
DATE: JANUARY 2018

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D services for January 2018 increased by a staggering 42% (+9,322) compared to January 2017. Again, the Mary's Woods program ceased mid-2017, resulting in fewer trips for the month (-967). However, no other programs posted decreased. Large increases in trips were reported from Providence Elderplace (+3,510) and RC East County (+1,519). The network-wide increase in trips is directly attributed to the snow and freezing temperatures of January 2017 that caused delays, shut down certain services and discouraged ridership.
2. Total costs in January 2018 increased by 16% (+\$84,272) for Ride Connection's network of E&D services when compared to January 2017. An increase in costs is to be expected with such an increase in trips and miles (+43%). Not all programs are equal and therefore some reporting agencies did not post lower costs in January 2017, despite the severe weather while other programs may have ceased operations entirely, allowing for a more equal percentage change amongst the main data points.
3. The network Cost per Trip (CPT) for January 2018 decreased by 18% (\$19.34) per trip when compared to January 2017 (\$23.71). Due to the severe weather and, how agency services respond to these situations, it is difficult to make judgements on a program by program basis about changes to CPT. Generally speaking, it would be expected to see a CPT reduction for January 2018 as there are likely to be more fluctuation with rides versus costs.

RIDEWISE

1. Service Delivery Analysis. At total of 302 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.

2. A total of 33 individuals successfully exited out of the one-on-one travel training, 11 of whom were prior participants returned to learn a new route. This increased to 106.3% over the same time period over last year.
3. Under the age of 60, a total of 27 persons successfully exited out of one-on-one travel training. Average training per individual during January was 8.9 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were six events held.
 - RideWise presented to staff at Self-Determination Resources, Inc. and Washington County Developmental Disabilities.
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 - RideWise staff met with a Transition Network Facilitator with Multnomah Education Service District.
 - RideWise Staff in Wilsonville hosted an informational table in the lobby of The Charleston Apartments.
 - RideWise staff attended the Multnomah County Transition Team Meeting.
 - RideWise staff attended the CMG meeting for Metro's RTO program.
5. Ride Ambassador Program. 73.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach. The RideWise program supported five Rider's Club activities with 36 participants.
6. Referral Sources. There were 48 referrals in January 2018. Six referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and another six referrals were the result of our travel options counseling efforts.
7. School Program. 401 students received training during the month of January. There were 3,840 trips taken as a group and 259 one-on-one trips. 165 teachers and support staff reported a total 2,040 hours of training.

SANDY AREA METRO (SAM)

1. Due to changes made in late 2016, ridership continues to increase at a swift pace. Total ridership this month was 10,356 compared to 8,740 rides in 2017, an overall increase of 18.4%. The SAM-Gresham route experienced a 19.1% increase in ridership. The new SAM Shopper has experienced 76.9% increase from January 2017. The Estacada route increased ridership by 16.9%. The Elderly and Disabled program (out-of-town medical rides) decreased by 22.0% due to increased dialysis treatment availability in Sandy. STAR ridership increased by 8.0%, from 1,110 to 1,027. Although, STAR had a slight increase in ridership as more dialysis patients utilized the Sandy facility, the popularity of the SAM Shopper kept it at 7.1%. January 2017 had 1,027 riders, while January 2018 had 1,110 riders.
2. SAM staff continue to participate in a statewide workgroup to evaluate the current method of allocation for federal transit funds distributed to rural agencies (5311). The workgroup has finalized the changes that will go into effect in the next biennium. Staff continue to attend each RAC meetings concerning HB2017. SAM is collaborating with Clackamas County providers to ensure equity in funding and a county-wide approach to improved connectivity. Andi Howell is also serving on the HB2017 Regional Coordination Technical Committee.
3. The City's partnership with Clackamas County continues to achieve efficient transportation goals in the area. Bus sharing has proved to be beneficial to both parties as necessary repairs are completed.
4. Plans for two new bus barns at the Sandy Operations Center continue to develop. Staff is preparing the Scope of Work for the updated Transit Master Plan. Staff opened bids for the vehicle ITS equipment and plan to make a final selection in February.

January	2017	2018
Fixed	7,501	8,952
Dial-A-Ride (general public and ADA)	1,027	1,110
Out-of-Town ED	82	64
Shopping Shuttle	130	230
Total Riders	8,740	10,356

CANBY AREA TRANSIT (CAT)

