
DATE: MARCH 2020

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall Ridership for E&D: As of March 2020, the monthly average ridership for E&D services decreased by 6.4% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Dahlia, Michael's Place, and NW Pilot Project. Additionally, the COVID-19 global pandemic impacted ridership. Other programs saw declines due to unique circumstances. Clackamas Consortium's Veterans Volunteers program decreased by 69.9%, Impact NW's TriMet ADS Support program had a 72.5% decline in ridership, and Ride Connection Beaverton/Hillsboro's Central Beaverton RideAbout program decreased by 58.1%. Other programs experienced notable gains, such as Ride Connection Red's Medical Transportation Floor of Service program 2161.5%, Ride Connections Beaverton/Hillsboro's SPD program increased 175.6%, and Neighborhood House's SW RideAbout program increased ridership by 72%.
2. Total Costs: Monthly cost decreased in March 2020 by 2.4% compared to the previous year. Notable cost increases occurred at Ride Connections Beaverton/Hillsboro's SPD program (226.3%), and Urban League (59.3%).
3. The network Cost Per Trip (CPT): As of March 2020, the network CPT increased by 4.33% from the previous year from \$20.28/trip to \$21.16/trip.

RIDEWISE

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 13
 - Number of individuals successfully exited out of one-on-one travel training – 10
 - i. One (1) of whom is a prior participant returning to learn a new route.

- Percentage of change from March 2020– 50% decrease in the number of successful customers was noted due to the COVID19 virus.
2. Nine (9) individuals successfully exited out of one-on-one travel training under the age of 60. Average training hours per individual trained one-on-one during March 2018– 10.9.
 3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
 - Number of events: 0
 - Presentations/events: School Safety Presentation- Pacific Academy (canceled due to COVID19)
 4. Ride Ambassador Program. 9 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.
 5. Riders' Clubs. The RideWise program supported 1 Rider's Club activities with 3 participants.
 6. Referral Sources. There were 31 referrals in March 2020. 0 referrals were from new agencies or new sources at agencies with which a relationship has already been established, 1 referral was the result of our travel options counseling efforts.
 7. School Program. 308 received training during the month of March. There were 2136 trips taken as a group, 59 one-on-one trips. 105 teachers and support staff reported 888 hours of training.

SANDY AREA METRO (SAM)

1. Due to the COVID-19 virus and stay in place orders ridership has declined significantly with an overall decrease of 29.35%. SAM provided 7,683 rides in March 2020, compared to 10,875 in March 2019. SAM-Gresham provided 5,711 in March 2020, compared to 8,394. Estacada ridership experienced a much smaller decline of 7.4%, providing 587 rides in March 2020, compared to 634 rides in 2019. The Shopper Shuttle remained relatively steady with a minimal decrease of 0.67%, providing 598 rides in 2020, compared to 594 in 2020.

2. SAM rides provided 1,192 rides in March of 2019, compared to 754 in 2020, a decrease of 36.7%. ED decreased by 40%, providing 33 rides in 2020 compared to 55 rides in 2019.
3. The SAM Gresham route has been changed to Saturday service, running hourly rather than every half hour. The Medical Rides driver is still giving medical rides but is also assisting the Senior Center for Meals on Wheels Monday through Friday, with the exception of Thursday. We have partnered with Sandy's Helping Hands and Fred Meyer to deliver groceries to those in need as part of the SAM *rides* program. Estacada and Shopper Shuttle routes have not been changed. SAM, along with all of the Clackamas County providers, has gone fareless. SAM is watching ridership very closely to determine the needs of the community. While ridership is down, it is important to remember that there are still hundreds of people per day using this system as it is essential for them to get to work, get to family and get goods and services they need. Therefore, Transit will strive to continue to provide service and be a lifeline for those who need it.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Overall Dial-a-Ride ridership was down when compared to this timeframe last year due to COVID-19. The graph below provides the salient points between last year and the same time-period this year for DAR:

March Highlights

	2019	2020
ADA Paratransit	530	299
Wheel Chair Trips	91	41
Out-of-Town DAR	301	149
Total Riders	922	489

2. In these difficult times, SMART started a grocery pickup service for Dial-a-Ride customers, recognizing the most vulnerable in our community need help and support. SMART staff called the 200+ list, offering the free service. While some signed up, the majority were extremely grateful and took the time to express their appreciation for SMART's ongoing exceptional customer service.

3. Cleaning and disinfecting of vehicles continues to be a main area of focus. A hospital grade disinfectant is used on all touch points daily, and the vehicle interiors are fogged with disinfectant spray at the end of each service day. In addition, all buses are now equipped with disinfecting supplies. This allows the Operators to clean and disinfect the buses at various times throughout the service day.

CANBY AREA TRANSIT (CAT)

1. During the month of March total CAT ridership was down by -17% year to date. During the same time period Demand Responsive trips were down by -41% and fixed-route was down -11%.
2. Ridership has taken a severe turn as COVID-19 closures began to take effect.
3. In March CAT provided 309 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total SCTD system ridership in March 2020 was down compared to the previous month, by approximately 20%, as effects of Coronavirus began to impact ridership. Record unemployment levels has resulted in declines in transit ridership across the country. SCTD provided over 3,092 rides for the month, with the Clackamas Community College route providing over 65% of all rides.
2. Elderly and Disabled ridership was also down in March over the prior month, similarly, dropping about 20%, with 705 rides for the month. The Canby route, however, did show an increase in E&D rides for the period, about 25%.
3. The Saturday service saw an average of 45 rides per day. Approximately 40% of the total Molalla City route Saturday rides were taken by E&D riders.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

RideWise Performance Report - March 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	10	43	2,236	\$74,503.52		
Total	122	81	4,490	\$149,591.87		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	3					

