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**DATE: AUGUST 2019**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. As of July 2019, the monthly average ridership for E&D services decreased by 3.3% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr and Michael's Place. Other programs saw declines due to unique circumstances. For instance, NW PDX saw a 50.3% decline and MFS' STF service saw a 56.6% decline. Other programs experienced notable gains, such as MFS' N/NE Rideabout (37.6%).
2. Total costs. Monthly cost increased in July 2019 by 13.4% when compared to the previous year. Notable cost increases occurred in the Ride Connection's Downtown Rideabout (108.9%), Multnomah ADS Premium service (23.5%) and the Neighborhood House STF service (65.8%).
3. The network Cost Per Trip (CPT). As of June 2019, the network CPT increased by 17.26% from the previous year to \$21.50/trip from \$18.34/trip.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 83 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 25 individuals successfully exited out of one-on-one travel training, 11 of whom were prior participants returning to learn a new route. There was a 3.8% decrease over the same time period when compared to last year.
3. Under the age of 60, a total of 18 persons were successfully trained one on one with an average 10.6 training hours over the same period as last year.

4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings. There were not events held this month.
5. Ride Ambassador Program. 20 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported five Rider's Club activities with 28 participants.
7. Referral Sources. There were 36 referrals in August 2019. Four referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Five referrals were the result of our travel options counseling efforts.
8. School Program. Six students received training during the month of August. There were 12 trips taken as a group. One teacher and support staff reported four hours of training.

## **SANDY AREA METRO (SAM)**

1. SAM services provided 11,627 rides in total, an overall increase of 3.6% compared to August 2018. SAM Gresham route provided 8,593 of those rides as compared to 8,601 in 2018.
2. SAM Estacada route experienced a 71.5% increase. The Shopper Shuttle experienced a 67.3% increase with 1,047 rides. STAR experienced a 24.8% decrease, likely due to riders choosing the Shopper Shuttle. ED had a decrease of 54%.
3. The second round of meetings with Sandy stakeholders for the Transit Master Plan are scheduled for September.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Increases in the ADA paratransit are a major contributing factor to the large increase in our ADA paratransit program, but a decrease in our 60+ General Public programs.

The graph below provides the salient points between last year and the same time period this year:

	<b>2018</b>	<b>2019</b>
ADA Paratransit	370	556
Wheel Chair Trips	44	75
Out-of-Town DAR	238	308
<b>Total Riders</b>	<b>652</b>	<b>939</b>

2. Last year, SMART created its first ever cinema ad and currently has another one in two other theaters. This month we reached another major milestone by creating a radio ad, entirely in Spanish, for the popular Hispanic station KWIP 880AM and 103.9FM. After the ad was produced, Dispatcher Pete Padron was interviewed live and extolled SMART services for 30 minutes.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of August total CAT ridership was up by 15.11% year to date. During the same time period Demand Responsive trips were down by 0.43% and fixed-route was up by 16.13%.
2. Overall ridership has trended upward since additional service was added in April of 2018. In the last 16 months since then, there have been no other service changes. It seems that the added frequency and extended span of service continues to bolster fixed-route ridership.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in August 2019 was generally flat compared to the same period in 2018, dipping just over 1% from the prior year. SCTD provided over 7,700 rides for the month, with the Clackamas Community College route providing nearly 4,500 of the rides.
2. August 2019 was the first month of new Saturday service on the Molalla City route. In the first month of service, the City route saw 173 total Saturday rides.
3. Elderly and Disabled ridership was also generally flat in August over the same period last year, dropping about 1%, with approximately 3,300 rides for the month. The Clackamas Community College route showed a slight uptick in E&D rides for the period, up about 1.5%. The new Saturday

service on the Molalla City route provided elderly and disabled customers a transit option that was not previously available. About one-third of the total Saturday rides on this service were taken by E&D riders.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

### RideWise Performance Report - August 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	51	2,652	\$88,364.64		
One-on-one travel training general trips	17	53	2,756	\$91,829.92		
Subtotal	25	104	5,408	\$180,194.56		
Group travel training with schools	0		0	\$0.00		
Group travel training general	30		110	\$3,650.54		
Riders Club participants	28					
Subtotal	58		110	\$3,650.54		
<b>Total</b>	<b>83</b>	<b>104</b>	<b>5,518</b>	<b>\$183,845.10</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					
Transitional staff support and pass plan	1	6	0	0	12	4
<b>Total</b>	<b>1</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$52,354.63					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	20.00					
Value of volunteer hours monthly	\$493.80					
Value of transitional staff hours monthly	\$117.84					

