



Transit Equity Advisory Committee
Tuesday July 9, 2019 at 4:30 PM to 6:30 PM
Harrison Square 1800 SW 1st Ave - Santiam Room (1st floor, end of lobby)
(Check in on the 3rd floor, Suite 300)

What (content)	How (process)	Who (leader)	Time (minutes)
Welcome & Intros	Partner and guests introductions (Public comment) Marla Blagg – TriMet Attendees who introduced themselves: Wendy Serrano – TriMet Nellie Salvador – IRCO Josh Mahar – TriMet Erica Molina – Multnomah Youth Commission Mikel – Multnomah Youth Commission Nathan Jones – TriMet Tia York – TriMet Steven Butler – Veteran Service Officer Jairaj Singh – APANO Mariana Valenzuela – Centro Cultural Ana Munoz – Latino Network Ozzie Gonzales – TriMet board member John Gardner – TriMet Mila Gebranshian – Student Gabby Phan – Multnomah Youth Commission Richa Poudyal – Street Trust Brent Balog – CWP Anneliese Koehler – OFB Carl Green, Jr. – TriMet John Carter – PCC Johna Hicks-Coffey - TriMet	All	4:30 - 4:45 pm
Member Updates	Share upcoming events, highlight programs within your organization or other issues related to TriMet and the communities you serve Wendy updated that TriMet has joined Portland United Against Hate due to hate crime increases across the region and to be proactive. Centro Cultural has an annual event on August 16 th , community members can have a booth or table, free tacos, family activities.	All	4:45-5:00 pm



	<p>Steven is proud that he will receive a great number of socks for people in need, and Navy Veterans will now be getting benefits for agent orange exposure.</p> <p>PCC Wednesday Walking Series partnering with Oregon Walks.</p> <p>PCC secured transportation subsidies for bike rentals to encourage multi-modal travel for each student in the sum of \$50 for each student</p> <p>Close to securing funding from Metro for transportation of those in East County (partnering with Uber and TriMet)</p> <p>TriMet has donated \$630,000 worth of free fare for Access Programs for 13 schools.</p> <p>CWP is starting a monthly series of workshops for workplace topics</p>		
<p>Listening Session & Updates from TriMet's Safety & Security ED</p>	<p>Marla Blagg, our new Executive Director of Safety & Security will join the group for a listening session with members</p> <p>Marla has been at TriMet for nearly a year and has a background in public health and transit (BART). She focuses on compassionate enforcement models for decreasing fare evasion. Main types of fare evaders:</p> <ul style="list-style-type: none"> - Always will (no matter what, won't pay due to beliefs or mental health/substance abuse issues) - Risk takers (younger, predominantly male) <p>Public questions or concerns:</p> <p>Four thousand complaints have been gathered about safety – what does safe look like to diverse communities?</p> <ul style="list-style-type: none"> - Most security folks are younger to help communicate with young riders - G4S has training in house and TriMet trains them as well, which familiarizes them with cultural sensitivity - They use de-escalation techniques as well for people who are in mental health crisis <p>Increased security is a reaction to people feeling unsafe, what about communities who feel unsafe with an increased police presence?</p> <ul style="list-style-type: none"> - Uneasiness with police presence is concerning, but the security we use is not police. - We are working with our transit police to improve their posture and how they appear to the public 	<p>Marla Blagg, <i>Executive Director, Safety & Security</i></p>	<p>5:00 – 5:20 pm</p>



For some people it is difficult to differentiate between an officer and a security detail. Have you explored other possibilities of how to evade their fare? Instead of display of force?

- Only 3 full time fare inspectors
- Some other part time/operators that can inspect/enforce code.
- 29 times enforced in six months
- Our intent is to be more community friendly when we hire new fare inspectors

Less than 5% of citations are written by fare inspectors

In terms of recruitment, are you asking for bilingual candidates?

- The union requires we post internally first but we know it's tremendously important.

We want our inspectors to reflect our community.

Do you currently have in place/plans to arrange for budgeting and staffing for a surge type staffing for events?

- We have made arrangements for flex for special events, we have a higher visibility during events
- Two tiers of personnel for different types of conflict
- Hiring committee is very diverse

Do we have a sense of how much revenue is being missed out on due to fare evasion?

- \$15-22 million

What do you project you could reclaim of that?

