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**DATE:               SEPTEMBER 2021**

**SUBJECT:           TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR  
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE  
REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D. Ride Connection provided 11,685 rides in September of 2021. This is a 12% increase from the same month of the previous year. There was fluctuation in ridership across providers. RC Red, for example, had decreases in monthly ridership whereas RC East County had increases in ridership. Programs with notable increases included STF Service and Veterans Volunteers. The East County STF Service had a 22.7% increase in ridership. Partners including David's Harp and Multnomah Family Services (MFS) also experienced increased ridership. The MFS Shuttle programs provided over 25% more rides than the previous year.
2. Total Costs. The total costs for Ride Connection were 13% lower than September of 2020. This decrease is seen across most programs, including shuttle services and STF service.
3. Network Cost per Ride. The Ride Connection cost per ride in September 2021 is reported as \$41.09. This is a 22% decrease from the previous year. This decrease can be attributed to higher ridership in September 2021, whereas the previous year had more COVID-19 restrictions, which limited ridership and increased the cost per ride. RC Washington County office experienced a cost per ride of \$20.35 for the General Public program and a cost per ride of \$16.51 for the STF Service. Both programs decreased in cost per ride by over 75% from the previous year.

Cost per ride decreased among partners as well, including MFS, Neighborhood House, and David's Harp. Neighborhood House had an 80% decrease in cost per ride for the STF Service and a 35% decrease for the SW Shuttle Service.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 194 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail

training. 11 persons successfully exited out of one-on-one travel training, with four of whom were prior participants returning to learn a new route. There was an 1100% increase of successful customers over last September due to COVID-19's suspended in-person training. 24 additional customers received 68.25 hours of in-person and virtual transit support in September as in-person travel training service resumed.

2. Under the age of 60, a total of 11 persons successfully exited out of the one-on-one travel training with an average of 13.23 training hours per individual.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.

A total of three events were held:

- Community Services Network - Monthly Networking Meeting
- Meet First! Meeting
- MCIDDSD - Multnomah County Developmental Intellectual and Disabilities Services

4. Ride Ambassador Program. There were no volunteer hours were recorded for Rider's Club events, committee meetings or outreach due to Covid-19.
5. Riders' Clubs. There were no activities due to Covid-19. This activity remains suspended.
6. Referral Sources. There were 24 referrals in September 2021. One referral was from new agencies, or new sources at agencies, with whom a relationship had already been established and three other referrals were the result of our travel options counseling efforts.
7. School Program. 238 students received training during the month of September. There were 1,786 trips taken as a group and 95 one-on-one trips. 77 teachers and support staff reported 900 hours of training.

## RideWise Performance Report – September 2021

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	7	49	2,548	\$84,899.36		
One-on-one travel training general trips	4	5	260	\$8,663.20		
Subtotal	11	54	2,808	\$93,562.56		
Group travel training with schools	181		661	\$22,024.92		
Group travel training general	2		7	\$243.37		
Riders Club participants	0					
Subtotal	183		668	\$22,268.29		
<b>Total</b>	<b>194</b>	<b>54</b>	<b>3,476</b>	<b>\$115,830.85</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	3					
Transitional staff support and pass plan	77	238	16	95	1786	900
<b>Total</b>	<b>84</b>	<b>238</b>	<b>16</b>	<b>95</b>	<b>1786</b>	<b>900</b>
RideWise RC program monthly cost	\$23,381.66					
Ride Ambassador hours monthly	0.00					
Value of volunteer hours monthly	\$0.00					
Value of transitional staff hours monthly	\$26,514.00					

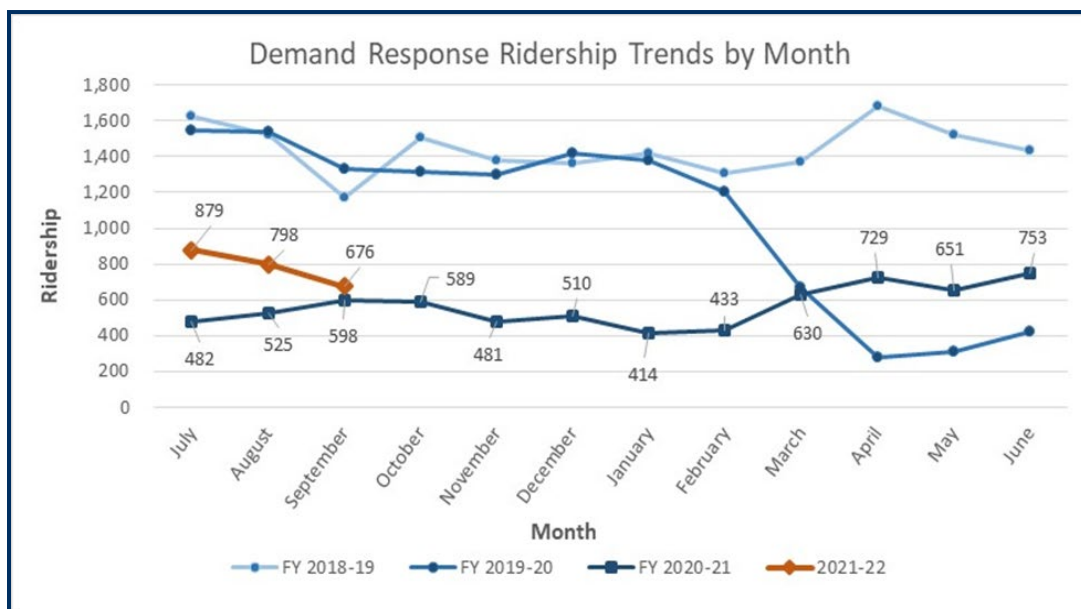
### SANDY AREA METRO (SAM)

1. In September, SAM carried 7,054 passengers. Ridership increased 25.2% over September 2020 and is 33% lower than pre-COVID levels. September is typically a low ridership month; however, September 2021 SAM did not experience a significant drop.

2. SAM Gresham route provided 5,460 rides, a 25.5% increase from 2020. SAM Estacada route increased 25.6% with 437 rides. The Shopper Shuttle had 416 rides this September, compared to 284 rides last September, an increase of 46.5%.
3. SAM rides increased by 18.8% with 744 rides. As we currently only have one driver for Elderly & Disabled persons, this program did experience a decrease of 49%. We expect this to be temporary as the contractor recruits more drivers.
4. SAM's new Ford Transit Vans are on the road and receiving great feedback from drivers and passengers alike. SAM has one more Ford Transit Van on order, using CARES ACT funds.

### SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART made updates to the automatic passenger counters, vehicle location Global Positioning Systems (GPS) and scheduling software to help with operational and financial efficiencies.
2. SMART is now providing free Wi-Fi to all customers aboard a SMART bus!
3. SMART has seen its highest overall ridership in September since the COVID-19 pandemic started. This can largely be contributed to schools in Wilsonville opening for the Fall term; however, Dial-a-Ride (shown in graph) decreased significantly from previous monthly gains.



