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**DATE: APRIL 2020**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D: As of April 2020, the monthly average ridership for E&D services decreased by 12.1% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Dahlia, Michael's Place, and NW Pilot Project. Additionally, the COVID-19 global pandemic impacted ridership. Clackamas Consortium's Veterans Volunteers program decreased by 85.8%, Impact NW's TriMet ADS Support program had a 75.3% decline in ridership, and Ride Connection Beaverton/Hillsboro's Central Beaverton RideAbout program decreased by 79.6%. Other programs experienced notable gains, such as Ride Connection Washington's Medical Transportation Floor of Service program 1568.6%, Ride Connection Red's Medical Transportation Floor of Service program 776.3%, and Ride Connections Beaverton/Hillsboro's SPD program increased 206.5%.
2. Total Costs: Monthly cost decreased in April 2020 by 8.9% compared to the previous year. Notable cost increases occurred at Ride Connections Beaverton/Hillsboro's SPD program (254.7%), and Urban League (110.7%).
3. The network Cost Per Trip (CPT): As of April 2020, the network CPT increased by 3.61% from the previous year from \$20.89/trip to \$21.64/trip.

## **RIDEWISE**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0.
  - a. Number of individuals successfully exited out of one-on-one travel training – 0
  - b. Participants returning to learn a new route – 0.

- c. Percentage of change from April 2020 – 100% decrease in the number of successful customers was noted for April 2020 due to the COVID-19 virus.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 – 0. Average training hours per individual trained one-on-one during April 2019– 0 due to the COVID-19 virus.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Number of events: 0
  - a. Presentations/events: None due to COVID-19
4. Ride Ambassador Program. 0 volunteer hours were recorded for Rider’s Club events, committee meetings, and outreach.
5. Riders’ Clubs. The RideWise program supported 0 Rider’s Club activities with 0 participants due to COVID-19
6. Referral Sources. There were 3 referrals in April 2020. 0 referrals were from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.
7. School Program. 0 received training during the month of April. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to COVID-19

## **SANDY AREA METRO (SAM)**

1. Due to the Covid-19 global pandemic and stay at home orders SAM ridership continues to decline. SAM Gresham continues to run on a Saturday schedule. While ridership is down, it is important to remember that in April there were still over 150 people per day using this transit system as it is essential for them to get to work, get to family and get goods and services they need. Therefore, Transit will strive to continue to provide service and be a lifeline for those who need it.
2. Overall ridership for SAM in April of 2020 was 4,730, compared to 11,144 riders in April 2019. April ridership for SAM Gresham was 3,308 riders in 2020, compared to 8,675 riders in 2019. SAM Estacada served 408 riders

in 2020, compared to 589 in 2019, a decrease of 30.7%. The Shopper Shuttle experienced a much smaller decline of 4.5%, with 557 riders in 2020, compared to 583 riders in 2019.

3. Sam rides provided 438 rides in April 2020 compared to 1,225 in April 2019, a decrease of 64.2%. Ed rides decreased by 73.6%, serving 19 rides in 2020, compared to 72 rides in 2019.
4. SAM continues to use best practices to minimize the risk of Covid-19 for both drivers and riders. This includes masks, gloves, safety glasses, spit shields and hand sanitizer. Riders who do not have masks are provided with complimentary ones. All buses have limited seating to provide for social distancing. At the end of each run drivers wipe down touch surfaces and spray the seats. All buses are disinfected nightly.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Overall Dial-a-Ride ridership was down when compared to this timeframe last year due to COVID-19. The graph below provides the salient points between last year and the same time-period this year for DAR:

### April Highlights

	<b>2019</b>	<b>2020</b>
ADA Paratransit	600	176
Wheel Chair Trips	94	8
Out-of-Town DAR	317	51
Total Riders	1,011	235

1. SMART's FTA representative in Seattle is reviewing our CARES Act grant for \$1,183,232. The grant runs from January 20, 2020 to March 31, 2021 for operating assistance including salaries, fuel, and maintenance.
2. Similar to nationwide trends, SMART has seen a sharp decline in ridership due to the COVID-19 pandemic. In Response SMART has reduced service to maintain efficient operations while still providing needed transportation services to customers taking essential trips. Many precautions have been put in place for both customers and employees to allow for safe travel and working conditions. Most notably, SMART has set strict bus capacity measures for each vehicle type and alternating seats have been closed to ensure social distancing is practiced during travel. As

statewide restrictions begin to lift, SMART will increase the frequency of service to accommodate more customers, while still maintaining policies on bus capacity and seat spacing.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of April total CAT ridership was down by -66.8% year to date. During the same time period Demand Responsive trips were down by -82.3% and fixed-route was down -64.7%.
2. Ridership has taken a severe turn as COVID-19 closures began to take effect.
3. In April CAT provided 288 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in April 2020 was down compared to the previous month, approximately 30%, as the effects of Coronavirus began to take full hold and demonstrate alarming impacts to ridership levels. Record unemployment levels have resulted in historic declines in transit ridership across the country. SCTD provided over 2,090 rides for the month, with the Clackamas Community College route providing over 63% of all rides.
2. Elderly and Disabled ridership was also down in April over the prior month, dropping over 30%, with nearly 500 rides for the month.
3. Saturday service provided an average of 41 rides per day. Approximately a 32% of the total Saturday rides on the City route were taken by E&D riders.

