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**DATE: AUGUST 2018**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. As of August, the monthly average ridership for E&D services decreased very slightly by 0.5% (-173) compared to the previous year. RC East and MidCounty ridership is up (+672) due to additional drivers, both paid and volunteer. Most of the decrease is due to the end of the Lake Oswego Shuttle.
2. This month average costs increased by 3.3% (+\$20,136) for Ride Connection's network of E&D services compared to the previous year. In a number of cases where costs increased, trips went up as well. For example, RC East County costs increased 116% (\$8,858), but the actual trips increased by 86% as well.
3. As of August, the average network Cost per Trip (CPT) increased slightly to \$18.58 compared to the previous year (\$18.08).

## **RIDEWISE**

1. Service Delivery Analysis. A total of 171 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 26 persons successfully exited out of one-on-one travel training, with 10 of whom were prior participants returning to learn a new route. There was a 4% increase of successful customer over the same time period from last year.
3. Under the age of 60, a total of 22 individuals successfully exited out of one-on-one travel training, with an average of 10.96 training hours each during August.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. There were two events held:

- RideWise staff attended the Brokerage Ice Cream Social organized by Mentor Oregon.
  - RideWise presented to the Multnomah County Residential Providers at their quarterly meeting.
5. Ride Ambassador Program. 61.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
  6. Riders' Clubs. The RideWise program supported 11 Rider's Club activities with 45 participants.
  7. Referral Sources. There were 39 referrals in August 2018. Six referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Three referrals were the result of our travel options counseling efforts.
  8. School Program. 12 students received training during the month of August. There were 148 trips taken as a group and zero one-on-one trips. Nine teachers and support staff reported a total of 33 hours of training.

## **SANDY AREA METRO (SAM)**

1. Overall ridership remained consistent with August 2017 -- no significant increase or decrease.
2. Most notable changes for August 2018 is the high demand for the SAM Shopper and STAR dial-a-ride. STAR increased by 19% over last August. The shopper shuttle once again showed significant increases at 69%. Last August, the shopper provided 373 rides in just 3 hours Monday - Friday. This August, the shopper provided 626 rides in 3 hours Monday - Friday (just over 9 rides an hour).
3. In August, the Clackamas County Service Enhancement Plan for HB2017 funding was passed by Clackamas County and TriMet advisory committees. Sandy will receive funding for infrastructure updates and improvements, extended hours of service and capacity planning and construction for 2019 and 2020.

- A RFP to rebuild the bus wash bay at the Sandy Operations Center will follow. This procurement is supported by funds recently awarded through State and Federal grants.

<b>Program</b>	<b>FY2017 August Ridership</b>	<b>FY2018 August Ridership</b>	<b>% Increase (Decrease)</b>
<b>STAR Dial-A-Ride</b>	1,156	1,374	18.9%
<b>Shopper Shuttle</b>	373	626	67.8%
<b>Elderly and Disabled</b>	98	87	(11.2%)
<b>Estacada Deviated Route</b>	699	533	(23.7%)

### **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

- SMART's out-of-town dial-a-ride in August is mostly unchanged over last year, with overall ridership relatively the same. However, ADA Paratransit was up and may be attributed to exceptionally good weather. The graph below provides the salient points between last year and the same time period this year:

	<b>2017</b>	<b>2018</b>
ADA Paratransit	335	399
Wheel Chair Trips	64	44
Out-of-Town DAR	261	238
<b>Total Riders</b>	<b>660</b>	<b>681</b>

- In August, transit supervisors conducted safety training related to Driver-Vehicle Inspection Reports (DVIR). DVIRs help prevent vehicle downtime and loss of revenue service due to mechanical failures. Every day, drivers inspect mechanical and safety components before operating a vehicle. The DVIR also serves as a key communication device between drivers and mechanics. When a shift is completed, the DVIR is reviewed by the Fleet Department for any necessary repairs.

3. Metro awarded SMART a Regional Travel Options sponsorship in the amount of \$2,109 for the printing of the 2018 Wilsonville Bike and Walk map. The maps became available beginning in September at outreach events and in public spaces throughout Wilsonville.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of August, total CAT ridership was up by 0.32% as compared to August of 2017. During the same period Demand Responsive trips were down by 4.85% and fixed-route was up by 1.77%.
2. Since the addition (in April, 2018) of nine service hours per day to the Route 99X and an increase in the span of service by two hours per day, fixed-route ridership is up by 7.42%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 188 midday rides in the month of August. This service is operated by SMART via an IGA between the two Cities.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership was up 2.2% from August 2017, despite the construction on Highway 213 on Mulino Hill. The construction on Highway 213 impacted SCTD's Clackamas Community College (CCC) buses, resulting in wait times in each direction -- sometimes over 20 minutes. Completion of the new Transit Center at CCC is substantially complete, providing SCTD riders with easier transfers to TriMet and CCC Xpress services.