## **CANBY AREA TRANSIT (CAT)**

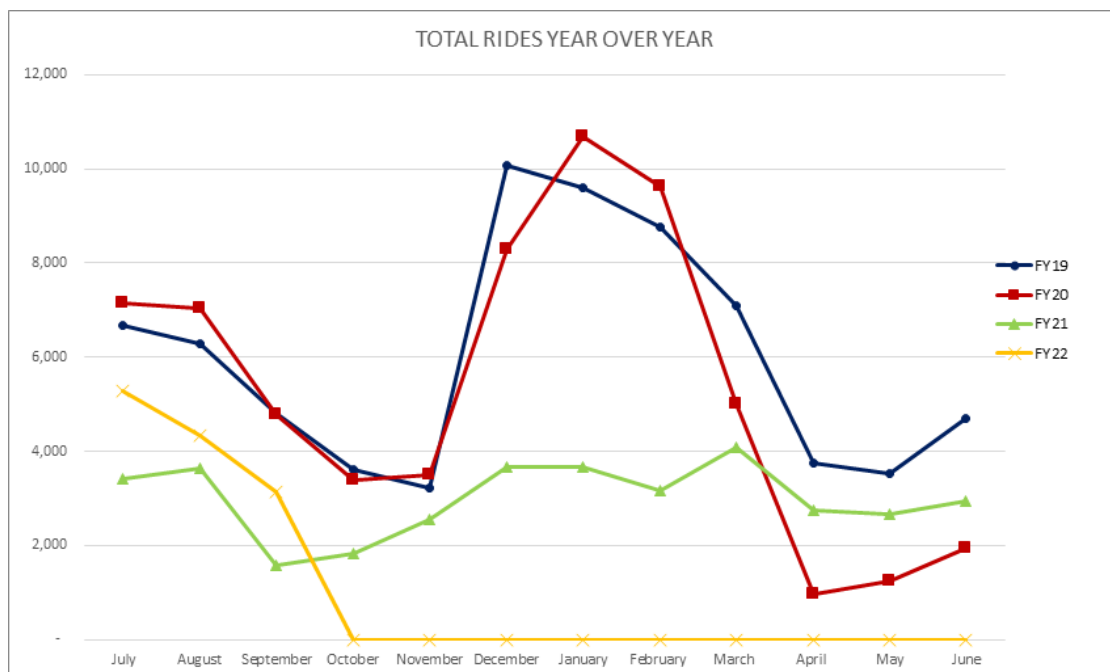
1. Ridership in September held steady and continues to be slow due to COVID-19 slowing overall riders returning to the bus.
2. During the month of September, total CAT ridership was up 13% from the previous year. During the same time period Demand Response trips rose 76% and fixed-route rose 12% as well.
3. CAT continues to operate full services during the COVID-19 pandemic and continues policies, including regularly cleaning and mandatory masks.
4. In September, CAT provided 320 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. SCTD has continued to maintain service hours from pre-COVID-19 levels. To comply with the State of Oregon and CDC regulations to limit the spread of COVID-19, SCTD requires face masks for passengers and drivers. Other precautions have been maintained, such as providing hand sanitizers for customers, nightly disinfecting of vehicles and plexiglass shields to help protect drivers.
2. Total SCTD system ridership in September 2021 was down, compared to the previous month, by 4%. When compared to the previous year, when the city was evacuated due to wildfires, ridership was up by 22%. SCTD provided nearly 2,300 rides for the month, with the Clackamas Community College route providing over 64% of all rides.
3. Elderly and disabled ridership was down in September over the prior month by 12% with nearly 300 rides for the month.
4. Saturday service provided an average of 34 rides per day, with 14% of the total city route on Saturday taken by E&D riders.
5. During September, SCTD continued to not charge fares on all three of its routes.

## MT. HOOD EXPRESS

1. We continue to see slow ridership recovery from the COVID-19 pandemic. Ridership was up 49.63% from September 2020, but still down 36.75 % from September 2019 numbers.
2. The next couple of months are the lull before the hectic winter season on the mountain. We are hoping to maintain steady ridership through these slow months as we prepare for full buses this winter.
3. The Mt Hood Express and Village Shuttle services are collecting regular fare at this time and running a full schedule.



## TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Sep 21	Sep 20	% Change	FY22-TD	FY21-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	33,560	24,200	38.7%	31,493	25,540	23.3%
Bus-Frequent Service*	<u>64,670</u>	<u>49,400</u>	30.9%	<u>61,213</u>	<u>49,980</u>	22.5%
Subtotal All Bus	98,230	73,600	33.5%	92,707	75,520	22.8%
MAX	51,250	43,700	17.3%	50,483	45,570	10.8%
Commuter Rail	<u>390</u>	<u>340</u>	14.7%	<u>393</u>	<u>370</u>	6.3%
Fixed Route Total	149,870	117,700	27.3%	143,583	121,460	18.2%
<b><u>Paratransit</u></b>						
LIFT& Cabs	1,327	824	61.0%	1,255	822	52.6%
<b>System Total</b>	<b>151,197</b>	<b>118,524</b>	<b>27.6%</b>	<b>144,838</b>	<b>122,282</b>	<b>18.4%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	197,100	145,200	35.7%	187,000	154,607	21.0%
Bus-Frequent Service*	<u>408,700</u>	<u>319,100</u>	28.1%	<u>391,933</u>	<u>323,343</u>	21.2%
Subtotal All Bus	605,800	464,300	30.5%	578,933	477,950	21.1%
MAX	337,000	283,900	18.7%	333,237	297,260	12.1%
Commuter Rail	<u>1,950</u>	<u>1,700</u>	14.7%	<u>1,967</u>	<u>1,833</u>	7.3%
Fixed Route Total	944,810	749,820	26.0%	914,137	777,043	17.6%
Frequent Bus % of Total Bus	67.5%	68.7%	-1.3%	67.7%	67.7%	0.0%
<b><u>Paratransit</u></b>						
LIFT & Cabs	7,783	4,991	55.9%	7,436	4,937	50.6%
<b>System Total</b>	<b>952,593</b>	<b>754,811</b>	<b>26.2%</b>	<b>921,572</b>	<b>781,981</b>	<b>17.9%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$9.92	\$12.91	-23.16%	\$10.22	\$11.74	-12.95%
Bus-Frequent Service*	\$6.47	\$8.03	-19.43%	\$6.65	\$7.71	-13.75%
Subtotal All Bus	\$7.59	\$9.55	-20.52%	\$7.80	\$8.99	-13.24%
MAX	\$7.19	\$8.67	-17.07%	\$6.94	\$8.06	-13.90%
Commuter Rail	\$88.42	\$96.88	-8.73%	\$82.03	\$87.09	-5.81%
Fixed Route Total	\$7.61	\$9.42	-19.21%	\$7.64	\$8.81	-13.28%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$76.38	\$82.49	-7.41%	\$63.34	\$79.52	-20.35%
<b>System Total</b>	<b>\$8.17</b>	<b>\$9.90</b>	<b>-17.47%</b>	<b>\$8.09</b>	<b>\$9.26</b>	<b>-12.63%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	2,574,510	1,975,050	30.4%	2,190,215	3,216,596	-31.9%
Monthly Cost	\$19,533,888	\$18,869,010	3.5%	\$19,685,454	\$19,060,186	3.3%
Monthly Vehicle Mile	1,996,349	2,010,304	-0.7%	2,026,579	2,091,875	-3.1%
On-Time Performance	88.5%	94.2%	-5.7%	92.5%	91.1%	1.4%
Cost per Ride	\$7.59	\$9.55	-20.5%	\$8.99	\$5.93	51.6%
Cost per Mile	\$9.78	\$9.39	4.2%	\$9.71	\$9.11	6.6%
Miles per Roadcall	9,786	17,330	-43.5%	11,104	18,846	-41.1%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,436,810	1,210,110	18.7%	1,272,415	2,090,662	-39.1%
Monthly Cost	\$10,332,010	\$10,495,778	-1.6%	\$10,747,011	\$11,187,146	-3.9%
Monthly Vehicle Mile	346,216	342,830	1.0%	342,180	372,936	-8.2%
On-Time Performance	88.6%	90.7%	-2.1%	88.7%	90.5%	-1.8%
Cost per Ride	\$7.19	\$8.67	-17.1%	\$8.45	\$5.35	57.9%
Cost per Mile	\$29.84	\$30.62	-2.5%	\$31.41	\$30.00	4.7%
Miles per Roadcall	5,018	5,442	-7.8%	5,139	5,835	-11.9%
<b>Commuter Rail (WES)</b>						
Monthly Rides	8,190	7,140	14.7%	7,171	17,003	-57.8%
Monthly Costs	\$724,131	\$691,693	4.7%	\$653,399	\$603,861	8.2%
Monthly Vehicle Mile	6,159	6,145	0.2%	6,221	8,187	-24.0%
On Time Performance	98.1%	97.6%	0.5%	96.5%	97.3%	-0.8%
Cost per Ride	\$88.42	\$96.88	-8.7%	\$91.11	\$35.52	156.5%
Cost per Mile	\$117.57	\$112.56	4.5%	\$105.04	\$73.76	42.4%
Miles per Roadcall	6,159	6,145	0.2%	6,221	9,824	-36.7%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	32,986	21,158	55.9%	25,047	45,844	-45.4%
Monthly Cost	\$2,519,531	\$1,745,260	44.4%	\$1,710,986	\$2,363,145	-27.6%
Monthly Vehicle Mile	342,877	249,962	37.2%	288,722	433,838	-33.4%
On-Time Performance	88.7%	95.8%	-7.1%	92.8%	93.4%	-0.6%
Cost per Ride	\$76.38	\$82.49	-7.4%	\$68.31	\$51.55	32.5%
Cost per Mile	\$7.35	\$6.98	5.3%	\$5.93	\$5.45	8.8%
Miles per Roadcall	3,941	2,155	82.9%	2,548	4,202	-39.4%

RIDE CONNECTION*	Sep 2021	Sep 2020	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	11,685	10,417	12.2%	10,796	18,779	-42.5%
Monthly Cost	\$480,099	\$552,051	-13.0%	\$441,220	\$569,255	-22.5%
Monthly Vehicle Mile	71,059	56,105	26.7%	64,979	87,820	-26.0%
New Riders This Month	771	777	-0.8%	966.9	890.6	8.6%
Cost per Ride	\$41.09	\$53.00	-22.5%	\$40.87	\$30.31	34.8%
Cost per Mile	\$6.76	\$9.84	-31.3%	\$6.79	\$6.48	4.8%
Miles per Ride	6.1	5.4	13.0%	6.0	4.7	27.7%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

