
DATE: SEPTEMBER 2019

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall average monthly ridership as of August 2019 for E&D services decreased by 3.4% when compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Michael's Place and NW Pilot Project. Other programs saw declines due to unique circumstances. For instance, NW PDX saw a 47.7% decline and Urban League's N/NE RideAbout service saw a 56.2% decline. Other programs experienced notable gains, such as Ride Connection's Tualatin E&D Service (+121%) and Ride Connection's Washington County DAVS program (+250%).
2. Monthly costs increased in August 2019 by 13.2% compared to the previous year. Notable cost increases occurred in Clackamas County's STF service (9.7%) and the Neighborhood House STF Service (57.6%).
3. The network Cost Per Trip (CPT). As of August 2019, the network CPT increased by 17.13% from the previous year to \$21.60/trip from \$18.45/trip.

RIDEWISE

1. Service Delivery Analysis. A total of 88 persons were served through RideWise one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 27 persons successfully exited out of one-on-one travel training, with seven of whom were prior participants, returned to learn a new route. There was a 12.9% decrease in the number of successfully trained persons over last year.
3. Under the age of 60, a total of 23 people were trained one-on-one with an average of 8.73 training hours over the last year.

4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of eight events were held:
 - Bridges to Independence
 - Beaverton CTP
 - Reynolds School District-Cornerstone
 - Centennial CTC
 - Hillsboro CTP
 - Hillsboro Miller Center CTP
 - Madison High School
 - Roosevelt High School
5. Ride Ambassador Program. 52.75 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported four Rider's Club activities with 38 participants.
7. Referral Sources. There were 44 referrals in September 2019. Two referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Four referrals were the result of our travel options counseling efforts.
8. School Program. 209 students received training during the month of September. There were 1,716 trips taken as a group and 93 one-on-one trips. 72 teachers and support staff reported 752 hours of training.

SANDY AREA METRO (SAM)

1. SAM services provided 10,575 rides in total, an overall increase of 7.9% compared to September 2018. SAM Gresham provided 7,763 of those rides as compared to 7,617 in 2018.
2. SAM Estacada experienced a 116% increase, from 428 rides in September 2018 to 925 rides this September. The Shopper Shuttle experienced a 74.9% increase with 892 rides. STAR experienced a 22% decrease, likely due to riders choosing the Shopper Shuttle. E&D had a decrease of 54%.
3. The second round of meetings with Sandy stakeholders for the Transit Master Plan occurred in September. Outcome from the public outreach

events will be posted on the Sandy Transit website, soon. We are currently moving into the policy framework phase of the Plan.

4. Sandy staff represented rural transit on the Special Transportation Fund Advisory Committee (STFAC). This committee oversees the distribution of STF and 5310 funds. The committee is currently keeping up to date on the merger of the STF and STIF funds.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Overall ridership is down 3.29% when compared to last September. Route #4 Saturday service saw a large decrease, although September 2019 had peaked with the highest month of ridership over the last three years. Route #7 saw a large increase and will be monitored closely as the new route changes took effect on September 23.

The graph below provides the salient points between last year and the same time period this year for DAR:

	2018	2019
ADA Paratransit	383	493
Wheel Chair Trips	59	69
Out-of-Town DAR	202	278
Total Riders	644	840

2. SMART hosted a couple of new Travel Training classes. A new spin was developed in an effort to attract more participants. It did the trick! We had 17 participants in each of the two classes. Classes offered were *How to use a Hop Card* and *Let's Travel Together to Washington Square*. A third class, a trip to *Coffee at the Symposium*, will be offered in October. SMART seeks to better inform the public about travel training with a new ad that began in September. The ad will run for an entire year in the Wilsonville Spokesman.

CANBY AREA TRANSIT (CAT)

1. During the month of September, total CAT ridership was up by 7.65% year to date. During the same time period Demand Responsive trips were up by 0.16% and fixed-route was up by 9.43%.
2. Overall ridership has trended upward since additional service was added to the fixed-route in April of 2018.