### **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Aug 18	Aug 17	% Change	FY19-TD	FY18-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	83,890	82,900	1.2%	83,945	83,380	0.7%
Bus-Frequent Service*	<u>91,430</u>	<u>92,500</u>	-1.2%	<u>91,455</u>	<u>93,100</u>	-1.8%
Subtotal All Bus	175,320	175,400	0.0%	175,400	176,480	-0.6%
MAX	121,020	121,700	-0.6%	122,235	122,840	-0.5%
Commuter Rail	<u>1,580</u>	<u>1,640</u>	-3.7%	<u>1,605</u>	<u>1,680</u>	-4.5%
Fixed Route Total	297,920	298,700	-0.3%	299,240	301,000	-0.6%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,376	3,149	7.2%	3,356	3,334	0.7%
<b>System Total</b>	<b>301,296</b>	<b>301,869</b>	<b>-0.2%</b>	<b>302,596</b>	<b>304,334</b>	<b>-0.6%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	489,000	483,600	1.1%	489,168	485,955	0.7%
Bus-Frequent Service*	<u>570,900</u>	<u>579,700</u>	-1.5%	<u>570,695</u>	<u>582,940</u>	-2.1%
Subtotal All Bus	1,059,900	1,063,300	-0.3%	1,059,863	1,068,895	-0.8%
MAX	756,000	761,800	-0.8%	765,220	771,335	-0.8%
Commuter Rail	<u>7,900</u>	<u>8,200</u>	-3.7%	<u>8,025</u>	<u>8,413</u>	-4.6%
Fixed Route Total	1,823,780	1,833,390	-0.5%	1,833,108	1,848,643	-0.8%
Frequent Bus % of Total Bus	53.9%	54.5%	-0.7%	53.8%	54.5%	-0.7%
<b><u>Paratransit</u></b>						
LIFT & Cabs	19,142	18,014	6.3%	19,020	18,907	0.6%
<b>System Total</b>	<b>1,842,922</b>	<b>1,851,404</b>	<b>-0.5%</b>	<b>1,852,128</b>	<b>1,867,549</b>	<b>-0.8%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.61	\$4.21	9.50%	\$4.58	\$4.19	9.31%
Bus-Frequent Service*	\$3.31	\$3.07	7.82%	\$3.31	\$3.06	8.17%
Subtotal All Bus	\$3.91	\$3.59	8.91%	\$3.90	\$3.57	9.24%
MAX	\$3.20	\$2.84	12.68%	\$2.95	\$2.68	10.07%
Commuter Rail	\$13.30	\$16.56	-19.69%	\$15.14	\$16.51	-8.30%
Fixed Route Total	\$3.66	\$3.34	9.58%	\$3.55	\$3.25	9.23%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$37.04	\$38.11	-2.81%	\$38.26	\$37.33	2.49%
<b>System Total</b>	<b>\$4.01</b>	<b>\$3.68</b>	<b>8.97%</b>	<b>\$3.91</b>	<b>\$3.59</b>	<b>8.91%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,765,520	4,779,480	-0.3%	4,727,701	4,804,581	-1.6%
Monthly Cost	\$18,643,525	\$17,170,808	8.6%	\$18,223,552	\$16,679,336	9.3%
Monthly Vehicle Mile	2,203,096	2,129,076	3.5%	2,099,122	2,045,420	2.6%
On-Time Performance	85.4%	84.2%	1.2%	85.9%	81.3%	4.6%
Cost per Ride	\$3.91	\$3.59	8.9%	\$3.85	\$3.47	11.0%
Cost per Mile	\$8.46	\$8.06	5.0%	\$8.68	\$8.15	6.5%
Miles per Roadcall	14,214	14,386	-1.2%	14,713	11,270	30.6%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,387,020	3,412,520	-0.7%	3,240,036	3,289,128	-1.5%
Monthly Cost	\$10,823,334	\$9,696,193	11.6%	\$9,723,293	\$8,897,843	9.3%
Monthly Vehicle Mile	394,023	372,803	5.7%	382,243	374,024	2.2%
On-Time Performance	86.8%	83.3%	3.5%	88.9%	85.3%	3.6%
Cost per Ride	\$3.20	\$2.84	12.7%	\$3.00	\$2.71	10.7%
Cost per Mile	\$27.47	\$26.01	5.6%	\$25.44	\$23.79	6.9%
Miles per Roadcall	5,550	3,551	56.3%	5,428	2,503	116.9%
<b>Commuter Rail (WES)</b>						
Monthly Rides	36,340	37,720	-3.7%	34,399	36,762	-6.4%
Monthly Costs	\$483,311	\$624,457	-22.6%	\$615,923	\$563,708	9.3%
Monthly Vehicle Mile	10,672	10,231	4.3%	9,940	9,864	0.8%
On Time Performance	96.6%	86.6%	10.0%	94.2%	94.6%	-0.4%
Cost per Ride	\$13.30	\$16.56	-19.7%	\$17.91	\$15.33	16.8%
Cost per Mile	\$45.29	\$61.04	-25.8%	\$61.97	\$57.15	8.4%
Miles per Roadcall	5,336	10,231	-47.8%	8,520	6,576	29.6%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	86,700	81,492	6.4%	84,413	83,793	0.7%
Monthly Cost	\$3,211,478	\$3,105,731	3.4%	\$3,184,396	\$3,053,333	4.3%
Monthly Vehicle Mile	697,437	677,789	2.9%	690,883	713,108	-3.1%
On-Time Performance	91.7%	91.6%	0.1%	91.4%	90.1%	1.3%
Cost per Ride	\$37.04	\$38.11	-2.8%	\$37.72	\$36.44	3.5%
Cost per Mile	\$4.60	\$4.58	0.4%	\$4.61	\$4.28	7.7%
Miles per Roadcall	5,717	6,645	-14.0%	6,824	7,014	-2.7%

RIDE CONNECTION*	Aug 2018	Aug 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	35,432	35,554	-0.3%	34,158	33,985	0.5%
Monthly Cost	\$668,384	\$614,020	8.9%	\$634,752	\$614,616	3.3%
Monthly Vehicle Mile	139,768	162,187	-13.8%	151,304	157,940	-4.2%
New Riders This Month	1,511	1,522	-0.7%	1,358.6	1,140.9	19.1%
Cost per Ride	\$18.86	\$17.27	9.2%	\$18.58	\$18.08	2.8%
Cost per Mile	\$4.78	\$3.79	26.1%	\$4.20	\$3.89	8.0%
Miles per Ride	3.9	4.6	-15.2%	4.4	4.6	-4.3%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, November 16, 2018