### **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

### RideWise Performance Report - April 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	0	0	0	0		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Apr 20	Apr 19	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	17,980	88,800	-79.8%	76,238	84,110	-9.4%
Bus-Frequent Service*	<u>38,080</u>	<u>103,300</u>	-63.1%	<u>90,856</u>	<u>97,610</u>	-6.9%
Subtotal All Bus	56,060	192,100	-70.8%	167,094	181,720	-8.0%
MAX	37,490	121,200	-69.1%	106,328	120,230	-11.6%
Commuter Rail	<u>250</u>	<u>1,460</u>	-82.9%	<u>1,218</u>	<u>1,490</u>	-18.3%
Fixed Route Total	93,800	314,800	-70.2%	274,640	303,440	-9.5%
<b><u>Paratransit</u></b>						
LIFT& Cabs	496	3,329	-85.1%	2,814	3,300	-14.8%
<b>System Total</b>	<b>94,296</b>	<b>318,134</b>	<b>-70.4%</b>	<b>277,453</b>	<b>306,740</b>	<b>-9.5%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	108,100	508,700	-78.7%	440,008	484,649	-9.2%
Bus-Frequent Service*	<u>245,500</u>	<u>635,800</u>	-61.4%	<u>564,241</u>	<u>603,369</u>	-6.5%
Subtotal All Bus	353,600	1,144,500	-69.1%	1,004,249	1,088,018	-7.7%
MAX	244,000	741,800	-67.1%	658,602	744,342	-11.5%
Commuter Rail	<u>1,250</u>	<u>7,280</u>	-82.8%	<u>6,088</u>	<u>7,445</u>	-18.2%
Fixed Route Total	598,830	1,893,625	-68.4%	1,668,939	1,839,805	-9.3%
Frequent Bus % of Total Bus	69.4%	55.6%	13.9%	56.2%	55.5%	0.7%
<b><u>Paratransit</u></b>						
LIFT & Cabs	2,970	19,053	-84.4%	16,012	18,772	-14.7%
<b>System Total</b>	<b>601,800</b>	<b>1,912,678</b>	<b>-68.5%</b>	<b>1,684,950</b>	<b>1,858,577</b>	<b>-9.3%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$15.96	\$4.97	221.13%	\$6.12	\$4.82	26.97%
Bus-Frequent Service*	\$10.11	\$3.50	188.86%	\$4.26	\$3.46	23.12%
Subtotal All Bus	\$11.91	\$4.15	186.99%	\$4.99	\$4.06	22.91%
MAX	\$9.61	\$3.13	207.03%	\$4.32	\$3.20	35.00%
Commuter Rail	\$99.30	\$21.26	367.07%	\$29.06	\$19.49	49.10%
Fixed Route Total	\$11.16	\$3.82	192.15%	\$4.79	\$3.78	26.72%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$99.80	\$41.06	143.06%	\$49.16	\$39.12	25.66%
<b>System Total</b>	<b>\$11.60</b>	<b>\$4.19</b>	<b>176.85%</b>	<b>\$5.18</b>	<b>\$4.13</b>	<b>25.42%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,526,440	4,962,280	-69.2%	4,423,745	4,706,299	-6.0%
Monthly Cost	\$18,174,864	\$20,607,266	-11.8%	\$19,580,862	\$19,106,948	2.5%
Monthly Vehicle Mile	1,905,994	2,244,742	-15.1%	2,217,692	2,167,256	2.3%
On-Time Performance	94.7%	87.2%	7.5%	87.6%	86.8%	0.8%
Cost per Ride	\$11.91	\$4.15	187.0%	\$4.43	\$4.06	9.1%
Cost per Mile	\$9.54	\$9.18	3.9%	\$8.83	\$8.82	0.1%
Miles per Roadcall	25,757	16,752	53.8%	16,983	14,173	19.8%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,050,980	3,209,820	-67.3%	2,935,129	3,229,773	-9.1%
Monthly Cost	\$10,098,774	\$10,061,323	0.4%	\$11,185,128	\$10,410,975	7.4%
Monthly Vehicle Mile	349,452	387,755	-9.9%	383,673	386,728	-0.8%
On-Time Performance	91.8%	91.7%	0.1%	89.8%	89.5%	0.3%
Cost per Ride	\$9.61	\$3.13	207.0%	\$3.81	\$3.22	18.3%
Cost per Mile	\$28.90	\$25.95	11.4%	\$29.15	\$26.92	8.3%
Miles per Roadcall	6,593	7,457	-11.6%	5,762	6,082	-5.3%
<b>Commuter Rail (WES)</b>						
Monthly Rides	5,500	32,010	-82.8%	26,775	32,562	-17.8%
Monthly Costs	\$546,137	\$680,423	-19.7%	\$600,736	\$613,171	-2.0%
Monthly Vehicle Mile	6,997	10,349	-32.4%	9,703	9,814	-1.1%
On Time Performance	99.6%	98.7%	0.9%	96.8%	94.7%	2.1%
Cost per Ride	\$99.30	\$21.26	367.1%	\$22.44	\$18.83	19.2%
Cost per Mile	\$78.05	\$65.75	18.7%	\$61.91	\$62.48	-0.9%
Miles per Roadcall	6,997	10,349	-32.4%	23,288	23,553	-1.1%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	12,879	82,862	-84.5%	70,530	81,255	-13.2%
Monthly Cost	\$1,285,263	\$3,402,612	-62.2%	\$3,044,857	\$3,126,282	-2.6%
Monthly Vehicle Mile	159,109	679,643	-76.6%	610,188	659,721	-7.5%
On-Time Performance	98.0%	91.0%	7.0%	90.1%	91.0%	-0.9%
Cost per Ride	\$99.80	\$41.06	143.1%	\$43.17	\$38.47	12.2%
Cost per Mile	\$8.08	\$5.01	61.3%	\$4.99	\$4.74	5.3%
Miles per Roadcall	6,120	5,034	21.6%	5,972	6,066	-1.5%

RIDE CONNECTION*	Apr 2020	Apr 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	7,733	33,329	-76.8%	28,256	33,067	-14.5%
Monthly Cost	\$466,955	\$648,101	-28.0%	\$622,675	\$634,461	-1.9%
Monthly Vehicle Mile	53,061	126,377	-58.0%	115,049	132,482	-13.2%
New Riders This Month	556	710	-21.7%	1,120.9	1,254.8	-10.7%
Cost per Ride	\$60.38	\$19.45	210.4%	\$22.04	\$19.19	14.9%
Cost per Mile	\$8.80	\$5.13	71.5%	\$5.41	\$4.79	12.9%
Miles per Ride	6.9	3.8	81.6%	4.1	4.0	2.5%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, June 25, 2020