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Mar 20	Mar 19	% Change	FY20-TD	FY19-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	47,700	83,400	-42.8%	82,711	83,590	-1.1%
Bus-Frequent Service*	<u>77,660</u>	<u>98,800</u>	-21.4%	<u>96,720</u>	<u>96,970</u>	-0.3%
Subtotal All Bus	125,360	182,200	-31.2%	179,431	180,560	-0.6%
MAX	76,880	117,400	-34.5%	113,977	120,120	-5.1%
Commuter Rail	<u>820</u>	<u>1,400</u>	-41.4%	<u>1,325</u>	<u>1,490</u>	-11.1%
Fixed Route Total	203,060	301,000	-32.5%	294,733	302,170	-2.5%
<u>Paratransit</u>						
LIFT& Cabs	1,801	3,298	-45.4%	3,071	3,297	-6.9%
System Total	204,861	304,283	-32.7%	297,804	305,467	-2.5%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	271,400	482,500	-43.8%	476,888	481,978	-1.1%
Bus-Frequent Service*	<u>485,800</u>	<u>613,500</u>	-20.8%	<u>599,658</u>	<u>599,762</u>	0.0%
Subtotal All Bus	757,200	1,096,000	-30.9%	1,076,546	1,081,741	-0.5%
MAX	477,400	733,400	-34.9%	704,669	744,620	-5.4%
Commuter Rail	<u>4,100</u>	<u>7,020</u>	-41.6%	<u>6,625</u>	<u>7,464</u>	-11.2%
Fixed Route Total	1,238,720	1,836,405	-32.5%	1,787,839	1,833,825	-2.5%
Frequent Bus % of Total Bus	64.2%	56.0%	8.2%	55.7%	55.4%	0.3%
<u>Paratransit</u>						
LIFT & Cabs	10,255	18,830	-45.5%	17,461	18,741	-6.8%
System Total	1,248,975	1,855,235	-32.7%	1,805,300	1,852,566	-2.6%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$7.43	\$4.88	52.25%	\$5.02	\$4.81	4.37%
Bus-Frequent Service*	\$4.86	\$3.41	42.52%	\$3.61	\$3.45	4.64%
Subtotal All Bus	\$5.78	\$4.06	42.36%	\$4.22	\$4.05	4.20%
MAX	\$6.51	\$3.22	102.17%	\$3.73	\$3.21	16.20%
Commuter Rail	\$31.74	\$23.45	35.35%	\$21.26	\$19.30	10.16%
Fixed Route Total	\$6.15	\$3.79	62.27%	\$4.09	\$3.77	8.49%
<u>Paratransit</u>						
LIFT & Cabs	\$56.70	\$37.54	51.04%	\$43.53	\$38.90	11.90%
System Total	\$6.56	\$4.13	58.84%	\$4.46	\$4.12	8.25%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	3,343,210	4,751,030	-29.6%	4,710,065	4,695,198	0.3%
Monthly Cost	\$19,320,336	\$19,266,926	0.3%	\$19,783,562	\$18,906,353	4.6%
Monthly Vehicle Mile	2,323,502	2,244,212	3.5%	2,245,921	2,154,091	4.3%
On-Time Performance	92.7%	89.1%	3.6%	86.9%	86.8%	0.1%
Cost per Ride	\$5.78	\$4.06	42.4%	\$4.20	\$4.03	4.2%
Cost per Mile	\$8.32	\$8.59	-3.1%	\$8.81	\$8.78	0.3%
Miles per Roadcall	16,716	15,694	6.5%	16,565	14,018	18.2%
Light Rail (MAX)						
Monthly Rides	2,109,450	3,197,550	-34.0%	3,115,033	3,228,755	-3.5%
Monthly Cost	\$13,735,023	\$10,280,294	33.6%	\$11,182,007	\$10,405,748	7.5%
Monthly Vehicle Mile	393,049	394,434	-0.4%	386,865	385,873	0.3%
On-Time Performance	91.8%	90.3%	1.5%	89.8%	89.4%	0.4%
Cost per Ride	\$6.51	\$3.22	102.2%	\$3.59	\$3.22	11.5%
Cost per Mile	\$34.94	\$26.06	34.1%	\$28.90	\$26.97	7.2%
Miles per Roadcall	5,459	5,635	-3.1%	5,818	6,037	-3.6%
Commuter Rail (WES)						
Monthly Rides	18,040	29,505	-38.9%	28,984	32,677	-11.3%
Monthly Costs	\$572,628	\$691,967	-17.2%	\$611,927	\$609,259	0.4%
Monthly Vehicle Mile	10,349	9,864	4.9%	9,983	9,774	2.1%
On Time Performance	100.0%	97.3%	2.7%	96.7%	94.4%	2.3%
Cost per Ride	\$31.74	\$23.45	35.4%	\$21.11	\$18.64	13.3%
Cost per Mile	\$55.33	\$70.15	-21.1%	\$61.30	\$62.33	-1.7%
Miles per Roadcall	10,349	9,864	4.9%	23,958	16,756	43.0%
Paratransit LIFT and Cab						
Monthly Rides	45,219	80,966	-44.2%	76,362	81,527	-6.3%
Monthly Cost	\$2,563,819	\$3,039,573	-15.7%	\$3,221,302	\$3,118,470	3.3%
Monthly Vehicle Mile	426,592	661,183	-35.5%	653,566	664,581	-1.7%
On-Time Performance	93.3%	91.2%	2.1%	89.6%	91.1%	-1.5%
Cost per Ride	\$56.70	\$37.54	51.0%	\$42.18	\$38.25	10.3%
Cost per Mile	\$6.01	\$4.60	30.7%	\$4.93	\$4.69	5.1%
Miles per Roadcall	6,273	5,903	6.3%	5,875	6,349	-7.5%

RIDE CONNECTION*	Mar 2020	Mar 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	16,747	30,847	-45.7%	30,389	33,186	-8.4%
Monthly Cost	\$572,392	\$610,985	-6.3%	\$637,770	\$635,012	0.4%
Monthly Vehicle Mile	78,995	120,884	-34.7%	121,159	135,036	-10.3%
New Riders This Month	502	748	-32.9%	1,133.8	1,281.7	-11.5%
Cost per Ride	\$34.18	\$19.81	72.5%	\$20.99	\$19.13	9.7%
Cost per Mile	\$7.25	\$5.05	43.6%	\$5.26	\$4.70	11.9%
Miles per Ride	4.7	3.9	20.5%	4.0	4.1	-2.4%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, June 22, 2020

