15		55	\$1,436.33		
Group travel training general	13		47	\$1,244.82		
Riders Club participants	2					
Subtotal	30		102	\$2,681.15		
Total	46	70	3,742	\$98,121.95		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	9					
Transitional staff support only	2					
Transitional staff support and pass plan	374	434	78	174	3,266	1,604
Total	385					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$60,009.50					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	36.00					
Value of volunteer hours monthly	\$848.16					
Value of transitional staff hours monthly	\$47,253.84					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	82	441	22,932	\$601,277.04		
One-on-one travel training general trips	65	187	9,724	\$254,963.28		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	147	628	32,656	\$856,240.32		
Group travel training with schools	366		1,337	\$35,046.49		
Group travel training general	125		457	\$11,969.43		
Riders Club participants	535					
Subtotal	1,026		1,793	\$47,015.92		
Total	1,173	628	34,449	\$903,256.24		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	43					
Transitional staff support only	10					
Transitional staff support and pass plan	374	487	78	622	12,141	7,363
Total	427					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$326,207.91					
Annual cost avoidance of trips	\$903,256.24					
Total cost avoidance	\$577,048.33					
Total trainer hours annual	5,666.10					
Ride Ambassador hours annual	792.25					
Value of volunteer hours annual	\$18,665.41					
Value of transitional staff hours annual	\$216,921.35					