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Apr 2020	Apr 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	243	1,230	-80.2%	980	1,034	-5.2%
Monthly Cost	\$11,546	\$20,413	-43.4%	\$18,031	\$16,628	8.4%
Monthly Vehicle Mile	1,666	6,378	-73.9%	5,157	5,372	-4.0%
New Riders This Month	15	91	-83.5%	67.1	87.4	-23.2%
Cost per Ride	\$47.51	\$16.60	186.2%	\$18.40	\$16.09	14.4%
Cost per Mile	\$6.93	\$3.20	116.6%	\$3.50	\$3.10	12.9%
Miles per Ride	6.9	5.2	32.7%	5.3	5.2	1.9%
<b>King City Shuttle</b>						
Monthly Rides	84	339	-75.2%	287	383	-25.1%
Monthly Cost	\$7,002	\$8,105	-13.6%	\$8,880	\$9,076	-2.2%
Monthly Vehicle Mile	673	1,893	-64.4%	1,543	1,861	-17.1%
New Riders This Month	2	10	-80.0%	20.9	14.2	47.2%
Cost per Ride	\$83.36	\$23.91	248.6%	\$30.98	\$23.72	30.6%
Cost per Mile	\$10.40	\$4.28	143.0%	\$5.76	\$4.88	18.0%
Miles per Ride	8.0	5.6	42.9%	5.4	4.9	10.2%
<b>Title XIX Non Medical</b>						
Monthly Rides	12	94	-87.2%	106	54	96.3%
Monthly Cost	\$2,436	\$3,625	-32.8%	\$5,069	\$2,162	134.5%
Monthly Vehicle Mile	184	902	-79.6%	1,140	566	101.4%
New Riders This Month	3	5	-40.0%	12.3	7.0	75.7%
Cost per Ride	\$203.03	\$38.56	426.5%	\$48.01	\$40.16	19.5%
Cost per Mile	\$13.24	\$4.02	229.4%	\$4.45	\$3.82	16.5%
Miles per Ride	15.3	9.6	59.4%	10.8	10.5	2.9%
<b>STF Service</b>						
Monthly Rides	384	656	-41.5%	460	600	-23.3%
Monthly Cost	\$15,146	\$13,174	15.0%	\$12,431	\$12,316	0.9%
Monthly Vehicle Mile	3,769	3,115	21.0%	2,611	2,682	-2.6%
New Riders This Month	38	33	15.2%	41.3	54.4	-24.1%
Cost per Ride	\$39.44	\$20.08	96.4%	\$27.03	\$20.54	31.6%
Cost per Mile	\$4.02	\$4.23	-5.0%	\$4.76	\$4.59	3.7%
Miles per Ride	9.8	4.7	108.5%	5.7	4.5	26.7%
<b>TriMet Service</b>						
Monthly Rides	1	101	-99.0%	100	162	-38.3%
Monthly Cost	\$1,528	\$3,227	-52.6%	\$2,432	\$3,192	-23.8%
Monthly Vehicle Mile	15	489	-96.9%	561	788	-28.8%
New Riders This Month	1	4	-75.0%	11.4	15.6	-26.9%
Cost per Ride	\$1,527.95	\$31.95	4682.3%	\$24.28	\$19.70	23.2%
Cost per Mile	\$101.86	\$6.60	1443.3%	\$4.34	\$4.05	7.2%
Miles per Ride	15.0	4.8	212.5%	5.6	4.9	14.3%



## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	22	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$687	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	70	-100.0%
New Riders This Month	0	0	N/A	0.0	1.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$31.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.89	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.2	N/A
<b>General Public</b>						
Monthly Rides	235	714	-67.1%	652	825	-21.0%
Monthly Cost	\$10,399	\$21,037	-50.6%	\$19,641	\$23,050	-14.8%
Monthly Vehicle Mile	2,574	6,107	-57.9%	5,513	6,732	-18.1%
New Riders This Month	0	16	-100.0%	18	21	-14.3%
Cost per Ride	\$44.25	\$29.46	50.2%	\$30.14	\$27.95	7.8%
Cost per Mile	\$4.04	\$3.44	17.4%	\$3.56	\$3.42	4.1%
Miles per Ride	11.0	8.6	27.9%	8.5	8.2	3.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	15	175	-91.4%	210	177	18.6%
Monthly Cost	\$422	\$3,910	-89.2%	\$3,847	\$4,368	-11.9%
Monthly Vehicle Mile	89	877	-89.9%	646	964	-33.0%
New Riders This Month	1	13	-92.3%	12	12	0.0%
Cost per Ride	\$28.13	\$22.34	25.9%	\$18.29	\$24.63	-25.7%
Cost per Mile	\$4.74	\$4.46	6.3%	\$5.96	\$4.53	31.6%
Miles per Ride	5.9	5.0	18.0%	3.1	5.4	-42.6%
<b>STF Service</b>						
Monthly Rides	695	728	-4.5%	754	779	-3.2%
Monthly Cost	\$20,312	\$18,488	9.9%	\$17,280	\$21,283	-18.8%
Monthly Vehicle Mile	2,888	3,133	-7.8%	3,441	4,466	-23.0%
New Riders This Month	39	95	-58.9%	109	126	-13.5%
Cost per Ride	\$29.23	\$25.40	15.1%	\$22.91	\$27.33	-16.2%
Cost per Mile	\$7.03	\$5.90	19.2%	\$5.02	\$4.77	5.2%
Miles per Ride	4.2	4.3	-2.3%	4.6	5.7	-19.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	138	1,603	-91.4%	1,317	1,662	-20.8%
Monthly Cost	\$3,720	\$36,897	-89.9%	\$30,290	\$37,684	-19.6%
Monthly Vehicle Mile	556	8,304	-93.3%	6,475	8,513	-23.9%
New Riders This Month	1	39	-97.4%	68	73	-6.8%
Cost per Ride	\$26.96	\$23.02	17.1%	\$23.00	\$22.67	1.5%
Cost per Mile	\$6.69	\$4.44	50.7%	\$4.68	\$4.43	5.6%
Miles per Ride	4.0	5.2	-23.1%	4.9	5.1	-3.9%
<b>Wa Co DAVS</b>						
Monthly Rides	38	143	-73.4%	151	131	15.3%
Monthly Cost	\$1,199	\$4,661	-74.3%	\$4,212	\$4,085	3.1%
Monthly Vehicle Mile	178	1,098	-83.8%	1,046	1,003	4.3%
New Riders This Month	3	9	-66.7%	16	13	23.1%
Cost per Ride	\$31.55	\$32.59	-3.2%	\$27.89	\$31.24	-10.7%
Cost per Mile	\$6.73	\$4.24	58.7%	\$4.03	\$4.07	-1.0%
Miles per Ride	4.7	7.7	-39.0%	6.9	7.7	-10.4%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	0	271	-100.0%	269	287	-6.3%
Monthly Cost	\$0	\$2,371	-100.0%	\$2,454	\$2,351	4.4%
Monthly Vehicle Mile	0	628	-100.0%	632	829	-23.8%
New Riders This Month	0	8	-100.0%	12.3	11.3	8.8%
Cost per Ride	N/A	\$8.75	N/A	\$9.12	\$8.20	11.2%
Cost per Mile	N/A	\$3.78	N/A	\$3.88	\$2.84	36.6%
Miles per Ride	N/A	2.3	N/A	2.3	2.9	-20.7%
<b>Estacada Senior Center</b>						
Monthly Rides	0	257	-100.0%	224	194	15.5%
Monthly Cost	\$0	\$2,120	-100.0%	\$1,937	\$1,497	29.4%
Monthly Vehicle Mile	0	314	-100.0%	486	295	64.7%
New Riders This Month	0	0	N/A	4.9	2.5	96.0%
Cost per Ride	N/A	\$8.25	N/A	\$8.65	\$7.73	11.9%
Cost per Mile	N/A	\$6.75	N/A	\$3.99	\$5.07	-21.3%
Miles per Ride	N/A	1.2	N/A	2.2	1.5	46.7%
<b>Gladstone Senior Center</b>						
Monthly Rides	0	139	-100.0%	182	207	-12.1%
Monthly Cost	\$0	\$1,147	-100.0%	\$1,848	\$1,577	17.2%
Monthly Vehicle Mile	0	269	-100.0%	414	467	-11.3%
New Riders This Month	0	1	-100.0%	10.8	8.7	24.1%
Cost per Ride	N/A	\$8.25	N/A	\$10.15	\$7.61	33.4%
Cost per Mile	N/A	\$4.26	N/A	\$4.47	\$3.38	32.2%
Miles per Ride	N/A	1.9	N/A	2.3	2.3	0.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	4	111	-96.4%	102	129	-20.9%
Monthly Cost	\$264	\$3,445	-92.3%	\$3,050	\$2,879	5.9%
Monthly Vehicle Mile	124	1,549	-92.0%	1,368	1,403	-2.5%
New Riders This Month	0	0	N/A	2.8	1.9	47.4%
Cost per Ride	\$66.00	\$31.04	112.6%	\$30.05	\$22.37	34.3%
Cost per Mile	\$2.13	\$2.22	-4.1%	\$2.23	\$2.05	8.8%
Miles per Ride	31.0	14.0	121.4%	13.5	10.9	23.9%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	0	371	-100.0%	214	405	-47.2%
Monthly Cost	\$0	\$3,061	-100.0%	\$1,823	\$3,052	-40.3%
Monthly Vehicle Mile	0	814	-100.0%	510	1,033	-50.6%
New Riders This Month	0	0	N/A	5.6	9.6	-41.7%
Cost per Ride	N/A	\$8.25	N/A	\$8.51	\$7.53	13.0%
Cost per Mile	N/A	\$3.76	N/A	\$3.58	\$2.96	20.9%
Mile per Ride	N/A	2.2	N/A	2.4	2.5	-4.0%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**

