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**DATE: MAY 2017**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership for E&D services for May 2017 decreased by less than 2% (-759 rides) compared to May 2016. Though this is a slight change as a whole, the main contributing factors were a decrease in vehicle only provider's total trips.
2. Total costs in May 2017 increased by 24% (+\$177,892) for Ride Connection's E&D services. The largest increase came from Providence Elder Place (PEP) +\$151,721. PEP has increased wages of drivers, but this particular month changed in comparison to the previous fiscal year, which had more to do with the fact that there are three pay periods in May 2017.
3. The network Cost Per Trip (CPT) increased by 24%, to \$23.02 per trip compared to May 2016 (\$17.06). This increase was mainly due to the significant increase in costs reported by Providence Elder Place.

## **RIDEWISE**

1. Service Delivery Analysis. There was a total of 220 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 34 persons successfully exited out of the one-on-one travel training, with 12 persons of whom were prior participants returned to learn a new route. Over May 2016 to May 2017, there was an 89% increase of successful customers.
3. Under the age of 60, a total of 24 persons successfully exited out of the one-on-one travel training. Average training hours per individual was 8.4.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. A total of six events were held:

- RideWise staff met with Kari Seals, Program Manager at Project SEARCH Westside
- RideWise staff met with Elders in Action staff to discuss next steps for our multicultural senior outreach partnership
- Staff attended the UCP Friends Breakfast
- Staff attended the Clackamas County Networking meeting
- Staff attended the Metro Collaborative Marketing Meeting
- Staff attended the Multnomah County Employment First meeting

Ride Ambassador Program. 90 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.

5. Riders' Clubs. The RideWise program supported 14 Rider's Club activities with 78 participants.
6. Referral Sources. There were 53 referrals in May 2017. Eight referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Seven referrals were the result of our travel options counseling efforts.
7. School Program. 356 students received training during the month of May. There were 4,266 trips taken as a group and 197 one-on-one trips. 112 teachers and support staff reported 2,711 hours of training.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 11,276 compared to 10,159 riders in 2016, an overall increase of 11%. This is the third month that Sandy Transit has been able to report a growth in ridership, a good indication of the success of the new fare structure implemented in November 2016.
2. The SAM-Gresham route experience an 11.9% increase in ridership. STAR ridership increased by 13.1%. The new Shopper Shuttle experienced a 13.8% growth over the previous month and a 71.7% increase over the first month of implementation.
3. The SAM Estacada route experienced a decrease of 25%. This route continues monthly growth in ridership since the route changes in November of 2016. The Elderly and Disabled program (out-of-town medical rides) experienced a 15.1% decrease, a welcome slowing to what has been a high demand service in recent years.

4. SAM partnered with “Compassion Sandy” in May. Compassion Sandy is a group of churches and volunteers who put together medical and dental services as well as clothing donations in a one day event for low income families and individuals. SAM provided free rides all day to ensure there were no barriers for people to access the needed goods and services.

Sam also partnered with Todos Juntos during the past few months to provide rides for families attending parenting classes at the local grade school. Three families were transported through the STAR program while one mother received rides through a non-profit organization known as Sandy Helping Hands -- as her location was outside the SAM service area. SAM, Todos Juntos and Sandy Helping Hands worked together weekly to ensure each family was able to attend.

5. Sandy staff meet with Arboc, ODOT, DAS and Creative Bus Sales to identify solutions for ongoing mechanical problems with two Arboc Spirit of Freedom buses bought in 2014 and 2016. Both vehicles continue to have problems and are not operational. A significant percentage at the time since being added to the Sandy fleet.
6. The transit assistant, Muna Rustam, attended a training at the Sandy Senior Center focused on meaningful interaction with people with mental health issues. Although the training was primarily focused on mental health as related to Alzheimer’s and Dementia, the information is applicable to a variety of mental health disorders.
7. Staff also attended the quarterly Mt. Hood Transportation Alliance in May, at which it was announced that the County has contracted with Sandy Transit for various administrative tasks of the Mt. Hood Express service. This was well received by the group. Sandy and County employees began meeting to exchange information, documentation, and procedural policy for a smooth transition July 1, 2017.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. SMART has continued to see an upward trend of out-of-town Dial-a-Ride during the month of May with an 18% increase in ridership. Overall, ridership for Dial-a-Ride is up 8% from 1,564 rides to 1,705 rides. ADA Complementary Paratransit was down from 358 rides in May 2016 to 279 rides in May of 2017.

2. SMART took the Transit Master Plan to the Transportation Council to seek recommendations and guidance. The next steps are to present the plan to Wilsonville's City Council with plans for adoption in June. The Transit Master Plan will be a guiding document for SMART staff to implement changes to fixed route and some demand response services.