1. During the month of January total year to date CAT ridership was down by 5.24% as compared to January of 2017 and the Demand Responsive trips were up by 12.17%, instead.
2. Also for this month, total CAT ridership was up 11.53% when compared to the same time period over last year.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership increased for the month of January by 867 rides. The expected occupancy of SCTD'S new office is taking place on April 30.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jan 18	Jan 17	% Change	FY18-TD	FY17-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	87,910	86,600	1.5%	85,747	85,510	0.3%
Bus-Frequent Service*	<u>97,240</u>	<u>100,400</u>	-3.1%	<u>95,433</u>	<u>97,900</u>	-2.5%
Subtotal All Bus	185,150	187,000	-1.0%	181,180	183,410	-1.2%
MAX	117,980	120,300	-1.9%	120,607	123,700	-2.5%
Commuter Rail	<u>1,600</u>	<u>1,680</u>	-4.8%	<u>1,668</u>	<u>1,770</u>	-5.8%
Fixed Route Total	304,730	309,000	-1.4%	303,455	308,880	-1.8%
<u>Paratransit</u>						
LIFT& Cabs	3,520	2,832	24.3%	3,477	3,432	1.3%
System Total	308,250	311,817	-1.1%	306,932	312,312	-1.7%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	504,000	505,700	-0.3%	495,423	494,757	0.1%
Bus-Frequent Service*	<u>597,100</u>	<u>633,900</u>	-5.8%	<u>590,839</u>	<u>607,771</u>	-2.8%
Subtotal All Bus	1,101,100	1,139,600	-3.4%	1,086,261	1,102,529	-1.5%
MAX	723,700	757,400	-4.4%	749,327	770,460	-2.7%
Commuter Rail	<u>8,000</u>	<u>8,420</u>	-5.0%	<u>8,339</u>	<u>8,861</u>	-5.9%
Fixed Route Total	1,832,800	1,905,425	-3.8%	1,843,928	1,881,849	-2.0%
Frequent Bus % of Total Bus	54.2%	55.6%	-1.4%	54.4%	55.1%	-0.7%
<u>Paratransit</u>						
LIFT & Cabs	19,785	15,790	25.3%	19,628	19,327	1.6%
System Total	1,852,585	1,921,215	-3.6%	1,863,556	1,901,176	-2.0%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.54	\$4.03	12.66%	\$4.32	\$4.05	6.67%
Bus-Frequent Service*	\$3.34	\$3.00	11.33%	\$3.15	\$2.96	6.42%
Subtotal All Bus	\$3.89	\$3.45	12.75%	\$3.68	\$3.44	6.98%
MAX	\$3.05	\$2.60	17.31%	\$2.78	\$2.55	9.02%
Commuter Rail	\$19.69	\$17.12	15.01%	\$17.12	\$15.99	7.07%
Fixed Route Total	\$3.62	\$3.17	14.20%	\$3.37	\$3.13	7.67%
<u>Paratransit</u>						
LIFT & Cabs	\$36.80	\$39.28	-6.31%	\$37.72	\$36.26	4.03%
System Total	\$3.98	\$3.47	14.70%	\$3.73	\$3.46	7.80%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,851,320	4,900,400	-1.0%	4,780,265	4,857,042	-1.6%
Monthly Cost	\$18,854,440	\$16,926,463	11.4%	\$17,031,243	\$16,296,180	4.5%
Monthly Vehicle Mile	2,130,317	1,998,709	6.6%	2,069,685	2,032,743	1.8%
On-Time Performance	88.6%	75.2%	13.4%	84.1%	80.3%	3.8%
Cost per Ride	\$3.89	\$3.45	12.8%	\$3.56	\$3.36	6.0%
Cost per Mile	\$8.85	\$8.47	4.5%	\$8.23	\$8.02	2.6%
Miles per Roadcall	15,550	9,253	68.1%	12,730	10,914	16.6%
Light Rail (MAX)						
Monthly Rides	3,190,740	3,275,100	-2.6%	3,257,438	3,356,259	-2.9%
Monthly Cost	\$9,730,109	\$8,502,199	14.4%	\$9,103,809	\$8,449,189	7.7%
Monthly Vehicle Mile	387,518	366,795	5.6%	377,080	374,353	0.7%
On-Time Performance	90.0%	79.1%	10.9%	87.6%	83.7%	3.9%
Cost per Ride	\$3.05	\$2.60	17.3%	\$2.79	\$2.52	10.7%
Cost per Mile	\$25.11	\$23.18	8.3%	\$24.14	\$22.57	7.0%
Miles per Roadcall	4,784	4,168	14.8%	4,159	1,460	184.9%
Commuter Rail (WES)						
Monthly Rides	35,200	35,385	-0.5%	36,083	37,970	-5.0%
Monthly Costs	\$693,181	\$499,381	38.8%	\$601,469	\$570,053	5.5%
Monthly Vehicle Mile	10,349	9,731	6.4%	9,910	9,949	-0.4%
On Time Performance	98.2%	95.6%	2.6%	95.6%	96.0%	-0.4%
Cost per Ride	\$19.69	\$14.11	39.5%	\$16.67	\$15.01	11.1%
Cost per Mile	\$66.98	\$51.32	30.5%	\$60.69	\$57.30	5.9%
Miles per Roadcall	10,349	3,244	219.0%	6,607	11,939	-44.7%
Paratransit LIFT and Cab						
Monthly Rides	87,218	67,473	29.3%	85,516	86,335	-0.9%
Monthly Cost	\$3,209,756	\$2,650,483	21.1%	\$3,152,064	\$3,006,598	4.8%
Monthly Vehicle Mile	707,700	597,853	18.4%	714,778	732,082	-2.4%
On-Time Performance	92.0%	85.9%	6.1%	90.6%	91.0%	-0.4%
Cost per Ride	\$36.80	\$39.28	-6.3%	\$36.86	\$34.82	5.9%
Cost per Mile	\$4.54	\$4.43	2.5%	\$4.41	\$4.11	7.3%
Miles per Roadcall	6,553	7,117	-7.9%	7,071	7,039	0.5%