**12-Month Averages**

<b>Programs</b>	<b>Apr 2020</b>	<b>Apr 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	806	-100.0%	638	759	-15.9%
Monthly Cost	\$0	\$8,656	-100.0%	\$7,164	\$7,715	-7.1%
Monthly Vehicle Mile	0	1,822	-100.0%	1,370	1,681	-18.5%
New Riders This Month	0	13	-100.0%	21.7	22.8	-4.8%
Cost per Ride	N/A	\$10.74	N/A	\$11.24	\$10.17	10.5%
Cost per Mile	N/A	\$4.75	N/A	\$5.23	\$4.59	13.9%
Miles per Ride	N/A	2.3	N/A	2.1	2.2	-4.5%
<b>Molalla Senior Center</b>						
Monthly Rides	17	486	-96.5%	351	439	-20.0%
Monthly Cost	\$285	\$7,521	-96.2%	\$4,473	\$5,003	-10.6%
Monthly Vehicle Mile	111	1,049	-89.4%	881	1,026	-14.1%
New Riders This Month	1	9	-88.9%	9.8	10.1	-3.0%
Cost per Ride	\$16.76	\$15.48	8.3%	\$12.74	\$11.41	11.7%
Cost per Mile	\$2.57	\$7.17	-64.2%	\$5.08	\$4.88	4.1%
Miles per Ride	6.5	2.2	195.5%	2.5	2.3	8.7%
<b>Pioneer Senior Center</b>						
Monthly Rides	0	718	-100.0%	616	712	-13.5%
Monthly Cost	\$0	\$6,504	-100.0%	\$5,820	\$5,901	-1.4%
Monthly Vehicle Mile	0	2,053	-100.0%	1,627	1,850	-12.1%
New Riders This Month	0	17	-100.0%	19.1	22.5	-15.1%
Cost per Ride	N/A	\$9.06	N/A	\$9.45	\$8.29	14.0%
Cost per Mile	N/A	\$3.17	N/A	\$3.58	\$3.19	12.2%
Miles per Ride	N/A	2.9	N/A	2.6	2.6	0.0%
<b>Sandy Senior Center</b>						
Monthly Rides	4	245	-98.4%	249	267	-6.7%
Monthly Cost	\$156	\$2,685	-94.2%	\$2,725	\$3,019	-9.7%
Monthly Vehicle Mile	73	1,071	-93.2%	1,187	1,462	-18.8%
New Riders This Month	0	4	-100.0%	8.2	9.6	-14.6%
Cost per Ride	\$39.00	\$10.96	255.8%	\$10.93	\$11.32	-3.4%
Cost per Mile	\$2.14	\$2.51	-14.7%	\$2.30	\$2.07	11.1%
Miles per Ride	18.3	4.4	315.9%	4.8	5.5	-12.7%
<b>Transportation Reaching People</b>						
Monthly Rides	175	1,645	-89.4%	1,498	1,825	-17.9%
Monthly Cost	\$17,255	\$40,837	-57.7%	\$39,163	\$32,379	21.0%
Monthly Vehicle Mile	3,733	11,295	-66.9%	11,199	11,080	1.1%
New Riders This Month	0	25	-100.0%	42.3	61.3	-31.0%
Cost per Ride	\$98.60	\$24.82	297.3%	\$26.15	\$17.74	47.4%
Cost per Mile	\$4.62	\$3.62	27.6%	\$3.50	\$2.92	19.9%
Miles per Ride	21.3	6.9	208.7%	7.5	6.1	23.0%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	48	-100.0%	46	48	-4.2%
Monthly Cost	\$16	\$1,083	-98.5%	\$967	\$1,509	-35.9%
Monthly Vehicle Mile	0	429	-100.0%	512	426	20.2%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$22.57	N/A	\$20.88	\$31.23	-33.1%
Cost per Mile	N/A	\$2.52	N/A	\$1.89	\$3.55	-46.8%
Miles per Ride	N/A	8.9	N/A	11.1	8.8	26.1%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Apr 2020	Apr 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	15	53	-71.7%
Monthly Cost	\$0	(\$30)	-100.0%	\$204	\$24	750.0%
Monthly Vehicle Mile	0	0	N/A	29	104	-72.1%
New Riders This Month	0	0	N/A	1.8	0.7	157.1%
Cost per Ride	N/A	\$0.00	N/A	\$13.36	\$0.46	2804.3%
Cost per Mile	N/A	\$0.00	N/A	\$7.02	\$0.23	2952.2%
Miles per Ride	N/A	0.0	N/A	1.9	2.0	-5.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	4	-100.0%	1	3	-66.7%
Monthly Cost	(\$4)	\$113	-103.7%	\$37	\$69	-46.4%
Monthly Vehicle Mile	0	5	-100.0%	11	24	-54.2%
New Riders This Month	0	3	-100.0%	0.7	0.8	-12.5%
Cost per Ride	N/A	\$28.37	N/A	\$31.42	\$23.75	32.3%
Cost per Mile	N/A	\$22.70	N/A	\$3.36	\$2.93	14.7%
Miles per Ride	N/A	1.3	N/A	9.4	8.1	16.0%
<b>STF Discretionary</b>						
Monthly Rides	105	456	-77.0%	255	396	-35.6%
Monthly Cost	\$3,959	\$9,688	-59.1%	\$6,462	\$5,996	7.8%
Monthly Vehicle Mile	652	1,432	-54.5%	882	1,313	-32.8%
New Riders This Month	29	27	7.4%	20.5	31.1	-34.1%
Cost per Ride	\$37.60	\$21.25	76.9%	\$25.37	\$15.15	67.5%
Cost per Mile	\$6.08	\$6.77	-10.2%	\$7.33	\$4.57	60.4%
Miles per Ride	6.2	3.1	100.0%	3.5	3.3	6.1%
<b>STF Service</b>						
Monthly Rides	246	745	-67.0%	552	611	-9.7%
Monthly Cost	\$9,238	\$13,568	-31.9%	\$11,865	\$16,368	-27.5%
Monthly Vehicle Mile	1,520	2,322	-34.5%	1,905	2,058	-7.4%