## **CANBY AREA TRANSIT (CAT)**

1. During the month of May, total CAT ridership was down 15.38%. Demand Response ridership was up 2.9% as compared to the same month in the previous year. Note that there was a data entry error in CAT's Paratransit LIFT and Cab statistics for the month of May 2016. The actual number of rides provided was 1,181 rides (not 11,811). This changed the May cost per ride to \$27.99 and the percentage of change for the month of May to a negative number. This error also impacts all year to date 12-month averages and percentage of change numbers reported for May and June of 2017.
2. Ridership continues to slip. In addition to the reasons pointed to in previous reports (the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City city limits, decreasing unemployment and low gas prices) there is a new cab company in Canby and there also an increasing number of Uber and Lyft drivers available to Canby residents.
3. During this period Jarrett Walker + Associates has been working on the draft of the Transit Master Plan and preparing to present the draft to the public, the Transit Advisory Committee and the City Council. If you would like to follow our progress check out the Transit Master Plan webpage. <http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership for the month of May remained the same when compared to the previous year.
2. Bids for the administrative building have been excessively high. The District has advertised for proposals twice. Bids have been rejected by the Board. Another bid process is planned for August.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	May 17	May 16	% Change	FY17-TD	FY16-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	95,800	92,000	4.1%	87,509	90,380	-3.2%
Bus-Frequent Service*	<u>104,400</u>	<u>105,500</u>	-1.0%	<u>99,473</u>	<u>104,080</u>	-4.4%
Subtotal All Bus	200,200	197,500	1.4%	186,982	194,460	-3.8%
MAX	114,600	120,200	-4.7%	123,200	123,610	-0.3%
Commuter Rail	<u>1,665</u>	<u>1,760</u>	-5.4%	<u>1,761</u>	<u>1,780</u>	-1.0%
Fixed Route Total	316,465	319,500	-0.9%	311,944	319,850	-2.5%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,712	3,804	-2.4%	3,509	3,653	-3.9%
<b>System Total</b>	<b>320,177</b>	<b>323,259</b>	<b>-1.0%</b>	<b>315,453</b>	<b>323,503</b>	<b>-2.5%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	553,300	528,200	4.8%	505,573	520,982	-3.0%
Bus-Frequent Service*	<u>644,200</u>	<u>648,000</u>	-0.6%	<u>616,045</u>	<u>641,545</u>	-4.0%
Subtotal All Bus	1,197,500	1,176,200	1.8%	1,121,618	1,162,527	-3.5%
MAX	722,100	755,600	-4.4%	766,447	770,828	-0.6%
Commuter Rail	<u>8,325</u>	<u>8,780</u>	-5.2%	<u>8,807</u>	<u>8,882</u>	-0.8%
Fixed Route Total	1,927,925	1,940,575	-0.7%	1,896,872	1,942,237	-2.3%
Frequent Bus % of Total Bus	53.8%	55.1%	-1.3%	54.9%	55.2%	-0.3%
<b><u>Paratransit</u></b>						
LIFT & Cabs	20,838	21,394	-2.6%	19,751	20,562	-3.9%
<b>System Total</b>	<b>1,948,763</b>	<b>1,961,969</b>	<b>-0.7%</b>	<b>1,916,623</b>	<b>1,962,800</b>	<b>-2.4%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.87	\$3.77	2.65%	\$4.01	\$3.60	11.39%
Bus-Frequent Service*	\$2.74	\$2.75	-0.36%	\$2.91	\$2.64	10.23%
Subtotal All Bus	\$3.26	\$3.20	1.87%	\$3.40	\$3.07	10.75%
MAX	\$3.14	\$2.51	25.10%	\$2.59	\$2.36	9.75%
Commuter Rail	\$11.96	\$16.78	-28.72%	\$13.80	\$15.55	-11.25%
Fixed Route Total	\$3.25	\$2.99	8.70%	\$3.12	\$2.85	9.47%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$35.01	\$34.62	1.13%	\$36.16	\$33.13	9.15%
<b>System Total</b>	<b>\$3.59</b>	<b>\$3.33</b>	<b>7.81%</b>	<b>\$3.46</b>	<b>\$3.16</b>	<b>9.49%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	5,276,800	5,065,300	4.2%	4,818,158	5,028,983	-4.2%
Monthly Cost	\$17,198,922	\$16,230,021	6.0%	\$16,467,454	\$15,459,140	6.5%
Monthly Vehicle Mile	2,148,369	2,047,137	4.9%	2,041,068	2,020,111	1.0%
On-Time Performance	81.3%	80.6%	0.7%	80.7%	80.6%	0.1%
Cost per Ride	\$3.26	\$3.20	1.9%	\$3.42	\$3.07	11.4%
Cost per Mile	\$8.01	\$7.93	1.0%	\$8.07	\$7.65	5.5%
Miles per Roadcall	10,134	11,765	-13.9%	10,742	11,467	-6.3%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,183,000	3,281,600	-3.0%	3,314,748	3,309,013	0.2%
Monthly Cost	\$9,999,562	\$8,235,722	21.4%	\$8,629,918	\$7,882,560	9.5%
Monthly Vehicle Mile	716,512	369,974	93.7%	401,460	372,385	7.8%
On-Time Performance	89.7%	85.8%	3.9%	85.1%	80.0%	5.1%
Cost per Ride	\$3.14	\$2.51	25.1%	\$2.60	\$2.38	9.2%
Cost per Mile	\$13.96	\$22.26	-37.3%	\$21.50	\$21.17	1.6%
Miles per Roadcall	8,846	1,104	701.3%	1,967	1,313	49.8%
<b>Commuter Rail (WES)</b>						
Monthly Rides	36,630	36,855	-0.6%	37,506	38,165	-1.7%
Monthly Costs	\$438,171	\$618,545	-29.2%	\$533,962	\$591,469	-9.7%
Monthly Vehicle Mile	10,231	9,864	3.7%	9,904	10,010	-1.1%
On Time Performance	95.1%	99.1%	-4.0%	95.1%	95.0%	0.1%
Cost per Ride	\$11.96	\$16.78	-28.7%	\$14.24	\$15.50	-8.1%
Cost per Mile	\$42.83	\$62.71	-31.7%	\$53.91	\$59.09	-8.8%
Miles per Roadcall	3,410	9,864	-65.4%	6,603	17,161	-61.5%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	91,851	91,682	0.2%	85,043	88,543	-4.0%
Monthly Cost	\$3,215,480	\$3,174,164	1.3%	\$3,042,171	\$2,934,657	3.7%
Monthly Vehicle Mile	780,613	765,192	2.0%	726,222	737,983	-1.6%
On-Time Performance	89.4%	91.4%	-2.0%	90.2%	92.1%	-1.9%
Cost per Ride	\$35.01	\$34.62	1.1%	\$35.77	\$33.14	7.9%
Cost per Mile	\$4.12	\$4.15	-0.7%	\$4.19	\$3.98	5.3%
Miles per Roadcall	7,295	9,686	-24.7%	6,905	6,844	0.9%

RIDE CONNECTION*	May 2017	May 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,741	37,947	-3.2%	34,876	38,603	-9.7%
Monthly Cost	\$774,121	\$608,351	27.2%	\$635,177	\$635,927	-0.1%
Monthly Vehicle Mile	177,260	174,696	1.5%	162,629	178,112	-8.7%
New Riders This Month	660	859	-23.2%	1,322.0	1,416.6	-6.7%
Cost per Ride	\$21.07	\$16.03	31.4%	\$18.21	\$16.47	10.6%
Cost per Mile	\$4.37	\$3.48	25.6%	\$3.91	\$3.57	9.5%
Miles per Ride	4.8	4.6	4.3%	4.7	4.6	2.2%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, July 11, 2017