RIDE CONNECTION*	Jan 2018	Jan 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	34,628	24,959	38.7%	34,720	35,889	-3.3%
Monthly Cost	\$626,268	\$562,609	11.3%	\$631,990	\$628,321	0.6%
Monthly Vehicle Mile	154,820	120,950	28.0%	159,062	166,351	-4.4%
New Riders This Month	901	605	48.9%	1,203.0	1,386.5	-13.2%
Cost per Ride	\$18.09	\$22.54	-19.7%	\$18.20	\$17.51	3.9%
Cost per Mile	\$4.05	\$4.65	-12.9%	\$3.97	\$3.78	5.0%
Miles per Ride	4.5	4.8	-6.3%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Wednesday, March 28, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)
12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,020	610	67.2%	794	743	6.9%
Monthly Cost	\$14,166	\$9,359	51.4%	\$10,525	\$7,383	42.6%
Monthly Vehicle Mile	5,597	3,436	62.9%	4,237	3,985	6.3%
New Riders This Month	40	12	233.3%	38.1	28.6	33.2%
Cost per Ride	\$13.89	\$15.34	-9.5%	\$13.25	\$9.94	33.3%
Cost per Mile	\$2.53	\$2.72	-7.0%	\$2.48	\$1.85	34.1%
Miles per Ride	5.5	5.6	-1.8%	5.3	5.4	-1.9%
King City Shuttle						
Monthly Rides	442	283	56.2%	376	318	18.2%
Monthly Cost	\$10,636	\$6,400	66.2%	\$7,361	\$5,955	23.6%
Monthly Vehicle Mile	2,422	1,120	116.3%	1,696	1,219	39.1%
New Riders This Month	10	6	66.7%	11.8	7.8	51.3%
Cost per Ride	\$24.06	\$22.62	6.4%	\$19.56	\$18.74	4.4%
Cost per Mile	\$4.39	\$5.71	-23.1%	\$4.34	\$4.89	-11.2%
Miles per Ride	5.5	4.0	37.5%	4.5	3.8	18.4%
N/NE Shuttle						
Monthly Rides	0	0	N/A	0	20	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$555	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	241	-100.0%
New Riders This Month	0	0	N/A	0.0	2.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$27.27	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.30	N/A
Miles per Ride	N/A	N/A	N/A	N/A	11.9	N/A
STF Service						
Monthly Rides	625	464	34.7%	508	474	7.2%
Monthly Cost	\$12,714	\$12,074	5.3%	\$10,375	\$9,202	12.7%
Monthly Vehicle Mile	3,129	3,124	0.2%	2,742	3,028	-9.4%
New Riders This Month	49	13	276.9%	36.5	25.3	44.3%
Cost per Ride	\$20.34	\$26.02	-21.8%	\$20.43	\$19.43	5.1%
Cost per Mile	\$4.06	\$3.86	5.2%	\$3.78	\$3.04	24.3%
Miles per Ride	5.0	6.7	-25.4%	5.4	6.4	-15.6%
TriMet Service						
Monthly Rides	149	120	24.2%	147	199	-26.1%
Monthly Cost	\$3,056	\$7,306	-58.2%	\$3,110	\$3,502	-11.2%
Monthly Vehicle Mile	1,417	932	52.0%	1,507	1,524	-1.1%
New Riders This Month	11	10	10.0%	13.7	18.7	-26.7%
Cost per Ride	\$20.51	\$60.89	-66.3%	\$21.16	\$17.60	20.2%
Cost per Mile	\$2.16	\$7.84	-72.4%	\$2.06	\$2.30	-10.4%
Miles per Ride	9.5	7.8	21.8%	10.2	7.7	32.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	117	60	95.0%	215	366	-41.3%
Monthly Cost	\$3,857	\$1,331	189.8%	\$5,812	\$10,030	-42.1%
Monthly Vehicle Mile	464	206	125.2%	699	2,110	-66.9%
New Riders This Month	1	0	N/A	5	13	-61.5%
Cost per Ride	\$32.97	\$22.19	48.6%	\$26.98	\$27.41	-1.6%
Cost per Mile	\$8.31	\$6.46	28.6%	\$8.31	\$4.75	74.9%
Miles per Ride	4.0	3.4	17.6%	3.2	5.8	-44.8%
General Public						
Monthly Rides	931	744	25.1%	949	931	1.9%
Monthly Cost	\$25,023	\$19,527	28.1%	\$24,234	\$23,175	4.6%
Monthly Vehicle Mile	6,971	6,471	7.7%	7,788	7,677	1.4%
New Riders This Month	18	21	-14.3%	15	16	-6.3%
Cost per Ride	\$26.88	\$26.25	2.4%	\$25.54	\$24.90	2.6%
Cost per Mile	\$3.59	\$3.02	18.9%	\$3.11	\$3.02	3.0%
Miles per Ride	7.5	8.7	-13.8%	8.2	8.2	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	104	215	-51.6%	186	193	-3.6%
Monthly Cost	\$2,469	\$4,687	-47.3%	\$4,585	\$3,896	17.7%
Monthly Vehicle Mile	520	990	-47.5%	931	1,007	-7.5%
New Riders This Month	1	21	-95.2%	12	14	-14.3%
Cost per Ride	\$23.74	\$21.80	8.9%	\$24.64	\$20.15	22.3%
Cost per Mile	\$4.75	\$4.73	0.4%	\$4.92	\$3.87	27.1%
Miles per Ride	5.0	4.6	8.7%	5.0	5.2	-3.8%
STF Service						
Monthly Rides	775	845	-8.3%	839	1,574	-46.7%
Monthly Cost	\$23,703	\$18,061	31.2%	\$19,909	\$33,268	-40.2%
Monthly Vehicle Mile	5,038	4,659	8.1%	4,792	8,815	-45.6%
New Riders This Month	94	121	-22.3%	140	292	-52.1%
Cost per Ride	\$30.58	\$21.37	43.1%	\$23.72	\$21.14	12.2%
Cost per Mile	\$4.70	\$3.88	21.1%	\$4.15	\$3.77	10.1%
Miles per Ride	6.5	5.5	18.2%	5.7	5.6	1.8%
Title XIX Non Medical						
Monthly Rides	1,412	929	52.0%	1,473	1,613	-8.7%
Monthly Cost	\$32,160	\$18,819	70.9%	\$32,633	\$35,132	-7.1%
Monthly Vehicle Mile	7,677	4,439	72.9%	7,788	8,638	-9.8%
New Riders This Month	47	13	261.5%	60	65	-7.7%
Cost per Ride	\$22.78	\$20.26	12.4%	\$22.15	\$21.79	1.7%
Cost per Mile	\$4.19	\$4.24	-1.2%	\$4.19	\$4.07	2.9%
Miles per Ride	5.4	4.8	12.5%	5.3	5.4	-1.9%
Wa Co DAVS						
Monthly Rides	133	78	70.5%	115	156	-26.3%
Monthly Cost	\$3,964	\$2,486	59.5%	\$3,377	\$4,184	-19.3%
Monthly Vehicle Mile	1,022	743	37.6%	903	1,183	-23.7%
New Riders This Month	11	1	1000.0%	9	11	-18.2%
Cost per Ride	\$29.81	\$31.87	-6.5%	\$29.28	\$26.88	8.9%
Cost per Mile	\$3.88	\$3.35	15.8%	\$3.74	\$3.54	5.6%
Miles per Ride	7.7	9.5	-18.9%	7.8	7.6	2.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	208	131	58.8%	219	233	-6.0%
Monthly Cost	\$1,664	\$1,048	58.8%	\$1,753	\$1,862	-5.9%
Monthly Vehicle Mile	883	572	54.4%	960	1,129	-15.0%
New Riders This Month	7	2	250.0%	7.2	5.9	22.0%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.88	\$1.83	2.7%	\$1.83	\$1.65	10.9%
Miles per Ride	4.2	4.4	-4.5%	4.4	4.8	-8.3%
Estacada Senior Center						
Monthly Rides	166	108	53.7%	241	209	15.3%
Monthly Cost	\$1,245	\$888	40.2%	\$1,814	\$1,626	11.6%
Monthly Vehicle Mile	438	298	47.0%	613	642	-4.5%
New Riders This Month	1	0	N/A	5.3	5.5	-3.6%
Cost per Ride	\$7.50	\$8.22	-8.8%	\$7.53	\$7.79	-3.3%
Cost per Mile	\$2.84	\$2.98	-4.7%	\$2.96	\$2.53	17.0%
Miles per Ride	2.6	2.8	-7.1%	2.5	3.1	-19.4%
Gladstone Senior Center						
Monthly Rides	198	116	70.7%	209	190	10.0%
Monthly Cost	\$1,498	\$890	68.4%	\$1,582	\$1,457	8.6%
Monthly Vehicle Mile	405	221	83.3%	448	472	-5.1%
New Riders This Month	4	2	100.0%	5.8	6.0	-3.3%
Cost per Ride	\$7.57	\$7.67	-1.3%	\$7.59	\$7.67	-1.0%
Cost per Mile	\$3.70	\$4.02	-8.0%	\$3.53	\$3.09	14.2%
Miles per Ride	2.0	1.9	5.3%	2.1	2.5	-16.0%
Hoodland Senior Center						
Monthly Rides	187	64	192.2%	140	119	17.6%
Monthly Cost	\$3,477	\$1,275	172.7%	\$3,458	\$2,414	43.2%
Monthly Vehicle Mile	1,591	702	126.6%	1,503	1,253	20.0%
New Riders This Month	0	0	N/A	2.3	1.8	27.8%
Cost per Ride	\$18.60	\$19.92	-6.6%	\$24.71	\$20.23	22.1%
Cost per Mile	\$2.19	\$1.82	20.3%	\$2.30	\$1.93	19.2%
Miles per Ride	8.5	11.0	-22.7%	10.7	10.5	1.9%
Lake Oswego Adult Comm. Center						
Monthly Rides	305	144	111.8%	284	230	23.5%
Monthly Cost	\$2,288	\$1,080	111.8%	\$2,128	\$1,724	23.4%