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	1,075	854	25.9%	915	719	27.3%
Monthly Cost	\$17,233	\$12,121	42.2%	\$13,710	\$8,958	53.0%
Monthly Vehicle Mile	5,954	4,852	22.7%	4,769	3,858	23.6%
New Riders This Month	89	35	154.3%	68.3	26.8	154.9%
Cost per Ride	\$16.03	\$14.19	13.0%	\$14.99	\$12.46	20.3%
Cost per Mile	\$2.89	\$2.50	15.6%	\$2.87	\$2.32	23.7%
Miles per Ride	5.5	5.7	-3.5%	5.2	5.4	-3.7%
<b>King City Shuttle</b>						
Monthly Rides	488	378	29.1%	395	343	15.2%
Monthly Cost	\$11,672	\$8,853	31.8%	\$8,760	\$6,609	32.5%
Monthly Vehicle Mile	2,510	1,649	52.2%	2,070	1,450	42.8%
New Riders This Month	27	12	125.0%	13.9	11.3	23.0%
Cost per Ride	\$23.92	\$23.42	2.1%	\$22.18	\$19.28	15.0%
Cost per Mile	\$4.65	\$5.37	-13.4%	\$4.23	\$4.56	-7.2%
Miles per Ride	5.1	4.4	15.9%	5.2	4.2	23.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	78	124	-37.1%	61	55	10.9%
Monthly Cost	\$1,980	\$3,160	-37.3%	\$2,078	\$1,049	98.1%
Monthly Vehicle Mile	815	1,193	-31.7%	724	498	45.4%
New Riders This Month	13	12	8.3%	7.9	6.3	25.4%
Cost per Ride	\$25.38	\$25.49	-0.4%	\$34.21	\$18.96	80.4%
Cost per Mile	\$2.43	\$2.65	-8.3%	\$2.87	\$2.11	36.0%
Miles per Ride	10.4	9.6	8.3%	11.9	9.0	32.2%
<b>STF Service</b>						
Monthly Rides	582	561	3.7%	644	459	40.3%
Monthly Cost	\$11,927	\$8,909	33.9%	\$12,606	\$9,290	35.7%
Monthly Vehicle Mile	2,917	2,294	27.2%	2,952	2,820	4.7%
New Riders This Month	85	33	157.6%	67.8	19.8	242.4%
Cost per Ride	\$20.49	\$15.88	29.0%	\$19.58	\$20.22	-3.2%
Cost per Mile	\$4.09	\$3.88	5.4%	\$4.27	\$3.29	29.8%
Miles per Ride	5.0	4.1	22.0%	4.6	6.1	-24.6%
<b>TriMet Service</b>						
Monthly Rides	141	104	35.6%	143	153	-6.5%
Monthly Cost	\$3,175	\$2,869	10.7%	\$3,143	\$3,087	1.8%
Monthly Vehicle Mile	629	5,280	-88.1%	937	1,578	-40.6%
New Riders This Month	17	17	0.0%	16.1	13.7	17.5%
Cost per Ride	\$22.52	\$27.59	-18.4%	\$21.92	\$20.20	8.5%
Cost per Mile	\$5.05	\$0.54	835.2%	\$3.36	\$1.96	71.4%
Miles per Ride	4.5	50.8	-91.1%	6.5	10.3	-36.9%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	2	247	-99.2%	134	271	-50.6%
Monthly Cost	\$256	\$6,112	-95.8%	\$4,393	\$6,801	-35.4%
Monthly Vehicle Mile	14	849	-98.4%	459	1,189	-61.4%
New Riders This Month	0	5	-100.0%	3	7	-57.1%
Cost per Ride	\$127.89	\$24.74	416.9%	\$32.70	\$25.11	30.2%
Cost per Mile	\$18.27	\$7.20	153.8%	\$9.58	\$5.72	67.5%
Miles per Ride	7.0	3.4	105.9%	3.4	4.4	-22.7%
<b>General Public</b>						
Monthly Rides	960	936	2.6%	962	887	8.5%
Monthly Cost	\$25,551	\$24,093	6.1%	\$25,073	\$22,222	12.8%
Monthly Vehicle Mile	7,263	7,975	-8.9%	7,382	7,366	0.2%
New Riders This Month	21	21	0.0%	16	14	14.3%
Cost per Ride	\$26.62	\$25.74	3.4%	\$26.07	\$25.05	4.1%
Cost per Mile	\$3.52	\$3.02	16.6%	\$3.40	\$3.02	12.6%
Miles per Ride	7.6	8.5	-10.6%	7.7	8.3	-7.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	187	177	5.6%	138	191	-27.7%
Monthly Cost	\$5,316	\$4,015	32.4%	\$3,647	\$4,426	-17.6%
Monthly Vehicle Mile	1,163	800	45.4%	775	923	-16.0%
New Riders This Month	11	18	-38.9%	11	14	-21.4%
Cost per Ride	\$28.43	\$22.69	25.3%	\$26.35	\$23.23	13.4%
Cost per Mile	\$4.57	\$5.02	-9.0%	\$4.70	\$4.80	-2.1%
Miles per Ride	6.2	4.5	37.8%	5.6	4.8	16.7%
<b>STF Service</b>						
Monthly Rides	803	1,027	-21.8%	755	1,045	-27.8%
Monthly Cost	\$24,932	\$21,720	14.8%	\$20,681	\$22,569	-8.4%
Monthly Vehicle Mile	5,197	5,632	-7.7%	4,512	5,923	-23.8%
New Riders This Month	182	180	1.1%	131	157	-16.6%
Cost per Ride	\$31.05	\$21.15	46.8%	\$27.39	\$21.61	26.7%
Cost per Mile	\$4.80	\$3.86	24.4%	\$4.58	\$3.81	20.2%
Miles per Ride	6.5	5.5	18.2%	6.0	5.7	5.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,660	1,488	11.6%	1,622	1,323	22.6%
Monthly Cost	\$37,864	\$31,899	18.7%	\$36,350	\$28,923	25.7%
Monthly Vehicle Mile	8,956	7,785	15.0%	8,480	6,989	21.3%
New Riders This Month	109	84	29.8%	80	56	42.9%
Cost per Ride	\$22.81	\$21.44	6.4%	\$22.41	\$21.87	2.5%
Cost per Mile	\$4.23	\$4.10	3.2%	\$4.29	\$4.14	3.6%
Miles per Ride	5.4	5.2	3.8%	5.2	5.3	-1.9%
<b>Wa Co DAVS</b>						
Monthly Rides	129	112	15.2%	114	118	-3.4%
Monthly Cost	\$3,895	\$3,296	18.2%	\$3,428	\$3,402	0.8%
Monthly Vehicle Mile	958	925	3.6%	871	930	-6.3%
New Riders This Month	13	12	8.3%	11	8	37.5%
Cost per Ride	\$30.19	\$29.43	2.6%	\$30.10	\$28.83	4.4%
Cost per Mile	\$4.07	\$3.56	14.3%	\$3.94	\$3.66	7.7%
Miles per Ride	7.4	8.3	-10.8%	7.6	7.9	-3.8%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	280	206	35.9%	244	217	12.4%
Monthly Cost	\$2,450	\$1,648	48.7%	\$1,984	\$1,738	14.2%
Monthly Vehicle Mile	985	1,064	-7.4%	980	1,001	-2.1%
New Riders This Month	6	1	500.0%	10.6	6.8	55.9%
Cost per Ride	\$8.75	\$8.00	9.4%	\$8.15	\$8.00	1.9%
Cost per Mile	\$2.49	\$1.55	60.6%	\$2.02	\$1.74	16.1%
Miles per Ride	3.5	5.2	-32.7%	4.0	4.6	-13.0%
<b>Estacada Senior Center</b>						
Monthly Rides	198	251	-21.1%	188	229	-17.9%
Monthly Cost	\$1,667	\$1,883	-11.5%	\$1,432	\$1,740	-17.7%
Monthly Vehicle Mile	439	670	-34.5%	464	618	-24.9%
New Riders This Month	3	2	50.0%	3.9	5.3	-26.4%
Cost per Ride	\$8.42	\$7.50	12.3%	\$7.63	\$7.61	0.3%
Cost per Mile	\$3.80	\$2.81	35.2%	\$3.08	\$2.82	9.2%
Miles per Ride	2.2	2.7	-18.5%	2.5	2.7	-7.4%
<b>Gladstone Senior Center</b>						
Monthly Rides	255	224	13.8%	211	195	8.2%
Monthly Cost	\$2,138	\$1,752	22.1%	\$1,631	\$1,479	10.3%
Monthly Vehicle Mile	597	554	7.8%	462	428	7.9%
New Riders This Month	11	10	10.0%	8.1	5.9	37.3%
Cost per Ride	\$8.39	\$7.82	7.3%	\$7.74	\$7.60	1.8%
Cost per Mile	\$3.58	\$3.16	13.3%	\$3.53	\$3.46	2.0%
Miles per Ride	2.3	2.5	-8.0%	2.2	2.2	0.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	107	96	11.5%	130	118	10.2%
Monthly Cost	\$3,650	\$3,137	16.4%	\$3,368	\$3,035	11.0%
Monthly Vehicle Mile	1,265	1,505	-15.9%	1,717	1,344	27.8%
New Riders This Month	1	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$34.11	\$32.68	4.4%	\$25.94	\$25.72	0.9%
Cost per Mile	\$2.88	\$2.08	38.5%	\$1.96	\$2.26	-13.3%
Miles per Ride	11.8	15.7	-24.8%	13.2	11.4	15.8%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	304	302	0.7%	314	255	23.1%
Monthly Cost	\$2,508	\$2,265	10.7%	\$2,395	\$1,909	25.5%
Monthly Vehicle Mile	918	1,029	-10.8%	961	870	10.5%
New Riders This Month	13	1	1200.0%	8.3	4.6	80.4%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.62	\$7.50	1.6%
Cost per Mile	\$2.73	\$2.20	24.1%	\$2.49	\$2.19	13.7%
Mile per Ride	3.0	3.4	-11.8%	3.1	3.4	-8.8%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	780	1,000	-22.0%	816	811	0.6%
Monthly Cost	\$8,606	\$9,333	-7.8%	\$8,115	\$7,729	5.0%
Monthly Vehicle Mile	1,601	3,131	-48.9%	2,197	2,284	-3.8%
New Riders This Month	19	57	-66.7%	22.9	25.3	-9.5%
Cost per Ride	\$11.03	\$9.33	18.2%	\$9.95	\$9.54	4.3%
Cost per Mile	\$5.38	\$2.98	80.5%	\$3.69	\$3.38	9.2%
Miles per Ride	2.1	3.1	-32.3%	2.7	2.8	-3.6%
<b>Molalla Senior Center</b>						
Monthly Rides	475	321	48.0%	423	318	33.0%
Monthly Cost	\$5,584	\$3,816	46.3%	\$5,051	\$3,445	46.6%
Monthly Vehicle Mile	1,029	1,157	-11.1%	1,316	927	42.0%
New Riders This Month	16	9	77.8%	9.3	7.6	22.4%
Cost per Ride	\$11.76	\$11.89	-1.1%	\$11.95	\$10.85	10.1%
Cost per Mile	\$5.43	\$3.30	64.5%	\$3.84	\$3.72	3.2%
Miles per Ride	2.2	3.6	-38.9%	3.1	2.9	6.9%
<b>Pioneer Senior Center</b>						
Monthly Rides	870	787	10.5%	648	672	-3.6%
Monthly Cost	\$7,715	\$6,566	17.5%	\$5,452	\$5,601	-2.7%
Monthly Vehicle Mile	2,381	2,654	-10.3%	2,118	2,060	2.8%
New Riders This Month	30	34	-11.8%	21.5	22.5	-4.4%
Cost per Ride	\$8.87	\$8.34	6.4%	\$8.41	\$8.34	0.8%
Cost per Mile	\$3.24	\$2.47	31.2%	\$2.57	\$2.72	-5.5%
Miles per Ride	2.7	3.4	-20.6%	3.3	3.1	6.5%
<b>Sandy Senior Center</b>						
Monthly Rides	255	269	-5.2%	241	240	0.4%
Monthly Cost	\$3,985	\$3,309	20.4%	\$3,133	\$3,110	0.7%
Monthly Vehicle Mile	2,167	1,726	25.6%	1,676	1,469	14.1%
New Riders This Month	20	23	-13.0%	9.8	11.7	-16.2%
Cost per Ride	\$15.63	\$12.30	27.1%	\$13.01	\$12.93	0.6%
Cost per Mile	\$1.84	\$1.92	-4.2%	\$1.87	\$2.12	-11.8%
Miles per Ride	8.5	6.4	32.8%	7.0	6.1	14.8%
<b>Transportation Reaching People</b>						
Monthly Rides	1,875	1,608	16.6%	1,618	2,049	-21.0%
Monthly Cost	\$26,725	\$21,183	26.2%	\$26,202	\$25,655	2.1%
Monthly Vehicle Mile	11,299	14,934	-24.3%	10,295	20,246	-49.2%
New Riders This Month	95	91	4.4%	64.5	55.7	15.8%
Cost per Ride	\$14.25	\$13.17	8.2%	\$16.19	\$12.52	29.3%
Cost per Mile	\$2.37	\$1.42	66.9%	\$2.55	\$1.27	100.8%
Miles per Ride	6.0	9.3	-35.5%	6.4	9.9	-35.4%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	46	102	-54.9%	61	138	-55.8%
Monthly Cost	\$785	\$1,473	-46.7%	\$1,577	\$2,778	-43.2%
Monthly Vehicle Mile	492	858	-42.6%	533	1,021	-47.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$17.07	\$14.44	18.2%	\$25.71	\$20.07	28.1%
Cost per Mile	\$1.59	\$1.72	-7.6%	\$2.96	\$2.72	8.8%
Miles per Ride	10.7	8.4	27.4%	8.7	7.4	17.6%