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	May 2017	May 2016	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	768	812	-5.4%	723	667	8.4%
Monthly Cost	\$7,855	\$6,000	30.9%	\$7,677	\$7,512	2.2%
Monthly Vehicle Mile	4,276	4,278	0.0%	3,861	3,794	1.8%
New Riders This Month	15	20	-25.0%	28.0	30.8	-9.1%
Cost per Ride	\$10.23	\$7.39	38.4%	\$10.62	\$11.27	-5.8%
Cost per Mile	\$1.84	\$1.40	31.4%	\$1.99	\$1.98	0.5%
Miles per Ride	5.6	5.3	5.7%	5.3	5.7	-7.0%
<b>King City Shuttle</b>						
Monthly Rides	451	338	33.4%	328	312	5.1%
Monthly Cost	\$8,255	\$4,192	96.9%	\$6,342	\$4,980	27.3%
Monthly Vehicle Mile	2,202	1,363	61.6%	1,286	1,253	2.6%
New Riders This Month	14	7	100.0%	8.8	9.9	-11.1%
Cost per Ride	\$18.30	\$12.40	47.6%	\$19.33	\$15.98	21.0%
Cost per Mile	\$3.75	\$3.08	21.8%	\$4.93	\$3.97	24.2%
Miles per Ride	4.9	4.0	22.5%	3.9	4.0	-2.5%
<b>N/NE Shuttle</b>						
Monthly Rides	0	0	N/A	0	114	-100.0%
Monthly Cost	\$0	\$0	N/A	(\$5)	\$2,948	-100.2%
Monthly Vehicle Mile	0	0	N/A	0	1,180	-100.0%
New Riders This Month	0	0	N/A	0.0	17.2	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$25.79	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.50	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.3	N/A
<b>STF Service</b>						
Monthly Rides	443	404	9.7%	462	527	-12.3%
Monthly Cost	\$9,561	\$6,167	55.0%	\$9,570	\$9,539	0.3%
Monthly Vehicle Mile	2,518	2,559	-1.6%	2,971	3,481	-14.7%
New Riders This Month	11	16	-31.3%	22.0	44.8	-50.9%
Cost per Ride	\$21.58	\$15.26	41.4%	\$20.72	\$18.09	14.5%
Cost per Mile	\$3.80	\$2.41	57.7%	\$3.22	\$2.74	17.5%
Miles per Ride	5.7	6.3	-9.5%	6.4	6.6	-3.0%
<b>TriMet Service</b>						
Monthly Rides	254	275	-7.6%	154	437	-64.8%
Monthly Cost	\$3,093	\$3,514	-12.0%	\$3,008	\$6,273	-52.0%
Monthly Vehicle Mile	1,424	1,117	27.5%	1,249	2,724	-54.1%
New Riders This Month	10	8	25.0%	14.6	37.3	-60.9%
Cost per Ride	\$12.18	\$12.78	-4.7%	\$19.56	\$14.37	36.1%
Cost per Mile	\$2.17	\$3.15	-31.1%	\$2.41	\$2.30	4.8%
Miles per Ride	5.6	4.1	36.6%	8.1	6.2	30.6%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	276	460	-40.0%	312	340	-8.2%
Monthly Cost	\$6,671	\$12,452	-46.4%	\$8,430	\$7,776	8.4%
Monthly Vehicle Mile	872	2,761	-68.4%	1,569	1,795	-12.6%
New Riders This Month	1	2	-50.0%	13	13	0.0%
Cost per Ride	\$24.17	\$27.07	-10.7%	\$27.01	\$22.88	18.1%
Cost per Mile	\$7.65	\$4.51	69.6%	\$5.37	\$4.33	24.0%
Miles per Ride	3.2	6.0	-46.7%	5.0	5.3	-5.7%
<b>General Public</b>						
Monthly Rides	978	1,045	-6.4%	925	885	4.5%
Monthly Cost	\$25,239	\$27,263	-7.4%	\$22,924	\$22,907	0.1%
Monthly Vehicle Mile	8,565	9,080	-5.7%	7,570	8,019	-5.6%
New Riders This Month	2	12	-83.3%	15	19	-21.1%
Cost per Ride	\$25.81	\$26.09	-1.1%	\$24.77	\$25.89	-4.3%
Cost per Mile	\$2.95	\$3.00	-1.7%	\$3.03	\$2.86	5.9%
Miles per Ride	8.8	8.7	1.1%	8.2	9.1	-9.9%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	266	194	37.1%	190	362	-47.5%
Monthly Cost	\$6,416	\$4,400	45.8%	\$4,318	\$5,212	-17.2%
Monthly Vehicle Mile	1,214	1,104	10.0%	960	2,243	-57.2%
New Riders This Month	8	7	14.3%	15	23	-34.8%
Cost per Ride	\$24.12	\$22.68	6.3%	\$22.74	\$14.40	57.9%
Cost per Mile	\$5.29	\$3.99	32.6%	\$4.50	\$2.32	94.0%
Miles per Ride	4.6	5.7	-19.3%	5.1	6.2	-17.7%
<b>STF Service</b>						
Monthly Rides	872	1,554	-43.9%	1,368	1,361	0.5%
Monthly Cost	\$18,380	\$30,621	-40.0%	\$29,947	\$25,401	17.9%
Monthly Vehicle Mile	4,727	7,783	-39.3%	7,858	7,011	12.1%
New Riders This Month	123	263	-53.2%	270	228	18.4%
Cost per Ride	\$21.08	\$19.70	7.0%	\$21.89	\$18.67	17.2%
Cost per Mile	\$3.89	\$3.93	-1.0%	\$3.81	\$3.62	5.2%
Miles per Ride	5.4	5.0	8.0%	5.7	5.2	9.6%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,452	1,414	2.7%	1,268	4,736	-73.2%
Monthly Cost	\$29,363	\$32,935	-10.8%	\$28,224	\$98,263	-71.3%
Monthly Vehicle Mile	7,084	8,352	-15.2%	6,881	24,125	-71.5%
New Riders This Month	31	31	0.0%	57	264	-78.4%
Cost per Ride	\$20.22	\$23.29	-13.2%	\$22.26	\$20.75	7.3%
Cost per Mile	\$4.15	\$3.94	5.3%	\$4.10	\$4.07	0.7%
Miles per Ride	4.9	5.9	-16.9%	5.4	5.1	5.9%
<b>Wa Co DAVS</b>						
Monthly Rides	154	178	-13.5%	131	116	12.9%
Monthly Cost	\$4,084	\$4,641	-12.0%	\$3,619	\$3,095	16.9%
Monthly Vehicle Mile	1,085	1,217	-10.8%	983	945	4.0%
New Riders This Month	4	9	-55.6%	9	13	-30.8%
Cost per Ride	\$26.52	\$26.07	1.7%	\$27.57	\$26.76	3.0%
Cost per Mile	\$3.76	\$3.81	-1.3%	\$3.68	\$3.27	12.5%
Miles per Ride	7.0	6.8	2.9%	7.5	8.2	-8.5%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	150	206	-27.2%	221	267	-17.2%
Monthly Cost	\$1,200	\$1,648	-27.2%	\$1,767	\$2,132	-17.1%
Monthly Vehicle Mile	907	1,011	-10.3%	1,053	1,200	-12.3%
New Riders This Month	2	0	N/A	6.9	7.1	-2.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.32	\$1.63	-19.0%	\$1.68	\$1.78	-5.6%
Miles per Ride	6.0	4.9	22.4%	4.8	4.5	6.7%
<b>Estacada Senior Center</b>						
Monthly Rides	379	212	78.8%	224	242	-7.4%
Monthly Cost	\$2,843	\$1,681	69.1%	\$1,719	\$1,901	-9.6%
Monthly Vehicle Mile	928	632	46.8%	630	736	-14.4%
New Riders This Month	12	0	N/A	6.2	6.0	3.3%
Cost per Ride	\$7.50	\$7.93	-5.4%	\$7.68	\$7.86	-2.3%
Cost per Mile	\$3.06	\$2.66	15.0%	\$2.73	\$2.58	5.8%
Miles per Ride	2.4	3.0	-20.0%	2.8	3.0	-6.7%
<b>Gladstone Senior Center</b>						
Monthly Rides	205	243	-15.6%	191	222	-14.0%
Monthly Cost	\$1,538	\$1,914	-19.6%	\$1,449	\$1,741	-16.8%
Monthly Vehicle Mile	412	753	-45.3%	428	882	-51.5%
New Riders This Month	5	5	0.0%	6.3	8.5	-25.9%
Cost per Ride	\$7.50	\$7.87	-4.7%	\$7.57	\$7.84	-3.4%
Cost per Mile	\$3.73	\$2.54	46.9%	\$3.38	\$1.97	71.6%
Miles per Ride	2.0	3.1	-35.5%	2.2	4.0	-45.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	232	194	19.6%	125	153	-18.3%
Monthly Cost	\$4,350	\$3,005	44.7%	\$2,738	\$3,020	-9.3%
Monthly Vehicle Mile	1,780	1,441	23.5%	1,242	1,342	-7.5%
New Riders This Month	0	0	N/A	1.9	3.3	-42.4%
Cost per Ride	\$18.75	\$15.49	21.0%	\$21.98	\$19.79	11.1%
Cost per Mile	\$2.44	\$2.09	16.7%	\$2.20	\$2.25	-2.2%
Miles per Ride	7.7	7.4	4.1%	10.0	8.8	13.6%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	283	206	37.4%	231	273	-15.4%
Monthly Cost	\$2,123	\$1,545	37.4%	\$1,733	\$2,048	-15.4%
Monthly Vehicle Mile	702	662	6.0%	714	773	-7.6%
New Riders This Month	1	0	N/A	4.2	5.7	-26.3%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.02	\$2.33	29.6%	\$2.43	\$2.65	-8.3%
Mile per Ride	2.5	3.2	-21.9%	3.1	2.8	10.7%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**