3. On September 7, CAT implemented Saturday service for both fixed-route and demand response services. These rides are paid for with STIF revenue.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Sep 19	Sep 18	% Change	FY20-TD	FY19-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	89,260	85,700	4.2%	85,607	84,530	1.3%
Bus-Frequent Service*	<u>101,190</u>	<u>101,500</u>	-0.3%	<u>97,947</u>	<u>94,810</u>	3.3%
Subtotal All Bus	190,450	187,200	1.7%	183,553	179,340	2.3%
MAX	119,780	123,700	-3.2%	117,803	122,720	-4.0%
Commuter Rail	<u>1,470</u>	<u>1,650</u>	-10.9%	<u>1,437</u>	<u>1,620</u>	-11.3%
Fixed Route Total	311,700	312,600	-0.3%	302,793	303,680	-0.3%
<u>Paratransit</u>						
LIFT& Cabs	3,244	3,416	-5.0%	3,219	3,376	-4.6%
System Total	314,944	316,006	-0.3%	306,013	307,056	-0.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	515,000	493,900	4.3%	497,190	490,755	1.3%
Bus-Frequent Service*	<u>624,800</u>	<u>627,800</u>	-0.5%	<u>609,940</u>	<u>589,727</u>	3.4%
Subtotal All Bus	1,139,800	1,121,700	1.6%	1,107,130	1,080,482	2.5%
MAX	743,300	770,400	-3.5%	736,760	766,940	-3.9%
Commuter Rail	<u>7,350</u>	<u>8,250</u>	-10.9%	<u>7,183</u>	<u>8,100</u>	-11.3%
Fixed Route Total	1,890,420	1,900,350	-0.5%	1,851,073	1,855,522	-0.2%
Frequent Bus % of Total Bus	54.8%	56.0%	-1.2%	55.1%	54.6%	0.5%
<u>Paratransit</u>						
LIFT & Cabs	18,389	19,337	-4.9%	18,313	19,125	-4.2%
System Total	1,908,809	1,919,687	-0.6%	1,869,387	1,874,647	-0.3%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.52	\$4.71	-4.03%	\$4.69	\$4.63	1.30%
Bus-Frequent Service*	\$3.76	\$3.45	8.99%	\$3.52	\$3.36	4.76%
Subtotal All Bus	\$4.10	\$4.00	2.50%	\$4.04	\$3.93	2.80%
MAX	\$3.40	\$3.06	11.11%	\$3.29	\$2.99	10.03%
Commuter Rail	\$18.63	\$18.66	-0.16%	\$19.77	\$17.17	15.14%
Fixed Route Total	\$3.88	\$3.68	5.43%	\$3.80	\$3.60	5.56%
<u>Paratransit</u>						
LIFT & Cabs	\$43.30	\$41.82	3.54%	\$41.30	\$39.44	4.72%
System Total	\$4.25	\$4.05	4.94%	\$4.17	\$3.96	5.30%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,723,280	4,567,230	3.4%	4,745,378	4,720,795	0.5%
Monthly Cost	\$19,366,657	\$18,254,767	6.1%	\$19,639,852	\$18,300,548	7.3%
Monthly Vehicle Mile	2,175,647	2,063,219	5.4%	2,213,559	2,102,472	5.3%
On-Time Performance	84.7%	85.8%	-1.1%	86.9%	86.2%	0.7%
Cost per Ride	\$4.10	\$4.00	2.5%	\$4.14	\$3.88	6.7%
Cost per Mile	\$8.90	\$8.85	0.6%	\$8.87	\$8.70	2.0%
Miles per Roadcall	19,254	12,815	50.2%	15,084	14,542	3.7%
Light Rail (MAX)						
Monthly Rides	3,097,660	3,176,340	-2.5%	3,206,451	3,238,923	-1.0%
Monthly Cost	\$10,520,646	\$9,734,011	8.1%	\$10,761,184	\$9,840,336	9.4%
Monthly Vehicle Mile	378,807	376,076	0.7%	386,813	382,386	1.2%
On-Time Performance	91.2%	89.2%	2.0%	89.8%	89.1%	0.7%
Cost per Ride	\$3.40	\$3.06	11.1%	\$3.36	\$3.04	10.5%
Cost per Mile	\$27.77	\$25.88	7.3%	\$27.82	\$25.73	8.1%
Miles per Roadcall	6,110	5,297	15.3%	6,394	5,463	17.0%
Commuter Rail (WES)						
Monthly Rides	29,400	31,350	-6.2%	31,110	34,095	-8.8%
Monthly Costs	\$547,674	\$585,083	-6.4%	\$628,262	\$616,622	1.9%
Monthly Vehicle Mile	9,379	8,938	4.9%	9,826	9,900	-0.7%
On Time Performance	97.2%	95.6%	1.6%	95.7%	94.1%	1.6%
Cost per Ride	\$18.63	\$18.66	-0.2%	\$20.20	\$18.09	11.7%
Cost per Mile	\$58.39	\$65.46	-10.8%	\$63.94	\$62.28	2.7%
Miles per Roadcall	4,690	8,938	-47.5%	39,304	9,139	330.1%
Paratransit LIFT and Cab						
Monthly Rides	75,732	77,308	-2.0%	79,502	84,026	-5.4%
Monthly Cost	\$3,278,280	\$3,232,772	1.4%	\$3,153,992	\$3,186,180	-1.0%
Monthly Vehicle Mile	645,288	624,788	3.3%	659,989	685,870	-3.8%
On-Time Performance	85.9%	91.2%	-5.3%	89.6%	91.4%	-1.8%
Cost per Ride	\$43.29	\$41.82	3.5%	\$39.67	\$37.92	4.6%
Cost per Mile	\$5.08	\$5.17	-1.7%	\$4.78	\$4.65	2.8%
Miles per Roadcall	5,515	6,186	-10.8%	5,772	6,702	-13.9%