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	150	18	733.3%	76	30	153.3%
Monthly Cost	\$1,406	\$70	1908.6%	\$367	\$242	51.7%
Monthly Vehicle Mile	328	72	355.6%	175	127	37.8%
New Riders This Month	4	0	N/A	2.4	0.8	200.0%
Cost per Ride	\$9.37	\$3.88	141.5%	\$4.84	\$7.96	-39.2%
Cost per Mile	\$4.29	\$0.97	342.3%	\$2.09	\$1.91	9.4%
Miles per Ride	2.2	4.0	-45.0%	2.3	4.2	-45.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	7	40	-82.5%	11	62	-82.3%
Monthly Cost	\$51	\$2	2450.0%	\$42	\$411	-89.8%
Monthly Vehicle Mile	55	47	17.0%	31	151	-79.5%
New Riders This Month	0	0	N/A	0.9	1.8	-50.0%
Cost per Ride	\$7.35	\$0.04	18275.0%	\$3.83	\$6.65	-42.4%
Cost per Mile	\$0.94	\$0.03	3033.3%	\$1.33	\$2.73	-51.3%
Miles per Ride	7.9	1.2	558.3%	2.9	2.4	20.8%
<b>STF Discretionary</b>						
Monthly Rides	404	595	-32.1%	527	547	-3.7%
Monthly Cost	\$10,168	\$14,122	-28.0%	\$9,969	\$11,543	-13.6%
Monthly Vehicle Mile	1,186	2,315	-48.8%	1,882	1,931	-2.5%
New Riders This Month	33	86	-61.6%	43.6	38.0	14.7%
Cost per Ride	\$25.17	\$23.73	6.1%	\$18.91	\$21.09	-10.3%
Cost per Mile	\$8.57	\$6.10	40.5%	\$5.30	\$5.98	-11.4%
Miles per Ride	2.9	3.9	-25.6%	3.6	3.5	2.9%
<b>STF Service</b>						
Monthly Rides	660	484	36.4%	547	315	73.7%
Monthly Cost	\$14,267	\$10,906	30.8%	\$16,143	\$7,321	120.5%
Monthly Vehicle Mile	2,019	1,580	27.8%	1,990	1,103	80.4%
New Riders This Month	39	49	-20.4%	39.4	22.0	79.1%
Cost per Ride	\$21.62	\$22.53	-4.0%	\$29.53	\$23.24	27.1%
Cost per Mile	\$7.07	\$6.90	2.5%	\$8.11	\$6.64	22.1%
Miles per Ride	3.1	3.3	-6.1%	3.6	3.5	2.9%
<b>TriMet Service</b>						
Monthly Rides	2,662	2,638	0.9%	2,449	2,307	6.2%
Monthly Cost	\$5,660	\$5,672	-0.2%	\$5,506	\$6,590	-16.4%
Monthly Vehicle Mile	6,101	5,714	6.8%	5,282	5,375	-1.7%
New Riders This Month	41	64	-35.9%	25.6	30.7	-16.6%
Cost per Ride	\$2.13	\$2.15	-0.9%	\$2.25	\$2.86	-21.3%
Cost per Mile	\$0.93	\$0.99	-6.1%	\$1.04	\$1.23	-15.4%
Miles per Ride	2.3	2.2	4.5%	2.2	2.3	-4.3%
<b>Veterans Volunteers</b>						
Monthly Rides	177	156	13.5%	162	125	29.6%
Monthly Cost	\$1,040	\$897	15.9%	\$974	\$798	22.1%
Monthly Vehicle Mile	1,813	1,691	7.2%	1,638	1,368	19.7%
New Riders This Month	23	17	35.3%	13.4	12.4	8.1%
Cost per Ride	\$5.88	\$5.75	2.3%	\$6.00	\$6.38	-6.0%
Cost per Mile	\$0.57	\$0.53	7.5%	\$0.59	\$0.58	1.7%
Miles per Ride	10.2	10.8	-5.6%	10.1	10.9	-7.3%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$1,416	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	286	143	100.0%	249	146	70.5%
Monthly Cost	\$1,044	\$1,143	-8.7%	\$1,710	\$1,125	52.0%
Monthly Vehicle Mile	313	302	3.6%	313	206	51.9%
New Riders This Month	2	2	0.0%	5.8	6.3	-7.9%
Cost per Ride	\$3.65	\$7.99	-54.3%	\$6.86	\$7.73	-11.3%
Cost per Mile	\$3.34	\$3.78	-11.6%	\$5.46	\$5.46	0.0%
Miles per Ride	1.1	2.1	-47.6%	1.3	1.4	-7.1%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	178	-100.0%	104	167	-37.7%
Monthly Cost	\$0	\$13,336	-100.0%	\$8,242	\$13,664	-39.7%
Monthly Vehicle Mile	0	1,282	-100.0%	659	1,762	-62.6%
New Riders This Month	0	31	-100.0%	13.9	23.2	-40.1%
Cost per Ride	N/A	\$74.92	N/A	\$79.06	\$81.78	-3.3%
Cost per Mile	N/A	\$10.40	N/A	\$12.51	\$7.76	61.2%
Miles per Ride	N/A	7.2	N/A	6.3	10.5	-40.0%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	336	-100.0%	239	258	-7.4%
Monthly Cost	\$0	\$3,016	-100.0%	\$2,129	\$3,044	-30.1%
Monthly Vehicle Mile	0	1,047	-100.0%	797	888	-10.2%
New Riders This Month	0	118	-100.0%	36.0	53.0	-32.1%
Cost per Ride	N/A	\$8.98	N/A	\$8.89	\$11.79	-24.6%
Cost per Mile	N/A	\$2.88	N/A	\$2.67	\$3.43	-22.2%
Miles per Ride	N/A	3.1	N/A	3.3	3.4	-2.9%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	511	415	23.1%	478	484	-1.2%
Monthly Cost	\$3,877	\$1,765	119.7%	\$3,153	\$2,518	25.2%
Monthly Vehicle Mile	3,300	2,473	33.4%	2,993	3,104	-3.6%
New Riders This Month	5	0	N/A	19.4	2.8	592.9%
Cost per Ride	\$7.59	\$4.25	78.6%	\$6.60	\$5.20	26.9%
Cost per Mile	\$1.17	\$0.71	64.8%	\$1.05	\$0.81	29.6%
Miles per Ride	6.5	6.0	8.3%	6.3	6.4	-1.6%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	272	395	-31.1%	321	312	2.9%
Monthly Cost	\$4,830	\$5,562	-13.2%	\$3,961	\$4,335	-8.6%
Monthly Vehicle Mile	910	242	276.0%	985	745	32.2%
New Riders This Month	0	30	-100.0%	1.6	4.4	-63.6%
Cost per Ride	\$17.76	\$14.08	26.1%	\$12.34	\$13.89	-11.2%
Cost per Mile	\$5.31	\$22.98	-76.9%	\$4.02	\$5.82	-30.9%
Miles per Ride	3.3	0.6	450.0%	3.1	2.4	29.2%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Aug 2018</b>	<b>Aug 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	0	5,744	-100.0%	4,634	5,433	-14.7%
Monthly Cost	\$0	\$29,013	-100.0%	\$34,090	\$33,655	1.3%
Monthly Vehicle Mile	0	18,616	-100.0%	16,092	19,556	-17.7%
New Riders This Month	0	299	-100.0%	104.4	225.8	-53.8%
Cost per Ride	N/A	\$5.05	N/A	\$7.36	\$6.19	18.9%
Cost per Mile	N/A	\$1.56	N/A	\$2.12	\$1.72	23.3%
Miles per Ride	N/A	3.2	N/A	3.5	3.6	-2.8%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	41	38	7.9%	10	45	-77.8%
Monthly Cost	\$724	\$1,186	-39.0%	\$259	\$747	-65.3%
Monthly Vehicle Mile	120	88	36.4%	27	87	-69.0%
New Riders This Month	3	0	N/A	0.8	1.0	-20.0%
Cost per Ride	\$17.66	\$31.21	-43.4%	\$26.55	\$16.63	59.7%