New Riders This Month	67	32	109.4%	41.0	37.8	8.5%
Cost per Ride	\$37.60	\$18.21	106.5%	\$21.48	\$26.79	-19.8%
Cost per Mile	\$6.08	\$5.84	4.1%	\$6.23	\$7.95	-21.6%
Miles per Ride	6.2	3.1	100.0%	3.4	3.4	0.0%
<b>TriMet Service</b>						
Monthly Rides	38	2,619	-98.5%	2,202	2,506	-12.1%
Monthly Cost	\$162	\$2,088	-92.2%	\$4,798	\$4,506	6.5%
Monthly Vehicle Mile	489	4,823	-89.9%	3,746	5,078	-26.2%
New Riders This Month	3	8	-62.5%	17.2	27.1	-36.5%
Cost per Ride	\$4.26	\$0.80	432.5%	\$2.18	\$1.80	21.1%
Cost per Mile	\$0.33	\$0.43	-23.3%	\$1.28	\$0.89	43.8%
Miles per Ride	12.9	1.8	616.7%	1.7	2.0	-15.0%
<b>Veterans Volunteers</b>						
Monthly Rides	11	219	-95.0%	178	191	-6.8%
Monthly Cost	\$122	\$1,156	-89.4%	\$1,170	\$1,218	-3.9%
Monthly Vehicle Mile	154	2,045	-92.5%	1,814	1,957	-7.3%
New Riders This Month	3	12	-75.0%	11.3	14.1	-19.9%
Cost per Ride	\$11.14	\$5.28	111.0%	\$6.57	\$6.39	2.8%
Cost per Mile	\$0.80	\$0.57	40.4%	\$0.64	\$0.62	3.2%
Miles per Ride	14.0	9.3	50.5%	10.2	10.3	-1.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	14	207	-93.2%	151	241	-37.3%
Monthly Cost	\$790	\$1,647	-52.0%	\$1,096	\$1,200	-8.7%
Monthly Vehicle Mile	101	245	-58.8%	183	297	-38.4%
New Riders This Month	0	0	N/A	5.5	5.8	-5.2%
Cost per Ride	\$56.46	\$7.95	610.2%	\$7.24	\$4.97	45.7%
Cost per Mile	\$7.83	\$6.72	16.5%	\$5.99	\$4.04	48.3%
Miles per Ride	7.2	1.2	500.0%	1.2	1.2	0.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	862	47	1721.1%
Monthly Cost	\$0	\$0	N/A	\$22,985	\$495	4546.4%
Monthly Vehicle Mile	0	0	N/A	2,732	173	1481.9%
New Riders This Month	0	0	N/A	3.2	6.1	-47.9%
Cost per Ride	N/A	N/A	N/A	\$26.66	\$10.45	155.1%
Cost per Mile	N/A	N/A	N/A	\$8.41	\$2.86	194.1%
Miles per Ride	N/A	N/A	N/A	3.2	3.6	-11.1%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	261	557	-53.1%	387	520	-25.6%
Monthly Cost	\$1,753	\$3,537	-50.4%	\$2,552	\$3,599	-29.1%
Monthly Vehicle Mile	1,689	4,210	-59.9%	2,950	3,782	-22.0%
New Riders This Month	0	0	N/A	2.0	6.1	-67.2%
Cost per Ride	\$6.72	\$6.35	5.8%	\$6.59	\$6.92	-4.8%
Cost per Mile	\$1.04	\$0.84	23.8%	\$0.87	\$0.95	-8.4%
Miles per Ride	6.5	7.6	-14.5%	7.6	7.3	4.1%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	0	61	-100.0%	237	141	68.1%
Monthly Cost	\$755	\$2,950	-74.4%	\$5,156	\$2,451	110.4%
Monthly Vehicle Mile	0	261	-100.0%	986	463	113.0%
New Riders This Month	0	0	N/A	4.8	1.8	166.7%
Cost per Ride	N/A	\$48.36	N/A	\$21.78	\$17.37	25.4%
Cost per Mile	N/A	\$11.30	N/A	\$5.23	\$5.29	-1.1%
Miles per Ride	N/A	4.3	N/A	4.2	3.3	27.3%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	39	-100.0%	20	20	0.0%
Monthly Cost	\$215	\$439	-51.0%	\$334	\$318	5.0%
Monthly Vehicle Mile	0	101	-100.0%	110	56	96.4%
New Riders This Month	0	0	N/A	2.1	1.3	61.5%
Cost per Ride	N/A	\$11.24	N/A	\$16.42	\$16.30	0.7%
Cost per Mile	N/A	\$4.34	N/A	\$3.05	\$5.66	-46.1%
Miles per Ride	N/A	2.6	N/A	5.4	2.9	86.2%
<b>Gateway Shuttle</b>						
Monthly Rides	83	141	-41.1%	140	161	-13.0%
Monthly Cost	\$0	\$1,046	-100.0%	\$1,027	\$944	8.8%
Monthly Vehicle Mile	194	176	10.2%	195	217	-10.1%
New Riders This Month	2	2	0.0%	4.4	5.8	-24.1%
Cost per Ride	\$0.00	\$7.42	-100.0%	\$7.31	\$5.87	24.5%
Cost per Mile	\$0.00	\$5.94	-100.0%	\$5.26	\$4.35	20.9%
Miles per Ride	2.3	1.2	91.7%	1.4	1.4	0.0%
<b>Mid Multnomah County</b>						
Monthly Rides	185	644	-71.3%	534	498	7.2%
Monthly Cost	\$5,511	\$5,943	-7.3%	\$6,577	\$6,183	6.4%
Monthly Vehicle Mile	851	1,788	-52.4%	1,681	1,557	8.0%
New Riders This Month	5	13	-61.5%	16.4	14.8	10.8%
Cost per Ride	\$29.79	\$9.23	222.8%	\$12.31	\$12.41	-0.8%
Cost per Mile	\$6.48	\$3.32	95.2%	\$3.91	\$3.97	-1.5%
Miles per Ride	4.6	2.8	64.3%	3.1	3.1	0.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	2.4	-87.5%
Monthly Cost	\$0	\$0	N/A	\$2	\$12	-83.3%
Monthly Vehicle Mile	0	0	N/A	3	48	-93.8%