**12-Month Averages**

<b>Programs</b>	<b>May 2017</b>	<b>May 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Milwaukie Senior Center</b>						
Monthly Rides	979	808	21.2%	764	816	-6.4%
Monthly Cost	\$9,241	\$7,642	20.9%	\$7,513	\$7,849	-4.3%
Monthly Vehicle Mile	2,960	2,047	44.6%	2,156	2,064	4.5%
New Riders This Month	12	10	20.0%	19.8	20.0	-1.0%
Cost per Ride	\$9.44	\$9.46	-0.2%	\$9.83	\$9.62	2.2%
Cost per Mile	\$3.12	\$3.73	-16.4%	\$3.49	\$3.80	-8.2%
Miles per Ride	3.0	2.5	20.0%	2.8	2.5	12.0%
<b>Molalla Senior Center</b>						
Monthly Rides	262	426	-38.5%	316	406	-22.2%
Monthly Cost	\$3,061	\$7,464	-59.0%	\$3,543	\$4,811	-26.4%
Monthly Vehicle Mile	1,013	1,004	0.9%	840	958	-12.3%
New Riders This Month	2	2	0.0%	7.4	7.2	2.8%
Cost per Ride	\$11.68	\$17.52	-33.3%	\$11.22	\$11.86	-5.4%
Cost per Mile	\$3.02	\$7.43	-59.4%	\$4.22	\$5.02	-15.9%
Miles per Ride	3.9	2.4	62.5%	2.7	2.4	12.5%
<b>Pioneer Senior Center</b>						
Monthly Rides	709	702	1.0%	701	654	7.2%
Monthly Cost	\$5,870	\$5,928	-1.0%	\$5,812	\$5,403	7.6%
Monthly Vehicle Mile	2,208	2,214	-0.3%	2,144	2,205	-2.8%
New Riders This Month	20	14	42.9%	24.5	23.4	4.7%
Cost per Ride	\$8.28	\$8.44	-1.9%	\$8.29	\$8.27	0.2%
Cost per Mile	\$2.66	\$2.68	-0.7%	\$2.71	\$2.45	10.6%
Miles per Ride	3.1	3.2	-3.1%	3.1	3.4	-8.8%
<b>Sandy Senior Center</b>						
Monthly Rides	288	310	-7.1%	249	242	2.9%
Monthly Cost	\$3,532	\$3,126	13.0%	\$3,027	\$2,894	4.6%
Monthly Vehicle Mile	1,931	1,382	39.7%	1,319	1,147	15.0%
New Riders This Month	3	8	-62.5%	12.2	13.3	-8.3%
Cost per Ride	\$12.26	\$10.08	21.6%	\$12.18	\$11.94	2.0%
Cost per Mile	\$1.83	\$2.26	-19.0%	\$2.29	\$2.52	-9.1%
Miles per Ride	6.7	4.5	48.9%	5.3	4.7	12.8%
<b>Transportation Reaching People</b>						
Monthly Rides	2,284	2,221	2.8%	2,184	2,147	1.7%
Monthly Cost	\$30,075	\$27,835	8.0%	\$26,024	\$26,557	-2.0%
Monthly Vehicle Mile	23,492	22,188	5.9%	21,318	20,770	2.6%
New Riders This Month	23	34	-32.4%	58.5	62.1	-5.8%
Cost per Ride	\$13.17	\$12.53	5.1%	\$11.92	\$12.37	-3.6%
Cost per Mile	\$1.28	\$1.25	2.4%	\$1.22	\$1.28	-4.7%
Miles per Ride	10.3	10.0	3.0%	9.8	9.7	1.0%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	141	165	-14.5%	144	173	-16.8%
Monthly Cost	\$2,411	\$2,552	-5.5%	\$2,908	\$2,825	2.9%
Monthly Vehicle Mile	1,131	1,204	-6.1%	1,080	1,282	-15.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$17.10	\$15.47	10.5%	\$20.15	\$16.29	23.7%
Cost per Mile	\$2.13	\$2.12	0.5%	\$2.69	\$2.20	22.3%
Miles per Ride	8.0	7.3	9.6%	7.5	7.4	1.4%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	May 2017	May 2016	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	18	31	-41.9%	33	25	32.0%
Monthly Cost	\$79	\$86	-8.1%	\$246	\$133	85.0%
Monthly Vehicle Mile	91	112	-18.8%	128	74	73.0%
New Riders This Month	0	1	-100.0%	1.1	0.8	37.5%
Cost per Ride	\$4.40	\$2.77	58.8%	\$7.56	\$5.41	39.7%
Cost per Mile	\$0.87	\$0.77	13.0%	\$1.92	\$1.78	7.9%
Miles per Ride	5.1	3.6	41.7%	3.9	3.0	30.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	38	44	-13.6%	77	51	51.0%
Monthly Cost	\$3	\$273	-98.9%	\$597	\$251	137.8%
Monthly Vehicle Mile	92	65	41.5%	181	115	57.4%
New Riders This Month	1	4	-75.0%	3.9	2.6	50.0%
Cost per Ride	\$0.08	\$6.20	-98.7%	\$7.76	\$4.95	56.8%
Cost per Mile	\$0.03	\$4.20	-99.3%	\$3.29	\$2.19	50.2%
Miles per Ride	2.4	1.5	60.0%	2.4	2.3	4.3%
<b>STF Discretionary</b>						
Monthly Rides	617	635	-2.8%	481	612	-21.4%
Monthly Cost	\$14,463	\$12,493	15.8%	\$11,339	\$10,491	8.1%
Monthly Vehicle Mile	1,888	2,557	-26.2%	1,735	2,075	-16.4%
New Riders This Month	18	49	-63.3%	34.7	42.3	-18.0%
Cost per Ride	\$23.44	\$19.67	19.2%	\$23.56	\$17.15	37.4%
Cost per Mile	\$7.66	\$4.89	56.6%	\$6.54	\$5.06	29.2%
Miles per Ride	3.1	4.0	-22.5%	3.6	3.4	5.9%
<b>STF Service</b>						
Monthly Rides	206	585	-64.8%	320	522	-38.7%
Monthly Cost	\$5,541	\$10,287	-46.1%	\$7,825	\$8,720	-10.3%
Monthly Vehicle Mile	766	1,740	-56.0%	1,150	1,510	-23.8%
New Riders This Month	16	20	-20.0%	25.3	24.2	4.5%
Cost per Ride	\$26.90	\$17.58	53.0%	\$24.47	\$16.70	46.5%
Cost per Mile	\$7.23	\$5.91	22.3%	\$6.80	\$5.77	17.9%
Miles per Ride	3.7	3.0	23.3%	3.6	2.9	24.1%
<b>TriMet Service</b>						
Monthly Rides	2,476	1,925	28.6%	2,188	1,462	49.7%
Monthly Cost	\$7,025	\$6,027	16.6%	\$6,579	\$6,007	9.5%
Monthly Vehicle Mile	6,022	6,533	-7.8%	5,310	4,954	7.2%
New Riders This Month	26	42	-38.1%	30.9	33.8	-8.6%
Cost per Ride	\$2.84	\$3.13	-9.3%	\$3.01	\$4.11	-26.8%
Cost per Mile	\$1.17	\$0.92	27.2%	\$1.24	\$1.21	2.5%
Miles per Ride	2.4	3.4	-29.4%	2.4	3.4	-29.4%
<b>Veterans Volunteers</b>						
Monthly Rides	158	155	1.9%	119	181	-34.3%
Monthly Cost	\$833	\$1,936	-57.0%	\$828	\$1,285	-35.6%
Monthly Vehicle Mile	1,618	1,918	-15.6%	1,347	2,175	-38.1%
New Riders This Month	8	20	-60.0%	12.6	17.4	-27.6%
Cost per Ride	\$5.27	\$12.49	-57.8%	\$6.94	\$7.09	-2.1%
Cost per Mile	\$0.51	\$1.01	-49.5%	\$0.61	\$0.59	3.4%
Miles per Ride	10.2	12.4	-17.7%	11.3	12.0	-5.8%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$3,729	-100.0%	\$2,302	\$2,918	-21.1%
<b>David's Harp - STF Service</b>						
Monthly Rides	200	190	5.3%	129	182	-29.1%
Monthly Cost	\$1,196	\$1,127	6.1%	\$1,068	\$1,448	-26.2%
Monthly Vehicle Mile	256	173	48.0%	177	223	-20.6%
New Riders This Month	4	0	N/A	4.3	3.8	13.2%
Cost per Ride	\$5.98	\$5.93	0.8%	\$8.30	\$7.97	4.1%
Cost per Mile	\$4.67	\$6.51	-28.3%	\$6.04	\$6.49	-6.9%
Miles per Ride	1.3	0.9	44.4%	1.4	1.2	16.7%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	196	196	0.0%	166	177	-6.2%
Monthly Cost	\$15,964	\$12,148	31.4%	\$13,380	\$11,893	12.5%
Monthly Vehicle Mile	9,139	783	1067.2%	1,688	990	70.5%
New Riders This Month	31	6	416.7%	23.2	9.8	136.7%
Cost per Ride	\$81.45	\$61.98	31.4%	\$80.44	\$67.13	19.8%
Cost per Mile	\$1.75	\$15.51	-88.7%	\$7.93	\$12.01	-34.0%