TriMet and Ride Connection - Summary



## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	369	447	-17.4%	344	671	-48.7%
Monthly Cost	\$2,460	\$19,496	-87.4%	\$10,265	\$16,189	-36.6%
Monthly Vehicle Mile	3,115	3,314	-6.0%	2,377	3,945	-39.7%
New Riders This Month	42	67	-37.3%	47.6	46.2	3.0%
Cost per Ride	\$6.67	\$43.61	-84.7%	\$29.80	\$24.14	23.4%
Cost per Mile	\$0.79	\$5.88	-86.6%	\$4.32	\$4.10	5.4%
Miles per Ride	8.4	7.4	13.5%	6.9	5.9	16.9%
<b>King City Shuttle</b>						
Monthly Rides	153	158	-3.2%	151	198	-23.7%
Monthly Cost	\$1,205	\$7,001	-82.8%	\$4,739	\$8,113	-41.6%
Monthly Vehicle Mile	731	1,244	-41.2%	985	1,276	-22.8%
New Riders This Month	2	20	-90.0%	21.5	14.3	50.3%
Cost per Ride	\$7.88	\$44.31	-82.2%	\$31.47	\$40.96	-23.2%
Cost per Mile	\$1.65	\$5.63	-70.7%	\$4.81	\$6.36	-24.4%
Miles per Ride	4.8	7.9	-39.2%	6.5	6.4	1.6%
<b>Title XIX Non Medical</b>						
Monthly Rides	10	17	-41.2%	5	72	-93.1%
Monthly Cost	\$210	\$1,614	-87.0%	\$575	\$4,158	-86.2%
Monthly Vehicle Mile	86	155	-44.5%	62	796	-92.2%
New Riders This Month	4	3	33.3%	1.5	7.2	-79.2%
Cost per Ride	\$21.00	\$94.91	-77.9%	\$127.88	\$57.42	122.7%
Cost per Mile	\$2.44	\$10.41	-76.6%	\$9.31	\$5.22	78.4%
Miles per Ride	8.6	9.1	-5.5%	13.7	11.0	24.5%
<b>STF Service</b>						
Monthly Rides	94	330	-71.5%	250	389	-35.7%
Monthly Cost	\$2,344	\$20,402	-88.5%	\$8,887	\$12,781	-30.5%
Monthly Vehicle Mile	476	3,067	-84.5%	1,849	2,876	-35.7%
New Riders This Month	13	42	-69.0%	33.7	32.8	2.7%
Cost per Ride	\$24.93	\$61.83	-59.7%	\$35.62	\$32.89	8.3%
Cost per Mile	\$4.92	\$6.65	-26.0%	\$4.81	\$4.44	8.3%
Miles per Ride	5.1	9.3	-45.2%	7.4	7.4	0.0%
<b>TriMet Service</b>						
Monthly Rides	49	12	308.3%	16	56	-71.4%
Monthly Cost	\$310	\$1,101	-71.8%	\$368	\$1,975	-81.4%
Monthly Vehicle Mile	330	133	148.1%	127	342	-62.9%
New Riders This Month	7	1	600.0%	3.5	5.9	-40.7%
Cost per Ride	\$6.33	\$91.71	-93.1%	\$23.75	\$35.53	-33.2%
Cost per Mile	\$0.94	\$8.27	-88.6%	\$2.89	\$5.78	-50.0%
Miles per Ride	6.7	11.1	-39.6%	8.2	6.1	34.4%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>General Public</b>						
Monthly Rides	514	359	43.2%	323	457	-29.3%
Monthly Cost	\$23,053	\$13,786	67.2%	\$13,565	\$15,124	-10.3%
Monthly Vehicle Mile	4,349	3,042	43.0%	2,855	3,951	-27.7%
New Riders This Month	15	10	50.0%	10	9	11.1%
Cost per Ride	\$44.85	\$38.40	16.8%	\$41.95	\$33.11	26.7%
Cost per Mile	\$5.30	\$4.53	17.0%	\$4.75	\$3.83	24.0%
Miles per Ride	8.5	8.5	0.0%	8.8	8.7	1.1%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	50	15	233.3%	31	106	-70.8%
Monthly Cost	\$1,373	\$444	209.2%	\$920	\$1,829	-49.7%
Monthly Vehicle Mile	148	84	76.2%	127	266	-52.3%
New Riders This Month	2	2	0.0%	2	4	-50.0%
Cost per Ride	\$27.47	\$29.60	-7.2%	\$30.09	\$17.27	74.2%
Cost per Mile	\$9.28	\$5.29	75.4%	\$7.26	\$6.88	5.5%
Miles per Ride	3.0	5.6	-46.4%	4.1	2.5	64.0%
<b>STF Service</b>						
Monthly Rides	534	1,011	-47.2%	797	822	-3.0%
Monthly Cost	\$18,211	\$30,015	-39.3%	\$25,555	\$21,475	19.0%
Monthly Vehicle Mile	2,485	4,746	-47.6%	3,921	3,822	2.6%
New Riders This Month	138	185	-25.4%	125	118	5.9%
Cost per Ride	\$34.10	\$29.69	14.9%	\$32.06	\$26.14	22.6%
Cost per Mile	\$7.33	\$6.32	16.0%	\$6.52	\$5.62	16.0%
Miles per Ride	4.7	4.7	0.0%	4.9	4.7	4.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	502	236	112.7%	325	773	-58.0%
Monthly Cost	\$16,759	\$5,650	196.6%	\$10,274	\$18,020	-43.0%
Monthly Vehicle Mile	2,236	703	218.1%	1,303	3,601	-63.8%
New Riders This Month	34	21	61.9%	24	34	-29.4%
Cost per Ride	\$33.38	\$23.94	39.4%	\$31.58	\$23.32	35.4%
Cost per Mile	\$7.50	\$8.04	-6.7%	\$7.88	\$5.00	57.6%
Miles per Ride	4.5	3.0	50.0%	4.0	4.7	-14.9%
<b>Wa Co DAVS</b>						
Monthly Rides	81	78	3.8%	89	99	-10.1%
Monthly Cost	\$3,747	\$2,534	47.9%	\$3,547	\$2,957	20.0%
Monthly Vehicle Mile	705	476	48.1%	667	707	-5.7%
New Riders This Month	18	8	125.0%	12	10	20.0%
Cost per Ride	\$46.26	\$32.49	42.4%	\$39.89	\$29.77	34.0%
Cost per Mile	\$5.31	\$5.32	-0.2%	\$5.32	\$4.18	27.3%
Miles per Ride	8.7	6.1	42.6%	7.5	7.1	5.6%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	48	29	65.5%	26	143	-81.8%
Monthly Cost	\$445	\$254	75.3%	\$213	\$1,309	-83.7%
Monthly Vehicle Mile	114	45	153.3%	142	354	-59.9%
New Riders This Month	13	0	N/A	3.3	4.5	-26.7%
Cost per Ride	\$9.27	\$8.75	5.9%	\$8.29	\$9.16	-9.5%
Cost per Mile	\$3.90	\$5.64	-30.9%	\$1.50	\$3.70	-59.5%
Miles per Ride	2.4	1.6	50.0%	5.5	2.5	120.0%
<b>Estacada Senior Center</b>						
Monthly Rides	268	49	446.9%	251	140	79.3%
Monthly Cost	\$2,237	\$427	424.2%	\$2,453	\$1,231	99.3%
Monthly Vehicle Mile	595	35	1600.0%	432	254	70.1%
New Riders This Month	6	0	N/A	2.3	3.5	-34.3%
Cost per Ride	\$8.35	\$8.71	-4.1%	\$9.78	\$8.80	11.1%
Cost per Mile	\$3.76	\$12.19	-69.2%	\$5.68	\$4.85	17.1%
Miles per Ride	2.2	0.7	214.3%	1.7	1.8	-5.6%
<b>Gladstone Senior Center</b>						
Monthly Rides	56	2	2700.0%	74	115	-35.7%
Monthly Cost	\$505	\$22	2248.8%	\$655	\$1,121	-41.6%
Monthly Vehicle Mile	123	7	1657.1%	56	205	-72.7%
New Riders This Month	3	1	200.0%	2.7	3.0	-10.0%
Cost per Ride	\$9.02	\$10.75	-16.1%	\$8.90	\$9.74	-8.6%
Cost per Mile	\$4.11	\$3.07	33.9%	\$11.70	\$5.46	114.3%
Miles per Ride	2.2	3.5	-37.1%	0.8	1.8	-55.6%
<b>Hoodland Senior Center</b>						
Monthly Rides	36	20	80.0%	38	65	-41.5%