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Aug 19	Aug 18	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	84,970	83,900	1.3%	83,780	83,940	-0.2%
Bus-Frequent Service*	<u>97,010</u>	<u>91,400</u>	6.1%	<u>96,325</u>	<u>91,460</u>	5.3%
Subtotal All Bus	181,980	175,300	3.8%	180,105	175,400	2.7%
MAX	112,770	121,000	-6.8%	116,815	122,240	-4.4%
Commuter Rail	<u>1,380</u>	<u>1,580</u>	-12.7%	<u>1,420</u>	<u>1,600</u>	-11.3%
Fixed Route Total	296,130	297,900	-0.6%	298,340	299,240	-0.3%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,205	3,376	-5.1%	3,207	3,356	-4.4%
<b>System Total</b>	<b>299,335</b>	<b>301,296</b>	<b>-0.7%</b>	<b>301,547</b>	<b>302,596</b>	<b>-0.3%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	496,100	489,000	1.5%	488,310	489,168	-0.2%
Bus-Frequent Service*	<u>606,300</u>	<u>570,900</u>	6.2%	<u>602,505</u>	<u>570,695</u>	5.6%
Subtotal All Bus	1,102,400	1,059,900	4.0%	1,090,815	1,059,863	2.9%
MAX	711,600	756,000	-5.9%	733,485	765,220	-4.1%
Commuter Rail	<u>6,900</u>	<u>7,900</u>	-12.7%	<u>7,100</u>	<u>8,025</u>	-11.5%
Fixed Route Total	1,821,000	1,823,780	-0.2%	1,831,400	1,833,108	-0.1%
Frequent Bus % of Total Bus	55.0%	53.9%	1.1%	55.2%	53.8%	1.4%
<b><u>Paratransit</u></b>						
LIFT & Cabs	18,278	19,142	-4.5%	18,276	19,020	-3.9%
<b>System Total</b>	<b>1,839,278</b>	<b>1,842,922</b>	<b>-0.2%</b>	<b>1,849,676</b>	<b>1,852,128</b>	<b>-0.1%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.70	\$4.61	1.95%	\$4.77	\$4.58	4.15%
Bus-Frequent Service*	\$3.35	\$3.31	1.21%	\$3.40	\$3.31	2.72%
Subtotal All Bus	\$3.96	\$3.91	1.28%	\$4.02	\$3.90	3.08%
MAX	\$3.18	\$3.20	-0.62%	\$3.24	\$2.95	9.83%
Commuter Rail	\$19.03	\$15.85	20.06%	\$20.34	\$16.42	23.87%
Fixed Route Total	\$3.71	\$3.67	1.09%	\$3.77	\$3.56	5.90%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$40.34	\$37.04	8.91%	\$40.31	\$38.26	5.36%
<b>System Total</b>	<b>\$4.07</b>	<b>\$4.02</b>	<b>1.24%</b>	<b>\$4.13</b>	<b>\$3.91</b>	<b>5.63%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,878,730	4,765,520	2.4%	4,732,374	4,727,701	0.1%
Monthly Cost	\$19,303,549	\$18,643,525	3.5%	\$19,547,195	\$18,223,552	7.3%
Monthly Vehicle Mile	2,300,397	2,203,096	4.4%	2,204,190	2,099,122	5.0%
On-Time Performance	85.8%	85.4%	0.4%	87.0%	85.9%	1.1%
Cost per Ride	\$3.96	\$3.91	1.3%	\$4.13	\$3.85	7.3%
Cost per Mile	\$8.39	\$8.46	-0.8%	\$8.87	\$8.68	2.2%
Miles per Roadcall	17,167	14,214	20.8%	14,621	14,713	-0.6%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,151,630	3,387,020	-6.9%	3,213,008	3,240,036	-0.8%
Monthly Cost	\$10,031,363	\$10,823,334	-7.3%	\$10,695,631	\$9,723,293	10.0%
Monthly Vehicle Mile	380,023	394,023	-3.6%	386,585	382,243	1.1%
On-Time Performance	89.5%	86.8%	2.7%	89.6%	88.9%	0.7%
Cost per Ride	\$3.18	\$3.20	-0.6%	\$3.33	\$3.00	11.0%
Cost per Mile	\$26.40	\$27.47	-3.9%	\$27.67	\$25.44	8.8%
Miles per Roadcall	5,758	5,550	3.7%	6,312	5,428	16.3%
<b>Commuter Rail (WES)</b>						
Monthly Rides	30,360	36,340	-16.5%	31,272	34,399	-9.1%
Monthly Costs	\$577,702	\$483,311	19.5%	\$631,379	\$615,923	2.5%
Monthly Vehicle Mile	10,202	10,672	-4.4%	9,789	9,940	-1.5%
On Time Performance	93.4%	96.6%	-3.2%	95.6%	94.2%	1.4%
Cost per Ride	\$19.03	\$13.30	43.1%	\$20.19	\$17.91	12.7%
Cost per Mile	\$56.63	\$45.29	25.0%	\$64.50	\$61.97	4.1%
Miles per Roadcall	10,202	5,336	91.2%	58,735	8,520	589.4%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	80,609	86,700	-7.0%	79,634	84,413	-5.7%
Monthly Cost	\$3,252,122	\$3,211,478	1.3%	\$3,150,199	\$3,184,396	-1.1%
Monthly Vehicle Mile	688,211	697,437	-1.3%	658,280	690,883	-4.7%
On-Time Performance	86.9%	91.7%	-4.8%	90.1%	91.4%	-1.3%
Cost per Ride	\$40.34	\$37.04	8.9%	\$39.56	\$37.72	4.9%
Cost per Mile	\$4.73	\$4.60	2.8%	\$4.79	\$4.61	3.9%
Miles per Roadcall	5,254	5,717	-8.1%	5,825	6,824	-14.6%

RIDE CONNECTION*	Aug 2019	Aug 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	32,909	35,432	-7.1%	32,263	34,158	-5.5%
Monthly Cost	\$641,174	\$668,384	-4.1%	\$629,669	\$634,752	-0.8%
Monthly Vehicle Mile	131,670	139,768	-5.8%	124,781	151,304	-17.5%
New Riders This Month	1,443	1,511	-4.5%	1,185.8	1,358.6	-12.7%
Cost per Ride	\$19.48	\$18.86	3.3%	\$19.52	\$18.58	5.1%
Cost per Mile	\$4.87	\$4.78	1.9%	\$5.05	\$4.20	20.2%
Miles per Ride	4.0	3.9	2.6%	3.9	4.4	-11.4%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, December 12, 2019