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	585	1,017	-42.5%	1,062	1,016	4.5%
Monthly Cost	\$15,713	\$15,653	0.4%	\$18,770	\$16,108	16.5%
Monthly Vehicle Mile	3,574	5,025	-28.9%	5,550	5,263	5.5%
New Riders This Month	29	64	-54.7%	73.4	86.2	-14.8%
Cost per Ride	\$26.86	\$15.39	74.5%	\$17.67	\$15.86	11.4%
Cost per Mile	\$4.40	\$3.11	41.5%	\$3.38	\$3.06	10.5%
Miles per Ride	6.1	4.9	24.5%	5.2	5.2	0.0%
King City Shuttle						
Monthly Rides	156	374	-58.3%	308	384	-19.8%
Monthly Cost	\$8,166	\$9,568	-14.7%	\$8,972	\$9,107	-1.5%
Monthly Vehicle Mile	1,304	1,955	-33.3%	1,644	1,879	-12.5%
New Riders This Month	5	9	-44.4%	21.6	13.8	56.5%
Cost per Ride	\$52.35	\$25.58	104.7%	\$29.14	\$23.74	22.7%
Cost per Mile	\$6.26	\$4.89	28.0%	\$5.46	\$4.85	12.6%
Miles per Ride	8.4	5.2	61.5%	5.3	4.9	8.2%
Title XIX Non Medical						
Monthly Rides	72	52	38.5%	112	50	124.0%
Monthly Cost	\$4,520	\$2,158	109.5%	\$5,168	\$1,999	158.5%
Monthly Vehicle Mile	757	576	31.4%	1,200	543	121.0%
New Riders This Month	6	10	-40.0%	12.4	6.8	82.4%
Cost per Ride	\$62.77	\$41.51	51.2%	\$45.97	\$39.78	15.6%
Cost per Mile	\$5.97	\$3.75	59.2%	\$4.31	\$3.68	17.1%
Miles per Ride	10.5	11.1	-5.4%	10.7	10.8	-0.9%
STF Service						
Monthly Rides	282	573	-50.8%	483	607	-20.4%
Monthly Cost	\$10,542	\$12,964	-18.7%	\$12,267	\$12,319	-0.4%
Monthly Vehicle Mile	2,298	2,821	-18.5%	2,557	2,713	-5.8%
New Riders This Month	20	48	-58.3%	40.8	58.5	-30.3%
Cost per Ride	\$37.38	\$22.63	65.2%	\$25.42	\$20.31	25.2%
Cost per Mile	\$4.59	\$4.60	-0.2%	\$4.80	\$4.54	5.7%
Miles per Ride	8.1	4.9	65.3%	5.3	4.5	17.8%
TriMet ADS						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
TriMet Service						
Monthly Rides	30	143	-79.0%	109	165	-33.9%
Monthly Cost	\$2,192	\$3,483	-37.1%	\$2,573	\$3,145	-18.2%
Monthly Vehicle Mile	190	844	-77.5%	600	817	-26.6%
New Riders This Month	2	13	-84.6%	11.7	17.0	-31.2%
Cost per Ride	\$73.08	\$24.36	200.0%	\$23.72	\$19.02	24.7%
Cost per Mile	\$11.54	\$4.13	179.4%	\$4.29	\$3.85	11.4%
Miles per Ride	6.3	5.9	6.8%	5.5	4.9	12.2%