Monthly Vehicle Mile	804	551	45.9%	969	703	37.8%
New Riders This Month	8	0	N/A	5.4	4.1	31.7%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.85	\$1.96	45.4%	\$2.20	\$2.45	-10.2%
Mile per Ride	2.6	3.8	-31.6%	3.4	3.1	9.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	824	558	47.7%	900	730	23.3%
Monthly Cost	\$8,038	\$5,434	47.9%	\$8,443	\$7,144	18.2%
Monthly Vehicle Mile	2,331	1,638	42.3%	2,488	2,010	23.8%
New Riders This Month	11	6	83.3%	26.4	18.7	41.2%
Cost per Ride	\$9.75	\$9.74	0.1%	\$9.38	\$9.79	-4.2%
Cost per Mile	\$3.45	\$3.32	3.9%	\$3.39	\$3.55	-4.5%
Miles per Ride	2.8	2.9	-3.4%	2.8	2.8	0.0%
Molalla Senior Center						
Monthly Rides	401	285	40.7%	363	350	3.7%
Monthly Cost	\$4,749	\$2,825	68.1%	\$4,215	\$4,574	-7.8%
Monthly Vehicle Mile	998	535	86.5%	1,195	889	34.4%
New Riders This Month	7	1	600.0%	8.5	7.1	19.7%
Cost per Ride	\$11.84	\$9.91	19.5%	\$11.62	\$13.06	-11.0%
Cost per Mile	\$4.76	\$5.28	-9.8%	\$3.53	\$5.14	-31.3%
Miles per Ride	2.5	1.9	31.6%	3.3	2.5	32.0%
Pioneer Senior Center						
Monthly Rides	635	400	58.8%	645	695	-7.2%
Monthly Cost	\$5,419	\$3,338	62.3%	\$5,397	\$5,758	-6.3%
Monthly Vehicle Mile	2,368	1,322	79.1%	2,082	2,211	-5.8%
New Riders This Month	7	10	-30.0%	21.2	25.8	-17.8%
Cost per Ride	\$8.53	\$8.35	2.2%	\$8.37	\$8.29	1.0%
Cost per Mile	\$2.29	\$2.52	-9.1%	\$2.59	\$2.60	-0.4%
Miles per Ride	3.7	3.3	12.1%	3.2	3.2	0.0%
Sandy Senior Center						
Monthly Rides	238	116	105.2%	255	243	4.9%
Monthly Cost	\$2,922	\$1,502	94.6%	\$3,324	\$2,885	15.2%
Monthly Vehicle Mile	1,553	816	90.3%	1,616	1,168	38.4%
New Riders This Month	11	4	175.0%	10.7	12.9	-17.1%
Cost per Ride	\$12.28	\$12.95	-5.2%	\$13.05	\$11.87	9.9%
Cost per Mile	\$1.88	\$1.84	2.2%	\$2.06	\$2.47	-16.6%
Miles per Ride	6.5	7.0	-7.1%	6.3	4.8	31.3%
Transportation Reaching People						
Monthly Rides	1,575	1,601	-1.6%	1,878	2,218	-15.3%
Monthly Cost	\$22,274	\$20,412	9.1%	\$25,487	\$25,724	-0.9%
Monthly Vehicle Mile	7,660	17,005	-55.0%	16,682	20,647	-19.2%
New Riders This Month	37	20	85.0%	60.5	59.4	1.9%
Cost per Ride	\$14.14	\$12.75	10.9%	\$13.57	\$11.60	17.0%
Cost per Mile	\$2.91	\$1.20	142.5%	\$1.53	\$1.25	22.4%
Miles per Ride	4.9	10.6	-53.8%	8.9	9.3	-4.3%
Transp Reaching People-School/Work(1)						
Monthly Rides	53	130	-59.2%	108	155	-30.3%
Monthly Cost	\$1,340	\$8,502	-84.2%	\$1,770	\$3,038	-41.7%
Monthly Vehicle Mile	716	834	-14.1%	854	1,155	-26.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$25.28	\$65.40	-61.3%	\$16.34	\$19.60	-16.6%
Cost per Mile	\$1.87	\$10.19	-81.6%	\$2.07	\$2.63	-21.3%
Miles per Ride	13.5	6.4	110.9%	7.9	7.5	5.3%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	20	24	-16.7%	23	28	-17.9%
Monthly Cost	\$102	\$534	-80.9%	\$159	\$196	-18.9%
Monthly Vehicle Mile	85	107	-20.6%	88	105	-16.2%
New Riders This Month	0	0	N/A	0.6	0.8	-25.0%
Cost per Ride	\$5.09	\$22.27	-77.1%	\$6.88	\$6.93	-0.7%
Cost per Mile	\$1.20	\$4.99	-76.0%	\$1.80	\$1.87	-3.7%
Miles per Ride	4.3	4.5	-4.4%	3.8	3.7	2.7%
Multnomah Co. ADS Premium						
Monthly Rides	1	19	-94.7%	37	85	-56.5%
Monthly Cost	\$43	\$180	-76.1%	\$40	\$663	-94.0%
Monthly Vehicle Mile	7	55	-87.3%	79	180	-56.1%
New Riders This Month	1	2	-50.0%	1.2	6.0	-80.0%
Cost per Ride	\$43.35	\$9.49	356.8%	\$1.07	\$7.78	-86.2%
Cost per Mile	\$6.19	\$3.28	88.7%	\$0.50	\$3.67	-86.4%
Miles per Ride	7.0	2.9	141.4%	2.1	2.1	0.0%
STF Discretionary						
Monthly Rides	696	333	109.0%	605	477	26.8%
Monthly Cost	\$17,310	\$6,814	154.0%	\$13,778	\$10,253	34.4%
Monthly Vehicle Mile	2,765	995	177.9%	2,155	1,765	22.1%
New Riders This Month	52	9	477.8%	44.6	40.4	10.4%
Cost per Ride	\$24.87	\$20.46	21.6%	\$22.76	\$21.48	6.0%
Cost per Mile	\$6.26	\$6.85	-8.6%	\$6.39	\$5.81	10.0%
Miles per Ride	4.0	3.0	33.3%	3.6	3.7	-2.7%
STF Service						
Monthly Rides	588	319	84.3%	351	425	-17.4%
Monthly Cost	\$11,126	\$6,746	64.9%	\$8,852	\$8,985	-1.5%
Monthly Vehicle Mile	2,074	1,381	50.2%	1,208	1,455	-17.0%
New Riders This Month	28	22	27.3%	22.2	26.7	-16.9%
Cost per Ride	\$18.92	\$21.15	-10.5%	\$25.21	\$21.12	19.4%
Cost per Mile	\$5.36	\$4.89	9.6%	\$7.33	\$6.18	18.6%
Miles per Ride	3.5	4.3	-18.6%	3.4	3.4	0.0%
TriMet Service						
Monthly Rides	2,249	1,806	24.5%	2,483	1,961	26.6%
Monthly Cost	\$5,578	\$5,559	0.3%	\$6,009	\$6,740	-10.8%
Monthly Vehicle Mile	5,183	4,149	24.9%	5,432	5,371	1.1%
New Riders This Month	15	17	-11.8%	27.7	34.9	-20.6%
Cost per Ride	\$2.48	\$3.08	-19.5%	\$2.42	\$3.44	-29.7%
Cost per Mile	\$1.08	\$1.34	-19.4%	\$1.11	\$1.25	-11.2%
Miles per Ride	2.3	2.3	0.0%	2.2	2.7	-18.5%
Veterans Volunteers						
Monthly Rides	170	95	78.9%	141	140	0.7%
Monthly Cost	\$865	\$779	11.0%	\$835	\$1,042	-19.9%
Monthly Vehicle Mile	1,582	1,073	47.4%	1,421	1,629	-12.8%
New Riders This Month	6	6	0.0%	13.4	13.8	-2.9%
Cost per Ride	\$5.09	\$8.20	-37.9%	\$5.92	\$7.46	-20.6%
Cost per Mile	\$0.55	\$0.73	-24.7%	\$0.59	\$0.64	-7.8%
Miles per Ride	9.3	11.3	-17.7%	10.1	11.7	-13.7%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$2,849	-100.0%
David's Harp - STF Service						
Monthly Rides	288	41	602.4%	204	136	50.0%
Monthly Cost	\$1,822	\$797	128.6%	\$1,497	\$1,006	48.8%
Monthly Vehicle Mile	326	103	216.5%	283	157	80.3%
New Riders This Month	3	3	0.0%	6.4	3.6	77.8%
Cost per Ride	\$6.33	\$19.45	-67.5%	\$7.33	\$7.38	-0.7%
Cost per Mile	\$5.59	\$7.74	-27.8%	\$5.29	\$6.42	-17.6%
Miles per Ride	1.1	2.5	-56.0%	1.4	1.1	27.3%
NW Pilot Project - STF Service						
Monthly Rides	222	120	85.0%	179	169	5.9%
Monthly Cost	\$13,943	\$12,939	7.8%	\$13,926	\$12,935	7.7%
Monthly Vehicle Mile	1,313	893	47.0%	1,829	969	88.8%
New Riders This Month	20	21	-4.8%	26.2	17.4	50.6%
Cost per Ride	\$62.81	\$107.83	-41.8%	\$77.83	\$76.50	1.7%
Cost per Mile	\$10.62	\$14.49	-26.7%	\$7.62	\$13.35	-42.9%
Miles per Ride	5.9	7.4	-20.3%	10.2	5.7	78.9%
Providence Elderplace - STF Service						
Monthly Rides	244	96	154.2%	285	278	2.5%
Monthly Cost	\$2,011	\$1,843	9.1%	\$3,019	\$2,990	1.0%
Monthly Vehicle Mile	535	249	114.9%	973	1,027	-5.3%
New Riders This Month	16	2	700.0%	56.2	70.3	-20.1%
Cost per Ride	\$8.24	\$19.20	-57.1%	\$10.60	\$10.77	-1.6%
Cost per Mile	\$3.76	\$7.40	-49.2%	\$3.10	\$2.91	6.5%
Miles per Ride	2.2	2.6	-15.4%	3.4	3.7	-8.1%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	507	316	60.4%	504	435	15.9%
Monthly Cost	\$2,494	\$4,731	-47.3%	\$2,747	\$2,385	15.2%
Monthly Vehicle Mile	2,684	2,437	10.1%	3,050	2,901	5.1%
New Riders This Month	19	0	N/A	11.0	3.3	233.3%
Cost per Ride	\$4.92	\$14.97	-67.1%	\$5.45	\$5.49	-0.7%
Cost per Mile	\$0.93	\$1.94	-52.1%	\$0.90	\$0.82	9.8%