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Aug 2019	Aug 2018	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	1,024	1,075	-4.7%	1,078	915	17.8%
Monthly Cost	\$15,009	\$17,233	-12.9%	\$17,301	\$13,710	26.2%
Monthly Vehicle Mile	5,085	5,954	-14.6%	5,526	4,769	15.9%
New Riders This Month	82	89	-7.9%	88.7	68.3	29.9%
Cost per Ride	\$14.66	\$16.03	-8.5%	\$16.05	\$14.99	7.1%
Cost per Mile	\$2.95	\$2.89	2.1%	\$3.13	\$2.87	9.1%
Miles per Ride	5.0	5.5	-9.1%	5.1	5.2	-1.9%
<b>King City Shuttle</b>						
Monthly Rides	252	488	-48.4%	349	395	-11.6%
Monthly Cost	\$10,597	\$11,672	-9.2%	\$8,992	\$8,760	2.6%
Monthly Vehicle Mile	1,515	2,510	-39.6%	1,681	2,070	-18.8%
New Riders This Month	28	27	3.7%	19.3	13.9	38.8%
Cost per Ride	\$42.05	\$23.92	75.8%	\$25.75	\$22.18	16.1%
Cost per Mile	\$6.99	\$4.65	50.3%	\$5.35	\$4.23	26.5%
Miles per Ride	6.0	5.1	17.6%	4.8	5.2	-7.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	126	78	61.5%	62	61	1.6%
Monthly Cost	\$5,480	\$1,980	176.8%	\$2,834	\$2,078	36.4%
Monthly Vehicle Mile	1,347	815	65.3%	627	724	-13.4%
New Riders This Month	27	13	107.7%	8.7	7.9	10.1%
Cost per Ride	\$43.49	\$25.38	71.4%	\$45.84	\$34.21	34.0%
Cost per Mile	\$4.07	\$2.43	67.5%	\$4.52	\$2.87	57.5%
Miles per Ride	10.7	10.4	2.9%	10.1	11.9	-15.1%
<b>STF Service</b>						
Monthly Rides	442	582	-24.1%	546	644	-15.2%
Monthly Cost	\$9,719	\$11,927	-18.5%	\$12,545	\$12,606	-0.5%
Monthly Vehicle Mile	2,379	2,917	-18.4%	2,493	2,952	-15.5%
New Riders This Month	83	85	-2.4%	48.2	67.8	-28.9%
Cost per Ride	\$21.99	\$20.49	7.3%	\$22.98	\$19.58	17.4%
Cost per Mile	\$4.09	\$4.09	0.0%	\$5.03	\$4.27	17.8%
Miles per Ride	5.4	5.0	8.0%	4.6	4.6	0.0%
<b>TriMet Service</b>						
Monthly Rides	88	141	-37.6%	153	143	7.0%
Monthly Cost	\$2,524	\$3,175	-20.5%	\$2,747	\$3,143	-12.6%
Monthly Vehicle Mile	648	629	3.0%	749	937	-20.1%
New Riders This Month	14	17	-17.6%	14.6	16.1	-9.3%
Cost per Ride	\$28.69	\$22.52	27.4%	\$17.92	\$21.92	-18.2%
Cost per Mile	\$3.90	\$5.05	-22.8%	\$3.67	\$3.36	9.2%
Miles per Ride	7.4	4.5	64.4%	4.9	6.5	-24.6%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	2	-100.0%	0.0	134.3	-100.0%
Monthly Cost	\$0	\$256	-100.0%	(\$70)	\$4,393	-101.6%
Monthly Vehicle Mile	0	14	-100.0%	0	459	-100.0%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	N/A	\$127.89	N/A	N/A	\$32.70	N/A
Cost per Mile	N/A	\$18.27	N/A	N/A	\$9.58	N/A
Miles per Ride	N/A	7.0	N/A	N/A	3.4	N/A
<b>General Public</b>						
Monthly Rides	849	960	-11.6%	769	962	-20.1%
Monthly Cost	\$24,185	\$25,551	-5.3%	\$22,363	\$25,073	-10.8%
Monthly Vehicle Mile	6,618	7,263	-8.9%	6,468	7,382	-12.4%
New Riders This Month	36	21	71.4%	24	16	50.0%
Cost per Ride	\$28.49	\$26.62	7.0%	\$29.09	\$26.07	11.6%
Cost per Mile	\$3.65	\$3.52	3.7%	\$3.46	\$3.40	1.8%
Miles per Ride	7.8	7.6	2.6%	8.4	7.7	9.1%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	276	187	47.6%	207	138	50.0%
Monthly Cost	\$5,216	\$5,316	-1.9%	\$4,527	\$3,647	24.1%
Monthly Vehicle Mile	989	1,163	-15.0%	954	775	23.1%
New Riders This Month	22	11	100.0%	14	11	27.3%
Cost per Ride	\$18.90	\$28.43	-33.5%	\$21.92	\$26.35	-16.8%
Cost per Mile	\$5.27	\$4.57	15.3%	\$4.75	\$4.70	1.1%
Miles per Ride	3.6	6.2	-41.9%	4.6	5.6	-17.9%
<b>STF Service</b>						
Monthly Rides	666	803	-17.1%	799	755	5.8%
Monthly Cost	\$14,541	\$24,932	-41.7%	\$20,288	\$20,681	-1.9%
Monthly Vehicle Mile	3,076	5,197	-40.8%	4,188	4,512	-7.2%
New Riders This Month	130	182	-28.6%	119	131	-9.2%
Cost per Ride	\$21.83	\$31.05	-29.7%	\$25.41	\$27.39	-7.2%
Cost per Mile	\$4.73	\$4.80	-1.5%	\$4.84	\$4.58	5.7%
Miles per Ride	4.6	6.5	-29.2%	5.2	6.0	-13.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,484	1,660	-10.6%	1,606	1,622	-1.0%
Monthly Cost	\$33,390	\$37,864	-11.8%	\$36,666	\$36,350	0.9%
Monthly Vehicle Mile	7,240	8,956	-19.2%	8,125	8,480	-4.2%
New Riders This Month	93	109	-14.7%	68	80	-15.0%
Cost per Ride	\$22.50	\$22.81	-1.4%	\$22.83	\$22.41	1.9%
Cost per Mile	\$4.61	\$4.23	9.0%	\$4.51	\$4.29	5.1%
Miles per Ride	4.9	5.4	-9.3%	5.1	5.2	-1.9%
<b>Wa Co DAVS</b>						
Monthly Rides	220	129	70.5%	155	114	36.0%
Monthly Cost	\$6,153	\$3,895	58.0%	\$4,655	\$3,428	35.8%
Monthly Vehicle Mile	1,542	958	61.0%	1,129	871	29.6%
New Riders This Month	33	13	153.8%	16	11	45.5%
Cost per Ride	\$27.97	\$30.19	-7.4%	\$30.08	\$30.10	-0.1%
Cost per Mile	\$3.99	\$4.07	-2.0%	\$4.12	\$3.94	4.6%