RIDE CONNECTION*	Sep 2019	Sep 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	29,832	34,400	-13.3%	31,883	34,279	-7.0%
Monthly Cost	\$644,841	\$630,876	2.2%	\$630,833	\$635,430	-0.7%
Monthly Vehicle Mile	119,346	123,583	-3.4%	124,428	148,774	-16.4%
New Riders This Month	1,084	1,041	4.1%	1,189.3	1,342.2	-11.4%
Cost per Ride	\$21.62	\$18.34	17.9%	\$19.79	\$18.54	6.7%
Cost per Mile	\$5.40	\$5.10	5.9%	\$5.07	\$4.27	18.7%
Miles per Ride	4.0	3.6	11.1%	3.9	4.3	-9.3%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Wednesday, December 18, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,012	853	18.6%	1,091	922	18.3%
Monthly Cost	\$20,008	\$13,129	52.4%	\$17,874	\$14,061	27.1%
Monthly Vehicle Mile	5,690	4,607	23.5%	5,616	4,822	16.5%
New Riders This Month	82	73	12.3%	89.4	71.0	25.9%
Cost per Ride	\$19.77	\$15.39	28.5%	\$16.38	\$15.25	7.4%
Cost per Mile	\$3.52	\$2.85	23.5%	\$3.18	\$2.92	8.9%
Miles per Ride	5.6	5.4	3.7%	5.1	5.2	-1.9%
King City Shuttle						
Monthly Rides	418	365	14.5%	354	394	-10.2%
Monthly Cost	\$10,239	\$12,758	-19.7%	\$8,782	\$9,283	-5.4%
Monthly Vehicle Mile	1,838	1,568	17.2%	1,704	2,070	-17.7%
New Riders This Month	26	12	116.7%	20.4	14.4	41.7%
Cost per Ride	\$24.50	\$34.95	-29.9%	\$24.83	\$23.57	5.3%
Cost per Mile	\$5.57	\$8.14	-31.6%	\$5.15	\$4.48	15.0%
Miles per Ride	4.4	4.3	2.3%	4.8	5.3	-9.4%
Title XIX Non Medical						
Monthly Rides	152	44	245.5%	71	57	24.6%
Monthly Cost	\$5,455	\$2,211	146.7%	\$3,105	\$2,035	52.6%
Monthly Vehicle Mile	1,603	458	250.0%	723	678	6.6%
New Riders This Month	13	5	160.0%	9.3	7.2	29.2%
Cost per Ride	\$35.89	\$50.24	-28.6%	\$43.83	\$35.97	21.9%
Cost per Mile	\$3.40	\$4.83	-29.6%	\$4.30	\$3.00	43.3%
Miles per Ride	10.5	10.4	1.0%	10.2	12.0	-15.0%
STF Service						
Monthly Rides	452	489	-7.6%	543	638	-14.9%
Monthly Cost	\$11,006	\$14,174	-22.4%	\$12,282	\$12,976	-5.3%
Monthly Vehicle Mile	2,642	2,144	23.2%	2,535	2,926	-13.4%
New Riders This Month	70	51	37.3%	49.8	67.4	-26.1%
Cost per Ride	\$24.35	\$28.99	-16.0%	\$22.62	\$20.33	11.3%
Cost per Mile	\$4.17	\$6.61	-36.9%	\$4.85	\$4.44	9.2%
Miles per Ride	5.8	4.4	31.8%	4.7	4.6	2.2%
TriMet Service						
Monthly Rides	91	131	-30.5%	150	144	4.2%
Monthly Cost	\$2,630	\$3,867	-32.0%	\$2,644	\$3,220	-17.9%
Monthly Vehicle Mile	499	739	-32.5%	729	897	-18.7%
New Riders This Month	19	17	11.8%	14.8	16.3	-9.2%
Cost per Ride	\$28.90	\$29.52	-2.1%	\$17.63	\$22.31	-21.0%
Cost per Mile	\$5.27	\$5.23	0.8%	\$3.63	\$3.59	1.1%
Miles per Ride	5.5	5.6	-1.8%	4.9	6.2	-21.0%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	0	N/A	0.0	114.3	-100.0%
Monthly Cost	\$0	\$72	-100.0%	(\$76)	\$3,708	-102.0%
Monthly Vehicle Mile	0	0	N/A	0	394	-100.0%
New Riders This Month	0	0	N/A	0.0	2.4	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$32.46	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.41	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.5	N/A
General Public						
Monthly Rides	682	811	-15.9%	758	945	-19.8%
Monthly Cost	\$20,627	\$22,719	-9.2%	\$22,188	\$24,872	-10.8%
Monthly Vehicle Mile	6,088	6,686	-8.9%	6,418	7,232	-11.3%
New Riders This Month	17	13	30.8%	25	16	56.3%
Cost per Ride	\$30.25	\$28.01	8.0%	\$29.28	\$26.31	11.3%
Cost per Mile	\$3.39	\$3.40	-0.3%	\$3.46	\$3.44	0.6%
Miles per Ride	8.9	8.2	8.5%	8.5	7.7	10.4%
Multnomah Co. ADS Premium						
Monthly Rides	273	165	65.5%	216	137	57.7%
Monthly Cost	\$5,446	\$4,428	23.0%	\$4,612	\$3,606	27.9%
Monthly Vehicle Mile	991	1,041	-4.8%	949	785	20.9%
New Riders This Month	16	14	14.3%	14	10	40.0%
Cost per Ride	\$19.95	\$26.83	-25.6%	\$21.40	\$26.34	-18.8%
Cost per Mile	\$5.50	\$4.25	29.4%	\$4.86	\$4.60	5.7%
Miles per Ride	3.6	6.3	-42.9%	4.4	5.7	-22.8%
STF Service						
Monthly Rides	703	741	-5.1%	795	743	7.0%
Monthly Cost	\$15,531	\$22,250	-30.2%	\$19,728	\$19,940	-1.1%
Monthly Vehicle Mile	3,155	4,548	-30.6%	4,072	4,447	-8.4%
New Riders This Month	131	129	1.6%	119	130	-8.5%
Cost per Ride	\$22.09	\$30.03	-26.4%	\$24.81	\$26.82	-7.5%
Cost per Mile	\$4.92	\$4.89	0.6%	\$4.84	\$4.48	8.0%
Miles per Ride	4.5	6.1	-26.2%	5.1	6.0	-15.0%
Title XIX Non Medical						
Monthly Rides	1,374	1,589	-13.5%	1,588	1,625	-2.3%
Monthly Cost	\$30,624	\$36,097	-15.2%	\$36,209	\$36,461	-0.7%
Monthly Vehicle Mile	6,541	8,360	-21.8%	7,974	8,475	-5.9%
New Riders This Month	63	73	-13.7%	67	81	-17.3%
Cost per Ride	\$22.29	\$22.72	-1.9%	\$22.80	\$22.44	1.6%
Cost per Mile	\$4.68	\$4.32	8.3%	\$4.54	\$4.30	5.6%
Miles per Ride	4.8	5.3	-9.4%	5.0	5.2	-3.8%
Wa Co DAVS						
Monthly Rides	210	128	64.1%	162	118	37.3%
Monthly Cost	\$5,356	\$3,935	36.1%	\$4,773	\$3,524	35.4%
Monthly Vehicle Mile	1,305	999	30.6%	1,155	884	30.7%
New Riders This Month	22	16	37.5%	17	12	41.7%
Cost per Ride	\$25.51	\$30.74	-17.0%	\$29.54	\$29.91	-1.2%