Miles per Ride	46.6	4.0	1065.0%	10.1	5.6	80.4%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	326	349	-6.6%	262	310	-15.5%
Monthly Cost	\$6,129	\$3,831	60.0%	\$3,067	\$3,144	-2.4%
Monthly Vehicle Mile	1,406	1,213	15.9%	910	1,077	-15.5%
New Riders This Month	38	35	8.6%	66.1	60.1	10.0%
Cost per Ride	\$18.80	\$10.98	71.2%	\$11.71	\$10.13	15.6%
Cost per Mile	\$4.36	\$3.16	38.0%	\$3.37	\$2.92	15.4%
Miles per Ride	4.3	3.5	22.9%	3.5	3.5	0.0%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	464	419	10.7%	486	315	54.3%
Monthly Cost	\$2,169	\$2,280	-4.9%	\$2,619	\$1,943	34.8%
Monthly Vehicle Mile	2,990	2,830	5.7%	3,262	1,898	71.9%
New Riders This Month	0	3	-100.0%	2.8	0.8	250.0%
Cost per Ride	\$4.67	\$5.44	-14.2%	\$5.39	\$6.17	-12.6%
Cost per Mile	\$0.73	\$0.81	-9.9%	\$0.80	\$1.02	-21.6%
Miles per Ride	6.4	6.8	-5.9%	6.7	6.0	11.7%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	370	513	-27.9%	356	469	-24.1%
Monthly Cost	\$3,714	\$3,832	-3.1%	\$4,163	\$4,259	-2.3%
Monthly Vehicle Mile	1,004	941	6.7%	931	779	19.5%
New Riders This Month	1	0	N/A	3.8	3.5	8.6%
Cost per Ride	\$10.04	\$7.47	34.4%	\$11.70	\$9.08	28.9%
Cost per Mile	\$3.70	\$4.07	-9.1%	\$4.47	\$5.47	-18.3%
Miles per Ride	2.7	1.8	50.0%	2.6	1.7	52.9%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>May 2017</b>	<b>May 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	3,495	3,029	15.4%	5,405	4,333	24.7%
Monthly Cost	\$30,400	\$33,013	-7.9%	\$32,226	\$34,004	-5.2%
Monthly Vehicle Mile	17,486	16,267	7.5%	19,283	17,155	12.4%
New Riders This Month	156	157	-0.6%	192.5	225.0	-14.4%
Cost per Ride	\$8.70	\$10.90	-20.2%	\$5.96	\$7.85	-24.1%
Cost per Mile	\$1.74	\$2.03	-14.3%	\$1.67	\$1.98	-15.7%
Miles per Ride	5.0	5.4	-7.4%	3.6	4.0	-10.0%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2017</b>	<b>May 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	36	43	-16.3%	47	39	20.5%
Monthly Cost	\$1,150	\$124	827.4%	\$546	\$362	50.8%
Monthly Vehicle Mile	91	123	-26.0%	89	83	7.2%
New Riders This Month	0	0	N/A	1.3	1.4	-7.1%
Cost per Ride	\$31.94	\$2.88	1009.0%	\$11.67	\$9.18	27.1%
Cost per Mile	\$12.64	\$1.01	1151.5%	\$6.13	\$4.36	40.6%
Miles per Ride	2.5	2.9	-13.8%	1.9	2.1	-9.5%
<b>Gateway Shuttle</b>						
Monthly Rides	167	188	-11.2%	197	197	0.0%
Monthly Cost	\$498	\$903	-44.9%	\$747	\$883	-15.4%
Monthly Vehicle Mile	207	287	-27.9%	271	270	0.4%
New Riders This Month	3	0	N/A	6.0	4.3	39.5%
Cost per Ride	\$2.98	\$4.80	-37.9%	\$3.80	\$4.49	-15.4%
Cost per Mile	\$2.40	\$3.15	-23.8%	\$2.75	\$3.27	-15.9%
Miles per Ride	1.2	1.5	-20.0%	1.4	1.4	0.0%
<b>Mid Multnomah County</b>						
Monthly Rides	673	569	18.3%	493	802	-38.5%
Monthly Cost	\$6,576	\$7,013	-6.2%	\$5,428	\$13,898	-60.9%
Monthly Vehicle Mile	1,656	1,451	14.1%	1,326	3,660	-63.8%
New Riders This Month	3	5	-40.0%	12.3	37.3	-67.0%
Cost per Ride	\$9.77	\$12.33	-20.8%	\$11.01	\$17.33	-36.5%
Cost per Mile	\$3.97	\$4.83	-17.8%	\$4.09	\$3.80	7.6%
Miles per Ride	2.5	2.6	-3.8%	2.7	4.6	-41.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	18	-100.0%	7	14	-50.0%
Monthly Cost	\$0	\$60	-100.0%	\$28	\$34	-17.6%
Monthly Vehicle Mile	0	38	-100.0%	23	23	0.0%
New Riders This Month	0	0	N/A	0.8	0.4	100.0%
Cost per Ride	N/A	\$3.33	N/A	\$3.83	\$2.40	59.6%
Cost per Mile	N/A	\$1.58	N/A	\$1.22	\$1.45	-15.9%
Miles per Ride	N/A	2.1	N/A	3.1	1.7	82.4%
<b>N/NE Shuttle</b>						
Monthly Ride	421	392	7.4%	445	415	7.2%
Monthly Cost	\$10,392	\$15,957	-34.9%	\$13,439	\$9,490	41.6%
Monthly Vehicle Mile	1,068	1,380	-22.6%	1,343	980	37.0%
New Riders This Month	7	20	-65.0%	20.3	16.2	25.3%
Cost per Ride	\$24.68	\$40.71	-39.4%	\$30.22	\$22.86	32.2%
Cost per Mile	\$9.73	\$11.56	-15.8%	\$10.00	\$9.69	3.2%
Miles per Ride	2.5	3.5	-28.6%	3.0	2.4	25.0%
<b>STF Service</b>						
Monthly Ride	832	553	50.5%	677	398	70.1%
Monthly Cost	\$24,100	\$9,988	141.3%	\$19,103	\$12,857	48.6%
Monthly Vehicle Mile	3,633	3,151	15.3%	3,846	1,967	95.5%
New Riders This Month	33	38	-13.2%	58.1	34.5	68.4%
Cost per Ride	\$28.97	\$18.06	60.4%	\$28.21	\$32.28	-12.6%
Cost per Mile	\$6.63	\$3.17	109.1%	\$4.97	\$6.54	-24.0%
Miles per Ride	4.4	5.7	-22.8%	5.7	4.9	16.3%
<b>TriMet Service</b>						
Monthly Ride	869	888	-2.1%	868	469	85.1%
Monthly Cost	\$11,500	\$6,415	79.3%	\$7,708	\$4,161	85.2%
Monthly Vehicle Mile	5,761	5,641	2.1%	5,163	2,289	125.6%
New Riders This Month	30	35	-14.3%	47.4	26.0	82.3%
Cost per Ride	\$13.23	\$7.22	83.2%	\$8.88	\$8.88	0.0%
Cost per Mile	\$2.00	\$1.14	75.4%	\$1.49	\$1.82	-18.1%
Miles per Ride	6.6	6.4	3.1%	5.9	4.9	20.4%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	476	561	-15.2%	391	520	-24.8%
Monthly Cost	\$7,098	\$6,490	9.4%	\$7,514	\$7,667	-2.0%
Monthly Vehicle Mile	1,244	1,415	-12.1%	1,070	1,584	-32.4%
New Riders This Month	13	16	-18.8%	24.4	30.8	-20.8%
Cost per Ride	\$14.91	\$11.57	28.9%	\$19.24	\$14.74	30.5%
Cost per Mile	\$5.71	\$4.59	24.4%	\$7.02	\$4.84	45.0%
Miles per Ride	2.6	2.5	4.0%	2.7	3.0	-10.0%
<b>SW Shuttle Service</b>						
Monthly Rides	91	89	2.2%	75	102	-26.5%
Monthly Cost	\$1,213	\$1,405	-13.7%	\$1,272	\$2,183	-41.7%
Monthly Vehicle Mile	168	196	-14.3%	148	187	-20.9%
New Riders This Month	0	0	N/A	2.4	2.5	-4.0%
Cost per Rider	\$13.33	\$15.79	-15.6%	\$16.98	\$21.41	-20.7%
Cost per Mile	\$7.22	\$7.17	0.7%	\$8.60	\$11.68	-26.4%
Miles per Ride	1.8	2.2	-18.2%	2.0	1.8	11.1%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	208	172	20.9%	159	185	-14.1%
Monthly Cost	\$871	\$502	73.5%	\$751	\$759	-1.1%
Monthly Vehicle Mile	139	100	39.0%	104	118	-11.9%
New Riders This Month	0	1	-100.0%	0.8	1.1	-27.3%
Cost per Ride	\$4.19	\$2.92	43.5%	\$4.72	\$4.10	15.1%
Cost per Mile	\$6.27	\$5.02	24.9%	\$7.21	\$6.46	11.6%
Miles per Ride	0.7	0.6	16.7%	0.7	0.6	16.7%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