Cost per Mile	\$6.03	\$13.48	-55.3%	\$9.68	\$8.64	12.0%
Miles per Ride	2.9	2.3	26.1%	2.7	1.9	42.1%
<b>Gateway Shuttle</b>						
Monthly Rides	176	178	-1.1%	161	199	-19.1%
Monthly Cost	\$884	\$801	10.4%	\$873	\$791	10.4%
Monthly Vehicle Mile	251	243	3.3%	222	260	-14.6%
New Riders This Month	5	6	-16.7%	5.5	6.1	-9.8%
Cost per Ride	\$5.02	\$4.50	11.6%	\$5.42	\$3.97	36.5%
Cost per Mile	\$3.52	\$3.30	6.7%	\$3.94	\$3.05	29.2%
Miles per Ride	1.4	1.4	0.0%	1.4	1.3	7.7%
<b>Mid Multnomah County</b>						
Monthly Rides	494	531	-7.0%	545	529	3.0%
Monthly Cost	\$8,094	\$6,726	20.3%	\$6,447	\$6,208	3.8%
Monthly Vehicle Mile	1,996	1,289	54.8%	1,625	1,334	21.8%
New Riders This Month	18	15	20.0%	13.3	13.2	0.8%
Cost per Ride	\$16.39	\$12.67	29.4%	\$11.83	\$11.73	0.9%
Cost per Mile	\$4.06	\$5.22	-22.2%	\$3.97	\$4.65	-14.6%
Miles per Ride	4.0	2.4	66.7%	3.0	2.5	20.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	8	0	N/A	1	5	-80.0%
Monthly Cost	\$32	\$0	N/A	\$5	\$40	-87.5%
Monthly Vehicle Mile	128	0	N/A	23	21	9.5%
New Riders This Month	1	0	N/A	0.2	0.7	-71.4%
Cost per Ride	\$3.97	N/A	N/A	\$4.88	\$8.67	-43.7%
Cost per Mile	\$0.25	N/A	N/A	\$0.23	\$1.91	-88.0%
Miles per Ride	16.0	N/A	N/A	21.4	4.5	375.6%
<b>N/NE Shuttle</b>						
Monthly Ride	1,096	397	176.1%	802	398	101.5%
Monthly Cost	\$29,951	\$15,570	92.4%	\$18,416	\$13,582	35.6%
Monthly Vehicle Mile	4,197	1,060	295.9%	2,870	959	199.3%
New Riders This Month	89	16	456.3%	51.7	10.2	406.9%
Cost per Ride	\$27.33	\$39.22	-30.3%	\$22.97	\$34.16	-32.8%
Cost per Mile	\$7.14	\$14.69	-51.4%	\$6.42	\$14.17	-54.7%
Miles per Ride	3.8	2.7	40.7%	3.6	2.4	50.0%
<b>STF Service</b>						
Monthly Ride	677	1,187	-43.0%	644	750	-14.1%
Monthly Cost	\$16,947	\$14,093	20.3%	\$17,657	\$18,808	-6.1%
Monthly Vehicle Mile	3,620	3,940	-8.1%	3,918	3,987	-1.7%
New Riders This Month	80	81	-1.2%	57.5	59.5	-3.4%
Cost per Ride	\$25.03	\$11.87	110.9%	\$27.42	\$25.09	9.3%
Cost per Mile	\$4.68	\$3.58	30.7%	\$4.51	\$4.72	-4.4%
Miles per Ride	5.3	3.3	60.6%	6.1	5.3	15.1%
<b>TriMet Service</b>						
Monthly Ride	627	905	-30.7%	750	890	-15.7%
Monthly Cost	\$8,334	\$3,745	122.5%	\$8,474	\$7,255	16.8%
Monthly Vehicle Mile	3,002	5,213	-42.4%	4,049	5,408	-25.1%
New Riders This Month	50	58	-13.8%	43.3	51.0	-15.1%
Cost per Ride	\$13.29	\$4.14	221.0%	\$11.30	\$8.15	38.7%
Cost per Mile	\$2.78	\$0.72	286.1%	\$2.09	\$1.34	56.0%
Miles per Ride	4.8	5.8	-17.2%	5.4	6.1	-11.5%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	299	490	-39.0%	338	391	-13.6%
Monthly Cost	\$9,602	\$7,489	28.2%	\$5,571	\$7,575	-26.5%
Monthly Vehicle Mile	726	1,295	-43.9%	813	1,073	-24.2%
New Riders This Month	52	47	10.6%	24.0	26.8	-10.4%
Cost per Ride	\$32.12	\$15.28	110.2%	\$16.47	\$19.36	-14.9%
Cost per Mile	\$13.23	\$5.78	128.9%	\$6.85	\$7.06	-3.0%
Miles per Ride	2.4	2.6	-7.7%	2.4	2.7	-11.1%
<b>SW Shuttle Service</b>						
Monthly Rides	59	98	-39.8%	72	72	0.0%
Monthly Cost	\$1,683	\$518	224.9%	\$1,870	\$1,060	76.4%
Monthly Vehicle Mile	85	197	-56.9%	132	144	-8.3%
New Riders This Month	1	8	-87.5%	1.6	2.7	-40.7%
Cost per Rider	\$28.52	\$5.28	440.2%	\$26.03	\$14.73	76.7%
Cost per Mile	\$19.80	\$2.63	652.9%	\$14.17	\$7.38	92.0%
Miles per Ride	1.4	2.0	-30.0%	1.8	2.0	-10.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	123	-100.0%	53	160	-66.9%
Monthly Cost	\$0	\$402	-100.0%	\$242	\$710	-65.9%
Monthly Vehicle Mile	0	109	-100.0%	42	107	-60.7%
New Riders This Month	0	1	-100.0%	0.0	0.7	-100.0%
Cost per Ride	N/A	\$3.27	N/A	\$4.56	\$4.44	2.7%
Cost per Mile	N/A	\$3.69	N/A	\$5.78	\$6.66	-13.2%
Miles per Ride	N/A	0.9	N/A	0.8	0.7	14.3%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Aug 2018</b>	<b>Aug 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	207	49	322.4%	123	58	112.1%
Monthly Cost	\$425	\$26	1534.6%	\$514	\$522	-1.5%
Monthly Vehicle Mile	126	67	88.1%	87	53	64.2%
New Riders This Month	0	1	-100.0%	0.2	0.8	-75.0%
Cost per Ride	\$2.05	\$0.53	286.8%	\$4.17	\$8.96	-53.5%
Cost per Mile	\$3.37	\$0.39	764.1%	\$5.91	\$9.91	-40.4%
Miles per Ride	0.6	1.4	-57.1%	0.7	0.9	-22.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	2	0	N/A	2	4.8	-60.0%
Monthly Cost	\$13	\$0	N/A	\$12	\$30	-60.0%
Monthly Vehicle Mile	18	0	N/A	13	33	-60.6%
New Riders This Month	2	0	N/A	0.7	1.2	-41.7%
Cost per Ride	\$6.35	N/A	N/A	\$6.07	\$6.11	-0.7%
Cost per Mile	\$0.71	N/A	N/A	\$0.87	\$0.90	-3.3%
Miles per Ride	9.0	N/A	N/A	7.0	6.8	2.9%
<b>STF Discretionary</b>						
Monthly Rides	571	641	-10.9%	588	612	-3.9%
Monthly Cost	\$12,493	\$16,681	-25.1%	\$14,003	\$12,948	8.1%
Monthly Vehicle Mile	2,117	2,131	-0.7%	2,315	2,419	-4.3%
New Riders This Month	43	25	72.0%	33.9	30.7	10.4%
Cost per Ride	\$21.88	\$26.02	-15.9%	\$23.81	\$21.15	12.6%
Cost per Mile	\$5.90	\$7.83	-24.6%	\$6.05	\$5.35	13.1%
Miles per Ride	3.7	3.3	12.1%	3.9	4.0	-2.5%
<b>STF Service</b>						
Monthly Rides	380	445	-14.6%	406	425	-4.5%
Monthly Cost	\$9,263	\$14,156	-34.6%	\$10,334	\$11,350	-9.0%
Monthly Vehicle Mile	1,846	1,915	-3.6%	1,715	1,793	-4.4%
New Riders This Month	52	38	36.8%	28.8	28.5	1.1%
Cost per Ride	\$24.38	\$31.81	-23.4%	\$25.47	\$26.68	-4.5%
Cost per Mile	\$5.02	\$7.39	-32.1%	\$6.03	\$6.33	-4.7%
Miles per Ride	4.9	4.3	14.0%	4.2	4.2	0.0%