Cost per Mile	\$4.10	\$3.94	4.1%	\$4.13	\$3.99	3.5%
Miles per Ride	6.2	7.8	-20.5%	7.1	7.5	-5.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	306	366	-16.4%	295	258	14.3%
Monthly Cost	\$2,779	\$1,601	73.5%	\$2,629	\$1,991	32.0%
Monthly Vehicle Mile	729	933	-21.9%	734	977	-24.9%
New Riders This Month	6	2	200.0%	12.1	10.5	15.2%
Cost per Ride	\$9.08	\$4.38	107.3%	\$8.91	\$7.71	15.6%
Cost per Mile	\$3.81	\$1.72	121.5%	\$3.58	\$2.04	75.5%
Miles per Ride	2.4	2.5	-4.0%	2.5	3.8	-34.2%
Estacada Senior Center						
Monthly Rides	203	272	-25.4%	199	191	4.2%
Monthly Cost	\$1,753	\$1,122	56.2%	\$1,675	\$1,377	21.6%
Monthly Vehicle Mile	410	184	123.0%	383	425	-9.9%
New Riders This Month	0	0	N/A	1.5	3.4	-55.9%
Cost per Ride	\$8.63	\$4.13	109.0%	\$8.41	\$7.23	16.3%
Cost per Mile	\$4.27	\$6.10	-30.0%	\$4.38	\$3.24	35.2%
Miles per Ride	2.0	0.7	185.7%	1.9	2.2	-13.6%
Gladstone Senior Center						
Monthly Rides	226	394	-42.6%	178	228	-21.9%
Monthly Cost	\$2,488	\$1,648	51.0%	\$1,677	\$1,646	1.9%
Monthly Vehicle Mile	698	605	15.4%	442	479	-7.7%
New Riders This Month	23	8	187.5%	10.1	8.5	18.8%
Cost per Ride	\$11.01	\$4.18	163.4%	\$9.41	\$7.24	30.0%
Cost per Mile	\$3.56	\$2.72	30.9%	\$3.80	\$3.44	10.5%
Miles per Ride	3.1	1.5	106.7%	2.5	2.1	19.0%
Hoodland Senior Center						
Monthly Rides	108	186	-41.9%	114	131	-13.0%
Monthly Cost	\$4,051	\$1,666	143.1%	\$2,954	\$3,240	-8.8%
Monthly Vehicle Mile	1,937	749	158.4%	1,272	1,668	-23.7%
New Riders This Month	2	0	N/A	2.5	1.9	31.6%
Cost per Ride	\$37.51	\$8.96	318.6%	\$25.93	\$24.65	5.2%
Cost per Mile	\$2.09	\$2.22	-5.9%	\$2.32	\$1.94	19.6%
Miles per Ride	17.9	4.0	347.5%	11.2	12.7	-11.8%
Lake Oswego Adult Comm. Center						
Monthly Rides	181	692	-73.8%	326	346	-5.8%
Monthly Cost	\$1,493	\$2,855	-47.7%	\$2,740	\$2,437	12.4%
Monthly Vehicle Mile	414	820	-49.5%	814	944	-13.8%
New Riders This Month	4	5	-20.0%	7.0	8.8	-20.5%
Cost per Ride	\$8.25	\$4.13	99.8%	\$8.40	\$7.05	19.1%
Cost per Mile	\$3.61	\$3.48	3.7%	\$3.37	\$2.58	30.6%
Mile per Ride	2.3	1.2	91.7%	2.5	2.7	-7.4%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	586	1,158	-49.4%	735	852	-13.7%
Monthly Cost	\$6,289	\$6,236	0.8%	\$7,996	\$8,036	-0.5%
Monthly Vehicle Mile	1,149	1,398	-17.8%	1,590	2,163	-26.5%
New Riders This Month	39	62	-37.1%	21.8	23.8	-8.4%
Cost per Ride	\$10.73	\$5.39	99.1%	\$10.88	\$9.43	15.4%
Cost per Mile	\$5.47	\$4.46	22.6%	\$5.03	\$3.72	35.2%
Miles per Ride	2.0	1.2	66.7%	2.2	2.5	-12.0%
Molalla Senior Center						
Monthly Rides	409	670	-39.0%	408	447	-8.7%
Monthly Cost	\$6,167	\$3,912	57.6%	\$5,311	\$4,985	6.5%
Monthly Vehicle Mile	1,059	838	26.4%	957	1,246	-23.2%
New Riders This Month	21	13	61.5%	10.3	9.8	5.1%
Cost per Ride	\$15.08	\$5.84	158.2%	\$13.01	\$11.16	16.6%
Cost per Mile	\$5.82	\$4.67	24.6%	\$5.55	\$4.00	38.8%
Miles per Ride	2.6	1.3	100.0%	2.3	2.8	-17.9%
Pioneer Senior Center						
Monthly Rides	661	1,336	-50.5%	663	710	-6.6%
Monthly Cost	\$6,120	\$6,072	0.8%	\$6,158	\$5,538	11.2%
Monthly Vehicle Mile	1,848	1,963	-5.9%	1,773	2,115	-16.2%
New Riders This Month	16	22	-27.3%	22.5	21.0	7.1%
Cost per Ride	\$9.26	\$4.54	104.0%	\$9.29	\$7.80	19.1%
Cost per Mile	\$3.31	\$3.09	7.1%	\$3.47	\$2.62	32.4%
Miles per Ride	2.8	1.5	86.7%	2.7	3.0	-10.0%
Sandy Senior Center						
Monthly Rides	225	488	-53.9%	263	261	0.8%
Monthly Cost	\$3,567	\$2,882	23.8%	\$3,009	\$3,068	-1.9%
Monthly Vehicle Mile	1,457	1,472	-1.0%	1,317	1,631	-19.3%
New Riders This Month	5	1	400.0%	9.8	9.2	6.5%
Cost per Ride	\$15.85	\$5.91	168.2%	\$11.45	\$11.74	-2.5%
Cost per Mile	\$2.45	\$1.96	25.0%	\$2.29	\$1.88	21.8%
Miles per Ride	6.5	3.0	116.7%	5.0	6.2	-19.4%
Transportation Reaching People						
Monthly Rides	1,433	2,860	-49.9%	1,701	1,727	-1.5%
Monthly Cost	\$41,686	\$27,578	51.2%	\$36,281	\$26,777	35.5%
Monthly Vehicle Mile	10,413	9,077	14.7%	11,900	10,063	18.3%
New Riders This Month	49	58	-15.5%	48.4	64.0	-24.4%
Cost per Ride	\$29.09	\$9.64	201.8%	\$21.33	\$15.51	37.5%
Cost per Mile	\$4.00	\$3.04	31.6%	\$3.05	\$2.66	14.7%
Miles per Ride	7.3	3.2	128.1%	7.0	5.8	20.7%
Transp Reaching People-School/Work(1)						
Monthly Rides	38	74	-48.6%	44	59	-25.4%
Monthly Cost	\$579	\$1,267	-54.3%	\$1,068	\$1,566	-31.8%
Monthly Vehicle Mile	464	409	13.4%	438	498	-12.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.25	\$17.13	-11.0%	\$24.13	\$26.62	-9.4%
Cost per Mile	\$1.25	\$3.10	-59.7%	\$2.44	\$3.14	-22.3%
Miles per Ride	12.2	5.5	121.8%	9.9	8.5	16.5%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	44	-100.0%	13	78	-83.3%
Monthly Cost	\$0	\$822	-100.0%	\$112	\$429	-73.9%
Monthly Vehicle Mile	0	152	-100.0%	25	182	-86.3%
New Riders This Month	0	1	-100.0%	1.0	2.5	-60.0%
Cost per Ride	N/A	\$18.68	N/A	\$8.36	\$5.49	52.3%