Programs	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	58	78	-25.6%	58	50	16.0%
Monthly Cost	\$473	\$688	-31.3%	\$704	\$286	146.2%
Monthly Vehicle Mile	52	36	44.4%	47	53	-11.3%
New Riders This Month	0	0	N/A	0.7	0.3	133.3%
Cost per Ride	\$8.16	\$8.82	-7.5%	\$12.15	\$5.69	113.5%
Cost per Mile	\$9.10	\$19.11	-52.4%	\$15.11	\$5.39	180.3%
Miles per Ride	0.9	0.5	80.0%	0.8	1.1	-27.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	3	8	-62.5%	5	9.6	-50.0%
Monthly Cost	\$19	\$40	-52.5%	\$31	\$48	-35.4%
Monthly Vehicle Mile	26	54	-51.9%	35	73	-52.1%
New Riders This Month	1	2	-50.0%	1.3	1.8	-27.8%
Cost per Ride	\$6.35	\$5.00	27.0%	\$6.04	\$5.00	20.8%
Cost per Mile	\$0.73	\$0.74	-1.4%	\$0.88	\$0.66	33.3%
Miles per Ride	8.7	6.8	27.9%	6.8	7.6	-10.5%
<b>STF Discretionary</b>						
Monthly Rides	716	732	-2.2%	629	695	-9.5%
Monthly Cost	\$14,637	\$5,263	178.1%	\$13,323	\$12,252	8.7%
Monthly Vehicle Mile	2,544	3,230	-21.2%	2,539	2,643	-3.9%
New Riders This Month	19	17	11.8%	35.5	35.2	0.9%
Cost per Ride	\$20.44	\$7.19	184.3%	\$21.19	\$17.64	20.1%
Cost per Mile	\$5.75	\$1.63	252.8%	\$5.25	\$4.64	13.1%
Miles per Ride	3.6	4.4	-18.2%	4.0	3.8	5.3%
<b>STF Service</b>						
Monthly Rides	498	508	-2.0%	437	475	-8.0%
Monthly Cost	\$13,395	\$18,566	-27.9%	\$11,798	\$10,235	15.3%
Monthly Vehicle Mile	1,848	2,274	-18.7%	1,819	2,002	-9.1%
New Riders This Month	26	14	85.7%	32.6	33.0	-1.2%
Cost per Ride	\$26.90	\$36.55	-26.4%	\$27.00	\$21.54	25.3%
Cost per Mile	\$7.25	\$8.16	-11.2%	\$6.48	\$5.11	26.8%
Miles per Ride	3.7	4.5	-17.8%	4.2	4.2	0.0%
<b>Dialysis (NEW)</b>						
Monthly Rides	0	2	-100.0%	1		
Monthly Cost	\$0	\$20	-100.0%	\$3		
Monthly Vehicle Mile	0	15	-100.0%	4		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	\$10.00	N/A	\$6.67		
Cost per Mile	N/A	\$1.33	N/A	\$0.87		
Miles per Ride	N/A	7.5	N/A	7.7		
<b>Title XIX Non Medical (NEW)</b>						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$0	\$0	N/A	\$0		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		



RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	1	8	-87.5%	13	10	36.1%
Monthly Cost	\$7	\$64	-88.9%	\$664	\$84	690.5%
Monthly Vehicle Mile	8	129	-93.8%	155	91	70.3%
New Riders This Month	0	1	-100.0%	3	3	0.0%
Cost per Ride	\$7.10	\$8.00	-11.3%	\$50.44	\$8.69	480.4%
Cost per Mile	\$0.89	\$0.50	78.0%	\$4.28	\$0.92	365.2%
Miles per Ride	8.0	16.1	-50.3%	11.8	9.4	25.5%
<b>STF Service</b>						
Monthly Ride	343	209	64.1%	249	110	126.0%
Monthly Cost	\$15,937	\$1,027	1451.8%	\$10,159	\$1,210	739.6%
Monthly Vehicle Mile	2,950	1,802	63.7%	2,206	829	166.1%
New Riders This Month	27	46	-41.3%	52	31	67.7%
Cost per Ride	\$46.46	\$4.91	846.2%	\$40.77	\$10.99	271.0%
Cost per Mile	\$5.40	\$0.57	847.4%	\$4.61	\$1.46	215.8%
Miles per Ride	8.6	8.6	0.0%	8.9	7.5	18.7%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	69	-100.0%	20	90	-78.0%
Monthly Cost	\$68	\$905	-92.4%	\$747	\$579	29.0%
Monthly Vehicle Mile	0	703	-100.0%	207	977	-78.8%
New Riders This Month	0	7	-100.0%	4	21	-81.0%
Cost per Ride	N/A	\$13.12	N/A	\$37.65	\$6.42	486.4%
Cost per Mile	N/A	\$1.29	N/A	\$3.62	\$0.59	513.6%
Miles per Ride	N/A	10.2	N/A	10.4	10.8	-3.7%
<b>Dialysis</b>						
Monthly Ride	0	47	-100.0%	49	89	-45.4%
Monthly Cost	\$30	\$1,333	-97.8%	\$2,315	\$1,719	34.7%
Monthly Vehicle Mile	0	705	-100.0%	602	948	-36.5%
New Riders This Month	0	0	N/A	2	3	-33.3%
Cost per Ride	N/A	\$28.36	N/A	\$47.73	\$19.35	146.7%
Cost per Mile	N/A	\$1.89	N/A	\$3.84	\$1.81	112.2%
Miles per Ride	N/A	15.0	N/A	12.4	10.7	15.9%
<b>Wa Co DAVS</b>						
Monthly Ride	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2017</b>	<b>May 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	57	4	1325.0%	27	5	440.0%
Monthly Cost	\$1,381	\$471	193.2%	\$891	\$783	13.8%
Monthly Vehicle Mile	352	21	1576.2%	168	32	425.0%
New Riders This Month	0	0	N/A	2	1	100.0%
Cost per Ride	\$24.23	\$117.75	-79.4%	\$32.69	\$144.59	-77.4%
Cost per Mile	\$3.92	\$22.43	-82.5%	\$5.31	\$24.73	-78.5%
Miles per Ride	6.2	5.3	17.0%	6.2	5.8	6.9%
<b>STF Service</b>						
Monthly Rides	691	547	26.3%	568	444	27.9%
Monthly Cost	\$12,948	\$4,615	180.6%	\$9,136	\$5,715	59.9%
Monthly Vehicle Mile	2,769	1,635	69.4%	2,114	1,431	47.7%
New Riders This Month	9	1	800.0%	19	10	90.0%
Cost per Ride	\$18.74	\$8.44	122.0%	\$16.08	\$12.87	24.9%
Cost per Mile	\$4.68	\$2.82	66.0%	\$4.32	\$3.99	8.3%
Miles per Ride	4.0	3.0	33.3%	3.7	3.2	15.6%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$119	\$32	271.9%	\$53	\$96	-44.8%
Monthly Vehicle Mile	0	0	N/A	3	6	-50.0%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$63.24	\$143.55	-55.9%
Cost per Mile	N/A	N/A	N/A	\$16.22	\$15.11	7.3%
Miles per Ride	N/A	N/A	N/A	3.9	9.5	-58.9%
<b>Veterans Volunteers</b>						
Monthly Rides	250	207	20.8%	188		
Monthly Cost	\$2,345	\$1,682	39.4%	\$2,351		
Monthly Vehicle Mile	3,883	3,244	19.7%	3,111		
New Riders This Month	7	3	133.3%	9		
Cost per Ride	\$9.38	\$8.13	15.4%	\$0.76		
Cost per Mile	\$0.60	\$0.52	16.5%	\$12.51		
Miles per Ride	15.5	15.7	-0.9%	16.6		
<b>Wa Co DAVS</b>						
Monthly Rides	0	0	N/A	1		
Monthly Cost	\$37	\$49	-24.5%	\$49		
Monthly Vehicle Mile	0	0	N/A	5		
New Riders This Month	0	0	N/A	1		
Cost per Ride	N/A	N/A	N/A	\$42.17		
Cost per Mile	N/A	N/A	N/A	\$10.01		
Miles per Ride	N/A	N/A	N/A	4.2		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	591	790	-25.2%	627	715	-12.3%
Monthly Cost	\$5,295	\$8,744	-39.4%	\$6,536	\$6,629	-1.4%
Monthly Vehicle Mile	2,033	3,277	-38.0%	2,717	3,021	-10.1%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$8.96	\$11.07	-19.1%	\$10.43	\$9.27	12.5%
Cost per Mile	\$2.60	\$2.67	-2.6%	\$2.41	\$2.19	10.0%
Miles per Ride	3.4	4.1	-17.1%	4.3	4.2	2.4%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	125	242	-48.3%	148	144	2.8%
Monthly Cost	\$1,303	\$2,944	-55.7%	\$1,695	\$1,051	61.3%
Monthly Vehicle Mile	984	1,541	-36.1%	1,215	961	26.4%
New Riders This Month	16	24	-33.3%	21.5	12.6	70.6%
Cost per Ride	\$10.42	\$12.17	-14.4%	\$11.49	\$7.31	57.2%
Cost per Mile	\$1.32	\$1.91	-30.9%	\$1.40	\$1.09	28.4%
Miles per Ride	7.9	6.4	23.4%	8.2	6.7	22.4%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,523	1,264	20.5%	1,158	1,074	7.8%
Monthly Cost	\$4,996	\$4,337	15.2%	\$4,245	\$4,118	3.1%
Monthly Vehicle Mile	2,377	2,567	-7.4%	2,160	2,261	-4.5%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.28	\$3.43	-4.4%	\$3.66	\$3.84	-4.7%
Cost per Mile	\$2.10	\$1.69	24.3%	\$1.97	\$1.82	8.2%
Miles per Ride	1.6	2.0	-20.0%	1.9	2.1	-9.5%
<b>Maryville Nursing Home</b>						
Monthly Rides	0	70	-100.0%	11	39	-71.8%
Monthly Cost	\$0	\$931	-100.0%	\$130	\$558	-76.7%
Monthly Vehicle Mile	0	156	-100.0%	15	68	-77.9%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$13.30	N/A	\$12.41	\$14.47	-14.2%
Cost per Mile	N/A	\$5.97	N/A	\$8.50	\$8.18	3.9%
Miles per Ride	N/A	2.2	N/A	1.5	1.8	-16.7%
<b>Mary's Woods</b>						
Monthly Rides	947	1,521	-37.7%	1,361	1,104	23.3%
Monthly Cost	\$6,157	\$5,802	6.1%	\$5,843	\$6,331	-7.7%
Monthly Vehicle Mile	1,870	1,877	-0.4%	1,694	1,846	-8.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$6.50	\$3.81	70.6%	\$4.29	\$5.73	-25.1%
Cost per Mile	\$3.29	\$3.09	6.5%	\$3.45	\$3.43	0.6%
Miles per Ride	2.0	1.2	66.7%	1.2	1.7	-29.4%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	770	718	7.2%	691	744	-7.1%
Monthly Cost	\$895	\$830	7.8%	\$815	\$836	-2.5%
Monthly Vehicle Mile	520	492	5.7%	505	531	-4.9%
New Rider This Month	0	0	N/A	1.9	2.1	-9.5%
Cost per Ride	\$1.16	\$1.16	0.0%	\$1.18	\$1.12	5.4%
Cost per Mile	\$1.72	\$1.69	1.8%	\$1.61	\$1.58	1.9%
Miles per Ride	0.7	0.7	0.0%	0.7	0.7	0.0%
<b>Providence Elderplace</b>						
Monthly Rides	9,418	9,667	-2.6%	9,053	9,097	-0.5%
Monthly Cost	\$388,131	\$238,708	62.6%	\$262,341	\$213,939	22.6%
Monthly Vehicle Mile	44,276	41,515	6.7%	40,570	37,136	9.2%
New Riders This Month	24	0	N/A	133.8	19.9	572.4%
Cost per Ride	\$41.21	\$24.69	66.9%	\$28.98	\$23.52	23.2%
Cost per Mile	\$8.77	\$5.75	52.5%	\$6.47	\$5.76	12.3%
Miles per Ride	4.7	4.3	9.3%	4.5	4.1	9.8%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	138	-100.0%	174	282	-38.3%
Monthly Cost	\$0	\$5,711	-100.0%	\$4,454	\$5,164	-13.7%
Monthly Vehicle Mile	0	905	-100.0%	749	791	-5.3%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	\$41.38	N/A	\$25.61	\$18.32	39.8%
Cost per Mile	N/A	\$6.31	N/A	\$5.94	\$6.52	-8.9%
Miles per Ride	N/A	6.6	N/A	4.3	2.8	53.6%
<b>West Linn</b>						
Monthly Ride	82	100	-18.0%	55	113	-51.3%
Monthly Cost	\$274	\$348	-21.3%	\$272	\$331	-17.8%
Monthly Vehicle Mile	98	296	-66.9%	75	97	-22.7%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$3.35	\$3.48	-3.7%	\$4.96	\$2.93	69.3%
Cost per Mile	\$2.80	\$1.18	137.3%	\$3.61	\$3.41	5.9%
Miles per Ride	1.2	3.0	-60.0%	1.4	0.9	55.6%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	May 2017	May 2016	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	5,245	6,206	-15.5%	5,002	6,299	-20.6%
Monthly Cost	\$37,981	\$36,790	3.2%	\$37,458	\$37,041	1.1%
Monthly Vehicle Miles	12,435	11,896	4.5%	12,201	11,910	2.4%
On-Time Performance	99.8%	99.0%	0.8%	99.3%	99.1%	0.2%
Cost per Ride	\$7.24	\$5.93	22.1%	\$7.49	\$5.88	27.4%
Cost per Mile	\$3.05	\$3.09	-1.3%	\$3.07	\$3.11	-1.3%
Miles per Roadcall	12,435	11,896	4.5%	12,201	11,910	2.4%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,496	11,811	-87.3%	1,312	2,181	-39.8%
Monthly Cost	\$37,215	\$33,054	12.6%	\$34,464	\$31,669	8.8%
Monthly Vehicle Miles	6,294	4,478	40.6%	5,235	4,530	15.6%
On-Time Performance	99.8%	99.0%	0.8%	99.3%	99.1%	0.2%
Cost per Ride	\$24.88	\$2.80	788.6%	\$26.26	\$14.52	80.9%
Cost per Mile	\$5.91	\$7.38	-19.9%	\$6.58	\$6.99	-5.9%
Miles per Roadcall	6,294	4,478	40.6%	5,235	4,530	15.5%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	8,841	8,892	-0.6%	8,354	8,686	-3.8%
Monthly Cost	\$56,807	\$48,947	16.1%	\$50,528	\$51,702	-2.3%
Monthly Vehicle Miles	21,246	21,026	1.0%	21,340	21,576	-1.1%
On-Time Performance	97.0%	98.0%	-1.0%	96.8%	97.7%	-0.9%
Cost per Ride	\$6.43	\$5.50	16.9%	\$6.05	\$5.95	1.7%
Cost per Mile	\$2.67	\$2.33	14.6%	\$2.37	\$2.40	-1.3%
Miles per Roadcall	21,246	21,026	1.0%	21,340	10,788	97.8%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,912	8,932	11.0%	8,776	9,184	-4.4%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,468	20,934	7.3%	21,127	20,967	0.8%
On-Time Performance	99.8%	99.7%	0.1%	99.2%	99.7%	-0.5%
Cost per Ride	\$6.56	\$7.28	-9.9%	\$7.41	\$7.08	4.7%
Cost per Mile	\$2.89	\$3.10	-6.8%	\$3.08	\$3.10	-0.6%
Miles per Roadcall	7,489	20,934	-64.2%	21,127	20,967	0.8%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,364	1,227	11.2%	1,289	1,374	-6.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,117	6,818	4.4%	7,237	6,985	3.6%
On-Time Performance	94.9%	97.1%	-2.2%	96.7%	96.9%	-0.2%
Cost per Ride	\$14.66	\$16.30	-10.1%	\$15.51	\$14.56	6.5%
Cost per Mile	\$2.81	\$2.93	-4.1%	\$2.76	\$2.86	-3.5%
Miles per Roadcall	7,117	6,818	4.4%	7,237	6,985	3.6%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	24,907	22,977	8.4%	23,118	24,029	-3.8%
Monthly Cost	\$287,218	\$333,302	-13.8%	\$321,472	\$332,116	-3.2%
Monthly Vehicle Miles	44,426	45,246	-1.8%	43,924	45,733	-4.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$11.53	\$14.51	-20.5%	\$13.91	\$13.82	0.7%
Cost per Mile	\$6.47	\$7.37	-12.2%	\$7.32	\$7.26	0.8%
Miles per Roadcall	44,426	45,246	-1.8%	43,924	45,733	-4.0%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	2,013	3,278	-38.6%	2,623	2,529	3.7%
Monthly Cost	\$50,685	\$58,818	-13.8%	\$56,730	\$58,609	-3.2%
Monthly Vehicle Miles	8,990	8,850	1.6%	6,910	9,315	-25.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$25.18	\$17.94	40.4%	\$21.62	\$23.17	-6.7%
Cost per Mile	\$5.64	\$6.65	-15.2%	\$8.21	\$6.29	30.5%
Miles per Roadcall	8,990	8,850	1.6%	6,910	9,315	-25.8%