Monthly Cost	\$2,243	\$986	127.4%	\$1,624	\$2,150	-24.5%
Monthly Vehicle Mile	940	453	107.3%	1,001	945	5.9%
New Riders This Month	0	0	N/A	0.0	0.8	-100.0%
Cost per Ride	\$62.31	\$49.32	26.3%	\$42.65	\$33.25	28.3%
Cost per Mile	\$2.39	\$2.18	9.6%	\$1.62	\$2.28	-28.9%
Miles per Ride	26.1	22.7	15.0%	26.3	14.6	80.1%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	0	97	-100.0%	27	110	-75.5%
Monthly Cost	\$0	\$800	-100.0%	\$260	\$930	-72.0%
Monthly Vehicle Mile	0	0	N/A	55	204	-73.0%
New Riders This Month	0	0	N/A	0.0	1.3	-100.0%
Cost per Ride	N/A	\$8.25	N/A	\$9.65	\$8.46	14.1%
Cost per Mile	N/A	N/A	N/A	\$4.78	\$4.55	5.1%
Mile per Ride	N/A	0.0	N/A	2.0	1.9	5.3%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	335	0	N/A	61	319	-80.9%
Monthly Cost	\$3,406	\$0	N/A	\$555	\$3,724	-85.1%
Monthly Vehicle Mile	830	0	N/A	158	703	-77.5%
New Riders This Month	4	0	N/A	1.2	5.9	-79.7%
Cost per Ride	\$10.17	N/A	N/A	\$9.14	\$11.67	-21.7%
Cost per Mile	\$4.10	N/A	N/A	\$3.52	\$5.30	-33.6%
Miles per Ride	2.5	N/A	N/A	2.6	2.2	18.2%
<b>Molalla Senior Center</b>						
Monthly Rides	160	26	515.4%	331	192	72.4%
Monthly Cost	\$2,506	\$293	756.1%	\$3,336	\$2,199	51.7%
Monthly Vehicle Mile	916	60	1421.6%	379	462	-18.0%
New Riders This Month	3	0	N/A	3.5	2.7	29.6%
Cost per Ride	\$15.66	\$11.26	39.1%	\$10.07	\$11.48	-12.3%
Cost per Mile	\$2.74	\$4.86	-43.6%	\$8.79	\$4.76	84.7%
Miles per Ride	5.7	2.3	147.8%	1.1	2.4	-54.2%
<b>Pioneer Senior Center</b>						
Monthly Rides	410	479	-14.4%	552	349	58.2%
Monthly Cost	\$3,948	\$3,976	-0.7%	\$6,110	\$3,304	84.9%
Monthly Vehicle Mile	652	0	N/A	551	740	-25.5%
New Riders This Month	8	0	N/A	5.6	4.2	33.3%
Cost per Ride	\$9.63	\$8.30	16.0%	\$11.07	\$9.46	17.0%
Cost per Mile	\$6.06	N/A	N/A	\$11.09	\$4.46	148.7%
Miles per Ride	1.6	0.0	N/A	1.0	2.1	-52.4%
<b>Sandy Senior Center</b>						
Monthly Rides	38	647	-94.1%	150	199	-24.6%
Monthly Cost	\$1,422	\$6,570	-78.4%	\$1,984	\$2,123	-6.5%
Monthly Vehicle Mile	312	738	-57.7%	1,027	695	47.8%
New Riders This Month	0	0	N/A	0.8	3.2	-75.0%
Cost per Ride	\$37.41	\$10.16	268.2%	\$13.20	\$10.66	23.8%
Cost per Mile	\$4.56	\$8.91	-48.8%	\$1.93	\$3.06	-36.9%
Miles per Ride	8.2	1.1	645.5%	6.8	3.5	94.3%
<b>Transportation Reaching People</b>						
Monthly Rides	567	453	25.2%	540	919	-41.2%
Monthly Cost	\$33,314	\$24,263	37.3%	\$30,629	\$35,581	-13.9%
Monthly Vehicle Mile	1,870	1,522	22.9%	3,759	7,423	-49.4%
New Riders This Month	49	17	188.2%	40.8	21.2	92.5%
Cost per Ride	\$58.75	\$53.56	9.7%	\$56.74	\$38.70	46.6%
Cost per Mile	\$17.81	\$15.94	11.7%	\$8.15	\$4.79	70.1%
Miles per Ride	3.3	3.4	-2.9%	7.0	8.1	-13.6%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	6	0	N/A	2	28	-92.9%
Monthly Cost	\$0	\$0	N/A	\$51	\$609	-91.6%
Monthly Vehicle Mile	109	0	N/A	15	318	-95.3%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$0.00	N/A	N/A	\$30.69	\$21.42	43.3%
Cost per Mile	\$0.00	N/A	N/A	\$3.32	\$1.92	72.9%
Miles per Ride	18.2	N/A	N/A	9.3	11.2	-17.0%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	13	-100.0%
Monthly Cost	\$0	\$0	N/A	\$12	\$228	-94.7%
Monthly Vehicle Mile	0	0	N/A	2	24	-91.7%
New Riders This Month	0	0	N/A	0.2	0.8	-75.0%
Cost per Ride	N/A	N/A	N/A	\$47.93	\$18.27	162.3%
Cost per Mile	N/A	N/A	N/A	\$6.85	\$9.68	-29.2%
Miles per Ride	N/A	N/A	N/A	7.0	1.9	268.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	3	1	200.0%	2	1	100.0%
Monthly Cost	\$107	\$14	684.7%	\$63	\$30	110.0%
Monthly Vehicle Mile	36	8	350.0%	16	9	77.8%
New Riders This Month	0	1	-100.0%	0.3	0.6	-50.0%
Cost per Ride	\$35.6	\$13.61	161.6%	\$37.86	\$29.63	27.8%
Cost per Mile	\$2.97	\$1.70	74.7%	\$4.07	\$3.35	21.5%
Miles per Ride	12	8.0	50.0%	9.3	8.8	5.7%
<b>STF Discretionary</b>						
Monthly Rides	135	110	22.7%	128	182	-29.7%
Monthly Cost	\$416	\$5,433	-92.3%	\$2,535	\$5,274	-51.9%
Monthly Vehicle Mile	949	775	22.5%	821	758	8.3%
New Riders This Month	9	15	-40.0%	12.3	16.2	-24.1%
Cost per Ride	\$3.09	\$49.62	-93.8%	\$19.84	\$29.03	-31.7%
Cost per Mile	\$0.44	\$7.01	-93.7%	\$3.09	\$6.96	-55.6%
Miles per Ride	7.0	7.1	-1.4%	6.4	4.2	52.4%
<b>STF Service</b>						
Monthly Rides	314	256	22.7%	298	424	-29.7%
Monthly Cost	\$719	\$12,677	-94.3%	\$5,895	\$12,307	-52.1%
Monthly Vehicle Mile	2,215	1,809	22.4%	1,917	1,768	8.4%
New Riders This Month	22	34	-35.3%	28.6	37.7	-24.1%
Cost per Ride	\$2.29	\$49.62	-95.4%	\$19.77	\$29.03	-31.9%
Cost per Mile	\$0.32	\$7.01	-95.4%	\$3.08	\$6.96	-55.7%
Miles per Ride	7.0	7.1	-1.4%	6.4	4.2	52.4%
<b>TriMet Service</b>						
Monthly Rides	0	84	-100.0%	57	1,204	-95.3%
Monthly Cost	\$0	\$1,518	-100.0%	\$1,150	\$2,079	-44.7%
Monthly Vehicle Mile	0	1,117	-100.0%	542	2,369	-77.1%
New Riders This Month	0	19	-100.0%	9.9	13.8	-28.3%
Cost per Ride	N/A	\$18.07	N/A	\$20.06	\$1.73	1059.5%
Cost per Mile	N/A	\$1.36	N/A	\$2.12	\$0.88	140.9%
Miles per Ride	N/A	13.3	N/A	9.5	2.0	375.0%
<b>Veterans Volunteers</b>						
Monthly Rides	71	28	153.6%	64	114	-43.9%
Monthly Cost	\$320	\$571	-44.0%	\$697	\$875	-20.3%
Monthly Vehicle Mile	694	475	46.1%	666	1,267	-47.4%
New Riders This Month	9	7	28.6%	9.3	7.8	19.2%
Cost per Ride	\$4.51	\$20.39	-77.9%	\$10.96	\$7.65	43.3%
Cost per Mile	\$0.46	\$1.20	-61.7%	\$1.05	\$0.69	52.2%
Miles per Ride	9.8	17.0	-42.4%	10.5	11.1	-5.4%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change