Miles per Ride	7.0	7.4	-5.4%	7.3	7.6	-3.9%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	341	280	21.8%	300	244	23.0%
Monthly Cost	\$3,088	\$2,450	26.0%	\$2,531	\$1,984	27.6%
Monthly Vehicle Mile	666	985	-32.4%	751	980	-23.4%
New Riders This Month	5	6	-16.7%	11.8	10.6	11.3%
Cost per Ride	\$9.05	\$8.75	3.4%	\$8.44	\$8.15	3.6%
Cost per Mile	\$4.64	\$2.49	86.3%	\$3.37	\$2.02	66.8%
Miles per Ride	2.0	3.5	-42.9%	2.5	4.0	-37.5%
<b>Estacada Senior Center</b>						
Monthly Rides	185	198	-6.6%	205	188	9.0%
Monthly Cost	\$1,593	\$1,667	-4.4%	\$1,623	\$1,432	13.3%
Monthly Vehicle Mile	251	439	-42.8%	364	464	-21.6%
New Riders This Month	6	3	100.0%	1.5	3.9	-61.5%
Cost per Ride	\$8.61	\$8.42	2.3%	\$7.92	\$7.63	3.8%
Cost per Mile	\$6.35	\$3.80	67.1%	\$4.46	\$3.08	44.8%
Miles per Ride	1.4	2.2	-36.4%	1.8	2.5	-28.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	253	255	-0.8%	192	211	-9.0%
Monthly Cost	\$2,550	\$2,138	19.2%	\$1,607	\$1,631	-1.5%
Monthly Vehicle Mile	552	597	-7.5%	434	462	-6.1%
New Riders This Month	29	11	163.6%	8.8	8.1	8.6%
Cost per Ride	\$10.08	\$8.39	20.1%	\$8.36	\$7.74	8.0%
Cost per Mile	\$4.62	\$3.58	29.1%	\$3.70	\$3.53	4.8%
Miles per Ride	2.2	2.3	-4.3%	2.3	2.2	4.5%
<b>Hoodland Senior Center</b>						
Monthly Rides	106	107	-0.9%	120	130	-7.7%
Monthly Cost	\$2,951	\$3,650	-19.1%	\$2,756	\$3,368	-18.2%
Monthly Vehicle Mile	1,452	1,265	14.7%	1,173	1,717	-31.7%
New Riders This Month	2	1	100.0%	2.3	1.9	21.1%
Cost per Ride	\$27.84	\$34.11	-18.4%	\$22.88	\$25.94	-11.8%
Cost per Mile	\$2.03	\$2.88	-29.5%	\$2.35	\$1.96	19.9%
Miles per Ride	13.7	11.8	16.1%	9.7	13.2	-26.5%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	280	304	-7.9%	369	314	17.5%
Monthly Cost	\$2,377	\$2,508	-5.2%	\$2,854	\$2,395	19.2%
Monthly Vehicle Mile	822	918	-10.5%	848	961	-11.8%
New Riders This Month	3	13	-76.9%	7.1	8.3	-14.5%
Cost per Ride	\$8.49	\$8.25	2.9%	\$7.73	\$7.62	1.4%
Cost per Mile	\$2.89	\$2.73	5.9%	\$3.37	\$2.49	35.3%
Mile per Ride	2.9	3.0	-3.3%	2.3	3.1	-25.8%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	848	780	8.7%	783	816	-4.0%
Monthly Cost	\$8,634	\$8,606	0.3%	\$7,992	\$8,115	-1.5%
Monthly Vehicle Mile	1,734	1,601	8.3%	1,611	2,197	-26.7%
New Riders This Month	11	19	-42.1%	23.7	22.9	3.5%
Cost per Ride	\$10.18	\$11.03	-7.7%	\$10.21	\$9.95	2.6%
Cost per Mile	\$4.98	\$5.38	-7.4%	\$4.96	\$3.69	34.4%
Miles per Ride	2.0	2.1	-4.8%	2.1	2.7	-22.2%
<b>Molalla Senior Center</b>						
Monthly Rides	351	475	-26.1%	430	423	1.7%
Monthly Cost	\$4,326	\$5,584	-22.5%	\$5,123	\$5,051	1.4%
Monthly Vehicle Mile	867	1,029	-15.7%	939	1,316	-28.6%
New Riders This Month	14	16	-12.5%	9.6	9.3	3.2%
Cost per Ride	\$12.33	\$11.76	4.8%	\$11.92	\$11.95	-0.3%
Cost per Mile	\$4.99	\$5.43	-8.1%	\$5.46	\$3.84	42.2%
Miles per Ride	2.5	2.2	13.6%	2.2	3.1	-29.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	828	870	-4.8%	719	648	11.0%
Monthly Cost	\$7,663	\$7,715	-0.7%	\$6,154	\$5,452	12.9%
Monthly Vehicle Mile	2,399	2,381	0.8%	1,783	2,118	-15.8%
New Riders This Month	26	30	-13.3%	23.0	21.5	7.0%
Cost per Ride	\$9.26	\$8.87	4.4%	\$8.56	\$8.41	1.8%
Cost per Mile	\$3.19	\$3.24	-1.5%	\$3.45	\$2.57	34.2%
Miles per Ride	2.9	2.7	7.4%	2.5	3.3	-24.2%
<b>Sandy Senior Center</b>						
Monthly Rides	318	255	24.7%	285	241	18.3%
Monthly Cost	\$3,833	\$3,985	-3.8%	\$2,952	\$3,133	-5.8%
Monthly Vehicle Mile	1,856	2,167	-14.4%	1,318	1,676	-21.4%
New Riders This Month	14	20	-30.0%	9.4	9.8	-4.1%
Cost per Ride	\$12.05	\$15.63	-22.9%	\$10.37	\$13.01	-20.3%
Cost per Mile	\$2.07	\$1.84	12.5%	\$2.24	\$1.87	19.8%
Miles per Ride	5.8	8.5	-31.8%	4.6	7.0	-34.3%
<b>Transportation Reaching People</b>						
Monthly Rides	1,985	1,875	5.9%	1,820	1,618	12.5%
Monthly Cost	\$38,310	\$26,725	43.3%	\$35,106	\$26,202	34.0%
Monthly Vehicle Mile	15,625	11,299	38.3%	11,789	10,295	14.5%
New Riders This Month	76	95	-20.0%	49.2	64.5	-23.7%
Cost per Ride	\$19.30	\$14.25	35.4%	\$19.29	\$16.19	19.1%
Cost per Mile	\$2.45	\$2.37	3.4%	\$2.98	\$2.55	16.9%
Miles per Ride	7.9	6.0	31.7%	6.5	6.4	1.6%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	45	46	-2.2%	47	61	-23.0%
Monthly Cost	\$408	\$785	-48.1%	\$1,125	\$1,577	-28.7%
Monthly Vehicle Mile	638	492	29.7%	434	533	-18.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$9.06	\$17.07	-46.9%	\$23.81	\$25.71	-7.4%
Cost per Mile	\$0.64	\$1.59	-59.7%	\$2.59	\$2.96	-12.5%
Miles per Ride	14.2	10.7	32.7%	9.2	8.7	5.7%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Aug 2019	Aug 2018	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	150	-100.0%	17	76	-77.6%