**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	0	0	N/A	0	10	-97.1%
Monthly Cost	\$0	\$0	N/A	\$52	\$602	-91.4%
Monthly Vehicle Mile	0	0	N/A	2	119	-98.3%
New Riders This Month	0	0	N/A	0	2	-100.0%
Cost per Ride	N/A	N/A	N/A	\$156.47	\$57.83	170.6%
Cost per Mile	N/A	N/A	N/A	\$22.35	\$5.06	341.7%
Miles per Ride	N/A	N/A	N/A	7.0	11.4	-38.6%

**STF Service**

Monthly Ride	349	536	-34.9%	441	276	60.0%
Monthly Cost	\$11,723	\$16,544	-29.1%	\$17,078	\$11,528	48.1%
Monthly Vehicle Mile	2,105	4,212	-50.0%	3,106	2,454	26.6%
New Riders This Month	60	102	-41.2%	74	50	48.0%
Cost per Ride	\$33.59	\$30.87	8.8%	\$38.74	\$41.79	-7.3%
Cost per Mile	\$5.57	\$3.93	41.7%	\$5.50	\$4.70	17.0%
Miles per Ride	6.0	7.9	-24.1%	7.0	8.9	-21.3%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0	7	-95.7%
Monthly Cost	\$0	\$0	N/A	\$31	\$338	-90.8%
Monthly Vehicle Mile	0	0	N/A	4	77	-94.8%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$93.39	\$48.86	91.1%
Cost per Mile	N/A	N/A	N/A	\$8.49	\$4.39	93.4%
Miles per Ride	N/A	N/A	N/A	11.0	11.1	-0.9%