New Riders This Month	0	0	N/A	0.3	0.4	-25.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$5.04	26.0%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.25	140.0%
Miles per Ride	N/A	N/A	N/A	10.7	20.0	-46.5%
<b>N/NE Shuttle</b>						
Monthly Ride	266	1,015	-73.8%	928	904	2.7%
Monthly Cost	\$16,888	\$30,185	-44.1%	\$29,694	\$27,359	8.5%
Monthly Vehicle Mile	1,640	3,587	-54.3%	4,094	3,368	21.6%
New Riders This Month	2	24	-91.7%	47.3	46.8	1.1%
Cost per Ride	\$63.49	\$29.74	113.5%	\$31.99	\$30.25	5.8%
Cost per Mile	\$10.30	\$8.42	22.3%	\$7.25	\$8.12	-10.7%
Miles per Ride	6.2	3.5	77.1%	4.4	3.7	18.9%
<b>STF Service</b>						
Monthly Ride	320	562	-43.1%	409	580	-29.5%
Monthly Cost	\$22,055	\$13,129	68.0%	\$14,211	\$14,426	-1.5%
Monthly Vehicle Mile	2,503	3,392	-26.2%	2,092	3,556	-41.2%
New Riders This Month	76	25	204.0%	45.3	52.9	-14.4%
Cost per Ride	\$68.92	\$23.36	195.0%	\$34.75	\$24.86	39.8%
Cost per Mile	\$8.81	\$3.87	127.6%	\$6.79	\$4.06	67.2%
Miles per Ride	7.8	6.0	30.0%	5.1	6.1	-16.4%
<b>TriMet Service</b>						
Monthly Ride	0	605	-100.0%	520	615	-15.4%
Monthly Cost	\$8,235	\$7,283	13.1%	\$7,952	\$8,324	-4.5%
Monthly Vehicle Mile	0	3,133	-100.0%	2,964	3,157	-6.1%
New Riders This Month	0	27	-100.0%	38.8	40.2	-3.5%
Cost per Ride	N/A	\$12.04	N/A	\$15.29	\$13.54	12.9%
Cost per Mile	N/A	\$2.32	N/A	\$2.68	\$2.64	1.5%
Miles per Ride	N/A	5.2	N/A	5.7	5.1	11.8%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	74	362	-79.6%	270	326	-17.2%
Monthly Cost	\$9,418	\$8,593	9.6%	\$8,010	\$8,533	-6.1%
Monthly Vehicle Mile	524	1,583	-66.9%	1,218	1,117	9.0%
New Riders This Month	35	18	94.4%	23.5	35.9	-34.5%
Cost per Ride	\$127.27	\$23.74	436.1%	\$29.71	\$26.14	13.7%
Cost per Mile	\$17.97	\$5.43	230.9%	\$6.58	\$7.64	-13.9%
Miles per Ride	7.1	4.4	61.4%	4.5	3.4	32.4%
<b>SW Shuttle Service</b>						
Monthly Rides	0	122	-100.0%	130	84	54.8%
Monthly Cost	\$0	\$1,323	-100.0%	\$2,037	\$1,887	7.9%
Monthly Vehicle Mile	0	243	-100.0%	324	156	107.7%
New Riders This Month	0	8	-100.0%	9.3	4.2	121.4%
Cost per Rider	N/A	\$10.84	N/A	\$15.72	\$22.44	-29.9%
Cost per Mile	N/A	\$5.44	N/A	\$6.29	\$12.08	-47.9%
Miles per Ride	N/A	2.0	N/A	2.5	1.9	31.6%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Apr 2020</b>	<b>Apr 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	210	45	366.7%	43	125	-65.6%
Monthly Cost	\$10,272	\$196	5133.2%	\$1,598	\$498	220.9%
Monthly Vehicle Mile	1,075	22	4786.4%	106	81	30.9%
New Riders This Month	22	0	N/A	1.9	0.2	1050.0%
Cost per Ride	\$48.91	\$4.36	1021.4%	\$37.16	\$3.98	833.7%
Cost per Mile	\$9.56	\$8.92	7.1%	\$15.15	\$6.19	144.7%
Miles per Ride	5.1	0.5	947.1%	2.5	0.6	316.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	1	-100.0%	1	1.7	-50.0%
Monthly Cost	\$0	\$6	-100.0%	\$3	\$11	-72.7%
Monthly Vehicle Mile	0	7	-100.0%	4	12	-66.7%
New Riders This Month	0	0	N/A	0.4	0.4	0.0%
Cost per Ride	N/A	\$6.00	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	\$0.86	N/A	\$0.73	\$0.89	-18.0%
Miles per Ride	N/A	7	N/A	8.7	7.2	20.8%
<b>STF Discretionary</b>						
Monthly Rides	129	663	-80.5%	575	617	-6.8%
Monthly Cost	\$8,875	\$12,263	-27.6%	\$12,136	\$12,682	-4.3%
Monthly Vehicle Mile	461	2,051	-77.5%	1,930	2,168	-11.0%
New Riders This Month	7	12	-41.7%	26.6	31.6	-15.8%
Cost per Ride	\$68.80	\$18.50	271.9%	\$21.11	\$20.55	2.7%
Cost per Mile	\$19.25	\$5.98	221.9%	\$6.29	\$5.85	7.5%
Miles per Ride	3.6	3.1	16.1%	3.4	3.5	-2.9%
<b>STF Service</b>						
Monthly Rides	420	442	-5.0%	424	414	2.4%
Monthly Cost	\$8,356	\$8,980	-6.9%	\$8,663	\$9,346	-7.3%
Monthly Vehicle Mile	796	1,647	-51.7%	1,243	1,567	-20.7%
New Riders This Month	69	12	475.0%	25.7	24.8	3.6%
Cost per Ride	\$19.90	\$20.32	-2.1%	\$20.43	\$22.58	-9.5%
Cost per Mile	\$10.50	\$5.45	92.7%	\$6.97	\$5.96	16.9%
Miles per Ride	1.9	3.7	-48.6%	2.9	3.8	-23.7%