Monthly Cost	\$0	\$1,406	-100.0%	\$181	\$367	-50.7%
Monthly Vehicle Mile	0	328	-100.0%	38	175	-78.3%
New Riders This Month	0	4	-100.0%	1.1	2.4	-54.2%
Cost per Ride	N/A	\$9.37	N/A	\$10.58	\$4.84	118.6%
Cost per Mile	N/A	\$4.29	N/A	\$4.82	\$2.09	130.6%
Miles per Ride	N/A	2.2	N/A	2.2	2.3	-4.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	7	-85.7%	2	11	-81.8%
Monthly Cost	\$0	\$51	-100.0%	\$50	\$42	19.0%
Monthly Vehicle Mile	11	55	-80.0%	11	31	-64.5%
New Riders This Month	1	0	N/A	0.7	0.9	-22.2%
Cost per Ride	N/A	\$7.35	N/A	\$28.83	\$3.83	652.7%
Cost per Mile	N/A	\$0.94	N/A	\$4.62	\$1.33	247.4%
Miles per Ride	11	7.9	39.2%	6.2	2.9	113.8%
<b>STF Discretionary</b>						
Monthly Rides	242	404	-40.1%	342	527	-35.1%
Monthly Cost	\$4,954	\$10,168	-51.3%	\$7,652	\$9,969	-23.2%
Monthly Vehicle Mile	890	1,186	-25.0%	1,133	1,882	-39.8%
New Riders This Month	18	33	-45.5%	25.2	43.6	-42.2%
Cost per Ride	\$20.44	\$25.17	-18.8%	\$22.39	\$18.91	18.4%
Cost per Mile	\$5.57	\$8.57	-35.0%	\$6.75	\$5.30	27.4%
Miles per Ride	3.7	2.9	27.6%	3.3	3.6	-8.3%
<b>STF Service</b>						
Monthly Rides	566	660	-14.2%	586	547	7.1%
Monthly Cost	\$11,560	\$14,267	-19.0%	\$10,540	\$16,143	-34.7%
Monthly Vehicle Mile	2,076	2,019	2.8%	1,942	1,990	-2.4%
New Riders This Month	43	39	10.3%	35.3	39.4	-10.4%
Cost per Ride	\$20.44	\$21.62	-5.5%	\$17.98	\$29.53	-39.1%
Cost per Mile	\$5.57	\$7.07	-21.2%	\$5.43	\$8.11	-33.0%
Miles per Ride	3.7	3.1	19.4%	3.3	3.6	-8.3%
<b>TriMet Service</b>						
Monthly Rides	2,687	2,662	0.9%	2,476	2,449	1.1%
Monthly Cost	\$1,561	\$5,660	-72.4%	\$5,912	\$5,506	7.4%
Monthly Vehicle Mile	4,195	6,101	-31.2%	4,645	5,282	-12.1%
New Riders This Month	20	41	-51.2%	20.4	25.6	-20.3%
Cost per Ride	\$0.58	\$2.13	-72.8%	\$2.39	\$2.25	6.2%
Cost per Mile	\$0.37	\$0.93	-60.2%	\$1.27	\$1.04	22.1%
Miles per Ride	1.6	2.3	-30.4%	1.9	2.2	-13.6%
<b>Veterans Volunteers</b>						
Monthly Rides	216	177	22.0%	194	162	19.8%
Monthly Cost	\$1,204	\$1,040	15.8%	\$1,269	\$974	30.3%
Monthly Vehicle Mile	2,055	1,813	13.3%	1,964	1,638	19.9%
New Riders This Month	22	23	-4.3%	14.1	13.4	5.2%
Cost per Ride	\$5.58	\$5.88	-5.1%	\$6.54	\$6.00	9.0%
Cost per Mile	\$0.59	\$0.57	3.5%	\$0.65	\$0.59	10.2%
Miles per Ride	9.5	10.2	-6.9%	10.1	10.1	0.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$4,285	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	164	286	-42.7%	210	249	-15.7%
Monthly Cost	\$1,172	\$1,044	12.3%	\$1,163	\$1,710	-32.0%
Monthly Vehicle Mile	259	313	-17.3%	278	313	-11.2%
New Riders This Month	2	2	0.0%	6.3	5.8	8.6%
Cost per Ride	\$7.14	\$3.65	95.6%	\$5.54	\$6.86	-19.2%
Cost per Mile	\$4.52	\$3.34	35.3%	\$4.19	\$5.46	-23.3%
Miles per Ride	1.6	1.1	45.5%	1.3	1.3	0.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	104	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$8,242	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	659	-100.0%
New Riders This Month	0	0	N/A	0.0	13.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$79.06	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.51	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.3	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	0	239	-100.0%
Monthly Cost	\$1	\$0	N/A	\$0	\$2,129	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	797	-100.0%
New Riders This Month	0	0	N/A	0.0	36.0	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$8.89	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.67	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.3	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	0	511	-100.0%	474	478	-0.8%
Monthly Cost	\$3	\$3,877	-99.9%	\$3,292	\$3,153	4.4%
Monthly Vehicle Mile	0	3,300	-100.0%	3,588	2,993	19.9%
New Riders This Month	0	5	-100.0%	2.2	19.4	-88.7%
Cost per Ride	N/A	\$7.59	N/A	\$6.95	\$6.60	5.3%
Cost per Mile	N/A	\$1.17	N/A	\$0.92	\$1.05	-12.4%
Miles per Ride	N/A	6.5	N/A	7.6	6.3	20.6%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	415	272	52.6%	142	321	-55.8%
Monthly Cost	\$2,682	\$4,830	-44.5%	\$2,255	\$3,961	-43.1%
Monthly Vehicle Mile	3,567	910	292.0%	709	985	-28.0%
New Riders This Month	0	0	N/A	5.4	1.6	237.5%
Cost per Ride	\$6.46	\$17.75	-63.6%	\$15.84	\$12.34	28.4%
Cost per Mile	\$0.75	\$5.31	-85.9%	\$3.18	\$4.02	-20.9%
Miles per Ride	8.6	3.3	160.6%	5.0	3.1	61.3%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