**Downtown RideAbout**

Monthly Ride	241	0	N/A	100	24	314.9%
Monthly Cost	\$2,563	\$0	N/A	\$1,125	\$1,363	-17.5%
Monthly Vehicle Mile	131	0	N/A	70	295	-76.3%
New Riders This Month	4	0	N/A	2	0	-100.0%
Cost per Ride	\$10.63	N/A	N/A	\$11.25	\$56.58	-80.1%
Cost per Mile	\$19.56	N/A	N/A	\$16.13	\$4.61	249.9%
Miles per Ride	0.5	N/A	N/A	0.7	12.3	-94.3%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Aug 2018</b>	<b>Aug 2017</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	93	56	66.1%	74	40	85.0%
Monthly Cost	\$3,274	\$1,405	133.0%	\$2,086	\$1,148	81.7%
Monthly Vehicle Mile	613	321	91.0%	508	246	106.5%
New Riders This Month	5	1	400.0%	4	3	33.3%
Cost per Ride	\$35.20	\$25.09	40.3%	\$28.32	\$28.46	-0.5%
Cost per Mile	\$5.34	\$4.38	21.9%	\$4.11	\$4.67	-12.0%
Miles per Ride	6.6	5.7	15.8%	6.9	6.1	13.1%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	561	574	-2.3%	571	595	-4.0%
Monthly Cost	\$12,907	\$12,814	0.7%	\$14,110	\$10,656	32.4%
Monthly Vehicle Mile	2,840	2,795	1.6%	2,993	2,388	25.3%
New Riders This Month	22	24	-8.3%	29	22	31.8%
Cost per Ride	\$23.01	\$22.32	3.1%	\$24.71	\$17.92	37.9%
Cost per Mile	\$4.54	\$4.58	-0.9%	\$4.71	\$4.46	5.6%
Miles per Ride	5.1	4.9	4.1%	5.2	4.0	30.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$11	\$22	-50.0%	\$53	\$49	8.2%
Monthly Vehicle Mile	0	0	N/A	3	4	-25.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$158.32	\$48.52	226.3%
Cost per Mile	N/A	N/A	N/A	\$21.11	\$12.13	74.0%
Miles per Ride	N/A	N/A	N/A	7.5	4.0	87.5%
<b>Veterans Volunteers</b>						
Monthly Rides	239	218	9.6%	189	195	-3.1%
Monthly Cost	\$1,943	\$1,652	17.6%	\$1,728	\$2,353	-26.6%
Monthly Vehicle Mile	3,240	2,970	9.1%	2,824	3,186	-11.4%
New Riders This Month	10	6	66.7%	6	8	-25.0%
Cost per Ride	\$8.13	\$7.58	7.3%	\$0.61	\$12.08	-24.4%
Cost per Mile	\$0.60	\$0.56	7.9%	\$9.13	\$0.74	-17.6%
Miles per Ride	13.6	13.6	-0.5%	14.9	16.4	-9.1%
<b>Wa Co DAVS</b>						
Monthly Rides	4	0	N/A	2	1	100.0%
Monthly Cost	\$149	\$11	1254.5%	\$80	(\$127)	-163.0%
Monthly Vehicle Mile	27	0	N/A	16	4	300.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$37.31	N/A	N/A	\$34.25	(\$127.26)	-126.9%
Cost per Mile	\$5.53	N/A	N/A	\$5.07	(\$30.54)	-116.6%
Miles per Ride	6.8	N/A	N/A	6.8	4.2	61.9%

**VEHICLE ONLY - PROGRAM** 12-Month Averages

Providers	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	773	-100.0%	636	631	0.8%
Monthly Cost	\$0	\$3,572	-100.0%	\$2,757	\$4,908	-43.8%
Monthly Vehicle Mile	0	2,339	-100.0%	1,037	2,457	-57.8%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$4.62	N/A	\$4.34	\$7.78	-44.2%
Cost per Mile	N/A	\$1.53	N/A	\$2.66	\$2.00	33.0%
Miles per Ride	N/A	3.0	N/A	1.6	3.9	-59.0%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	253	113	123.9%	116	114	1.8%
Monthly Cost	\$4,487	\$873	414.0%	\$1,725	\$1,173	47.1%
Monthly Vehicle Mile	1,751	590	196.8%	824	924	-10.8%
New Riders This Month	40	17	135.3%	21.4	15.6	37.2%
Cost per Ride	\$17.73	\$7.72	129.7%	\$14.91	\$10.30	44.8%
Cost per Mile	\$2.56	\$1.48	73.0%	\$2.09	\$1.27	64.6%
Miles per Ride	6.9	5.2	32.7%	7.1	8.1	-12.3%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,310	1,773	-26.1%	1,177	1,148	2.5%
Monthly Cost	\$2,141	\$3,659	-41.5%	\$3,439	\$3,980	-13.6%
Monthly Vehicle Mile	1,197	1,812	-33.9%	1,763	2,079	-15.2%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.63	\$2.06	-20.9%	\$2.92	\$3.47	-15.9%
Cost per Mile	\$1.79	\$2.02	-11.4%	\$1.95	\$1.91	2.1%
Miles per Ride	0.9	1.0	-10.0%	1.5	1.8	-16.7%
<b>Mary's Woods</b>						
Monthly Rides	0	0	N/A	0	1,053	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$4,798	-100.0%
Monthly Vehicle Mile New	0	0	N/A	0	1,394	-100.0%
Riders This Month Cost per	0	0	N/A	0.0	0.0	N/A
Ride	N/A	N/A	N/A	N/A	\$4.56	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.44	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.3	N/A