Miles per Ride	5.3	7.7	-31.2%	6.1	6.7	-9.0%
Urban League - N/NE Shuttle						
Monthly Rides	298	143	108.4%	323	403	-19.9%
Monthly Cost	\$3,491	\$3,827	-8.8%	\$4,039	\$4,364	-7.4%
Monthly Vehicle Mile	812	499	62.7%	839	928	-9.6%
New Riders This Month	0	1	-100.0%	4.9	3.7	32.4%
Cost per Ride	\$11.72	\$26.76	-56.2%	\$12.50	\$10.83	15.4%
Cost per Mile	\$4.30	\$7.67	-43.9%	\$4.81	\$4.70	2.3%
Miles per Ride	2.7	3.5	-22.9%	2.6	2.3	13.0%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	8,152	8,406	-3.0%	5,401	5,034	7.3%
Monthly Cost	\$32,904	\$31,729	3.7%	\$33,721	\$32,838	2.7%
Monthly Vehicle Mile	22,207	22,057	0.7%	19,923	18,158	9.7%
New Riders This Month	148	261	-43.3%	212.8	174.1	22.2%
Cost per Ride	\$4.04	\$3.77	7.2%	\$6.24	\$6.52	-4.3%
Cost per Mile	\$1.48	\$1.44	2.8%	\$1.69	\$1.81	-6.6%
Miles per Ride	2.7	2.6	3.8%	3.7	3.6	2.8%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	46	-100.0%	32	45	-28.9%
Monthly Cost	\$0	\$681	-100.0%	\$784	\$357	119.6%
Monthly Vehicle Mile	0	69	-100.0%	66	86	-23.3%
New Riders This Month	0	0	N/A	1.0	1.8	-44.4%
Cost per Ride	N/A	\$14.81	N/A	\$24.61	\$7.94	209.9%
Cost per Mile	N/A	\$9.87	N/A	\$11.81	\$4.13	186.0%
Miles per Ride	N/A	1.5	N/A	2.1	1.9	10.5%
Gateway Shuttle						
Monthly Rides	134	176	-23.9%	185	188	-1.6%
Monthly Cost	\$732	\$840	-12.9%	\$741	\$788	-6.0%
Monthly Vehicle Mile	191	248	-23.0%	237	267	-11.2%
New Riders This Month	1	1	0.0%	5.8	4.6	26.1%
Cost per Ride	\$5.47	\$4.77	14.7%	\$4.00	\$4.20	-4.8%
Cost per Mile	\$3.83	\$3.39	13.0%	\$3.13	\$2.96	5.7%
Miles per Ride	1.4	1.4	0.0%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	518	354	46.3%	584	552	5.8%
Monthly Cost	\$6,277	\$4,662	34.6%	\$6,553	\$7,357	-10.9%
Monthly Vehicle Mile	1,410	884	59.5%	1,449	1,856	-21.9%
New Riders This Month	1	4	-75.0%	12.4	15.9	-22.0%
Cost per Ride	\$12.12	\$13.17	-8.0%	\$11.23	\$13.34	-15.8%
Cost per Mile	\$4.45	\$5.27	-15.6%	\$4.52	\$3.96	14.1%
Miles per Ride	2.7	2.5	8.0%	2.5	3.4	-26.5%
Multnomah Co. ADS Premium						
Monthly Rides	0	2	-100.0%	1	13	-92.3%
Monthly Cost	\$0	\$13	-100.0%	\$23	\$40	-42.5%
Monthly Vehicle Mile	0	21	-100.0%	9	27	-66.7%
New Riders This Month	0	1	-100.0%	0.3	0.8	-62.5%
Cost per Ride	N/A	\$6.35	N/A	\$18.14	\$3.14	477.7%
Cost per Mile	N/A	\$0.60	N/A	\$2.45	\$1.47	66.7%
Miles per Ride	N/A	10.5	N/A	7.4	2.1	252.4%
N/NE Shuttle						
Monthly Ride	762	331	130.2%	566	435	30.1%
Monthly Cost	\$11,132	\$15,145	-26.5%	\$14,838	\$13,617	9.0%
Monthly Vehicle Mile	2,912	745	290.9%	1,588	1,446	9.8%
New Riders This Month	26	5	420.0%	25.8	26.7	-3.4%
Cost per Ride	\$14.61	\$45.76	-68.1%	\$26.20	\$31.33	-16.4%
Cost per Mile	\$3.82	\$20.33	-81.2%	\$9.34	\$9.41	-0.7%
Miles per Ride	3.8	2.3	65.2%	2.8	3.3	-15.2%
STF Service						
Monthly Ride	733	475	54.3%	723	566	27.7%
Monthly Cost	\$26,596	\$22,841	16.4%	\$17,750	\$15,797	12.4%
Monthly Vehicle Mile	4,321	2,930	47.5%	3,684	3,211	14.7%
New Riders This Month	44	40	10.0%	54.3	56.1	-3.2%
Cost per Ride	\$36.28	\$48.09	-24.6%	\$24.56	\$27.93	-12.1%
Cost per Mile	\$6.16	\$7.80	-21.0%	\$4.82	\$4.92	-2.0%
Miles per Ride	5.9	6.2	-4.8%	5.1	5.7	-10.5%
TriMet Service						
Monthly Ride	721	688	4.8%	907	790	14.8%
Monthly Cost	\$7,154	\$14,306	-50.0%	\$6,593	\$6,709	-1.7%
Monthly Vehicle Mile	4,227	3,891	8.6%	5,359	4,404	21.7%
New Riders This Month	30	28	7.1%	49.9	46.0	8.5%
Cost per Ride	\$9.92	\$20.79	-52.3%	\$7.27	\$8.50	-14.5%
Cost per Mile	\$1.69	\$3.68	-54.1%	\$1.23	\$1.52	-19.1%
Miles per Ride	5.9	5.7	3.5%	5.9	5.6	5.4%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	304	287	5.9%	400	433	-7.6%
Monthly Cost	\$2,994	\$8,275	-63.8%	\$7,382	\$7,566	-2.4%
Monthly Vehicle Mile	624	672	-7.1%	1,067	1,332	-19.9%
New Riders This Month	5	10	-50.0%	27.0	25.9	4.2%
Cost per Ride	\$9.85	\$28.83	-65.8%	\$18.44	\$17.46	5.6%
Cost per Mile	\$4.80	\$12.31	-61.0%	\$6.92	\$5.68	21.8%
Miles per Ride	2.1	2.3	-8.7%	2.7	3.1	-12.9%
SW Shuttle Service						
Monthly Rides	78	58	34.5%	76	83	-8.4%
Monthly Cost	\$1,918	\$902	112.6%	\$955	\$1,732	-44.9%
Monthly Vehicle Mile	133	93	43.0%	150	164	-8.5%
New Riders This Month	0	1	-100.0%	2.6	2.1	23.8%
Cost per Rider	\$24.59	\$15.54	58.2%	\$12.60	\$20.87	-39.6%
Cost per Mile	\$14.42	\$9.69	48.8%	\$6.37	\$10.56	-39.7%
Miles per Ride	1.7	1.6	6.3%	2.0	2.0	0.0%
Downtown RideAbout(1)						
Monthly Rides	99	124	-20.2%	148	166	-10.8%
Monthly Cost	\$613	\$374	63.9%	\$653	\$720	-9.3%
Monthly Vehicle Mile	88	63	39.7%	107	109	-1.8%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$6.19	\$3.02	105.0%	\$4.41	\$4.34	1.6%
Cost per Mile	\$6.97	\$5.94	17.3%	\$6.11	\$6.60	-7.4%
Miles per Ride	0.9	0.5	80.0%	0.7	0.7	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	40	30	33.3%	59	59	0.0%
Monthly Cost	\$122	\$960	-87.3%	\$503	\$573	-12.2%
Monthly Vehicle Mile	11	26	-57.7%	49	57	-14.0%
New Riders This Month	0	0	N/A	0.5	0.5	0.0%
Cost per Ride	\$3.05	\$32.00	-90.5%	\$8.59	\$9.79	-12.3%
Cost per Mile	\$11.08	\$36.92	-70.0%	\$10.21	\$10.00	2.1%
Miles per Ride	0.3	0.9	-66.7%	0.8	1.0	-20.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	7	-100.0%	2	4.8	-60.0%
Monthly Cost	\$0	\$44	-100.0%	\$14	\$26	-46.2%
Monthly Vehicle Mile	0	56	-100.0%	16	40	-60.0%
New Riders This Month	0	1	-100.0%	0.6	1.4	-57.1%
Cost per Ride	N/A	\$6.35	N/A	\$6.35	\$5.54	14.6%
Cost per Mile	N/A	\$0.79	N/A	\$0.89	\$0.66	34.8%
Miles per Ride	N/A	8.0	N/A	7.1	8.4	-15.5%
STF Discretionary						
Monthly Rides	630	466	35.2%	623	655	-4.9%
Monthly Cost	\$14,596	\$12,710	14.8%	\$14,111	\$13,729	2.8%
Monthly Vehicle Mile	2,190	2,110	3.8%	2,305	2,712	-15.0%
New Riders This Month	22	27	-18.5%	28.3	36.2	-21.8%
Cost per Ride	\$23.17	\$27.27	-15.0%	\$22.64	\$20.96	8.0%
Cost per Mile	\$6.67	\$6.02	10.8%	\$6.12	\$5.06	20.9%
Miles per Ride	3.5	4.5	-22.2%	3.7	4.1	-9.8%
STF Service						
Monthly Rides	438	324	35.2%	433	455	-4.8%
Monthly Cost	\$10,627	\$11,762	-9.6%	\$12,060	\$11,674	3.3%
Monthly Vehicle Mile	1,624	1,416	14.7%	1,695	1,991	-14.9%
New Riders This Month	20	21	-4.8%	28.8	32.2	-10.6%
Cost per Ride	\$24.26	\$36.30	-33.2%	\$27.85	\$25.66	8.5%
Cost per Mile	\$6.54	\$8.31	-21.3%	\$7.11	\$5.86	21.3%
Miles per Ride	3.7	4.4	-15.9%	3.9	4.4	-11.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium						
Monthly Ride	0	8	-100.0%	1	17	-92.5%
Monthly Cost	\$5	\$545	-99.2%	\$122	\$665	-81.7%
Monthly Vehicle Mile	0	83	-100.0%	12	211	-94.3%
New Riders This Month	0	1	-100.0%	1	3	-66.7%
Cost per Ride	N/A	\$68.18	N/A	\$91.57	\$38.37	138.6%
Cost per Mile	N/A	\$6.57	N/A	\$10.54	\$3.15	234.6%
Miles per Ride	N/A	10.4	N/A	8.7	12.2	-28.7%