Programs	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	18	41	-56.1%	24	10	140.0%
Monthly Cost	\$400	\$724	-44.8%	\$352	\$259	35.9%
Monthly Vehicle Mile	104	120	-13.3%	75	27	177.8%
New Riders This Month	3	3	0.0%	1.1	0.8	37.5%
Cost per Ride	\$22.22	\$17.66	25.8%	\$14.77	\$26.55	-44.4%
Cost per Mile	\$3.85	\$6.03	-36.2%	\$4.67	\$9.68	-51.8%
Miles per Ride	5.8	2.9	100.0%	3.2	2.7	18.5%
<b>Gateway Shuttle</b>						
Monthly Rides	160	176	-9.1%	153	161	-5.0%
Monthly Cost	\$1,625	\$884	83.8%	\$903	\$873	3.4%
Monthly Vehicle Mile	210	251	-16.3%	197	222	-11.3%
New Riders This Month	5	5	0.0%	4.7	5.5	-14.5%
Cost per Ride	\$10.16	\$5.02	102.4%	\$5.89	\$5.42	8.7%
Cost per Mile	\$7.74	\$3.52	119.9%	\$4.59	\$3.94	16.5%
Miles per Ride	1.3	1.4	-7.1%	1.3	1.4	-7.1%
<b>Mid Multnomah County</b>						
Monthly Rides	626	494	26.7%	521	545	-4.4%
Monthly Cost	\$7,024	\$8,094	-13.2%	\$6,118	\$6,447	-5.1%
Monthly Vehicle Mile	1,874	1,996	-6.1%	1,521	1,625	-6.4%
New Riders This Month	33	18	83.3%	17.0	13.3	27.8%
Cost per Ride	\$11.22	\$16.39	-31.5%	\$11.74	\$11.83	-0.8%
Cost per Mile	\$3.75	\$4.06	-7.6%	\$4.02	\$3.97	1.3%
Miles per Ride	3.0	4.0	-25.0%	2.9	3.0	-3.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	8	-100.0%	1.3	1.1	18.2%
Monthly Cost	\$0	\$32	-100.0%	\$7	\$5	40.0%
Monthly Vehicle Mile	0	128	-100.0%	25	23	8.7%
New Riders This Month	0	1	-100.0%	0.3	0.2	50.0%
Cost per Ride	N/A	\$3.97	N/A	\$5.16	\$4.88	5.7%
Cost per Mile	N/A	\$0.25	N/A	\$0.27	\$0.23	17.4%
Miles per Ride	N/A	16.0	N/A	18.8	21.4	-12.1%
<b>N/NE Shuttle</b>						
Monthly Ride	1,204	1,096	9.9%	1,010	802	25.9%
Monthly Cost	\$30,600	\$29,951	2.2%	\$33,185	\$18,416	80.2%
Monthly Vehicle Mile	5,388	4,197	28.4%	4,216	2,870	46.9%
New Riders This Month	90	89	1.1%	53.5	51.7	3.5%
Cost per Ride	\$25.42	\$27.33	-7.0%	\$32.86	\$22.97	43.1%
Cost per Mile	\$5.68	\$7.14	-20.4%	\$7.87	\$6.42	22.6%
Miles per Ride	4.5	3.8	18.4%	4.2	3.6	16.7%
<b>STF Service</b>						
Monthly Ride	281	677	-58.5%	427	644	-33.7%
Monthly Cost	\$14,168	\$16,947	-16.4%	\$9,779	\$17,657	-44.6%
Monthly Vehicle Mile	1,295	3,620	-64.2%	2,422	3,918	-38.2%
New Riders This Month	66	80	-17.5%	34.3	57.5	-40.3%
Cost per Ride	\$50.42	\$25.03	101.4%	\$22.92	\$27.42	-16.4%
Cost per Mile	\$10.94	\$4.68	133.8%	\$4.04	\$4.51	-10.4%
Miles per Ride	4.6	5.3	-13.2%	5.7	6.1	-6.6%
<b>TriMet Service</b>						
Monthly Ride	580	627	-7.5%	607	750	-19.1%
Monthly Cost	\$6,432	\$8,334	-22.8%	\$7,304	\$8,474	-13.8%
Monthly Vehicle Mile	3,355	3,002	11.8%	3,120	4,049	-22.9%
New Riders This Month	65	50	30.0%	41.4	43.3	-4.4%
Cost per Ride	\$11.09	\$13.29	-16.6%	\$12.03	\$11.30	6.5%
Cost per Mile	\$1.92	\$2.78	-30.9%	\$2.34	\$2.09	12.0%
Miles per Ride	5.8	4.8	20.8%	5.1	5.4	-5.6%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	343	299	14.7%	311	338	-8.0%
Monthly Cost	\$7,659	\$9,602	-20.2%	\$9,235	\$5,571	65.8%
Monthly Vehicle Mile	1,657	726	128.2%	1,312	813	61.4%
New Riders This Month	27	52	-48.1%	30.7	24.0	27.9%
Cost per Ride	\$22.33	\$32.12	-30.5%	\$29.66	\$16.47	80.1%
Cost per Mile	\$4.62	\$13.23	-65.1%	\$7.04	\$6.85	2.8%
Miles per Ride	4.8	2.4	100.0%	4.2	2.4	75.0%
<b>SW Shuttle Service</b>						
Monthly Rides	129	59	118.6%	107	72	48.6%
Monthly Cost	\$1,855	\$1,683	10.2%	\$1,692	\$1,870	-9.5%
Monthly Vehicle Mile	401	85	371.8%	224	132	69.7%
New Riders This Month	12	1	1100.0%	8.4	1.6	425.0%
Cost per Rider	\$14.38	\$28.52	-49.6%	\$15.84	\$26.03	-39.1%
Cost per Mile	\$4.63	\$19.80	-76.6%	\$7.55	\$14.17	-46.7%
Miles per Ride	3.1	1.4	121.4%	2.1	1.8	16.7%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	53	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$242	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	42	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$4.56	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.78	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Aug 2019</b>	<b>Aug 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	0	207	-100.0%	50	123	-59.3%
Monthly Cost	\$0	\$425	-100.0%	\$268	\$514	-47.9%
Monthly Vehicle Mile	0	126	-100.0%	25	87	-71.3%
New Riders This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$2.05	N/A	\$5.39	\$4.17	29.3%
Cost per Mile	N/A	\$3.37	N/A	\$10.88	\$5.91	84.1%
Miles per Ride	N/A	0.6	N/A	0.5	0.7	-28.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	2	-50.0%	1	1.9	-50.0%
Monthly Cost	\$6	\$13	-53.8%	\$4	\$12	-66.7%
Monthly Vehicle Mile	9	18	-50.0%	5	13	-61.5%
New Riders This Month	1	2	-50.0%	0.4	0.7	-42.9%
Cost per Ride	\$6.00	\$6.50	-0.08%	\$6.35	\$6.07	4.6%
Cost per Mile	\$0.70	\$0.72	-0.03%	\$0.83	\$0.87	-4.6%
Miles per Ride	9.0	9.0	0.0%	7.6	7.0	8.6%
<b>STF Discretionary</b>						
Monthly Rides	667	571	16.8%	646	588	9.9%
Monthly Cost	\$15,387	\$12,493	23.2%	\$12,471	\$14,003	-10.9%
Monthly Vehicle Mile	2,255	2,117	6.5%	2,046	2,315	-11.6%
New Riders This Month	39	43	-9.3%	28.6	33.9	-15.6%
Cost per Ride	\$23.07	\$21.88	5.4%	\$19.30	\$23.81	-18.9%
Cost per Mile	\$6.82	\$5.90	15.6%	\$6.10	\$6.05	0.8%
Miles per Ride	3.4	3.7	-8.1%	3.2	3.9	-17.9%
<b>STF Service</b>						
Monthly Rides	464	380	22.1%	434	406	6.9%
Monthly Cost	\$11,132	\$9,263	20.2%	\$8,960	\$10,334	-13.3%
Monthly Vehicle Mile	1,561	1,846	-15.4%	1,460	1,715	-14.9%
New Riders This Month	39	52	-25.0%	23.4	28.8	-18.8%
Cost per Ride	\$23.99	\$24.38	-1.6%	\$20.64	\$25.47	-19.0%
Cost per Mile	\$7.13	\$5.02	42.0%	\$6.14	\$6.03	1.8%
Miles per Ride	3.4	4.9	-30.6%	3.4	4.2	-19.0%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	4	0	N/A	1.3	0.3	333.3%
Monthly Cost	\$79	\$0	N/A	\$83	\$52	59.6%
Monthly Vehicle Mile	58	0	N/A	14	2	600.0%
New Riders This Month	3	0	N/A	0.9	0.2	350.0%
Cost per Ride	\$19.73	N/A	N/A	\$62.21	\$156.47	-60.2%
Cost per Mile	\$1.36	N/A	N/A	\$5.79	\$22.35	-74.1%
Miles per Ride	14.5	N/A	N/A	10.8	7.0	54.3%