Cost per Mile	N/A	\$5.41	N/A	\$4.52	\$2.35	92.3%
Miles per Ride	N/A	3.5	N/A	1.9	2.3	-17.4%
Multnomah Co. ADS Premium						
Monthly Rides	1	2	-50.0%	2	9	-77.8%
Monthly Cost	\$0	\$112	-100.0%	\$41	\$51	-19.6%
Monthly Vehicle Mile	14	16	-12.5%	11	30	-63.3%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$0.00	\$56.17	-100.0%	\$24.66	\$5.44	353.3%
Cost per Mile	\$0.00	\$7.02	-100.0%	\$3.82	\$1.70	124.7%
Miles per Ride	14	8.0	75.0%	6.5	3.2	103.1%
STF Discretionary						
Monthly Rides	239	289	-17.3%	338	512	-34.0%
Monthly Cost	\$5,745	\$8,395	-31.6%	\$7,432	\$9,592	-22.5%
Monthly Vehicle Mile	817	961	-15.0%	1,121	1,839	-39.0%
New Riders This Month	21	25	-16.0%	24.9	42.3	-41.1%
Cost per Ride	\$24.06	\$29.05	-17.2%	\$22.01	\$18.74	17.4%
Cost per Mile	\$7.04	\$8.74	-19.5%	\$6.63	\$5.22	27.0%
Miles per Ride	3.4	3.3	3.0%	3.3	3.6	-8.3%
STF Service						
Monthly Rides	557	472	18.0%	593	553	7.2%
Monthly Cost	\$13,406	\$14,810	-9.5%	\$10,423	\$16,486	-36.8%
Monthly Vehicle Mile	1,905	1,485	28.3%	1,978	1,985	-0.4%
New Riders This Month	48	19	152.6%	37.7	39.8	-5.3%
Cost per Ride	\$24.06	\$31.38	-23.3%	\$17.57	\$29.83	-41.1%
Cost per Mile	\$7.04	\$9.97	-29.4%	\$5.27	\$8.31	-36.6%
Miles per Ride	3.4	3.1	9.7%	3.3	3.6	-8.3%
TriMet Service						
Monthly Rides	2,360	2,488	-5.1%	2,465	2,456	0.4%
Monthly Cost	\$1,844	\$4,469	-58.7%	\$5,693	\$5,520	3.1%
Monthly Vehicle Mile	3,915	4,159	-5.9%	4,625	5,231	-11.6%
New Riders This Month	25	27	-7.4%	20.3	26.0	-21.9%
Cost per Ride	\$0.78	\$1.80	-56.7%	\$2.31	\$2.25	2.7%
Cost per Mile	\$0.47	\$1.07	-56.1%	\$1.23	\$1.06	16.0%
Miles per Ride	1.7	1.7	0.0%	1.9	2.1	-9.5%
Veterans Volunteers						
Monthly Rides	203	159	27.7%	198	166	19.3%
Monthly Cost	\$1,124	\$1,077	4.4%	\$1,273	\$1,010	26.0%
Monthly Vehicle Mile	2,043	1,587	28.7%	2,002	1,676	19.5%
New Riders This Month	12	11	9.1%	14.2	13.6	4.4%
Cost per Ride	\$5.54	\$6.77	-18.2%	\$6.44	\$6.10	5.6%
Cost per Mile	\$0.55	\$0.68	-19.1%	\$0.64	\$0.60	6.7%
Miles per Ride	10.1	10.0	1.0%	10.1	10.1	0.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
David's Harp - STF Service						
Monthly Rides	143	269	-46.8%	200	257	-22.2%
Monthly Cost	\$624	\$1,359	-54.1%	\$1,102	\$1,705	-35.4%
Monthly Vehicle Mile	125	680	-81.6%	231	353	-34.6%
New Riders This Month	2	2	0.0%	6.3	5.9	6.8%
Cost per Ride	\$4.36	\$5.05	-13.7%	\$5.52	\$6.62	-16.6%
Cost per Mile	\$4.99	\$2.00	149.5%	\$4.76	\$4.83	-1.4%
Miles per Ride	0.9	2.5	-64.0%	1.2	1.4	-14.3%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	90	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$7,108	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	558	-100.0%
New Riders This Month	0	0	N/A	0.0	12.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$79.34	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.73	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.2	N/A
Providence Elderplace - STF Service						
Monthly Rides	0	0	N/A	0	213	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,920	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	710	-100.0%
New Riders This Month	0	0	N/A	0.0	29.2	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$9.02	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.70	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.3	N/A
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	460	704	-34.7%	453	496	-8.7%
Monthly Cost	\$3,365	\$4,062	-17.2%	\$3,233	\$3,007	7.5%
Monthly Vehicle Mile	4,123	4,842	-14.8%	3,529	3,127	12.9%
New Riders This Month	0	2	-100.0%	2.0	17.8	-88.8%
Cost per Ride	\$7.32	\$5.77	26.9%	\$7.13	\$6.07	17.5%
Cost per Mile	\$0.82	\$0.84	-2.4%	\$0.92	\$0.96	-4.2%
Miles per Ride	9.0	6.9	30.4%	7.8	6.3	23.8%
Urban League - N/NE Shuttle						
Monthly Rides	275	106	159.4%	156	304	-48.7%
Monthly Cost	\$7,150	\$1,498	377.3%	\$2,726	\$3,751	-27.3%
Monthly Vehicle Mile	964	303	218.2%	764	924	-17.3%
New Riders This Month	8	2	300.0%	5.9	1.3	353.8%
Cost per Ride	\$26.00	\$14.13	84.0%	\$17.43	\$12.33	41.4%
Cost per Mile	\$7.42	\$4.94	50.2%	\$3.57	\$4.06	-12.1%
Miles per Ride	3.5	2.9	20.7%	4.9	3.0	63.3%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	24	16	50.0%	25	8	212.5%
Monthly Cost	\$336	\$380	-11.6%	\$348	\$197	76.6%
Monthly Vehicle Mile	90	38	136.8%	80	24	233.3%
New Riders This Month	1	0	N/A	1.2	0.6	100.0%
Cost per Ride	\$13.99	\$23.73	-41.0%	\$14.22	\$23.90	-40.5%
Cost per Mile	\$3.73	\$9.99	-62.7%	\$4.37	\$8.25	-47.0%
Miles per Ride	3.8	2.4	58.3%	3.3	2.9	13.8%
Gateway Shuttle						
Monthly Rides	130	123	5.7%	154	158	-2.5%
Monthly Cost	\$1,507	\$483	212.0%	\$988	\$844	17.1%
Monthly Vehicle Mile	179	229	-21.8%	192	221	-13.1%
New Riders This Month	3	1	200.0%	4.8	5.2	-7.7%
Cost per Ride	\$11.59	\$3.93	194.9%	\$6.43	\$5.34	20.4%