CAB SERVICES - PROVIDER
12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	0	N/A	0	35	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,080	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	109	-100.0%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$30.70	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.91	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.1	N/A
General Public						
Monthly Rides	497	602	-17.4%	692	850	-18.6%
Monthly Cost	\$15,793	\$16,981	-7.0%	\$20,528	\$23,515	-12.7%
Monthly Vehicle Mile	4,268	4,906	-13.0%	5,807	6,858	-15.3%
New Riders This Month	4	7	-42.9%	19	20	-5.0%
Cost per Ride	\$31.78	\$28.21	12.7%	\$29.69	\$27.68	7.3%
Cost per Mile	\$3.70	\$3.46	6.9%	\$3.53	\$3.43	2.9%
Miles per Ride	8.6	8.1	6.2%	8.4	8.1	3.7%
Multnomah Co. ADS Premium						
Monthly Rides	111	120	-7.5%	224	172	30.2%
Monthly Cost	\$1,700	\$2,825	-39.8%	\$4,138	\$4,256	-2.8%
Monthly Vehicle Mile	193	673	-71.3%	712	934	-23.8%
New Riders This Month	4	11	-63.6%	13	12	8.3%
Cost per Ride	\$15.32	\$23.54	-34.9%	\$18.50	\$24.78	-25.3%
Cost per Mile	\$8.81	\$4.20	109.8%	\$5.82	\$4.56	27.6%
Miles per Ride	1.7	5.6	-69.6%	3.2	5.4	-40.7%
STF Service						
Monthly Rides	908	728	24.7%	757	784	-3.4%
Monthly Cost	\$20,811	\$18,453	12.8%	\$17,128	\$21,522	-20.4%
Monthly Vehicle Mile	4,464	3,172	40.7%	3,462	4,609	-24.9%
New Riders This Month	110	77	42.9%	114	128	-10.9%
Cost per Ride	\$22.92	\$25.35	-9.6%	\$22.63	\$27.47	-17.6%
Cost per Mile	\$4.66	\$5.82	-19.9%	\$4.95	\$4.67	6.0%
Miles per Ride	4.9	4.4	11.4%	4.6	5.9	-22.0%
Title XIX Non Medical						
Monthly Rides	779	1,693	-54.0%	1,439	1,680	-14.3%
Monthly Cost	\$18,862	\$38,329	-50.8%	\$33,055	\$37,902	-12.8%
Monthly Vehicle Mile	3,788	8,377	-54.8%	7,121	8,565	-16.9%
New Riders This Month	21	32	-34.4%	71	77	-7.8%
Cost per Ride	\$24.21	\$22.64	6.9%	\$22.97	\$22.56	1.8%
Cost per Mile	\$4.98	\$4.58	8.7%	\$4.64	\$4.42	5.0%
Miles per Ride	4.9	4.9	0.0%	4.9	5.1	-3.9%
Wa Co DAVS						
Monthly Rides	96	158	-39.2%	160	129	24.0%
Monthly Cost	\$2,313	\$4,777	-51.6%	\$4,500	\$4,028	11.7%
Monthly Vehicle Mile	557	1,165	-52.2%	1,122	1,003	11.9%
New Riders This Month	8	6	33.3%	17	13	30.8%
Cost per Ride	\$24.09	\$30.23	-20.3%	\$28.17	\$31.16	-9.6%
Cost per Mile	\$4.15	\$4.10	1.2%	\$4.01	\$4.02	-0.2%
Miles per Ride	5.8	7.4	-21.6%	7.0	7.8	-10.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	83	297	-72.1%	292	285	2.5%
Monthly Cost	\$749	\$2,599	-71.2%	\$2,651	\$2,316	14.5%
Monthly Vehicle Mile	296	682	-56.6%	684	854	-19.9%
New Riders This Month	0	7	-100.0%	12.9	10.6	21.7%
Cost per Ride	\$9.03	\$8.75	3.2%	\$9.09	\$8.14	11.7%
Cost per Mile	\$2.53	\$3.81	-33.6%	\$3.88	\$2.71	43.2%
Miles per Ride	3.6	2.3	56.5%	2.3	3.0	-23.3%
Estacada Senior Center						
Monthly Rides	152	149	2.0%	245	189	29.6%
Monthly Cost	\$1,298	\$1,229	5.6%	\$2,114	\$1,442	46.6%
Monthly Vehicle Mile	298	132	125.8%	512	317	61.5%
New Riders This Month	2	1	100.0%	4.9	2.8	75.0%
Cost per Ride	\$8.54	\$8.25	3.5%	\$8.62	\$7.65	12.7%
Cost per Mile	\$4.36	\$9.31	-53.2%	\$4.13	\$4.55	-9.2%
Miles per Ride	2.0	0.9	122.2%	2.1	1.7	23.5%
Gladstone Senior Center						
Monthly Rides	86	162	-46.9%	194	212	-8.5%
Monthly Cost	\$885	\$1,337	-33.8%	\$1,944	\$1,601	21.4%
Monthly Vehicle Mile	132	402	-67.2%	436	477	-8.6%
New Riders This Month	0	1	-100.0%	10.9	9.2	18.5%
Cost per Ride	\$10.28	\$8.25	24.6%	\$10.03	\$7.57	32.5%
Cost per Mile	\$6.70	\$3.32	101.8%	\$4.46	\$3.35	33.1%
Miles per Ride	1.5	2.5	-40.0%	2.3	2.3	0.0%
Hoodland Senior Center						
Monthly Rides	27	113	-76.1%	110	131	-16.0%
Monthly Cost	\$2,232	\$2,693	-17.1%	\$3,315	\$2,924	13.4%
Monthly Vehicle Mile	524	368	42.4%	1,487	1,422	4.6%
New Riders This Month	0	0	N/A	2.8	1.9	47.4%
Cost per Ride	\$82.68	\$23.83	247.0%	\$30.02	\$22.31	34.6%
Cost per Mile	\$4.26	\$7.32	-41.8%	\$2.23	\$2.06	8.3%
Miles per Ride	19.4	3.3	487.9%	13.5	10.8	25.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	137	317	-56.8%	245	374	-34.5%
Monthly Cost	\$1,152	\$2,615	-55.9%	\$2,078	\$2,797	-25.7%
Monthly Vehicle Mile	194	849	-77.1%	578	965	-40.1%
New Riders This Month	0	0	N/A	5.6	9.6	-41.7%
Cost per Ride	\$8.41	\$8.25	1.9%	\$8.48	\$7.47	13.5%
Cost per Mile	\$5.94	\$3.08	92.9%	\$3.60	\$2.90	24.1%
Mile per Ride	1.4	2.7	-48.1%	2.4	2.6	-7.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	271	667	-59.4%	705	765	-7.8%
Monthly Cost	\$3,301	\$7,022	-53.0%	\$7,885	\$7,709	2.3%
Monthly Vehicle Mile	605	1,616	-62.6%	1,522	1,740	-12.5%
New Riders This Month	2	12	-83.3%	22.8	22.8	0.0%
Cost per Ride	\$12.18	\$10.53	15.7%	\$11.19	\$10.08	11.0%
Cost per Mile	\$5.46	\$4.35	25.5%	\$5.18	\$4.43	16.9%
Miles per Ride	2.2	2.4	-8.3%	2.2	2.3	-4.3%
Molalla Senior Center						
Monthly Rides	177	366	-51.6%	390	435	-10.3%
Monthly Cost	\$2,689	\$4,461	-39.7%	\$5,076	\$4,815	5.4%
Monthly Vehicle Mile	521	1,062	-50.9%	959	1,068	-10.2%
New Riders This Month	1	8	-87.5%	10.4	9.5	9.5%
Cost per Ride	\$15.19	\$12.19	24.6%	\$13.01	\$11.07	17.5%
Cost per Mile	\$5.16	\$4.20	22.9%	\$5.29	\$4.51	17.3%
Miles per Ride	2.9	2.9	0.0%	2.5	2.5	0.0%
Pioneer Senior Center						
Monthly Rides	233	350	-33.4%	676	710	-4.8%
Monthly Cost	\$2,129	\$3,215	-33.8%	\$6,362	\$5,825	9.2%