STF Service						
Monthly Ride	519	250	107.6%	419	198	112.0%
Monthly Cost	\$18,659	\$15,953	17.0%	\$17,688	\$5,788	205.6%
Monthly Vehicle Mile	3,896	2,546	53.0%	3,342	1,814	84.2%
New Riders This Month	137	58	136.2%	70	58	20.7%
Cost per Ride	\$35.95	\$63.81	-43.7%	\$42.21	\$29.30	44.1%
Cost per Mile	\$4.79	\$6.27	-23.6%	\$5.29	\$3.19	65.8%
Miles per Ride	7.5	10.2	-26.5%	8.0	9.2	-13.0%

Title XIX Non Medical						
Monthly Ride	0	2	-100.0%	0	46	-99.1%
Monthly Cost	(\$7)	(\$270)	-97.6%	\$1	\$1,004	-99.9%
Monthly Vehicle Mile	0	21	-100.0%	3	482	-99.4%
New Riders This Month	0	1	-100.0%	0	8	-100.0%
Cost per Ride	\$0.00	(\$134.83)	-100.0%	\$3.54	\$21.87	-83.8%
Cost per Mile	\$0.00	(\$12.84)	-100.0%	\$0.43	\$2.08	-79.3%
Miles per Ride	0.0	10.5	N/A	8.2	10.5	-21.9%