Cost per Mile	\$8.42	\$2.11	299.1%	\$5.13	\$3.81	34.6%
Miles per Ride	1.4	1.9	-26.3%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	789	482	63.7%	547	530	3.2%
Monthly Cost	\$6,728	\$6,265	7.4%	\$6,157	\$6,387	-3.6%
Monthly Vehicle Mile	2,588	1,488	73.9%	1,612	1,613	-0.1%
New Riders This Month	13	18	-27.8%	16.6	13.6	22.1%
Cost per Ride	\$8.53	\$13.00	-34.4%	\$11.26	\$12.04	-6.5%
Cost per Mile	\$2.60	\$4.21	-38.2%	\$3.82	\$3.96	-3.5%
Miles per Ride	3.3	3.1	6.5%	2.9	3.0	-3.3%
Multnomah Co. ADS Premium						
Monthly Rides	0	3	-100.0%	1.1	1.3	-15.4%
Monthly Cost	\$0	\$19	-100.0%	\$5	\$7	-28.6%
Monthly Vehicle Mile	0	90	-100.0%	18	31	-41.9%
New Riders This Month	0	0	N/A	0.3	0.2	50.0%
Cost per Ride	N/A	\$6.35	N/A	\$4.88	\$5.16	-5.4%
Cost per Mile	N/A	\$0.21	N/A	\$0.30	\$0.22	36.4%
Miles per Ride	N/A	30.0	N/A	16.2	23.0	-29.6%
N/NE Shuttle						
Monthly Ride	1,081	876	23.4%	1,027	823	24.8%
Monthly Cost	\$26,863	\$24,518	9.6%	\$33,380	\$18,853	77.1%
Monthly Vehicle Mile	4,400	3,280	34.1%	4,310	2,957	45.8%
New Riders This Month	43	52	-17.3%	52.8	50.3	5.0%
Cost per Ride	\$24.85	\$27.99	-11.2%	\$32.50	\$22.91	41.9%
Cost per Mile	\$6.11	\$7.48	-18.3%	\$7.75	\$6.38	21.5%
Miles per Ride	4.1	3.7	10.8%	4.2	3.6	16.7%
STF Service						
Monthly Ride	290	577	-49.7%	403	650	-38.0%
Monthly Cost	\$12,297	\$17,195	-28.5%	\$9,371	\$17,947	-47.8%
Monthly Vehicle Mile	1,525	3,643	-58.1%	2,246	3,975	-43.5%
New Riders This Month	39	57	-31.6%	32.8	58.6	-44.0%
Cost per Ride	\$42.40	\$29.80	42.3%	\$23.27	\$27.63	-15.8%
Cost per Mile	\$8.06	\$4.72	70.8%	\$4.17	\$4.51	-7.5%
Miles per Ride	5.3	6.3	-15.9%	5.6	6.1	-8.2%
TriMet Service						
Monthly Ride	610	539	13.2%	613	721	-15.0%
Monthly Cost	\$10,854	\$7,091	53.1%	\$7,618	\$8,691	-12.3%
Monthly Vehicle Mile	2,956	2,457	20.3%	3,162	3,878	-18.5%
New Riders This Month	32	31	3.2%	41.5	41.6	-0.2%
Cost per Ride	\$17.79	\$13.16	35.2%	\$12.43	\$12.05	3.2%
Cost per Mile	\$3.67	\$2.89	27.0%	\$2.41	\$2.24	7.6%
Miles per Ride	4.8	4.6	4.3%	5.2	5.4	-3.7%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	246	334	-26.3%	304	331	-8.2%
Monthly Cost	\$6,970	\$9,186	-24.1%	\$9,051	\$5,745	57.5%
Monthly Vehicle Mile	1,073	913	17.5%	1,325	799	65.8%
New Riders This Month	18	33	-45.5%	29.4	24.5	20.0%
Cost per Ride	\$28.33	\$27.50	3.0%	\$29.76	\$17.34	71.6%
Cost per Mile	\$6.50	\$10.06	-35.4%	\$6.83	\$7.19	-5.0%
Miles per Ride	4.4	2.7	63.0%	4.4	2.4	83.3%
SW Shuttle Service						
Monthly Rides	125	60	108.3%	112	71	57.7%
Monthly Cost	\$2,461	\$1,251	96.7%	\$1,793	\$1,898	-5.5%
Monthly Vehicle Mile	379	99	282.8%	248	128	93.8%
New Riders This Month	11	0	N/A	9.3	1.4	564.3%
Cost per Rider	\$19.69	\$20.85	-5.6%	\$15.97	\$26.79	-40.4%
Cost per Mile	\$6.49	\$12.64	-48.7%	\$7.24	\$14.87	-51.3%
Miles per Ride	3.0	1.7	76.5%	2.2	1.8	22.2%
Downtown RideAbout(1)						
Monthly Rides	0	0	N/A	0	46	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$201	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	36	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$4.38	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.57	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	0	74	-100.0%	44	125	-64.8%
Monthly Cost	\$0	\$138	-100.0%	\$256	\$522	-51.0%
Monthly Vehicle Mile	0	33	-100.0%	22	86	-74.4%
New Riders This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.87	N/A	\$5.89	\$4.17	41.2%
Cost per Mile	N/A	\$4.19	N/A	\$11.73	\$6.08	92.9%
Miles per Ride	N/A	0.4	N/A	0.5	0.7	-28.6%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	1	1.9	-50.0%
Monthly Cost	\$0	\$0	N/A	\$4	\$12	-66.7%
Monthly Vehicle Mile	0	0	N/A	5	13	-61.5%
New Riders This Month	0	0	N/A	0.4	0.7	-42.9%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.07	4.6%
Cost per Mile	N/A	N/A	N/A	\$0.83	\$0.87	-4.6%
Miles per Ride	N/A	N/A	N/A	7.6	7.0	8.6%
STF Discretionary						
Monthly Rides	581	607	-4.3%	644	587	9.7%
Monthly Cost	\$10,456	\$12,364	-15.4%	\$12,312	\$13,734	-10.4%
Monthly Vehicle Mile	1,974	2,036	-3.0%	2,041	2,274	-10.2%
New Riders This Month	24	32	-25.0%	27.9	33.8	-17.5%
Cost per Ride	\$18.00	\$20.37	-11.6%	\$19.12	\$23.40	-18.3%
Cost per Mile	\$5.30	\$6.07	-12.7%	\$6.03	\$6.04	-0.2%
Miles per Ride	3.4	3.4	0.0%	3.2	3.9	-17.9%
STF Service						
Monthly Rides	403	404	-0.2%	434	403	7.7%
Monthly Cost	\$7,660	\$9,308	-17.7%	\$8,822	\$10,238	-13.8%
Monthly Vehicle Mile	1,229	1,542	-20.3%	1,434	1,693	-15.3%
New Riders This Month	15	29	-48.3%	22.3	27.9	-20.1%
Cost per Ride	\$19.01	\$23.04	-17.5%	\$20.32	\$25.38	-19.9%
Cost per Mile	\$6.23	\$6.04	3.1%	\$6.15	\$6.05	1.7%
Miles per Ride	3.0	3.8	-21.1%	3.3	4.2	-21.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
----------	----------	----------	----------	--------------	---------------	----------