Provider - Program	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
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**David's Harp - STF Service**

Monthly Rides	24	9	166.7%	12	83	-85.5%
Monthly Cost	\$982	\$776	26.5%	\$688	\$1,067	-35.5%
Monthly Vehicle Mile	80	33	142.4%	61	117	-47.9%
New Riders This Month	0	0	N/A	0.0	0.4	-100.0%
Cost per Ride	\$40.92	\$86.22	-52.5%	\$56.16	\$12.93	334.3%
Cost per Mile	\$12.28	\$23.51	-47.8%	\$11.23	\$9.16	22.6%
Miles per Ride	3.3	3.7	-10.8%	5.0	1.4	257.1%

**NW Pilot Project - STF Service**

Monthly Rides	3,454	0	N/A	2,097	862	143.3%
Monthly Cost	\$267,905	\$0	N/A	\$148,802	\$22,984	547.4%
Monthly Vehicle Mile	25,204	0	N/A	14,795	2,732	441.6%
New Riders This Month	25	0	N/A	254.9	3.2	7950.0%
Cost per Ride	\$77.56	N/A	N/A	\$70.96	\$26.66	166.1%
Cost per Mile	\$10.63	N/A	N/A	\$10.06	\$8.41	19.6%
Miles per Ride	7.3	N/A	N/A	7.1	3.2	121.9%

**Ride Together - New Freedom (Mult., Wash.)**

Monthly Rides	0	274	-100.0%	0	367	-100.0%
Monthly Cost	\$0	\$2,231	-100.0%	\$0	\$2,281	-100.0%
Monthly Vehicle Mile	0	2,785	-100.0%	0	2,832	-100.0%
New Riders This Month	0	0	N/A	0.0	0.6	-100.0%
Cost per Ride	N/A	\$8.14	N/A	N/A	\$6.21	N/A
Cost per Mile	N/A	\$0.80	N/A	N/A	\$0.81	N/A
Miles per Ride	N/A	10.2	N/A	N/A	7.7	N/A

**Urban League - N/NE Shuttle**

Monthly Rides	0	26	-100.0%	3	133	-97.7%
Monthly Cost	\$0	\$947	-100.0%	\$99	\$4,427	-97.8%
Monthly Vehicle Mile	0	183	-100.0%	18	471	-96.2%
New Riders This Month	0	1	-100.0%	0.3	0.9	-66.7%
Cost per Ride	N/A	\$36.42	N/A	\$39.53	\$33.39	18.4%
Cost per Mile	N/A	\$5.17	N/A	\$5.59	\$9.40	-40.5%
Miles per Ride	N/A	7.0	N/A	7.1	3.6	97.2%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Sep 2021</b>	<b>Sep 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	3,145	1,584	98.5%	3,127	3,178	-1.6%
Monthly Cost	\$72,662	\$57,149	27.1%	\$73,758	\$35,978	105.0%
Monthly Vehicle Mile	21,037	19,996	5.2%	22,354	14,309	56.2%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$23.10	\$36.08	-36.0%	\$23.59	\$11.32	108.4%
Cost per Mile	\$3.45	\$2.86	20.6%	\$3.30	\$2.51	31.5%
Miles per Ride	6.7	12.6	-46.8%	7.1	4.5	57.8%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	4	0	N/A	20	10	100.0%
Monthly Cost	\$37	\$422	-91.2%	\$248	\$391	-36.6%
Monthly Vehicle Mile	32	0	N/A	5	69	-92.8%
New Riders This Month	2	0	N/A	0.2	1.7	-88.2%
Cost per Ride	\$9.13	N/A	N/A	\$12.38	\$39.74	-68.8%
Cost per Mile	\$1.14	N/A	N/A	\$48.70	\$5.66	760.4%
Miles per Ride	8.0	N/A	N/A	0.3	7.0	-95.7%
<b>Gateway Shuttle</b>						
Monthly Rides	96	76	26.3%	59	112	-47.3%
Monthly Cost	\$818	\$716	14.2%	\$827	\$730	13.3%
Monthly Vehicle Mile	187	183	2.2%	158	192	-17.7%
New Riders This Month	4	5	-20.0%	2.8	4.1	-31.7%
Cost per Ride	\$8.52	\$9.42	-9.6%	\$14.06	\$6.54	115.0%
Cost per Mile	\$4.37	\$3.91	11.8%	\$5.23	\$3.80	37.6%
Miles per Ride	1.9	2.4	-20.8%	2.7	1.7	58.8%
<b>Mid Multnomah County</b>						
Monthly Rides	364	213	70.9%	214	360	-40.6%
Monthly Cost	\$8,363	\$4,910	70.3%	\$6,050	\$6,148	-1.6%
Monthly Vehicle Mile	1,663	939	77.1%	955	1,266	-24.6%
New Riders This Month	11	7	57.1%	9.3	10.3	-9.7%
Cost per Ride	\$22.98	\$23.05	-0.3%	\$28.26	\$17.07	65.6%
Cost per Mile	\$5.03	\$5.23	-3.8%	\$6.34	\$4.85	30.7%
Miles per Ride	4.6	4.4	4.5%	4.5	3.5	28.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	0.3	0.0%
Monthly Cost	\$0	\$0	N/A	\$2	\$2	0.0%
Monthly Vehicle Mile	0	0	N/A	2	3	-33.3%
New Riders This Month	0	0	N/A	0.2	0.3	-33.3%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	N/A	N/A	\$0.76	\$0.60	26.7%
Miles per Ride	N/A	N/A	N/A	8.3	10.7	-22.4%
<b>N/NE Shuttle</b>						
Monthly Ride	766	594	29.0%	739	688	7.4%
Monthly Cost	\$29,637	\$24,922	18.9%	\$22,619	\$22,852	-1.0%
Monthly Vehicle Mile	4,778	3,558	34.3%	5,322	3,525	51.0%
New Riders This Month	88	67	31.3%	76.4	39.8	92.0%
Cost per Ride	\$38.69	\$41.96	-7.8%	\$30.59	\$33.24	-8.0%
Cost per Mile	\$6.20	\$7.00	-11.4%	\$4.25	\$6.48	-34.4%
Miles per Ride	6.2	6.0	3.3%	7.2	5.1	41.2%
<b>STF Service</b>						
Monthly Ride	430	428	0.5%	216	428	-49.5%
Monthly Cost	\$10,929	\$14,255	-23.3%	\$16,403	\$19,756	-17.0%
Monthly Vehicle Mile	2,672	3,275	-18.4%	1,452	2,546	-43.0%
New Riders This Month	58	74	-21.6%	29.8	56.5	-47.3%
Cost per Ride	\$25.42	\$33.31	-23.7%	\$75.94	\$46.20	64.4%
Cost per Mile	\$4.09	\$4.35	-6.0%	\$11.30	\$7.76	45.6%
Miles per Ride	6.2	7.7	-19.5%	6.7	6.0	11.7%
<b>TriMet Service</b>						
Monthly Ride	164	0	N/A	48	260	-81.5%
Monthly Cost	\$10,431	\$8,031	29.9%	\$6,966	\$7,270	-4.2%
Monthly Vehicle Mile	1,339	0	N/A	450	1,602	-71.9%
New Riders This Month	30	0	N/A	14.3	14.6	-2.1%
Cost per Ride	\$63.60	N/A	N/A	\$145.37	\$27.95	420.1%
Cost per Mile	\$7.79	N/A	N/A	\$15.50	\$4.54	241.4%
Miles per Ride	8.2	N/A	N/A	9.4	6.2	51.6%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	219	160	36.9%	198	213	-7.0%
Monthly Cost	\$2,023	\$8,323	-75.7%	\$5,154	\$9,428	-45.3%
Monthly Vehicle Mile	458	1,151	-60.2%	814	1,071	-24.0%
New Riders This Month	13	34	-61.8%	29.3	39.0	-24.9%
Cost per Ride	\$9.24	\$52.02	-82.2%	\$26.08	\$44.35	-41.2%
Cost per Mile	\$4.42	\$7.23	-38.9%	\$6.33	\$8.81	-28.1%
Miles per Ride	2.1	7.2	-70.8%	4.1	5.0	-18.0%
<b>SW Shuttle Service</b>						
Monthly Rides	50	30	66.7%	38	82	-53.7%
Monthly Cost	\$1,439	\$1,345	7.0%	\$1,264	\$1,595	-20.8%
Monthly Vehicle Mile	190	186	2.2%	159	224	-29.0%
New Riders This Month	1	0	N/A	1.7	4.4	-61.4%
Cost per Rider	\$28.78	\$44.84	-35.8%	\$33.27	\$19.51	70.5%
Cost per Mile	\$7.57	\$7.23	4.7%	\$7.97	\$7.11	12.1%
Miles per Ride	3.8	6.2	-38.7%	4.2	2.7	55.6%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Sep 2021</b>	<b>Sep 2020</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	243	136	78.7%	160	105	52.4%
Monthly Cost	\$11,594	\$10,292	12.7%	\$5,982	\$5,767	3.7%
Monthly Vehicle Mile	891	845	5.4%	691	512	35.0%
New Riders This Month	22	19	15.8%	16.3	13.4	21.7%
Cost per Ride	\$47.71	\$75.67	-37.0%	\$37.50	\$54.75	-31.5%
Cost per Mile	\$13.01	\$12.18	6.8%	\$8.66	\$11.26	-23.1%
Miles per Ride	3.7	6.2	-41.0%	4.3	4.9	-12.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	0.1	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1	-100.0%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.58	N/A
Miles per Ride	N/A	N/A	N/A	N/A	11.0	N/A
<b>STF Discretionary</b>						
Monthly Rides	201	301	-33.2%	134	409	-67.2%
Monthly Cost	\$6,641	\$8,215	-19.2%	\$5,548	\$10,824	-48.7%
Monthly Vehicle Mile	628	710	-11.5%	554	1,344	-58.8%
New Riders This Month	5	15	-66.7%	9.8	24.5	-60.0%
Cost per Ride	\$33.04	\$27.29	21.1%	\$41.40	\$26.48	56.3%
Cost per Mile	\$10.58	\$11.57	-8.6%	\$10.01	\$8.06	24.2%
Miles per Ride	3.1	2.4	29.2%	4.1	3.3	24.2%
<b>STF Service</b>						
Monthly Rides	8	356	-97.8%	303	389	-22.1%
Monthly Cost	\$4,655	\$5,851	-20.4%	\$4,726	\$7,348	-35.7%
Monthly Vehicle Mile	70	635	-89.0%	514	1,028	-50.0%
New Riders This Month	3	13	-76.9%	11.1	33.9	-67.3%
Cost per Ride	\$581.91	\$16.43	3441.8%	\$15.58	\$18.87	-17.4%
Cost per Mile	\$66.50	\$9.21	622.0%	\$9.19	\$7.15	28.5%
Miles per Ride	8.8	1.8	388.9%	1.7	2.6	-34.6%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	0	0	N/A	0.1	1.0	-90.0%
Monthly Cost	\$0	\$0	N/A	\$14	\$46	-69.6%
Monthly Vehicle Mile	0	0	N/A	1	9	-88.9%
New Riders This Month	0	0	N/A	0.1	0.2	-50.0%
Cost per Ride	N/A	N/A	N/A	\$163.00	\$46.06	253.9%
Cost per Mile	N/A	N/A	N/A	\$13.58	\$5.21	160.7%
Miles per Ride	N/A	N/A	N/A	12.0	8.8	36.4%