**STF Service**

Monthly Ride	264	349	-24.4%	219	441	-50.0%
Monthly Cost	\$11,315	\$11,723	-3.5%	\$9,708	\$17,078	-43.2%
Monthly Vehicle Mile	1,296	2,105	-38.4%	1,353	3,106	-56.4%
New Riders This Month	73	60	21.7%	42	74	-43.2%
Cost per Ride	\$42.86	\$33.59	27.6%	\$44.28	\$38.74	14.3%
Cost per Mile	\$8.73	\$5.57	56.7%	\$7.18	\$5.50	30.5%
Miles per Ride	4.9	6.0	-18.3%	6.2	7.0	-11.4%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0.7	0.3	133.3%
Monthly Cost	\$0	\$0	N/A	\$37	\$31	19.4%
Monthly Vehicle Mile	0	0	N/A	5	4	25.0%
New Riders This Month	0	0	N/A	0.5	0.3	66.7%
Cost per Ride	N/A	N/A	N/A	\$55.47	\$93.39	-40.6%
Cost per Mile	N/A	N/A	N/A	\$7.40	\$8.49	-12.8%
Miles per Ride	N/A	N/A	N/A	7.5	11.0	-31.8%

**Downtown RideAbout**

Monthly Ride	174	241	-27.8%	187	100	87.0%
Monthly Cost	\$1,833	\$2,563	-28.5%	\$2,628	\$1,125	133.6%
Monthly Vehicle Mile	142	131	8.4%	136	70	94.3%
New Riders This Month	5	4	25.0%	10	2	400.0%
Cost per Ride	\$10.53	\$10.63	-0.9%	\$14.05	\$11.25	24.9%
Cost per Mile	\$12.91	\$19.56	-34.0%	\$19.39	\$16.13	20.2%
Miles per Ride	0.8	0.5	60.0%	0.7	0.7	0.0%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Aug 2019</b>	<b>Aug 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	143	93	53.8%	119	74	60.8%
Monthly Cost	\$4,645	\$3,274	41.9%	\$4,147	\$2,086	98.8%
Monthly Vehicle Mile	1,017	613	65.9%	914	508	79.9%
New Riders This Month	5	5	0.0%	5	4	25.0%
Cost per Ride	\$32.48	\$35.20	-7.7%	\$34.82	\$28.32	23.0%
Cost per Mile	\$4.57	\$5.34	-14.4%	\$4.54	\$4.11	10.5%
Miles per Ride	7.1	6.6	7.6%	7.7	6.9	11.6%
<b>STF Service</b>						
Monthly Rides	732	561	30.5%	524	571	-8.2%
Monthly Cost	\$10,007	\$12,907	-22.5%	\$9,426	\$14,110	-33.2%
Monthly Vehicle Mile	3,471	2,840	22.2%	2,884	2,993	-3.6%
New Riders This Month	24	22	9.1%	21	29	-27.6%
Cost per Ride	\$13.67	\$23.01	-40.6%	\$18.00	\$24.71	-27.2%
Cost per Mile	\$2.88	\$4.54	-36.6%	\$3.27	\$4.71	-30.6%
Miles per Ride	4.7	5.1	-7.8%	5.5	5.2	5.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	18	0	N/A	14.4	0.3	4700.0%
Monthly Cost	\$616	\$11	5500.0%	\$417	\$53	686.8%
Monthly Vehicle Mile	120	0	N/A	119	3	3866.7%
New Riders This Month	1	0	N/A	2.2	0.3	633.3%
Cost per Ride	\$34.22	N/A	N/A	\$28.94	\$158.32	-81.7%
Cost per Mile	\$5.13	N/A	N/A	\$3.52	\$21.11	-83.3%
Miles per Ride	6.7	N/A	N/A	8.2	7.5	9.3%
<b>Veterans Volunteers</b>						
Monthly Rides	270	239	13.0%	181	189	-4.2%
Monthly Cost	\$1,783	\$1,943	-8.2%	\$1,691	\$1,728	-2.1%
Monthly Vehicle Mile	2,658	3,240	-18.0%	2,559	2,824	-9.4%
New Riders This Month	4	10	-60.0%	6	6	0.0%
Cost per Ride	\$6.60	\$8.13	-18.8%	\$0.66	\$9.13	2.5%
Cost per Mile	\$0.67	\$0.60	11.8%	\$9.36	\$0.61	8.2%
Miles per Ride	9.8	13.6	-27.4%	14.2	14.9	-4.7%
<b>Wa Co DAVS</b>						
Monthly Rides	0	4	-100.0%	3	2	50.0%
Monthly Cost	(\$9)	\$149	-106.0%	\$91	\$80	13.8%
Monthly Vehicle Mile	0	27	-100.0%	20	16	25.0%
New Riders This Month	0	0	N/A	0.6	0.3	100.0%
Cost per Ride	N/A	\$37.31	N/A	\$34.19	\$34.25	-0.2%
Cost per Mile	N/A	\$5.53	N/A	\$4.50	\$5.07	-11.2%
Miles per Ride	N/A	6.8	N/A	7.6	6.8	11.8%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	636	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,757	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1,037	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.34	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.66	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	253	-100.0%	40	116	-65.5%
Monthly Cost	\$0	\$4,487	-100.0%	\$654	\$1,725	-62.1%
Monthly Vehicle Mile	0	1,751	-100.0%	324	824	-60.7%
New Riders This Month	0	40	-100.0%	7.0	21.4	-67.3%
Cost per Ride	N/A	\$17.73	N/A	\$16.21	\$14.91	8.7%
Cost per Mile	N/A	\$2.56	N/A	\$2.01	\$2.09	-3.8%
Miles per Ride	N/A	6.9	N/A	8.0	7.1	12.7%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	471	1,310	-64.0%	1,126	1,177	-4.3%
Monthly Cost	\$1,453	\$2,141	-32.1%	\$1,938	\$3,439	-43.6%
Monthly Vehicle Mile	829	1,197	-30.7%	927	1,763	-47.4%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	\$3.08	\$1.63	89.0%	\$1.72	\$2.92	-41.1%
Cost per Mile	\$1.75	\$1.79	-2.2%	\$2.09	\$1.95	7.2%
Miles per Ride	1.8	0.9	100.0%	0.8	1.5	-46.7%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	617	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$687	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	408	-100.0%