Multnomah Co. ADS Premium

Monthly Ride	4	1	300.0%	1.6	0.4	300.0%
Monthly Cost	\$84	\$9	794.7%	\$89	\$53	67.9%
Monthly Vehicle Mile	30	10	200.0%	16	3	433.3%
New Riders This Month	2	1	100.0%	1.0	0.3	233.3%
Cost per Ride	\$21.00	\$9.00	133.3%	\$56.32	\$127.04	-55.7%
Cost per Mile	\$2.80	\$0.90	211.1%	\$5.57	\$16.72	-66.7%
Miles per Ride	7.5	10	-25.0%	10.1	7.6	32.9%

STF Service

Monthly Ride	230	231	-0.4%	219	419	-48.0%
Monthly Cost	\$12,792	\$12,710	0.6%	\$9,715	\$16,845	-42.3%
Monthly Vehicle Mile	1,077	1,835	-41.3%	1,289	2,950	-56.3%
New Riders This Month	46	30	53.3%	43	67	-35.8%
Cost per Ride	\$55.62	\$55.02	1.1%	\$44.32	\$40.25	10.1%
Cost per Mile	\$11.88	\$6.93	71.4%	\$7.53	\$5.71	31.9%
Miles per Ride	4.7	7.9	-40.5%	5.9	7.0	-15.7%

Title XIX Non Medical

Monthly Ride	0	1	-100.0%	0.6	0.4	50.0%
Monthly Cost	\$0	\$3	-100.0%	\$37	\$31	19.4%
Monthly Vehicle Mile	0	9	-100.0%	4	4	0.0%
New Riders This Month	0	1	-100.0%	0.4	0.4	0.0%
Cost per Ride	N/A	\$3.00	N/A	\$62.99	\$75.28	-16.3%
Cost per Mile	N/A	\$0.33	N/A	\$8.65	\$7.10	21.8%
Miles per Ride	N/A	9.0	N/A	7.3	10.6	-31.1%