Monthly Vehicle Mile	664	497	33.6%	1,798	1,857	-3.2%
New Riders This Month	0	0	N/A	20.5	21.5	-4.7%
Cost per Ride	\$9.14	\$9.19	-0.5%	\$9.41	\$8.21	14.6%
Cost per Mile	\$3.21	\$6.47	-50.4%	\$3.54	\$3.14	12.7%
Miles per Ride	2.8	1.4	100.0%	2.7	2.6	3.8%
Sandy Senior Center						
Monthly Rides	88	276	-68.2%	269	270	-0.4%
Monthly Cost	\$1,723	\$4,085	-57.8%	\$2,935	\$3,112	-5.7%
Monthly Vehicle Mile	741	1,790	-58.6%	1,270	1,537	-17.4%
New Riders This Month	0	0	N/A	8.5	9.8	-13.3%
Cost per Ride	\$19.64	\$14.80	32.7%	\$10.90	\$11.54	-5.5%
Cost per Mile	\$2.32	\$2.28	1.8%	\$2.31	\$2.03	13.8%
Miles per Ride	8.4	6.5	29.2%	4.7	5.7	-17.5%
Transportation Reaching People						
Monthly Rides	802	1,599	-49.8%	1,620	1,822	-11.1%
Monthly Cost	\$48,781	\$33,766	44.5%	\$41,128	\$31,273	31.5%
Monthly Vehicle Mile	3,218	11,339	-71.6%	11,829	10,992	7.6%
New Riders This Month	14	35	-60.0%	44.3	61.8	-28.3%
Cost per Ride	\$60.82	\$21.12	188.0%	\$25.39	\$17.16	48.0%
Cost per Mile	\$15.16	\$2.98	408.7%	\$3.48	\$2.85	22.1%
Miles per Ride	4.0	7.1	-43.7%	7.3	6.0	21.7%
Transp Reaching People-School/Work(1)						
Monthly Rides	28	47	-40.4%	50	48	4.2%
Monthly Cost	\$2,319	\$904	156.5%	\$1,056	\$1,504	-29.8%
Monthly Vehicle Mile	362	549	-34.0%	548	422	29.9%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$82.81	\$19.24	330.4%	\$20.99	\$31.40	-33.2%
Cost per Mile	\$6.40	\$1.65	287.9%	\$1.93	\$3.57	-45.9%
Miles per Ride	12.9	11.7	10.3%	10.9	8.8	23.9%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	0	N/A	15	74	-79.7%
Monthly Cost	\$0	\$125	-100.0%	\$201	\$489	-58.9%
Monthly Vehicle Mile	0	0	N/A	29	153	-81.0%
New Riders This Month	0	0	N/A	1.8	2.3	-21.7%
Cost per Ride	N/A	N/A	N/A	\$13.19	\$6.63	98.9%
Cost per Mile	N/A	N/A	N/A	\$6.94	\$3.20	116.9%
Miles per Ride	N/A	N/A	N/A	1.9	2.1	-9.5%
Multnomah Co. ADS Premium						
Monthly Rides	2	0	N/A	2	4	-50.0%
Monthly Cost	\$28	\$9	208.7%	\$46	\$69	-33.3%
Monthly Vehicle Mile	8	0	N/A	11	27	-59.3%
New Riders This Month	1	0	N/A	0.9	0.6	50.0%
Cost per Ride	13.89	N/A	N/A	\$30.98	\$18.94	63.6%
Cost per Mile	\$3.47	N/A	N/A	\$4.10	\$2.55	60.8%
Miles per Ride	4	N/A	N/A	7.6	7.4	2.7%
STF Discretionary						
Monthly Rides	191	375	-49.1%	284	400	-29.0%
Monthly Cost	\$6,052	\$8,687	-30.3%	\$6,939	\$6,019	15.3%
Monthly Vehicle Mile	608	1,327	-54.2%	947	1,344	-29.5%
New Riders This Month	15	33	-54.5%	20.4	31.9	-36.1%
Cost per Ride	\$31.62	\$23.16	36.5%	\$24.44	\$15.06	62.3%
Cost per Mile	\$9.95	\$6.55	51.9%	\$7.33	\$4.48	63.6%
Miles per Ride	3.2	3.5	-8.6%	3.3	3.4	-2.9%
STF Service						
Monthly Rides	447	613	-27.1%	594	588	1.0%
Monthly Cost	\$14,121	\$12,729	10.9%	\$12,226	\$15,954	-23.4%
Monthly Vehicle Mile	1,420	2,097	-32.3%	1,971	2,001	-1.5%
New Riders This Month	36	40	-10.0%	38.2	37.9	0.8%
Cost per Ride	\$31.62	\$20.77	52.2%	\$20.58	\$27.15	-24.2%
Cost per Mile	\$9.95	\$6.07	63.9%	\$6.20	\$7.97	-22.2%
Miles per Ride	3.2	3.4	-5.9%	3.3	3.4	-2.9%
TriMet Service						
Monthly Rides	1,239	2,497	-50.4%	2,417	2,502	-3.4%
Monthly Cost	\$2,331	\$2,943	-20.8%	\$4,959	\$4,832	2.6%
Monthly Vehicle Mile	2,456	4,980	-50.7%	4,107	5,134	-20.0%
New Riders This Month	6	19	-68.4%	17.6	27.8	-36.7%
Cost per Ride	\$1.88	\$1.18	59.3%	\$2.05	\$1.93	6.2%
Cost per Mile	\$0.95	\$0.59	61.0%	\$1.21	\$0.94	28.7%
Miles per Ride	2.0	2.0	0.0%	1.7	2.1	-19.0%
Veterans Volunteers						
Monthly Rides	83	185	-55.1%	195	185	5.4%
Monthly Cost	\$556	\$1,456	-61.8%	\$1,256	\$1,208	4.0%
Monthly Vehicle Mile	926	2,041	-54.6%	1,971	1,931	2.1%
New Riders This Month	4	10	-60.0%	12.1	13.8	-12.3%
Cost per Ride	\$6.70	\$7.87	-14.9%	\$6.43	\$6.52	-1.4%
Cost per Mile	\$0.60	\$0.71	-15.5%	\$0.64	\$0.63	1.6%
Miles per Ride	11.2	11.0	1.8%	10.1	10.4	-2.9%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
David's Harp - STF Service						
Monthly Rides	69	194	-64.4%	168	249	-32.5%
Monthly Cost	\$342	\$1,041	-67.1%	\$1,167	\$1,264	-7.7%
Monthly Vehicle Mile	74	184	-59.8%	195	304	-35.9%
New Riders This Month	0	2	#Type!	5.5	6.1	-9.8%
Cost per Ride	\$4.96	\$5.36	-7.5%	\$6.97	\$5.08	37.2%
Cost per Mile	\$4.62	\$5.66	-18.4%	\$5.99	\$4.15	44.3%
Miles per Ride	1.1	0.9	22.2%	1.2	1.2	0.0%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Providence Elderplace - STF Service						
Monthly Rides	0	0	N/A	862	75	1046.8%
Monthly Cost	\$0	\$0	N/A	\$22,985	\$746	2982.1%
Monthly Vehicle Mile	0	0	N/A	2,732	285	858.1%
New Riders This Month	0	0	N/A	3.2	11.1	-71.4%
Cost per Ride	N/A	N/A	N/A	\$26.66	\$9.92	168.8%
Cost per Mile	N/A	N/A	N/A	\$8.41	\$2.62	221.0%
Miles per Ride	N/A	N/A	N/A	3.2	3.8	-15.8%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	338	426	-20.7%	412	517	-20.3%
Monthly Cost	\$2,109	\$2,825	-25.3%	\$2,701	\$3,499	-22.8%
Monthly Vehicle Mile	2,055	2,753	-25.4%	3,160	3,644	-13.3%
New Riders This Month	0	0	N/A	2.0	7.6	-73.7%
Cost per Ride	\$6.24	\$6.63	-5.9%	\$6.56	\$6.77	-3.1%
Cost per Mile	\$1.03	\$1.03	0.0%	\$0.85	\$0.96	-11.5%
Miles per Ride	6.1	6.5	-6.2%	7.7	7.0	10.0%
Urban League - N/NE Shuttle						
Monthly Rides	119	268	-55.6%	242	167	44.9%
Monthly Cost	\$6,422	\$2,828	127.1%	\$5,339	\$2,610	104.6%
Monthly Vehicle Mile	417	899	-53.6%	1,008	535	88.4%
New Riders This Month	0	15	-100.0%	4.8	1.8	166.7%