New Rider This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$1.11	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.68	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
<b>Providence Elderplace</b>						
Monthly Rides	10,814	10,886	-0.7%	10,093	9,501	6.2%
Monthly Cost	\$283,193	\$277,406	2.1%	\$273,160	\$257,547	6.1%
Monthly Vehicle Mile	32,540	33,171	-1.9%	31,058	45,394	-31.6%
New Riders This Month	70	46	52.2%	160.0	144.9	10.4%
Cost per Ride	\$26.19	\$25.48	2.8%	\$27.06	\$27.11	-0.2%
Cost per Mile	\$8.70	\$8.36	4.1%	\$8.80	\$5.67	55.2%
Miles per Ride	3.0	3.0	0.0%	3.1	4.8	-35.4%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	180	-100.0%	4	224	-98.2%
Monthly Cost	\$0	\$1,380	-100.0%	\$47	\$1,939	-97.6%
Monthly Vehicle Mile	0	887	-100.0%	37	1,059	-96.5%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	\$7.67	N/A	\$10.78	\$8.68	24.2%
Cost per Mile	N/A	\$1.56	N/A	\$1.25	\$1.83	-31.7%
Miles per Ride	N/A	4.9	N/A	8.6	4.7	83.0%
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	71	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$292	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	120	-100.0%
New Riders This Month	0	0	N/A	0.0	1.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.13	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.43	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Aug 2019	Aug 2018	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,922	5,344	-7.9%	6,066	4,774	27.1%
Monthly Cost	\$52,316	\$57,160	-8.5%	\$53,543	\$42,463	26.1%
Monthly Vehicle Miles	17,583	18,367	-4.3%	17,499	14,258	22.7%
On-Time Performance	99.8%	100.0%	-0.2%	99.5%	99.9%	-0.4%
Cost per Ride	\$10.63	\$10.70	-0.7%	\$8.83	\$8.90	-0.8%
Cost per Mile	\$2.98	\$3.11	-4.2%	\$3.06	\$2.98	2.7%
Miles per Roadcall	17,583	18,367	-4.3%	17,499	14,258	22.7%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,391	1,391	0.0%	1,321	1,433	-7.8%
Monthly Cost	\$35,581	\$35,951	-1.0%	\$30,552	\$29,399	3.9%
Monthly Vehicle Miles	6,799	5,023	35.4%	5,625	5,589	0.6%
On-Time Performance	86.0%	93.0%	-7.0%	90.6%	98.9%	-8.3%
Cost per Ride	\$25.58	\$25.85	-1.0%	\$23.12	\$20.52	12.7%
Cost per Mile	\$5.23	\$7.16	-27.0%	\$5.43	\$5.26	3.2%
Miles per Roadcall	6,799	5,023	35.4%	5,625	5,589	0.7%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	7,888	7,891	0.0%	7,668	7,559	1.4%
Monthly Cost	\$55,821	\$56,934	-2.0%	\$55,436	\$52,779	5.0%
Monthly Vehicle Miles	21,854	23,254	-6.0%	21,700	21,833	-0.6%
On-Time Performance	97.1%	90.0%	7.1%	96.0%	96.2%	-0.2%
Cost per Ride	\$7.08	\$7.22	-1.9%	\$7.23	\$6.98	3.6%
Cost per Mile	\$2.55	\$2.45	4.1%	\$2.55	\$2.42	5.4%
Miles per Roadcall	262,249	23,254	1027.8%	21,700	21,833	-0.6%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	10,554	9,760	8.1%	9,024	9,561	-5.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	24,520	23,182	5.8%	22,659	21,957	3.2%
On-Time Performance	91.9%	96.4%	-4.6%	97.1%	96.8%	0.3%
Cost per Ride	\$6.16	\$6.66	-7.5%	\$7.20	\$6.80	5.9%
Cost per Mile	\$2.65	\$2.80	-5.4%	\$2.87	\$2.96	-3.0%
Miles per Roadcall	24,520	23,182	5.8%	22,659	21,957	3.2%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,073	1,461	-26.6%	1,238	1,270	-2.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,924	8,294	-16.5%	7,124	7,184	-0.8%
On-Time Performance	91.4%	92.3%	-0.9%	94.3%	95.0%	-0.7%
Cost per Ride	\$18.64	\$13.69	36.2%	\$16.15	\$15.74	2.6%
Cost per Mile	\$2.89	\$2.41	19.9%	\$2.81	\$2.78	1.1%
Miles per Roadcall	6,924	8,294	-16.5%	7,124	7,184	-0.8%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	24,442	25,250	-3.2%	23,648	21,057	12.3%
Monthly Cost	\$353,462	\$299,553	18.0%	\$366,985	\$330,279	11.1%
Monthly Vehicle Miles	47,459	54,982	-13.7%	45,864	47,390	-3.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.46	\$11.86	21.9%	\$15.52	\$15.69	-1.1%
Cost per Mile	\$7.45	\$5.45	36.7%	\$8.00	\$6.97	14.8%
Miles per Roadcall	47,459	54,982	-13.7%	45,864	47,390	-3.2%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,532	1,473	4.0%	1,418	1,770	-19.9%
Monthly Cost	\$62,376	\$52,862	18.0%	\$64,767	\$88,565	-26.9%
Monthly Vehicle Miles	5,598	5,914	-5.3%	5,447	5,661	-3.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$40.71	\$35.89	13.4%	\$45.68	\$50.03	-8.7%
Cost per Mile	\$11.14	\$8.94	24.6%	\$11.89	\$15.65	-24.0%
Miles per Roadcall	5,598	5,914	-5.3%	5,447	5,661	-3.8%