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	824	-100.0%	617	722	-14.5%
Monthly Cost	\$0	\$817	-100.0%	\$687	\$773	-11.1%
Monthly Vehicle Mile	0	533	-100.0%	408	489	-16.6%
New Rider This Month	0	0	N/A	0.1	0.1	0.0%
Cost per Ride	N/A	\$0.99	N/A	\$1.11	\$1.07	3.7%
Cost per Mile	N/A	\$1.53	N/A	\$1.68	\$1.58	6.3%
Miles per Ride	N/A	0.6	N/A	0.7	0.7	0.0%
<b>Providence Elderplace</b>						
Monthly Rides	10,886	8,893	22.4%	9,501	8,917	6.5%
Monthly Cost	\$277,406	\$251,205	10.4%	\$257,547	\$256,248	0.5%
Monthly Vehicle Mile	33,171	43,777	-24.2%	45,394	40,915	10.9%
New Riders This Month	46	34	35.3%	144.9	128.5	12.8%
Cost per Ride	\$25.48	\$28.25	-9.8%	\$27.11	\$28.74	-5.7%
Cost per Mile	\$8.36	\$5.74	45.6%	\$5.67	\$6.26	-9.4%
Miles per Ride	3.0	4.9	-38.8%	4.8	4.6	4.3%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	180	144	25.0%	224	128	75.0%
Monthly Cost	\$1,380	\$2,983	-53.7%	\$1,939	\$4,270	-54.6%
Monthly Vehicle Mile	887	1,059	-16.2%	1,059	783	35.2%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	\$7.67	\$20.71	-63.0%	\$8.68	\$33.44	-74.0%
Cost per Mile	\$1.56	\$2.82	-44.7%	\$1.83	\$5.45	-66.4%
Miles per Ride	4.9	7.4	-33.8%	4.7	6.1	-23.0%
<b>West Linn</b>						
Monthly Ride	0	120	-100.0%	71	46	54.3%
Monthly Cost	\$0	\$329	-100.0%	\$292	\$265	10.2%
Monthly Vehicle Mile	0	144	-100.0%	120	66	81.8%
New Riders This Month	0	0	N/A	1.1	0.0	N/A
Cost per Ride	N/A	\$2.74	N/A	\$4.13	\$5.74	-28.0%
Cost per Mile	N/A	\$2.28	N/A	\$2.43	\$3.99	-39.1%
Miles per Ride	N/A	1.2	N/A	1.7	1.4	21.4%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Aug 2018	Aug 2017	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	5,344	5,251	1.8%	4,774	4,748	0.5%
Monthly Cost	\$57,160	\$45,847	24.7%	\$42,463	\$37,436	13.4%
Monthly Vehicle Miles	18,367	13,030	41.0%	14,258	12,193	16.9%
On-Time Performance	100.0%	99.9%	0.1%	99.9%	99.5%	0.4%
Cost per Ride	\$10.70	\$8.73	22.6%	\$8.90	\$7.88	12.9%
Cost per Mile	\$3.11	\$3.52	-11.6%	\$2.98	\$3.07	-2.9%
Miles per Roadcall	18,367	13,030	41.0%	14,258	12,193	16.9%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,391	1,462	-4.9%	1,433	1,325	8.2%
Monthly Cost	\$35,951	\$27,467	30.9%	\$29,399	\$34,541	-14.9%
Monthly Vehicle Miles	5,023	5,833	-13.9%	5,589	5,620	-0.6%
On-Time Performance	93.0%	99.9%	-6.9%	98.9%	99.5%	-0.6%
Cost per Ride	\$25.85	\$18.79	37.6%	\$20.52	\$26.08	-21.3%
Cost per Mile	\$7.16	\$4.71	52.0%	\$5.26	\$6.15	-14.5%
Miles per Roadcall	5,023	5,833	-13.9%	5,589	5,620	-0.6%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	7,891	7,721	2.2%	7,559	8,071	-6.3%
Monthly Cost	\$56,934	\$52,284	8.9%	\$52,779	\$50,856	3.8%
Monthly Vehicle Miles	23,254	23,126	0.6%	21,833	21,322	2.4%
On-Time Performance	90.0%	96.0%	-6.0%	96.2%	96.9%	-0.7%
Cost per Ride	\$7.22	\$6.77	6.6%	\$6.98	\$6.30	10.8%
Cost per Mile	\$2.45	\$2.26	8.4%	\$2.42	\$2.39	1.3%
Miles per Roadcall	23,254	23,126	0.6%	21,833	21,322	2.4%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,760	10,026	-2.7%	9,561	8,975	6.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,182	23,150	0.1%	21,957	21,406	2.6%
On-Time Performance	96.4%	98.0%	-1.6%	96.8%	98.8%	-2.0%
Cost per Ride	\$6.66	\$6.48	2.8%	\$6.80	\$7.24	-6.1%
Cost per Mile	\$2.80	\$2.81	-0.4%	\$2.96	\$3.04	-2.6%
Miles per Roadcall	23,182	23,150	0.1%	21,957	21,406	2.6%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,461	1,254	16.5%	1,270	1,161	9.4%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	8,294	8,301	-0.1%	7,184	7,205	-0.3%
On-Time Performance	92.3%	96.3%	-4.0%	95.0%	96.4%	-1.4%
Cost per Ride	\$13.69	\$15.95	-14.2%	\$15.74	\$17.23	-8.6%
Cost per Mile	\$2.41	\$2.41	0.0%	\$2.78	\$2.78	0.0%
Miles per Roadcall	8,294	8,301	-0.1%	7,184	7,205	-0.3%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	25,250	24,057	5.0%	21,057	22,817	-7.7%
Monthly Cost	\$299,553	\$353,182	-15.2%	\$330,279	\$329,299	0.3%
Monthly Vehicle Miles	54,982	50,000	10.0%	47,390	44,539	6.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$11.86	\$14.68	-19.2%	\$15.69	\$14.43	8.7%
Cost per Mile	\$5.45	\$7.06	-22.8%	\$6.97	\$7.39	-5.7%
Miles per Roadcall	54,982	50,000	10.0%	47,390	44,539	6.4%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,473	1,598	-7.8%	1,770	2,300	-23.0%
Monthly Cost	\$52,862	\$62,327	-15.2%	\$88,565	\$58,112	52.4%
Monthly Vehicle Miles	5,914	9,381	-37.0%	5,661	6,441	-12.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$35.89	\$39.00	-8.0%	\$50.03	\$25.26	98.1%
Cost per Mile	\$8.94	\$6.64	34.6%	\$15.65	\$9.02	73.5%
Miles per Roadcall	5,914	9,381	-37.0%	5,661	6,441	-12.1%

### RideWise Performance Report - August 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	13	106	5,512	\$183,659.84		
One-on-one travel training general trips	13	25	1,300	\$43,316.00		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	26	131	6,812	\$226,975.84		
Group travel training with schools	60		219	\$7,301.08		
Group travel training general	40		146	\$4,867.39		
Riders Club participants	45					
Subtotal	145		365	\$12,168.47		
<b>Total</b>	<b>171</b>	<b>131</b>	<b>7,177</b>	<b>\$239,144.30</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	3					
Transitional staff support and pass plan	9	12	0	0	148	33
<b>Total</b>	<b>14</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$49,908.25					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	61.25					
Value of volunteer hours monthly	\$1,478.58					
Value of transitional staff hours monthly	\$972.18					

### RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	56	338	17,576	\$585,632.32		
One-on-one travel training general trips	43	132	6,864	\$228,708.48		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	99	470	24,440	\$814,340.80		
Group travel training with schools	174	0	635	\$21,173.13		
Group travel training general	212	29	774	\$25,797.14		
Riders Club participants	146	0	0	\$0.00		
Subtotal	532	29	1,409	\$46,970.27		
<b>Total</b>	<b>631</b>	<b>499</b>	<b>25,849</b>	<b>\$861,311.07</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	14	0	0	0	0	0
Transitional staff support only	10	0	0	0	0	0
Transitional staff support and pass plan	409	864	138	836	8,107	5,022
<b>Total</b>	<b>433</b>	<b>864</b>	<b>138</b>	<b>836</b>	<b>8,107</b>	<b>5,022</b>
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$183,516.25					
Annual cost avoidance of trips	\$861,311.07					
Total cost avoidance	\$677,794.82					
Total trainer hours annual	3,120					
Ride Ambassador hours annual	285					
Value of volunteer hours annual	\$6,873.87					
Value of transitional staff hours annual	\$147,955.49					