Cost per Ride	\$53.97	\$10.55	411.6%	\$22.08	\$15.64	41.2%
Cost per Mile	\$15.40	\$3.15	388.9%	\$5.30	\$4.88	8.6%
Miles per Ride	3.5	3.4	2.9%	4.2	3.2	31.3%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	11	29	-62.1%	24	16	50.0%
Monthly Cost	\$218	\$422	-48.3%	\$352	\$281	25.3%
Monthly Vehicle Mile	100	93	7.5%	118	48	145.8%
New Riders This Month	3	0	N/A	2.1	1.3	61.5%
Cost per Ride	\$19.79	\$14.55	36.0%	\$14.95	\$17.31	-13.6%
Cost per Mile	\$2.18	\$4.54	-52.0%	\$2.99	\$5.89	-49.2%
Miles per Ride	9.1	3.2	184.4%	5.0	2.9	72.4%
Gateway Shuttle						
Monthly Rides	102	161	-36.6%	145	161	-9.9%
Monthly Cost	\$0	\$528	-100.0%	\$1,114	\$910	22.4%
Monthly Vehicle Mile	199	200	-0.5%	194	218	-11.0%
New Riders This Month	2	2	0.0%	4.4	5.9	-25.4%
Cost per Ride	\$0.00	\$3.28	-100.0%	\$7.67	\$5.65	35.8%
Cost per Mile	\$0.00	\$2.64	-100.0%	\$5.75	\$4.17	37.9%
Miles per Ride	2.0	1.2	66.7%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	342	433	-21.0%	573	487	17.7%
Monthly Cost	\$6,827	\$6,178	10.5%	\$6,613	\$6,217	6.4%
Monthly Vehicle Mile	1,080	1,283	-15.8%	1,759	1,559	12.8%
New Riders This Month	6	5	20.0%	17.1	14.3	19.6%
Cost per Ride	\$19.96	\$14.27	39.9%	\$11.55	\$12.75	-9.4%
Cost per Mile	\$6.32	\$4.82	31.1%	\$3.76	\$3.99	-5.8%
Miles per Ride	3.2	3.0	6.7%	3.1	3.2	-3.1%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	0.3	2.4	-87.5%
Monthly Cost	\$0	\$0	N/A	\$2	\$12	-83.3%
Monthly Vehicle Mile	0	0	N/A	3	48	-93.8%
New Riders This Month	0	0	N/A	0.3	0.4	-25.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$5.04	26.0%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.25	140.0%
Miles per Ride	N/A	N/A	N/A	10.7	20.0	-46.5%
N/NE Shuttle						
Monthly Ride	644	791	-18.6%	991	880	12.6%
Monthly Cost	\$25,562	\$29,969	-14.7%	\$30,802	\$26,196	17.6%
Monthly Vehicle Mile	3,630	3,312	9.6%	4,257	3,326	28.0%
New Riders This Month	24	22	9.1%	49.2	48.1	2.3%
Cost per Ride	\$39.69	\$37.89	4.8%	\$31.09	\$29.76	4.5%
Cost per Mile	\$7.04	\$9.05	-22.2%	\$7.24	\$7.88	-8.1%
Miles per Ride	5.6	4.2	33.3%	4.3	3.8	13.2%
STF Service						
Monthly Ride	266	510	-47.8%	429	601	-28.6%
Monthly Cost	\$23,786	\$12,374	92.2%	\$13,467	\$14,911	-9.7%
Monthly Vehicle Mile	1,639	3,675	-55.4%	2,166	3,737	-42.0%
New Riders This Month	21	37	-43.2%	41.0	54.9	-25.3%
Cost per Ride	\$89.42	\$24.26	268.6%	\$31.39	\$24.82	26.5%
Cost per Mile	\$14.51	\$3.37	330.6%	\$6.22	\$3.99	55.9%
Miles per Ride	6.2	7.2	-13.9%	5.0	6.2	-19.4%
TriMet Service						
Monthly Ride	209	714	-70.7%	571	623	-8.3%
Monthly Cost	\$6,644	\$7,973	-16.7%	\$7,873	\$9,099	-13.5%
Monthly Vehicle Mile	1,818	3,460	-47.5%	3,225	3,262	-1.1%
New Riders This Month	16	28	-42.9%	41.0	40.2	2.0%
Cost per Ride	\$31.79	\$11.17	184.6%	\$13.80	\$14.62	-5.6%
Cost per Mile	\$3.65	\$2.30	58.7%	\$2.44	\$2.79	-12.5%
Miles per Ride	8.7	4.8	81.3%	5.7	5.2	9.6%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	134	332	-59.6%	294	321	-8.4%
Monthly Cost	\$8,503	\$9,318	-8.7%	\$7,941	\$8,026	-1.1%
Monthly Vehicle Mile	680	1,717	-60.4%	1,306	1,040	25.6%
New Riders This Month	2	29	-93.1%	22.1	34.8	-36.5%
Cost per Ride	\$63.45	\$28.07	126.0%	\$27.05	\$25.03	8.1%
Cost per Mile	\$12.50	\$5.43	130.2%	\$6.08	\$7.72	-21.2%
Miles per Ride	5.1	5.2	-1.9%	4.4	3.2	37.5%
SW Shuttle Service						
Monthly Rides	55	134	-59.0%	140	80	75.0%
Monthly Cost	\$1,695	\$1,247	35.9%	\$2,147	\$2,060	4.2%
Monthly Vehicle Mile	136	226	-39.8%	344	146	135.6%
New Riders This Month	2	10	-80.0%	10.0	3.6	177.8%
Cost per Rider	\$30.81	\$9.30	231.3%	\$15.37	\$25.67	-40.1%
Cost per Mile	\$12.46	\$5.52	125.7%	\$6.24	\$14.09	-55.7%
Miles per Ride	2.5	1.7	47.1%	2.5	1.8	38.9%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	26	56	-53.6%	29	133	-78.2%
Monthly Cost	\$6,528	\$433	1406.2%	\$758	\$522	45.2%
Monthly Vehicle Mile	40	25	60.0%	18	86	-79.1%
New Riders This Month	0	0	N/A	0.1	0.2	-50.0%
Cost per Ride	\$251.06	\$7.74	3144.1%	\$25.93	\$3.92	561.5%
Cost per Mile	\$163.19	\$17.34	841.4%	\$42.73	\$6.10	600.5%
Miles per Ride	1.5	0.4	244.6%	0.6	0.6	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	2	-100.0%	1	1.7	-50.0%
Monthly Cost	\$0	\$13	-100.0%	\$4	\$11	-63.6%
Monthly Vehicle Mile	0	13	-100.0%	5	12	-58.3%
New Riders This Month	0	1	-100.0%	0.4	0.4	0.0%
Cost per Ride	N/A	\$6.50	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	\$1.00	N/A	\$0.75	\$0.89	-15.7%
Miles per Ride	N/A	6.5	N/A	8.4	7.1	18.3%
STF Discretionary						
Monthly Rides	430	653	-34.2%	620	612	1.3%
Monthly Cost	\$9,427	\$13,879	-32.1%	\$12,418	\$12,827	-3.2%
Monthly Vehicle Mile	2,039	2,203	-7.4%	2,062	2,211	-6.7%
New Riders This Month	30	32	-6.3%	27.0	33.4	-19.2%
Cost per Ride	\$21.92	\$21.25	3.2%	\$20.05	\$20.97	-4.4%
Cost per Mile	\$4.62	\$6.30	-26.7%	\$6.02	\$5.80	3.8%
Miles per Ride	4.7	3.4	38.2%	3.3	3.6	-8.3%
STF Service						
Monthly Rides	299	436	-31.4%	426	412	3.4%
Monthly Cost	\$6,888	\$9,968	-30.9%	\$8,715	\$9,343	-6.7%
Monthly Vehicle Mile	762	1,307	-41.7%	1,314	1,567	-16.1%
New Riders This Month	11	16	-31.3%	20.9	25.7	-18.7%
Cost per Ride	\$23.04	\$22.86	0.8%	\$20.46	\$22.69	-9.8%
Cost per Mile	\$9.04	\$7.63	18.5%	\$6.63	\$5.96	11.2%
Miles per Ride	2.5	3.0	-16.7%	3.1	3.8	-18.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change