Dialysis						
Monthly Ride	0	0	N/A	0	80	-100.0%
Monthly Cost	\$0	\$453	-100.0%	\$12	\$3,054	-99.6%
Monthly Vehicle Mile	0	0	N/A	0	971	-100.0%
New Riders This Month	0	0	N/A	0	3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$38.18	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.14	N/A
Miles per Ride	N/A	N/A	N/A	N/A	12.1	N/A

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	97	33	193.9%	60	15	300.0%
Monthly Cost	\$2,489	\$1,182	110.6%	\$1,591	\$712	123.5%
Monthly Vehicle Mile	764	224	241.1%	389	95	309.5%
New Riders This Month	2	0	N/A	3	2	50.0%
Cost per Ride	\$25.66	\$35.82	-28.4%	\$26.60	\$46.67	-43.0%
Cost per Mile	\$3.26	\$5.28	-38.3%	\$4.09	\$7.47	-45.2%
Miles per Ride	7.9	6.8	16.2%	6.5	6.3	3.2%
STF Service						
Monthly Rides	522	485	7.6%	608	539	12.8%
Monthly Cost	\$14,695	\$15,379	-4.4%	\$12,779	\$7,828	63.2%
Monthly Vehicle Mile	3,156	1,984	59.1%	2,752	1,891	45.5%
New Riders This Month	29	13	123.1%	25	15	66.7%
Cost per Ride	\$28.15	\$31.71	-11.2%	\$21.03	\$14.52	44.8%
Cost per Mile	\$4.66	\$7.75	-39.9%	\$4.64	\$4.14	12.1%
Miles per Ride	6.0	4.1	46.3%	4.5	3.5	28.6%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$1	\$83	-98.8%	\$38	\$56	-32.1%
Monthly Vehicle Mile	0	0	N/A	1	3	-66.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$150.99	\$67.17	124.8%
Cost per Mile	N/A	N/A	N/A	\$32.35	\$17.22	87.9%
Miles per Ride	N/A	N/A	N/A	4.7	3.9	20.5%
Veterans Volunteers						
Monthly Rides	198	163	21.5%	200		
Monthly Cost	\$1,877	\$4,513	-58.4%	\$1,974		
Monthly Vehicle Mile	2,876	2,955	-2.7%	3,170		
New Riders This Month	4	5	-20.0%	6		
Cost per Ride	\$9.48	\$27.69	-65.8%	\$0.62		
Cost per Mile	\$0.65	\$1.53	-57.3%	\$9.88		
Miles per Ride	14.5	18.1	-19.9%	15.9		
Wa Co DAVS						
Monthly Rides	4	0	N/A	1		
Monthly Cost	\$102	\$15	580.0%	\$52		
Monthly Vehicle Mile	29	0	N/A	7		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$25.50	N/A	N/A	\$41.26		
Cost per Mile	\$3.52	N/A	N/A	\$7.28		
Miles per Ride	7.3	N/A	N/A	5.7		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	863	428	101.6%	744	691	7.7%
Monthly Cost	\$3,331	\$3,662	-9.0%	\$3,671	\$7,975	-54.0%
Monthly Vehicle Mile	1,583	1,964	-19.4%	1,994	3,033	-34.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.86	\$8.56	-54.9%	\$4.93	\$11.54	-57.3%
Cost per Mile	\$2.10	\$1.86	12.9%	\$1.84	\$2.63	-30.0%
Miles per Ride	1.8	4.6	-60.9%	2.7	4.4	-38.6%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	75	87	-13.8%	106	174	-39.1%
Monthly Cost	\$869	\$1,336	-35.0%	\$1,189	\$1,687	-29.5%
Monthly Vehicle Mile	584	663	-11.9%	790	1,265	-37.5%
New Riders This Month	14	17	-17.6%	16.5	20.8	-20.7%
Cost per Ride	\$11.58	\$15.36	-24.6%	\$11.24	\$9.68	16.1%
Cost per Mile	\$1.49	\$2.02	-26.2%	\$1.51	\$1.33	13.5%
Miles per Ride	7.8	7.6	2.6%	7.5	7.3	2.7%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,308	760	72.1%	1,183	1,206	-1.9%
Monthly Cost	\$3,820	\$2,936	30.1%	\$3,820	\$4,278	-10.7%
Monthly Vehicle Mile	1,443	1,788	-19.3%	1,938	2,262	-14.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$2.92	\$3.86	-24.4%	\$3.23	\$3.55	-9.0%
Cost per Mile	\$2.65	\$1.64	61.6%	\$1.97	\$1.89	4.2%
Miles per Ride	1.1	2.4	-54.2%	1.6	1.9	-15.8%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	24	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$322	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	33	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.61	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.81	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.4	N/A
Mary's Woods						
Monthly Rides	0	967	-100.0%	460	1,473	-68.8%
Monthly Cost	\$0	\$5,183	-100.0%	\$2,449	\$5,857	-58.2%
Monthly Vehicle Mile	0	1,451	-100.0%	734	1,754	-58.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$5.36	N/A	\$5.32	\$3.98	33.7%
Cost per Mile	N/A	\$3.57	N/A	\$3.34	\$3.34	0.0%
Miles per Ride	N/A	1.5	N/A	1.6	1.2	33.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	849	619	37.2%	750	695	7.9%
Monthly Cost	\$882	\$773	14.1%	\$801	\$822	-2.6%
Monthly Vehicle Mile	538	464	15.9%	487	503	-3.2%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.04	\$1.25	-16.8%	\$1.07	\$1.18	-9.3%
Cost per Mile	\$1.64	\$1.67	-1.8%	\$1.64	\$1.63	0.6%
Miles per Ride	0.6	0.7	-14.3%	0.6	0.7	-14.3%
Providence Elderplace						
Monthly Rides	9,666	6,304	53.3%	9,277	9,112	1.8%
Monthly Cost	\$249,623	\$218,738	14.1%	\$263,227	\$246,770	6.7%
Monthly Vehicle Mile	49,654	30,079	65.1%	44,925	39,933	12.5%
New Riders This Month	31	25	24.0%	131.6	129.3	1.8%
Cost per Ride	\$25.82	\$34.70	-25.6%	\$28.37	\$27.08	4.8%
Cost per Mile	\$5.03	\$7.27	-30.8%	\$5.86	\$6.18	-5.2%
Miles per Ride	5.1	4.8	6.3%	4.8	4.4	9.1%
Tualatin Valley Workshop						
Monthly Rides	214	144	48.6%	124	204	-39.2%
Monthly Cost	\$1,439	\$5,993	-76.0%	\$3,151	\$4,877	-35.4%
Monthly Vehicle Mile	1,138	927	22.8%	782	874	-10.5%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$6.73	\$41.61	-83.8%	\$25.51	\$23.94	6.6%
Cost per Mile	\$1.26	\$6.46	-80.5%	\$4.03	\$5.58	-27.8%
Miles per Ride	5.3	6.4	-17.2%	6.3	4.3	46.5%
West Linn						
Monthly Ride	74	28	164.3%	68	69	-1.4%
Monthly Cost	\$274	\$334	-18.0%	\$298	\$290	2.8%
Monthly Vehicle Mile	58	22	163.6%	106	97	9.3%
New Riders This Month	0	0	N/A	0.2	0.0	N/A
Cost per Ride	\$3.71	\$11.94	-68.9%	\$4.37	\$4.23	3.3%
Cost per Mile	\$4.73	\$15.20	-68.9%	\$2.81	\$2.98	-5.7%
Miles per Ride	0.8	0.8	0.0%	1.6	1.4	14.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jan 2018	Jan 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,366	4,216	3.6%	4,744	5,443	-12.8%
Monthly Cost	\$38,860	\$36,389	6.8%	\$37,539	\$37,779	-0.6%
Monthly Vehicle Miles	12,306	11,892	3.5%	12,694	12,239	3.7%
On-Time Performance	100.0%	100.0%	0.0%	99.9%	99.1%	0.8%
Cost per Ride	\$8.90	\$8.63	3.1%	\$7.91	\$6.94	14.0%
Cost per Mile	\$3.16	\$3.06	3.3%	\$2.96	\$3.09	-4.2%
Miles per Roadcall	12,306	11,892	3.5%	12,694	12,239	3.7%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,584	1,277	24.0%	1,392	2,135	-34.8%
Monthly Cost	\$32,309	\$31,792	1.6%	\$31,802	\$34,028	-6.5%
Monthly Vehicle Miles	5,980	5,284	13.2%	5,733	4,654	23.2%
On-Time Performance	100.0%	100.0%	0.0%	99.9%	99.1%	0.8%
Cost per Ride	\$20.40	\$24.90	-18.1%	\$22.84	\$15.94	43.3%
Cost per Mile	\$5.40	\$6.02	-10.3%	\$5.55	\$7.31	-24.1%
Miles per Roadcall	5,980	5,284	13.2%	5,733	4,654	23.2%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,144	7,337	11.0%	7,967	8,388	-5.0%
Monthly Cost	\$55,886	\$53,414	4.6%	\$51,820	\$50,847	1.9%
Monthly Vehicle Miles	22,812	21,876	4.3%	21,485	21,559	-0.3%
On-Time Performance	95.0%	97.0%	-2.0%	96.8%	97.1%	-0.3%
Cost per Ride	\$6.86	\$7.28	-5.8%	\$6.50	\$6.06	7.3%
Cost per Mile	\$2.45	\$2.44	0.4%	\$2.41	\$2.36	2.1%
Miles per Roadcall	22,812	21,876	4.3%	21,485	21,559	-0.3%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,182	7,631	20.3%	9,429	8,726	8.1%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,312	19,065	17.0%	22,045	20,891	5.5%
On-Time Performance	97.0%	97.1%	-0.1%	98.6%	99.3%	-0.7%
Cost per Ride	\$7.08	\$8.52	-16.9%	\$6.89	\$7.45	-7.5%
Cost per Mile	\$2.91	\$3.41	-14.7%	\$2.95	\$3.11	-5.1%
Miles per Roadcall	22,312	9,533	134.1%	22,045	20,891	5.5%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,174	1,116	5.2%	1,143	1,287	-11.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,726	6,350	5.9%	7,382	7,156	3.2%
On-Time Performance	96.5%	95.5%	1.0%	96.0%	96.8%	-0.8%
Cost per Ride	\$17.04	\$17.92	-4.9%	\$17.49	\$15.54	12.5%
Cost per Mile	\$2.97	\$3.15	-5.7%	\$2.71	\$2.79	-2.9%
Miles per Roadcall	6,726	6,350	5.9%	7,382	7,156	3.2%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	22,851	21,077	8.4%	20,723	23,107	-10.3%
Monthly Cost	\$274,105	\$296,667	-7.6%	\$335,004	\$330,081	1.5%
Monthly Vehicle Miles	50,116	44,046	13.8%	46,546	43,986	5.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.00	\$14.08	-14.8%	\$16.17	\$14.29	13.2%
Cost per Mile	\$5.47	\$6.74	-18.8%	\$7.20	\$7.50	-4.0%
Miles per Roadcall	50,116	44,046	13.8%	46,546	43,986	5.8%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,399	4,552	-47.3%	1,834	3,181	-42.3%
Monthly Cost	\$48,372	\$52,353	-7.6%	\$59,532	\$58,250	2.2%
Monthly Vehicle Miles	4,548	2,403	89.3%	6,226	7,741	-19.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$20.16	\$11.50	75.3%	\$32.47	\$18.31	77.3%
Cost per Mile	\$10.64	\$21.79	-51.2%	\$9.56	\$7.52	27.1%
Miles per Roadcall	4,548	2,403	89.3%	6,226	7,741	-19.6%