- Goal of reducing fare evasion by 10%

What are we going to do to prevent armed robberies on Max trains?

- Snatch and grabs are what is happening in SF, not armed robberies
- BART has never had an armed robbery (when Marla was there)
- We need a higher visibility presence to prevent this type of crime
- Educate your family and friends to be more vigilant

Can you repeat for me again what the security detail look like/wear?

- G4S wears yellow, PPI black or navy pants with some other blue colors. Transit police have POLICE on their uniforms.



	<p>Suggestion: Pictures detailing this information about who wears what, and what their functions are. This also assists those with limited English.</p> <p>Suggestion: ID for officers that is in braille.</p> <ul style="list-style-type: none"> - Fantastic suggestion, we will add that to their existing ID cards <p>Is there a number where a rider can text if he or she feels unsafe?</p> <ul style="list-style-type: none"> - Texting works for customer service 5032387433 		
<p>Youth Subcommittee Update</p>	<p>MYC had requested TriMet explores a youth subcommittee under TEAC. We will share updates and next steps on this process</p> <p>Application for this subcommittee will be available soon This subcommittee will report back to TEAC Pilot will be six months Multimedia options will be available for youth to engage Age range 15-21</p>	<p>Wendy Serrano, Sr. Coordinator, Community Engagement</p>	<p>5:20- 5:30pm</p>
<p>SW Corridor</p>	<p>Overview and focus around equity</p> <p>Light rail transit system Improves systems and trails as well 2035 metro predicts 75k new residents around SW Corridor area 17% increase in congestion on I-5 12 Miles of track Up to 13 stations 30 minutes between Bridgeport and downtown Affordable access to jobs, houses, and recreation 25k daily commuters Will connect higher education institutions and healthcare services Connecting multi use trails for walking and biking We will need a lot of community engagement from TEAC members TriMet has done online surveys and open houses Project is divided into 3 segments at this time to increase feedback from community along corridor 569 respondents to survey New outreach to other communities in January 2020 TriMet would like feedback about what kind of engagement these communities might desire</p> <p>Are you looking more at structures or open parking areas?</p> <ul style="list-style-type: none"> - Structured parking is expensive and underused in some areas 	<p>Amparo Agosto, Community Affairs</p>	<p>5:30 – 6:00 pm</p>



	<p>Whether you're located in or know people who are in Washington county those connections will become more important in the near future.</p> <p>Have you all connected with Metro on the transportation measure?</p> <ul style="list-style-type: none"> - Yes, we are connected <p>Suggestion: a part of TEAC should be a part of editing the survey. The questions were unclear and confusing.</p> <p>Suggestion: almost everyone we know have smartphones, but not all folks know how to use them to access surveys.</p> <p>Will communities influence where/if the park and rides are?</p> <ul style="list-style-type: none"> - Five percent of the design is complete - Design/affordable housing still open and information still needed <p>Suggestion: use TriMet fare as an incentive to get a focus group</p>		
<p>Title VI Update</p>	<p>Presentation on Language Access Plan progress and TriMet's Title VI update</p> <p>Title VI refresher</p> <p>What are the goals? What is transit equity?</p> <p>Carl inherited a good program which was 80% there</p> <p>We are now top 5 in the nation</p> <p>Refine disproportionate impact burden</p> <p>LAP</p> <p>Community Engagement</p> <p>Engage internal stakeholders</p> <p>Assess pros and cons</p> <p>Increasing engagement internally</p> <p>LAP update</p> <p>900+ survey responses</p> <p>Is braille or large print provided in the languages available for that survey?</p> <ul style="list-style-type: none"> - No, but we will work toward that going forward <p>The graphs shown today are just a tip of the iceberg for what will be in the 2019 language report. This data will inform future moves within the agency.</p>	<p>Nathan Jones, & Carl Green Jr., Title VI Administrator</p>	<p>6:00 -6:30 pm</p>



Will email link to report online next week to group. We would like feedback before August 14 when we present to the board.		
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TEAC meetings are open to the public

The Role of the Transit Equity Access Advisory Committee is to provide a forum for the review and discussion of TriMet service, including planning, Title VI, Environmental Justice, operational and capital investments.

- Review TriMet budget choices and challenges;
- Recommend strategies and ideas for improved service to transit dependent populations;
- Assist in the dissemination of information about transportation services to community-based organizations, social service agencies and the community at-large within the TriMet district.