Multnomah Co. ADS Premium

Monthly Ride	3	3	0.0%	1.7	1.0	70.0%
Monthly Cost	\$85	\$148	-42.7%	\$64	\$70	-8.6%
Monthly Vehicle Mile	23	16	43.8%	16	10	60.0%
New Riders This Month	0	2	-100.0%	0.6	0.6	0.0%
Cost per Ride	\$28.33	\$49.33	-42.6%	\$38.55	\$70.14	-45.0%
Cost per Mile	\$3.70	\$9.25	-60.0%	\$4.02	\$7.13	-43.6%
Miles per Ride	7.7	5.3	45.3%	9.6	9.8	-2.0%

STF Service

Monthly Ride	216	182	18.7%	225	284	-21.0%
Monthly Cost	\$9,779	\$8,774	11.5%	\$10,461	\$11,137	-6.1%
Monthly Vehicle Mile	1,288	935	37.8%	1,238	1,860	-33.4%
New Riders This Month	28	35	-20.0%	46	45	2.2%
Cost per Ride	\$45.27	\$48.21	-6.1%	\$46.56	\$39.28	18.5%
Cost per Mile	\$7.59	\$9.38	-19.1%	\$8.45	\$5.99	41.1%
Miles per Ride	6.0	5.1	17.6%	5.5	6.6	-16.7%

Title XIX Non Medical

Monthly Ride	5	0	N/A	0.5	0.8	-37.5%
Monthly Cost	\$0	(\$314)	-100.0%	\$8	\$56	-85.7%
Monthly Vehicle Mile	29	0	N/A	4	6	-33.3%
New Riders This Month	2	0	N/A	0.3	0.6	-50.0%
Cost per Ride	\$0.00	N/A	N/A	\$15.32	\$74.33	-79.4%
Cost per Mile	\$0.00	N/A	N/A	\$1.88	\$9.29	-79.8%
Miles per Ride	5.8	N/A	N/A	8.2	8.0	2.5%

Downtown RideAbout

Monthly Ride	259	168	54.2%	197	194	1.5%
Monthly Cost	\$1,547	\$2,785	-44.5%	\$2,078	\$2,506	-17.1%
Monthly Vehicle Mile	189	110	71.8%	153	135	13.3%
New Riders This Month	4	8	-50.0%	6	8	-25.0%
Cost per Ride	\$5.97	\$16.58	-64.0%	\$10.53	\$12.90	-18.4%
Cost per Mile	\$8.18	\$25.32	-67.7%	\$13.56	\$18.60	-27.1%
Miles per Ride	0.7	0.7	0.0%	0.8	0.7	14.3%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	77	95	-18.9%	128	94	36.2%
Monthly Cost	\$4,706	\$3,479	35.3%	\$5,491	\$3,167	73.4%
Monthly Vehicle Mile	885	733	20.7%	1,054	712	48.0%
New Riders This Month	1	1	0.0%	4	4	0.0%
Cost per Ride	\$61.12	\$36.62	66.9%	\$42.84	\$33.67	27.2%
Cost per Mile	\$5.32	\$4.75	12.0%	\$5.21	\$4.45	17.1%
Miles per Ride	11.5	7.7	49.4%	8.2	7.6	7.9%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	287	529	-45.7%	540	535	0.9%
Monthly Cost	\$8,426	\$10,636	-20.8%	\$9,780	\$11,407	-14.3%
Monthly Vehicle Mile	2,094	2,963	-29.3%	3,249	2,902	12.0%
New Riders This Month	20	17	17.6%	21	24	-12.5%
Cost per Ride	\$29.36	\$20.11	46.0%	\$18.10	\$21.32	-15.1%
Cost per Mile	\$4.02	\$3.59	12.0%	\$3.01	\$3.93	-23.4%
Miles per Ride	7.3	5.6	30.4%	6.0	5.4	11.1%
Title XIX Non Medical						
Monthly Rides	9	17	-47.1%	17.3	8.0	116.3%
Monthly Cost	\$391	\$322	21.4%	\$613	\$222	176.1%
Monthly Vehicle Mile	115	91	26.4%	128	76	68.4%
New Riders This Month	2	0	N/A	2.7	1.5	80.0%
Cost per Ride	\$43.44	\$18.95	129.3%	\$35.37	\$27.79	27.3%
Cost per Mile	\$3.40	\$3.54	-3.9%	\$4.79	\$2.94	62.9%
Miles per Ride	12.8	5.4	138.7%	7.4	9.4	-21.3%
Veterans Volunteers						
Monthly Rides	117	176	-33.5%	174	185	-5.9%
Monthly Cost	\$39	\$1,715	-97.7%	\$1,519	\$1,708	-11.1%
Monthly Vehicle Mile	1,831	2,490	-26.5%	2,369	2,723	-13.0%
New Riders This Month	4	6	-33.3%	6	6	0.0%
Cost per Ride	\$0.33	\$9.74	-96.6%	\$0.64	\$9.23	-5.5%
Cost per Mile	\$0.02	\$0.69	-96.9%	\$8.72	\$0.63	1.6%
Miles per Ride	15.6	14.1	10.6%	13.6	14.7	-7.5%
Wa Co DAVS						
Monthly Rides	1	7	-85.7%	5	2	150.0%
Monthly Cost	\$57	\$204	-72.1%	\$196	\$91	115.4%
Monthly Vehicle Mile	9	39	-76.9%	40	21	90.5%
New Riders This Month	0	1	-100.0%	0.8	0.6	33.3%
Cost per Ride	\$56.52	\$29.15	93.9%	\$37.91	\$37.67	0.6%
Cost per Mile	\$6.28	\$5.23	20.0%	\$4.86	\$4.35	11.7%
Miles per Ride	9.0	5.6	61.5%	7.8	8.7	-10.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	0	N/A	0	164	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$829	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	234	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$5.05	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.54	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.4	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	20	-100.0%	3	106	-97.2%
Monthly Cost	\$0	\$930	-100.0%	\$76	\$1,702	-95.5%
Monthly Vehicle Mile	0	122	-100.0%	18	775	-97.7%
New Riders This Month	0	0	N/A	0.0	21.0	-100.0%
Cost per Ride	N/A	\$46.50	N/A	\$30.33	\$16.11	88.3%
Cost per Mile	N/A	\$7.62	N/A	\$4.33	\$2.20	96.8%
Miles per Ride	N/A	6.1	N/A	7.0	7.3	-4.1%
Edwards Center-(Clack., Wash.)						
Monthly Rides	0	1,172	-100.0%	524	1,211	-56.7%
Monthly Cost	\$0	\$2,208	-100.0%	\$1,087	\$2,475	-56.1%
Monthly Vehicle Mile	0	960	-100.0%	508	1,309	-61.2%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	N/A	\$1.88	N/A	\$2.07	\$2.04	1.5%
Cost per Mile	N/A	\$2.30	N/A	\$2.14	\$1.89	13.2%
Miles per Ride	N/A	0.8	N/A	1.0	1.1	-9.1%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	190	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$215	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	127	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.13	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.70	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
Providence Elderplace						
Monthly Rides	5,167	9,866	-47.6%	8,977	9,870	-9.0%
Monthly Cost	\$251,457	\$273,968	-8.2%	\$252,367	\$271,638	-7.1%
Monthly Vehicle Mile	23,497	31,830	-26.2%	27,996	36,020	-22.3%
New Riders This Month	34	36	-5.6%	157.3	150.1	4.8%
Cost per Ride	\$48.67	\$27.77	75.3%	\$28.11	\$27.52	2.1%
Cost per Mile	\$10.70	\$8.61	24.3%	\$9.01	\$7.54	19.5%
Miles per Ride	4.5	3.2	40.6%	3.1	3.6	-13.9%
Tualatin Valley Workshop						
Monthly Rides	0	0	N/A	0	117	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$901	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	521	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$7.68	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.73	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.4	N/A
West Linn						
Monthly Ride	0	0	N/A	0	24	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$107	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	45	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.40	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.36	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.9	N/A