**STF Service**

Monthly Ride	153	196	-21.9%	234	190	23.0%
Monthly Cost	\$525	\$7,180	-92.7%	\$4,882	\$8,824	-44.7%
Monthly Vehicle Mile	1,155	1,375	-16.0%	1,342	1,201	11.7%
New Riders This Month	22	43	-48.8%	31	42	-26.2%
Cost per Ride	\$3.43	\$36.63	-90.6%	\$20.85	\$46.34	-55.0%
Cost per Mile	\$0.45	\$5.22	-91.4%	\$3.64	\$7.34	-50.4%
Miles per Ride	7.5	7.0	7.1%	5.7	6.3	-9.5%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0.3	0.6	-50.0%
Monthly Cost	\$0	\$0	N/A	\$20	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	2	5	-60.0%
New Riders This Month	0	0	N/A	0.2	0.3	-33.3%
Cost per Ride	N/A	N/A	N/A	\$78.19	\$0.00	N/A
Cost per Mile	N/A	N/A	N/A	\$8.69	\$0.00	N/A
Miles per Ride	N/A	N/A	N/A	9.0	8.3	8.4%

**Downtown RideAbout**

Monthly Ride	93	80	16.3%	98	171	-43.0%
Monthly Cost	\$242	\$961	-74.8%	\$943	\$1,535	-38.6%
Monthly Vehicle Mile	96	118	-18.6%	132	165	-20.0%
New Riders This Month	5	1	400.0%	3	5	-40.0%
Cost per Ride	\$2.60	\$12.01	-78.4%	\$9.66	\$8.96	7.8%
Cost per Mile	\$2.52	\$8.14	-69.0%	\$7.16	\$9.29	-22.9%
Miles per Ride	1.0	1.5	-33.3%	1.3	1.0	30.0%

# RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER

## 12-Month Averages

Programs	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>General Public</b>						
Monthly Ride	51	34	50.0%	34	77	-55.8%
Monthly Cost	\$1,038	\$9,928	-89.5%	\$1,615	\$4,557	-64.6%
Monthly Vehicle Mile	750	602	24.6%	593	810	-26.8%
New Riders This Month	3	4	-25.0%	2	2	0.0%
Cost per Ride	\$20.35	\$292.01	-93.0%	\$47.14	\$59.32	-20.5%
Cost per Mile	\$1.38	\$16.49	-91.6%	\$2.72	\$5.63	-51.7%
Miles per Ride	14.7	17.7	-16.9%	17.3	10.5	64.8%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	5	43	-88.4%	63	321	-80.4%
Monthly Cost	\$83	\$3,009	-97.2%	\$1,927	\$7,402	-74.0%
Monthly Vehicle Mile	2	500	-99.6%	522	2,188	-76.1%
New Riders This Month	2	13	-84.6%	12	15	-20.0%
Cost per Ride	\$16.51	\$69.97	-76.4%	\$30.75	\$23.10	33.1%
Cost per Mile	\$41.29	\$6.02	585.9%	\$3.69	\$3.38	9.2%
Miles per Ride	0.4	11.6	-96.6%	8.3	6.8	22.1%
<b>Title XIX Non Medical</b>						
Monthly Rides	19	2	850.0%	2.9	9.9	-70.7%
Monthly Cost	\$812	\$78	941.0%	\$107	\$348	-69.3%
Monthly Vehicle Mile	370	25	1380.0%	47	78	-39.7%
New Riders This Month	7	1	600.0%	1.3	1.7	-23.5%
Cost per Ride	\$42.75	\$39.12	9.3%	\$36.57	\$35.04	4.4%
Cost per Mile	\$2.20	\$3.13	-29.9%	\$2.25	\$4.45	-49.4%
Miles per Ride	19.5	12.5	55.8%	16.2	7.9	105.1%
<b>Veterans Volunteers</b>						
Monthly Rides	1	70	-98.6%	14	111	-87.4%
Monthly Cost	\$181	\$1,091	-83.4%	\$281	\$1,133	-75.2%
Monthly Vehicle Mile	24	1,008	-97.6%	188	1,595	-88.2%
New Riders This Month	1	0	N/A	3	3	0.0%
Cost per Ride	\$181.00	\$15.58	1061.5%	\$1.50	\$10.26	92.2%
Cost per Mile	\$7.54	\$1.08	596.9%	\$19.72	\$0.71	111.3%
Miles per Ride	24.0	14.4	66.7%	13.2	14.4	-8.3%
<b>Wa Co DAVS</b>						
Monthly Rides	3	122	-97.5%	26	29	-10.3%
Monthly Cost	\$229	\$5,587	-95.9%	\$754	\$924	-18.4%
Monthly Vehicle Mile	159	369	-56.9%	113	133	-15.0%
New Riders This Month	3	2	50.0%	1.5	3.3	-54.5%
Cost per Ride	\$76.47	\$45.80	67.0%	\$29.45	\$31.58	-6.7%
Cost per Mile	\$1.44	\$15.14	-90.5%	\$6.65	\$6.97	-4.6%
Miles per Ride	53.0	3.0	1652.3%	4.4	4.5	-2.2%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Sep 2021	Sep 2020	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,365	3,650	19.6%	4,141	4,808	-13.9%
Monthly Cost	\$70,413	\$50,632	39.1%	\$54,538	\$51,306	6.3%
Monthly Vehicle Miles	19,530	16,803	16.2%	17,408	17,345	0.4%
On-Time Performance	99.8%	99.9%	-0.1%	99.7%	99.8%	-0.1%
Cost per Ride	\$16.13	\$13.87	16.3%	\$13.17	\$10.67	23.4%
Cost per Mile	\$3.61	\$3.01	19.9%	\$3.13	\$2.96	5.7%
Miles per Roadcall	19,530	16,803	16.2%	17,408	17,345	0.4%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	915	489	87.1%	689	835	-17.5%
Monthly Cost	\$35,231	\$17,664	99.5%	\$25,558	\$23,428	9.1%
Monthly Vehicle Miles	4,443	2,560	73.6%	3,649	3,942	-7.4%
On-Time Performance	96.0%	97.0%	-1.0%	97.0%	94.7%	2.3%
Cost per Ride	\$38.50	\$36.12	6.6%	\$37.10	\$28.05	32.3%
Cost per Mile	\$7.93	\$6.90	14.9%	\$7.00	\$5.94	17.8%
Miles per Roadcall	4,443	2,560	73.6%	3,649	3,942	-7.4%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,266	1,845	22.8%	2,420	4,071	-40.6%
Monthly Cost	\$67,486	\$55,971	20.6%	\$67,687	\$63,308	6.9%
Monthly Vehicle Miles	24,394	24,945	-2.2%	25,517	25,255	1.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	24.2%	-24.2%
Cost per Ride	\$29.78	\$30.34	-1.8%	\$27.97	\$15.55	79.9%
Cost per Mile	\$2.77	\$2.24	23.7%	\$2.65	\$2.51	5.6%
Miles per Roadcall	24,394	24,945	-2.2%	25,517	25,255	1.0%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	6,313	4,982	26.7%	5,736	7,240	-20.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,588	21,387	5.6%	22,775	22,472	1.3%
On-Time Performance	99.5%	94.6%	4.9%	96.7%	96.2%	0.5%
Cost per Ride	\$10.30	\$13.05	-21.1%	\$11.33	\$8.98	26.2%
Cost per Mile	\$2.88	\$3.04	-5.3%	\$2.85	\$2.89	-1.4%
Miles per Roadcall	22,588	21,387	5.6%	22,775	22,472	1.3%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	741	653	13.5%	773	871	-11.3%
Monthly Cost	\$20,000	\$20,000	0.0%	\$23,750	\$20,000	18.8%
Monthly Vehicle Miles	5,182	4,650	11.4%	5,399	5,425	-0.5%
On-Time Performance	90.0%	93.3%	-3.3%	92.8%	94.0%	-1.2%
Cost per Ride	\$26.99	\$30.63	-11.9%	\$30.72	\$22.96	33.8%
Cost per Mile	\$3.86	\$4.30	-10.2%	\$4.40	\$3.69	19.2%
Miles per Roadcall	5,182	4,650	11.4%	5,399	5,425	-0.5%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	12,445	8,338	49.3%	11,068	15,019	-26.3%
Monthly Cost	\$220,427	\$376,572	-41.5%	\$236,665	\$334,914	-29.3%
Monthly Vehicle Miles	48,390	48,794	-0.8%	52,584	44,323	18.6%
On-Time Performance	81.5%	0.0%	81.5%	6.8%	0.0%	6.8%
Cost per Ride	\$17.71	\$45.16	-60.8%	\$21.38	\$22.30	-4.1%
Cost per Mile	\$4.56	\$7.72	-40.9%	\$4.50	\$7.56	-40.5%
Miles per Roadcall	48,390	48,794	-0.8%	52,584	44,323	18.6%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	676	558	21.1%	520	867	-40.0%
Monthly Cost	\$38,899	\$66,454	-41.5%	\$47,739	\$59,103	-19.2%
Monthly Vehicle Miles	4,321	2,656	62.7%	3,027	3,399	-10.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$57.54	\$119.09	-51.7%	\$91.83	\$68.15	34.7%
Cost per Mile	\$9.00	\$25.02	-64.0%	\$15.77	\$17.39	-9.3%
Miles per Roadcall	4,321	2,656	62.7%	3,027	3,399	-10.9%