### RideWise Performance Report - May 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	13	56	2,912	\$97,027.84		
One-on-one travel training general trips	21	59	3,068	\$102,225.76		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	34	115	5,980	\$199,253.60		
Group travel training with schools	30		110	\$3,650.54		
Group travel training general	78		285	\$9,491.40		
Riders Club participants	78					
Subtotal	186		394	\$13,141.94		
<b>Total</b>	<b>220</b>	<b>115</b>	<b>6,374</b>	<b>\$212,395.54</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	2					
Transitional staff support and pass plan	112	356	32	197	4,266	2,711
<b>Total</b>	<b>119</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$59,534.18					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	90.00					
Value of volunteer hours monthly	\$2,120.40					
Value of transitional staff hours monthly	\$79,851.33					

### RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	126	665	34,580	\$1,152,205.60		
One-on-one travel training general trips	143	396	20,592	\$686,125.44		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	269	1,061	55,172	\$1,838,331.04		
Group travel training						
Group travel training with schools	441		1,611	\$53,662.93		
Group travel training general	332		1,212	\$40,399.30		
Riders Club participants	769					
Subtotal	1,542		2,823	\$94,062.23		
TOTAL	1,811	1,061	57,995	\$1,932,393.27		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	58					
Transitional staff support only	20					
Transitional staff support and pass plan	374	487	78	1,480	26,287	16,069
TOTAL	452					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$541,790.68					
Annual cost avoidance of trips	\$1,932,393.27					
Total cost avoidance	\$1,390,602.59					
Total trainer hours annual	9,132.10					
Ride Ambassador hours annual	1,169.25					
Value of volunteer hours annual	\$84,391.40					
Value of transitional staff hours annual	\$416,550.35					