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Mar 2020	Mar 2019	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,768	5,357	-11.0%	6,091	5,491	10.9%
Monthly Cost	\$51,136	\$49,341	3.6%	\$53,041	\$51,436	3.1%
Monthly Vehicle Miles	17,633	16,093	9.6%	17,896	16,434	8.9%
On-Time Performance	100.0%	99.9%	0.0%	99.5%	99.8%	-0.3%
Cost per Ride	\$10.72	\$9.21	16.4%	\$8.71	\$9.37	-7.0%
Cost per Mile	\$2.90	\$3.07	-5.5%	\$2.96	\$3.13	-5.4%
Miles per Roadcall	17,633	16,093	9.6%	17,896	16,434	8.9%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	757	1,282	-41.0%	1,295	1,339	-3.3%
Monthly Cost	\$24,478	\$28,848	-15.1%	\$30,307	\$30,767	-1.5%
Monthly Vehicle Miles	3,979	4,925	-19.2%	5,879	5,376	9.4%
On-Time Performance	96.0%	90.3%	5.7%	91.7%	93.6%	-1.9%
Cost per Ride	\$32.34	\$22.50	43.7%	\$23.40	\$22.97	1.9%
Cost per Mile	\$6.15	\$5.86	4.9%	\$5.15	\$5.72	-10.0%
Miles per Roadcall	3,979	4,925	-19.2%	5,879	5,376	9.4%
Molalla(SCTD)-Deviated Fixed Route						
Monthly Rides	3,092	7,498	-58.8%	6,740	7,570	-11.0%
Monthly Cost	\$63,430	\$59,673	6.3%	\$57,680	\$54,877	5.1%
Monthly Vehicle Miles	28,017	21,794	28.6%	22,954	21,756	5.5%
On-Time Performance	0.0%	97.0%	-97.0%	72.6%	95.5%	-22.9%
Cost per Ride	\$20.51	\$7.96	157.7%	\$8.56	\$7.25	18.1%
Cost per Mile	\$2.26	\$2.74	-17.5%	\$2.51	\$2.52	-0.4%
Miles per Roadcall	28,017	21,794	28.6%	22,954	21,756	5.5%
Sandy(SAM)-Fixed Route						
Monthly Rides	6,896	9,628	-28.4%	9,458	9,023	4.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,917	23,871	-8.2%	23,175	21,991	5.4%
On-Time Performance	97.0%	97.3%	-0.3%	96.1%	97.2%	-1.1%
Cost per Ride	\$9.43	\$6.75	39.7%	\$6.87	\$7.20	-4.6%
Cost per Mile	\$2.97	\$2.72	9.2%	\$2.80	\$2.96	-5.4%
Miles per Roadcall	21,917	23,871	-8.2%	23,175	21,991	5.4%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	787	1,247	-36.9%	1,121	1,299	-13.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	4,595	7,286	-36.9%	6,682	7,282	-8.2%
On-Time Performance	96.5%	95.2%	1.3%	94.3%	94.4%	-0.1%
Cost per Ride	\$25.41	\$16.04	58.4%	\$17.84	\$15.39	15.9%
Cost per Mile	\$4.35	\$2.74	58.8%	\$2.99	\$2.75	8.7%
Miles per Roadcall	4,595	7,286	-36.9%	6,682	7,282	-8.2%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	16,461	23,970	-31.3%	23,468	23,686	-0.9%
Monthly Cost	\$261,637	\$334,675	-21.8%	\$340,808	\$346,641	-1.7%
Monthly Vehicle Miles	48,467	50,295	-3.6%	45,482	46,234	-1.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.89	\$13.96	13.8%	\$14.52	\$14.64	-0.8%
Cost per Mile	\$5.40	\$6.65	-18.8%	\$7.49	\$7.50	-0.1%
Miles per Roadcall	48,467	50,295	-3.6%	45,482	46,234	-1.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	706	1,406	-49.8%	1,416	1,479	-4.3%
Monthly Cost	\$46,171	\$59,060	-21.8%	\$60,144	\$61,176	-1.7%
Monthly Vehicle Miles	2,870	5,309	-45.9%	5,186	5,421	-4.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$65.40	\$42.01	55.7%	\$42.47	\$41.37	2.7%
Cost per Mile	\$16.09	\$11.12	44.7%	\$11.60	\$11.28	2.8%
Miles per Roadcall	2,870	5,309	-45.9%	5,186	5,421	-4.3%