RideWise Performance Report - January 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	20	110	5,720	\$190,590.40		
One-on-one travel training general trips	13	43	2,236	\$74,503.52		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0					
Subtotal	33	153	7,956	\$265,093.92		
Group travel training						
Group travel training with schools	17		62	\$2,068.64		
Group travel training general	216		789	\$26,283.88		
Riders Club participants	36					
Subtotal	269		851	\$28,352.52		
Total	302	153	8,807	\$293,446.44		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	2					
Transitional staff support and pass plan	165	401	51	259	3,840	2,040
Total	172					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$45,376.06					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	73.50					
Value of volunteer hours monthly	\$1,774.29					
Value of transitional staff hours monthly	\$60,098.40					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	96	610	31,720	\$1,056,910.40		
One-on-one travel training general trips	81	243	12,636	\$421,031.52		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	177	853		\$1,477,941.92		
Group travel training with schools	432	0	1,578	\$52,567.76		
Group travel training general	352	0	1,286	\$42,832.99		
Riders Club participants	326	0	0	\$0.00		
Subtotal	1,110		2,863	\$95,400.76		
Total	1,287	853	2,863	\$1,573,342.68		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	29	0	0	0	0	0
Transitional staff support only	17	0	0	0	0	0
Transitional staff support and pass plan	668	1,760	195	842	15,480	7,501
Total	714					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$336,626.48					
Annual cost avoidance of trips	\$1,573,342.68					
Total cost avoidance	\$1,236,716.20					
Total trainer hours annual	12,317					
Ride Ambassador hours annual	220,974					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					