Downtown RideAbout

Monthly Ride	169	161	5.0%	188	113	65.5%
Monthly Cost	\$2,238	\$2,886	-22.4%	\$2,574	\$1,366	88.4%
Monthly Vehicle Mile	149	99	50.5%	140	78	79.5%
New Riders This Month	1	3	-66.7%	10	2	400.0%
Cost per Ride	\$13.24	\$17.92	-26.1%	\$13.71	\$12.04	13.9%
Cost per Mile	\$15.02	\$29.15	-48.5%	\$18.43	\$17.51	5.3%
Miles per Ride	0.9	0.6	50.0%	0.7	0.7	0.0%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	128	115	11.3%	120	79	51.9%
Monthly Cost	\$5,196	\$3,720	39.7%	\$4,270	\$2,301	85.6%
Monthly Vehicle Mile	1,146	827	38.6%	940	552	70.3%
New Riders This Month	3	3	0.0%	5	4	25.0%
Cost per Ride	\$40.60	\$32.35	25.5%	\$35.53	\$29.01	22.5%
Cost per Mile	\$4.53	\$4.50	0.7%	\$4.54	\$4.17	8.9%
Miles per Ride	9.0	7.2	25.0%	7.8	7.0	11.4%
STF Service						
Monthly Rides	385	460	-16.3%	517	573	-9.8%
Monthly Cost	\$8,634	\$12,776	-32.4%	\$9,081	\$14,079	-35.5%
Monthly Vehicle Mile	2,274	2,552	-10.9%	2,861	2,971	-3.7%
New Riders This Month	15	8	87.5%	21	27	-22.2%
Cost per Ride	\$22.43	\$27.77	-19.2%	\$17.55	\$24.59	-28.6%
Cost per Mile	\$3.80	\$5.01	-24.2%	\$3.17	\$4.74	-33.1%
Miles per Ride	5.9	5.5	7.3%	5.5	5.2	5.8%
Title XIX Non Medical						
Monthly Rides	12	12	0.0%	14.4	1.3	1007.7%
Monthly Cost	\$783	\$188	316.5%	\$467	\$60	678.3%
Monthly Vehicle Mile	87	96	-9.4%	118	10	1080.0%
New Riders This Month	3	3	0.0%	2.2	0.5	340.0%
Cost per Ride	\$65.28	\$15.67	316.7%	\$32.38	\$47.76	-32.2%
Cost per Mile	\$9.00	\$1.96	359.8%	\$3.96	\$5.92	-33.1%
Miles per Ride	7.3	8.0	-9.4%	8.2	8.1	1.2%
Veterans Volunteers						
Monthly Rides	170	177	-4.0%	180	190	-5.3%
Monthly Cost	\$1,541	\$1,772	-13.0%	\$1,671	\$1,750	-4.5%
Monthly Vehicle Mile	2,337	2,726	-14.3%	2,527	2,842	-11.1%
New Riders This Month	8	7	14.3%	6	6	0.0%
Cost per Ride	\$9.07	\$10.01	-9.4%	\$0.66	\$9.19	1.0%
Cost per Mile	\$0.66	\$0.65	1.5%	\$9.28	\$0.62	6.5%
Miles per Ride	13.7	15.4	-10.7%	14.0	14.9	-6.0%
Wa Co DAVS						
Monthly Rides	7	4	75.0%	3	3	0.0%
Monthly Cost	\$303	\$206	47.1%	\$99	\$96	3.1%
Monthly Vehicle Mile	61	30	103.3%	23	18	27.8%
New Riders This Month	2	1	100.0%	0.7	0.3	133.3%
Cost per Ride	\$43.26	\$51.40	-15.8%	\$34.04	\$36.11	-5.7%
Cost per Mile	\$4.96	\$6.85	-27.6%	\$4.35	\$5.28	-17.6%
Miles per Ride	8.7	7.5	16.2%	7.8	6.8	14.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	0	N/A	0	561	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,503	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	899	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	\$0.00	N/A	N/A	\$4.46	N/A
Cost per Mile	N/A	\$0.00	N/A	N/A	\$2.79	N/A
Miles per Ride	N/A	0.0	N/A	N/A	1.6	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	65	-100.0%	35	113	-69.0%
Monthly Cost	\$0	\$879	-100.0%	\$580	\$1,703	-65.9%
Monthly Vehicle Mile	0	558	-100.0%	278	819	-66.1%
New Riders This Month	0	17	-100.0%	5.6	21.6	-74.1%
Cost per Ride	N/A	\$13.52	N/A	\$16.62	\$15.08	10.2%
Cost per Mile	N/A	\$1.58	N/A	\$2.09	\$2.08	0.5%
Miles per Ride	N/A	8.6	N/A	8.0	7.3	9.6%
Edwards Center-(Clack., Wash.)						
Monthly Rides	492	1,288	-61.8%	1,060	1,204	-12.0%
Monthly Cost	\$1,298	\$1,868	-30.5%	\$1,891	\$3,272	-42.2%
Monthly Vehicle Mile	693	1,187	-41.6%	886	1,680	-47.3%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	\$2.64	\$1.45	82.1%	\$1.78	\$2.72	-34.6%
Cost per Mile	\$1.87	\$1.57	19.1%	\$2.13	\$1.95	9.2%
Miles per Ride	1.4	0.9	55.6%	0.8	1.4	-42.9%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	554	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$615	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	368	-100.0%
New Rider This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$1.11	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.67	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
Providence Elderplace						
Monthly Rides	9,975	9,393	6.2%	10,141	9,529	6.4%
Monthly Cost	\$288,686	\$276,019	4.6%	\$274,216	\$259,447	5.7%
Monthly Vehicle Mile	30,263	33,575	-9.9%	30,782	44,263	-30.5%
New Riders This Month	65	51	27.5%	161.2	146.1	10.3%
Cost per Ride	\$28.94	\$29.39	-1.5%	\$27.04	\$27.23	-0.7%
Cost per Mile	\$9.54	\$8.22	16.1%	\$8.91	\$5.86	52.0%
Miles per Ride	3.0	3.6	-16.7%	3.0	4.6	-34.8%
Tualatin Valley Workshop						
Monthly Rides	0	52	-100.0%	0	219	-100.0%
Monthly Cost	\$0	\$561	-100.0%	\$0	\$1,676	-100.0%
Monthly Vehicle Mile	0	448	-100.0%	0	1,022	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	\$10.78	N/A	N/A	\$7.65	N/A
Cost per Mile	N/A	\$1.25	N/A	N/A	\$1.64	N/A
Miles per Ride	N/A	8.6	N/A	N/A	4.7	N/A
West Linn						
Monthly Ride	0	0	N/A	0	69	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$265	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	118	-100.0%
New Riders This Month	0	0	N/A	0.0	1.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$3.86	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.25	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Sep 2019	Sep 2018	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,965	5,129	16.3%	6,135	4,817	27.4%
Monthly Cost	\$50,770	\$46,959	8.1%	\$53,861	\$43,339	24.3%
Monthly Vehicle Miles	17,325	15,088	14.8%	17,685	14,565	21.4%
On-Time Performance	99.8%	100.0%	-0.2%	99.5%	99.9%	-0.4%
Cost per Ride	\$8.51	\$9.16	-7.1%	\$8.78	\$9.00	-2.4%
Cost per Mile	\$2.93	\$3.11	-5.8%	\$3.05	\$2.98	2.3%
Miles per Roadcall	8,663	15,088	-42.6%	17,685	14,565	21.4%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,306	1,217	7.3%	1,329	1,427	-6.9%
Monthly Cost	\$31,976	\$29,459	8.5%	\$30,762	\$29,901	2.9%
Monthly Vehicle Miles	6,077	5,141	18.2%	5,703	5,598	1.9%
On-Time Performance	93.0%	91.0%	2.0%	90.7%	98.1%	-7.4%
Cost per Ride	\$24.48	\$24.21	1.1%	\$23.15	\$20.95	10.5%
Cost per Mile	\$5.26	\$5.73	-8.2%	\$5.39	\$5.34	0.9%
Miles per Roadcall	6,077	5,141	18.2%	5,703	5,598	1.9%
Molalla(SCTD)-Deviated Fixed Route						
Monthly Rides	6,715	7,022	-4.4%	7,642	7,547	1.3%
Monthly Cost	\$53,364	\$52,907	0.9%	\$55,474	\$53,158	4.4%
Monthly Vehicle Miles	23,339	20,643	13.1%	21,924	21,758	0.8%
On-Time Performance	96.0%	90.0%	6.0%	96.5%	95.7%	0.8%
Cost per Ride	\$7.95	\$7.53	5.6%	\$7.26	\$7.04	3.1%
Cost per Mile	\$2.29	\$2.56	-10.5%	\$2.53	\$2.44	3.7%
Miles per Roadcall	23,339	20,643	13.1%	21,924	21,758	0.8%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,580	8,555	12.0%	9,109	9,494	-4.1%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,396	20,430	9.6%	22,823	21,919	4.1%
On-Time Performance	93.2%	97.5%	-4.3%	96.7%	96.8%	-0.1%
Cost per Ride	\$6.78	\$7.60	-10.8%	\$7.14	\$6.85	4.2%
Cost per Mile	\$2.90	\$3.18	-8.8%	\$2.85	\$2.97	-4.0%
Miles per Roadcall	22,396	10,215	119.2%	22,823	21,919	4.1%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	998	1,244	-19.8%	1,218	1,273	-4.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,733	6,836	-1.5%	7,116	7,124	-0.1%
On-Time Performance	94.0%	94.7%	-0.7%	94.2%	95.0%	-0.8%
Cost per Ride	\$20.04	\$16.08	24.6%	\$16.42	\$15.71	4.5%
Cost per Mile	\$2.97	\$2.93	1.4%	\$2.81	\$2.81	0.0%
Miles per Roadcall	6,733	6,836	-1.5%	7,116	7,124	-0.1%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,917	24,462	-2.2%	23,603	21,319	10.7%
Monthly Cost	\$261,183	\$396,007	-34.0%	\$355,750	\$334,211	6.4%
Monthly Vehicle Miles	37,125	46,020	-19.3%	45,122	47,239	-4.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$10.92	\$16.19	-32.6%	\$15.07	\$15.68	-3.9%
Cost per Mile	\$7.04	\$8.61	-18.2%	\$7.88	\$7.07	11.5%
Miles per Roadcall	37,125	46,020	-19.3%	45,122	47,239	-4.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,343	911	47.4%	1,454	1,705	-14.7%
Monthly Cost	\$46,091	\$69,884	-34.0%	\$62,784	\$89,259	-29.7%
Monthly Vehicle Miles	4,826	4,944	-2.4%	5,438	5,632	-3.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$34.32	\$76.71	-55.3%	\$43.18	\$52.36	-17.5%
Cost per Mile	\$9.55	\$14.14	-32.5%	\$11.55	\$15.85	-27.1%
Miles per Roadcall	4,826	4,944	-2.4%	5,438	5,632	-3.4%

RideWise Performance Report - September 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	18	137	7,124	\$237,371.68		
One-on-one travel training general trips	9	36	1,872	\$62,375.04		
Subtotal	27	173	8,996	\$299,746.72		
Group travel training with schools			-	\$0.00		
Group travel training general	23		84	\$2,798.75		
Riders Club participants	38					
Subtotal	61		84	\$2,798.75		
Total	88	173	9,080	\$302,545.47		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites						
Transitional staff support only	1					
Transitional staff support and pass plan	72	209	45	93	1,716	752
Total	73	209	45	93	1,716	752
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$48,615.77					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	18.50					
Value of volunteer hours monthly	\$456.77					
Value of transitional staff hours monthly	\$22,153.92					