**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	0	1	-100.0%	1.6	1.0	60.0%
Monthly Cost	\$14	\$114	-87.9%	\$56	\$76	-26.3%
Monthly Vehicle Mile	0	7	-100.0%	15	10	50.0%
New Riders This Month	0	1	-100.0%	0.5	0.7	-28.6%
Cost per Ride	N/A	\$114.00	N/A	\$35.31	\$76.46	-53.8%
Cost per Mile	N/A	\$16.29	N/A	\$3.63	\$8.05	-54.9%
Miles per Ride	N/A	7.0	N/A	9.7	9.5	2.1%

**STF Service**

Monthly Ride	240	145	65.5%	233	253	-8.0%
Monthly Cost	\$10,303	\$9,823	4.9%	\$10,501	\$10,609	-1.0%
Monthly Vehicle Mile	1,498	735	103.8%	1,301	1,651	-21.2%
New Riders This Month	67	28	139.3%	49	40	22.5%
Cost per Ride	\$42.93	\$67.74	-36.6%	\$45.15	\$41.99	7.5%
Cost per Mile	\$6.88	\$13.36	-48.5%	\$8.07	\$6.42	25.7%
Miles per Ride	6.2	5.1	21.6%	5.6	6.5	-13.8%

**Title XIX Non Medical**

Monthly Ride	1	0	N/A	0.6	0.8	-25.0%
Monthly Cost	\$0	\$91	-100.0%	\$0	\$63	-100.0%
Monthly Vehicle Mile	9	0	N/A	5	6	-16.7%
New Riders This Month	0	0	N/A	0.3	0.6	-50.0%
Cost per Ride	\$0.0	N/A	N/A	\$0.17	\$84.41	-99.8%
Cost per Mile	\$0.0	N/A	N/A	\$0.02	\$10.55	-99.8%
Miles per Ride	9	N/A	N/A	8.3	8.0	3.8%

**Downtown RideAbout**

Monthly Ride	140	199	-29.6%	192	197	-2.2%
Monthly Cost	\$1,288	\$4,328	-70.2%	\$1,824	\$2,717	-32.9%
Monthly Vehicle Mile	153	145	5.5%	154	134	14.9%
New Riders This Month	2	3	-33.3%	6	8	-25.0%
Cost per Ride	\$9.20	\$21.75	-57.7%	\$9.48	\$13.82	-31.4%
Cost per Mile	\$8.42	\$29.85	-71.8%	\$11.86	\$20.34	-41.7%
Miles per Ride	1.1	0.7	57.1%	0.8	0.7	14.3%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Apr 2020</b>	<b>Apr 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	13	100	-87.0%	121	99	22.2%
Monthly Cost	\$1,769	\$3,827	-53.8%	\$5,319	\$3,351	58.7%
Monthly Vehicle Mile	364	825	-55.9%	1,015	759	33.7%
New Riders This Month	0	3	-100.0%	4	4	0.0%
Cost per Ride	\$136.04	\$38.27	255.5%	\$43.99	\$33.82	30.1%
Cost per Mile	\$4.86	\$4.64	4.7%	\$5.24	\$4.42	18.6%
Miles per Ride	28.0	8.3	237.3%	8.4	7.7	9.1%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	76	618	-87.7%	495	536	-7.6%
Monthly Cost	\$6,882	\$10,442	-34.1%	\$9,483	\$11,097	-14.5%
Monthly Vehicle Mile	375	3,444	-89.1%	2,993	2,924	2.4%
New Riders This Month	28	17	64.7%	22	23	-4.3%
Cost per Ride	\$90.55	\$16.90	435.8%	\$19.15	\$20.69	-7.4%
Cost per Mile	\$18.35	\$3.03	505.6%	\$3.17	\$3.80	-16.6%
Miles per Ride	4.9	5.6	-12.5%	6.0	5.5	9.1%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	4	-100.0%	17.0	8.3	104.8%
Monthly Cost	\$140	\$288	-51.4%	\$601	\$245	145.3%
Monthly Vehicle Mile	0	21	-100.0%	126	77	63.6%
New Riders This Month	0	2	-100.0%	2.5	1.7	47.1%
Cost per Ride	N/A	\$72.01	-100.0%	\$35.34	\$29.44	20.0%
Cost per Mile	N/A	\$13.72	-100.0%	\$4.76	\$3.18	49.7%
Miles per Ride	N/A	5.3	-100.0%	7.4	9.3	-20.4%
<b>Veterans Volunteers</b>						
Monthly Rides	50	195	-74.4%	162	184	-12.0%
Monthly Cost	\$1,685	\$1,857	-9.3%	\$1,505	\$1,712	-12.1%
Monthly Vehicle Mile	889	2,737	-67.5%	2,215	2,698	-17.9%
New Riders This Month	0	7	-100.0%	5	7	-28.6%
Cost per Ride	\$33.71	\$9.52	254.0%	\$0.68	\$9.30	-0.2%
Cost per Mile	\$1.90	\$0.68	179.5%	\$9.28	\$0.63	7.9%
Miles per Ride	17.8	14.0	26.7%	13.7	14.6	-6.2%
<b>Wa Co DAVS</b>						
Monthly Rides	0	9	-100.0%	4	3	33.3%
Monthly Cost	(\$9)	\$175	-105.1%	\$181	\$100	81.0%
Monthly Vehicle Mile	0	39	-100.0%	37	22	68.2%
New Riders This Month	0	0	N/A	0.8	0.6	33.3%
Cost per Ride	N/A	\$19.46	N/A	\$40.87	\$34.13	19.7%
Cost per Mile	N/A	\$4.49	N/A	\$4.87	\$4.51	8.0%
Miles per Ride	N/A	4.3	N/A	8.4	7.6	10.5%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	115	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$602	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	163	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$5.23	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.69	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.4	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	30	-100.0%	0	102	-100.0%
Monthly Cost	\$0	\$910	-100.0%	\$0	\$1,699	-100.0%
Monthly Vehicle Mile	0	210	-100.0%	0	736	-100.0%
New Riders This Month	0	0	N/A	0.0	19.6	-100.0%
Cost per Ride	N/A	\$30.33	N/A	N/A	\$16.62	N/A
Cost per Mile	N/A	\$4.33	N/A	N/A	\$2.31	N/A
Miles per Ride	N/A	7.0	N/A	N/A	7.2	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	1,307	-100.0%	416	1,219	-65.9%
Monthly Cost	\$0	\$2,252	-100.0%	\$899	\$2,316	-61.2%
Monthly Vehicle Mile	0	942	-100.0%	429	1,204	-64.4%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	N/A	\$1.72	N/A	\$2.16	\$1.90	13.7%
Cost per Mile	N/A	\$2.39	N/A	\$2.10	\$1.92	9.4%
Miles per Ride	N/A	0.7	N/A	1.0	1.0	0.0%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	125	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$142	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	82	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.14	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.73	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
<b>Providence Elderplace</b>						
Monthly Rides	2,806	10,332	-72.8%	8,350	9,968	-16.2%
Monthly Cost	\$246,597	\$276,926	-11.0%	\$249,840	\$271,761	-8.1%
Monthly Vehicle Mile	20,491	30,610	-33.1%	27,153	34,696	-21.7%
New Riders This Month	36	34	5.9%	157.4	149.9	5.0%
Cost per Ride	\$87.88	\$26.80	227.9%	\$29.92	\$27.26	9.8%
Cost per Mile	\$12.03	\$9.05	32.9%	\$9.20	\$7.83	17.5%
Miles per Ride	7.3	3.0	143.3%	3.3	3.5	-5.7%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	81	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$650	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	405	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$8.05	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.60	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.0	N/A
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	20	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$79	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	39	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.07	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.03	N/A
Miles per Ride	N/A	N/A	N/A	N/A	2.0	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Apr 2020	Apr 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	3,477	9,847	-64.7%	5,560	5,881	-5.5%
Monthly Cost	\$51,696	\$65,000	-20.5%	\$51,932	\$52,458	-1.0%
Monthly Vehicle Miles	17,656	24,082	-26.7%	17,361	17,077	1.7%
On-Time Performance	100.0%	97.5%	2.5%	99.7%	99.6%	0.1%
Cost per Ride	\$14.87	\$6.60	125.3%	\$9.34	\$8.92	4.7%
Cost per Mile	\$2.93	\$2.70	8.5%	\$2.99	\$3.07	-2.6%
Miles per Roadcall	17,656	24,082	-26.7%	17,361	17,077	1.7%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	230	1,297	-82.3%	1,206	1,321	-8.7%
Monthly Cost	\$12,594	\$20,000	-37.0%	\$29,690	\$30,180	-1.6%
Monthly Vehicle Miles	1,675	7,308	-77.1%	5,410	5,535	-2.3%
On-Time Performance	93.0%	94.1%	-1.1%	91.6%	93.1%	-1.5%
Cost per Ride	\$54.76	\$15.42	255.1%	\$24.61	\$22.84	7.7%
Cost per Mile	\$7.52	\$2.74	174.5%	\$5.49	\$5.45	0.7%
Miles per Roadcall	1,675	7,308	-77.1%	5,410	5,535	-2.2%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,090	8,596	-75.7%	6,198	7,642	-18.9%
Monthly Cost	\$82,244	\$56,092	46.6%	\$59,859	\$55,134	8.6%
Monthly Vehicle Miles	27,998	22,480	24.5%	23,414	21,826	7.3%
On-Time Performance	0.0%	96.0%	-96.0%	64.6%	95.3%	-30.7%
Cost per Ride	\$39.35	\$6.53	502.6%	\$9.66	\$7.21	34.0%
Cost per Mile	\$2.94	\$2.50	17.6%	\$2.56	\$2.53	1.2%
Miles per Roadcall	13,999	22,480	-37.7%	23,414	21,826	7.3%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	4,273	9,847	-56.6%	8,993	9,016	-0.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	16,578	24,082	-31.2%	22,550	22,203	1.6%
On-Time Performance	97.5%	97.5%	0.0%	96.1%	97.0%	-0.9%
Cost per Ride	\$15.21	\$6.60	130.5%	\$7.23	\$7.21	0.3%
Cost per Mile	\$3.92	\$2.70	45.2%	\$2.88	\$2.93	-1.7%
Miles per Roadcall	16,578	24,082	-31.2%	22,550	22,203	1.6%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	457	1,297	-64.8%	1,051	1,292	-18.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	3,488	7,308	-52.3%	6,364	7,265	-12.4%
On-Time Performance	94.1%	94.1%	0.0%	94.3%	94.4%	-0.1%
Cost per Ride	\$43.76	\$15.42	183.8%	\$19.03	\$15.48	22.9%
Cost per Mile	\$5.73	\$2.74	109.1%	\$3.14	\$2.75	14.2%
Miles per Roadcall	3,488	7,308	-52.3%	6,364	7,265	-12.4%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	5,970	26,177	-77.2%	21,784	23,786	-8.4%
Monthly Cost	\$261,637	\$396,357	-34.0%	\$329,581	\$353,919	-6.9%
Monthly Vehicle Miles	34,223	52,518	-34.8%	43,957	47,149	-6.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$43.83	\$15.14	189.5%	\$15.13	\$14.88	1.7%
Cost per Mile	\$7.65	\$7.55	1.3%	\$7.50	\$7.51	-0.1%
Miles per Roadcall	34,223	52,518	-34.8%	43,957	47,149	-6.8%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	281	1,742	-83.9%	1,295	1,468	-11.8%
Monthly Cost	\$46,171	\$69,945	-34.0%	\$58,163	\$62,460	-6.9%
Monthly Vehicle Miles	932	6,268	-85.1%	4,741	5,493	-13.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$164.31	\$40.15	309.2%	\$44.93	\$42.54	5.6%
Cost per Mile	\$49.54	\$11.16	343.9%	\$12.27	\$11.37	7.9%
Miles per Roadcall	932	6,268	-85.1%	4,741	5,493	-13.7%